

Citizen's Charter

Vision: The vision of SAI India represents what we aspire to become: We strive to be a global leader and initiator of national and international best practices in public sector auditing and accounting and recognised for independent, credible, balanced and timely reporting on public finance and governance.

Mission: Our mission enunciates our current role and describes what we are doing today: Mandated by the Constitution of India, we promote accountability, transparency and good governance through high quality auditing and accounting and provide independent assurance to our stakeholders - the Legislature, the Executive and the Public - that public funds are being used efficiently and for the intended purposes.

Placing of the Annual Finance and Appropriation Accounts and the Audit Reports of the CAG on the website of the CAG and Principal Accountant General (Audit), Sikkim

SN	Our Services	How we measure our performance	Our Timelines
1	Dissemination of the Finance and Appropriation Accounts of the States and Audit reports of the CAG through the website of the CAG	Average time taken from the date of tabling of Accounts and Reports in the Parliament or the State Legislature as the case may be, to the date of uploading the same on the website of the CAG	2 working days from the date of tabling in Parliament/State Legislature

We further resolve to suitably disseminate knowledge and information on the procedures and processes to all 'stake holders'.

If service is not rendered as per the timelines:

Inform/write to Senior Deputy Accountant General (Audit), Sikkim, Office of the Principal Accountant General (Audit), Sikkim, Lekha Pariksha Bhawan, Deorali, Gangtok - 737102, agausikkim@cag.gov.in

Public Information Officer

Senior Deputy Accountant General (Audit) and Senior Deputy Accountant General (A&E) are designated as PIO for Audit and Accounts & Entitlement offices respectively, and the Principal Accountant General/Accountant General is designated as Appellate Authority under the RTI Act.

For further information/clarifications contact:

Shri R. K. Soni, Sr. Dy. Accountant General (Audit)
Office of the Principal Accountant General (Audit), Sikkim
Lekha Pariksha Bhawan, Deorali
Gangtok

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