



**Report of the
Comptroller and Auditor General of India
on
Social, General and Economic Sectors
(Non-Public Sector Undertakings)
for the year ended 31 March 2015**



Government of Punjab
Report No. 1 of the year 2016

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Preface

This Report for the year ended 31 March 2015 has been prepared for submission to the Governor of the State of Punjab under Article 151 of the Constitution of India.

The Report contains significant results of the performance audit and compliance audit of the departments/autonomous bodies of Government of Punjab under the Social, General and Economic Sectors (Non-Public Sector Undertakings).

The instances mentioned in this Report are those, which came to notice in the course of test audit during the year 2014-15 as well as those which came to notice in earlier years, but could not be reported in the previous Audit Reports; instances relating to the period subsequent to 2014-15 have also been included, wherever necessary.

The audit has been conducted in conformity with the Auditing Standards issued by the Comptroller and Auditor General of India.

Overview

Overview

This Report contains six performance audits on (i) Private Universities and Private Colleges; (ii) Working of Guru Nanak Dev University; (iii) Implementation of Drugs and Cosmetics Act, 1940; (iv) Mid Day Meal Scheme; (v) NABARD assisted projects for widening of plan and link roads and construction of bridges; and (vi) Implementation of National Rural Drinking Water Programme in Punjab; and 24 paragraphs involving money value of ₹ 145.36 crore. Some of the major findings are mentioned below:

The total expenditure¹ of the State increased by 41.45 *per cent* from ₹ 35,349 crore in 2010-11 to ₹ 50,002 crore in 2014-15. Revenue expenditure increased by 41.70 *per cent* from ₹ 32,897 crore to ₹ 46,614 crore; non-plan revenue expenditure increased by 36.38 *per cent* from ₹ 30,576 crore to ₹ 41,701 crore; and capital expenditure increased by 30.79 *per cent* from ₹ 2,384 crore to ₹ 3,118 crore during the period 2010-15.

Performance Audit

A performance audit of **‘Private Universities and Private Colleges’** was conducted. Some major findings are mentioned below:

- No regulatory mechanism for Private Universities was set up at State Government level to safeguard the interests of stakeholders.

(Paragraph 2.1.6.1)

- Deficiencies were noticed in the process of establishment of seven Private Universities in violation of Punjab Private University Policy, 2010.

(Paragraph 2.1.6.2)

- Five Private Universities (PUs) and 12 Private Colleges (PCs) were established without obtaining the permission for change of land use and seven PUs and six PCs were approved without the approval of building plans leading to non-recovery of external development charges and licence fee and thus extending undue financial favour of ₹ 7.95 crore to promoters/sponsoring bodies. Further, there was loss to the Government due to non-recovery of labour cess of ₹ 1.48 crore in four cases where building plans were not approved.

(Paragraph 2.1.6.3(ii & iii))

- Five PUs commenced academic operations without obtaining clearance from the University Grants Commission (UGC).

(Paragraph 2.1.7.1)

¹ This excludes repayment of public debt, contingency fund, public account disbursements and closing cash balance.

- Six PUs and 16 PCs had appointed 148 and 440 faculty members respectively without following eligibility criteria and State Universities were granting affiliation to the private colleges having inadequate infrastructure, facilities, etc.

(Paragraphs 2.1.8.1 (i & ii) and 2.1.8.4)

- No periodical inspection was conducted for any of the PUs by UGC. Punjab Technical University had conducted academic audit of 92 colleges out of 292 during 2010-14 whereas Punjabi University Patiala had not conducted periodic inspection of any of 194 PCs affiliated with it.

(Paragraphs 2.1.9.1 and 2.1.9.4(i&ii))

A performance audit of **‘Working of Guru Nanak Dev University’** was conducted. Some major findings are mentioned below:

- Budget estimates were not realistic as actual receipts were more than revised estimates and the expenditure was less than revised estimates. Variations in receipts ranged between 9 and 39 *per cent* while it was 11 and 25 *per cent* in expenditure.

(Paragraph 2.2.7.1)

- Technical Education Quality Improvement Programme-II could not be initiated due to non-release of Government of India grant of ₹ 2.25 crore by Government of Punjab and the University was denied the opportunity to strengthen its technical education programme.

(Paragraph 2.2.7.2)

- Temporary advances amounting to ₹ 4.78 crore pertaining to the period from 1972-73 to 2014-15 were not adjusted, in the absence of which the actual amount incurred from these advances and its authenticity could not be ascertained.

(Paragraph 2.2.7.6)

- Irregular grant of secretariat pay to the employees resulted in extra burden of ₹ 4.44 crore on the University during 2011-15. The University made excess payment of ₹ 6.34 crore on account of interest to its employees on GPF/CPF during 2010-15.

(Paragraphs 2.2.7.7 and 2.2.7.8)

- The University, two Regional Campuses and 73 affiliated colleges offered courses during 2010-15 which were not specified by UGC.

(Paragraph 2.2.8.1)

- The shortage of teaching staff ranged between 39 and 65 *per cent* while shortage of non-teaching staff ranged between 16 and 92 *per cent* during 2010-15.

(Paragraph 2.2.9.1(i & ii))

A performance audit of **‘Implementation of Drugs and Cosmetics Act, 1940’** was conducted. Some major findings are mentioned below:

- Licences of 282 manufacturing/selling units were renewed after a delay ranging between 5 and 182 months after the expiry of licences.

(Paragraph 2.3.7.3)

- Shortfall in number of inspections ranged between 20 and 79 *per cent* during 2010-15 in the selected districts when compared to the norms under the Act.

(Paragraph 2.3.8.1)

- Samples were drawn at 23 *per cent* over and above the targets fixed by the Department in the selected districts. No samples were drawn from Homoeopathy units of the selected districts.

(Paragraph 2.3.8.2(i))

- The Department took final action (cancelled/suspended licences and launched prosecution orders) only after a delay of 85-146 months.

(Paragraph 2.3.8.4)

- Out of 18146 samples tested at two State drugs testing laboratories during 2010-15, test reports of 12971 samples were delivered between 30 days and one year and reports of 115 samples were delivered after one year.

(Paragraph 2.3.9.1)

- Against the requirement of 120 Drug Inspectors as per Institutional Development Plan (October 2012), only 52 Drug Inspectors were in position as of March 2015. No centralized database/master control registers were maintained at headquarters level for proper monitoring.

(Paragraphs 2.3.10.1 and 2.3.11.3)

A performance audit of **‘Mid Day Meal Scheme’** was conducted. Some major findings are mentioned below:

- Due to non-implementation of Mid Day Meal Scheme (MDMS), MDM was not served to 50417 children in 32 Government aided schools of Amritsar and Ludhiana districts.

(Paragraph 2.4.6.1 (ii))

- Cooking cost was short released by ₹ 76.54 crore resulting into non-serving of MDM between 4 and 245 days in 40 schools. Short

allocation of food grains by 10.44 *per cent* and thereafter its short lifting by 5.11 to 18.23 *per cent* led to non-serving of MDM between 4 and 149 days in 49 schools.

(Paragraphs 2.4.7.2 and 2.4.9.4)

- Out of funds of ₹ 15.55 crore provided under Management, Monitoring and Evaluation, ₹ 7.77 crore were not allocated to schools. Funds were also utilized for the components not covered under MDMS.

(Paragraph 2.4.7.5 (i & ii))

- Decreasing trend of enrolment in primary and upper primary classes was noticed as against the decreasing trend of 6 *per cent* in 1994-99 it increased to 19.14 *per cent* in 119 out of 180 schools during 2010-15.

(Paragraph 2.4.8.1)

- Fair Average Quality of food grains was not ensured by a team consisting of a Food Corporation of India's representative and a nominee of the collector. Calorific value in MDM was not ensured as per the norms fixed by the Government of India (GOI).

(Paragraphs 2.4.9.1 and 2.4.9.3)

- Inspection reports were not prepared and discussed in Steering-cum-Monitoring Committee meetings for taking remedial measures. Computerized Management Information System was not established at Block level.

(Paragraphs 2.4.10.1 and 2.4.10.2)

A performance audit of **‘NABARD assisted projects for widening of plan and link roads and construction of bridges’** was conducted. Some major findings are mentioned below:

- The Finance Department did not release NABARD funds of ₹ 54.47 crore. Similarly the Agriculture Department did not release ₹ 17.89 crore to the Punjab Mandi Board (PMB).

(Paragraph 2.5.7.1 (i))

- Treasury Officers did not clear bills of ₹ 190.42 crore during the same financial year. Savings of ₹ 18.83 crore were irregularly utilised on unapproved works.

(Paragraphs 2.5.7.1 (ii) and 2.5.7.2)

- Instead of deducting cultural and cancer cess from the payments of the contractors, the Chief Engineer (PMB) deducted ₹ 9.82 crore out of the

project funds thereby not only diverting the project funds but also extending undue favour to the contractors.

(Paragraph 2.5.7.4 (i & ii))

- Instances of award of the works without tendering (₹ 10.43 crore), allotment of works on single tender (₹ 18.49 crore) and start of the works prior to technical sanctions (₹ 520.43 crore) were noticed.

(Paragraphs 2.5.8.6, 2.5.8.7 and 2.5.8.8(i&ii))

- Deviations from the laid down specifications resulted in avoidable expenditure of ₹ 0.78 crore.

(Paragraph 2.5.8.10)

- The contractors were favoured by not obtaining prescribed insurance covers of ₹ 5.12 crore, non/short obtaining of bank guarantees (BG) worth ₹ 3.80 crore and non-revalidation of BGs of ₹ 1.19 crore.

(Paragraph 2.5.8.12(iii & iv))

- Internal control mechanism was found deficient.

(Paragraphs 2.5.9.1 and 2.5.9.2)

A performance audit of **‘Implementation of National Rural Drinking Water Programme in Punjab’** was conducted. Some major findings are mentioned below:

- State Level Scheme Sanctioning Committee met only twice during 2010-15 against the requirement of 10 meetings. National Rural Drinking Water Programme (NRDWP) was implemented without preparation of five-year rolling plan and village and district water security plans.

(Paragraph 2.6.6.1)

- The GOI imposed a cut of ₹ 17.10 crore due to excess expenditure on O&M component and delay in submission of annual action plans. The Department diverted ₹ 2.30 crore to the works not covered under NRDWP.

(Paragraphs 2.6.7.3 and 2.6.7.5)

- There was shortfall in achieving the targets under coverage component ranging between 18 and 64 *per cent*. 45 schemes were completed with the delay ranging between 24 and 889 days.

(Paragraphs 2.6.8.1(i) and 2.6.8.2)

- Non-functioning of 15 completed water supply schemes and three Reverse Osmosis Plants, due to non-payment of electricity bills, rendered the expenditure of ₹ 5.05 crore ungainful.

(Paragraph 2.6.8.3)

- The State Government did not conduct any study to evaluate the implementation of the programme. The Integrated Management Information System, the chief mechanism for monitoring the programme, was unreliable.

(Paragraphs 2.6.9.1 and 2.6.9.3)

Compliance Audit

- A Performance Audit Report on ‘Secondary Education’ was incorporated in the Comptroller and Auditor General of India's Report (Civil) for the year ended 31 March 2010. A follow-up audit conducted to examine the corrective actions taken by the Education Department brought out that out of 19 recommendations of Public Accounts Committee on the Performance Audit, two recommendations have been fully implemented; substantial progress was made in 12 cases; and in 5 cases, the Department had not taken significant steps.

(Paragraph 3.3)

- Funds amounting to ₹ 719.50 crore (21 per cent) were not availed of under eight selected grants due to delayed submission of utilisation certificates to GOI and non-fulfilment of the prescribed conditions under Thirteenth Finance Commission (TFC). The State Government did not release ₹ 255.96 crore to the Administrative Departments/ implementing agencies. In order to avail subsequent grants under TFC, the State Government submitted inflated utilisation certificates (UC) to GOI. Relief amounting to ₹ 10.43 crore was provided for the items/works not covered under the prevailing norms.

(Paragraph 3.4)

- Due to non-release of second instalment of ₹ 6.05 crore by GOI owing to non-submission of utilization certificate for the entire first instalment of grant by the State Government, 67 speciality clinics could not be constructed/established. Clinics constructed/established and machinery and equipment purchased at a cost of ₹ 1.80 crore could not be made fully functional or utilized for want of requisite staff.

(Paragraph 3.6)

- Against the target of 40 per cent reduction for new infections, reduction was only one per cent in the State under the National AIDS Control Programme. Daily client load (Injecting Drug Users) on Opioid Substitution Therapy (OST) centres remained up to 63 per cent over and above the maximum load of 200 clients. Injecting Drug Users

ranging between 41 and 48 *per cent* could not be retained in 17 OST centres thereby compromising the efficacy of their treatment. Shortfall in referral cases to detoxification/de-addiction centres by OST centres ranged between 41 and 100 *per cent* in the selected districts. There was shortfall up to 100 *per cent* in achievement of targets by Non-Governmental Organizations under National AIDS Control Programme during 2012-15.

(Paragraph 3.7)

- Failure to observe codal provisions by the Drawing and Disbursing Officer and resultant compromise of the internal control mechanism, facilitated misappropriation of user charges amounting to ₹ 19.88 lakh in Civil Hospital, Mansa.

(Paragraph 3.8)

- Facilitation charges amounting to ₹ 20.04 crore were retained by the Department outside Government account, of which, ₹ 12.03 crore were utilized in contravention of the Constitutional provisions. Service tax amounting to ₹ 0.59 crore had not been deposited. 37 *per cent* of the *Saanjh Kendras* had not been established even after five years of the recommendations of the Commission. An expenditure of ₹ 0.33 crore on construction of additional Police Station Outreach Centres was avoidable. Staff to *Saanjh Kendras* was provided on temporary basis by diverting personnel from the existing police force. A service provider for maintenance of software for central server was selected in a non-transparent manner and paid an amount of ₹ 1.59 crore.

(Paragraph 3.9)

- The Home Guards and Civil Defence Department could not utilise 46 *per cent* of the central assistance available under two centrally sponsored schemes due to non-passing of bills by treasury and release of funds at the end of the financial years. An amount of ₹ 1.34 crore was diverted to another work not covered under the Scheme; and rescue equipment valuing ₹ 0.53 crore were lying unutilized for want of multi-purpose hall and Instructors. Pilot project in disaster management and internal security was not initiated at all in Amritsar and Gurdaspur. Against the target of 4555, only 2474 civil defence volunteers were imparted training.

(Paragraph 3.10)

- An amount of ₹ 19 crore on account of deployment of Home Guard Volunteers for the period 2010-15 was not recovered from Food Corporation of India and banks.

(Paragraph 3.11)

- Perspective/strategic plan and baseline survey/feasibility studies were not prepared/conducted. Centralized database, HORTNET was not implemented. Instances of short release of funds, non-percolation of benefits to SCs, excess payment of financial assistance of ₹ 8.47 crore,

payment of ₹ 3.76 crore to ineligible persons were noticed. No monitoring mechanism was put in place.

(Paragraph 3.12)

- Irregular refund of External Development Charges and License Fee resulted in a loss of ₹ 13.40 crore to Greater Mohali Area Development Authority (GMADA).

(Paragraph 3.13)

- Injudicious decision by GMADA to allot the work without assessing the actual requirement of water and subsequently terminating the contract resulted into wasteful expenditure of ₹ 2.78 crore.

(Paragraph 3.14)

- The planning of the scheme for establishment of degree colleges in educationally backward districts was deficient as the State Government not only delayed the finalization of the proposal but also submitted proposals for ineligible colleges leading to rejection thereof by the University Grants Commission. Instances of execution of works without technical sanction, avoidable payment of cost escalation of ₹ 90.53 lakh, undue favour of ₹ 1.69 crore to the contractors, allotment of work to ineligible contractor and non-maintenance of inspection record of buildings after completion/during defect liability period were noticed.

(Paragraph 3.17)

- Allotment of rectification work to a new contractor instead of getting it done from the defaulting contractor and payment of price adjustment by the Public Works Department resulted in avoidable burden of ₹ 18.55 crore on the State exchequer.

(Paragraph 3.18)

- A division of the Public Works Department remained without work for more than five years, thereby rendering the expenditure of ₹ 7.33 crore on salaries and office expenses unproductive.

(Paragraph 3.19)

Chapter-1

Introduction

Chapter-1

Introduction

1.1 Budget profile

There are 40 departments and 26 autonomous bodies in the State. The position of budget and expenditure incurred there against by the State Government during 2010-15 is given in **Table 1.1**.

Table 1.1: Budget and expenditure

(₹ in crore)

Disbursement	2010-11		2011-12		2012-13		2013-14		2014-15	
	Budget	Expenditure	Budget	Expenditure	Budget	Expenditure	Budget	Expenditure	Budget	Expenditure
Revenue expenditure										
General Services	17465.85	18597.73	16434.11	16787.95	18818.97	18572.15	20093.58	20192.19	22781.77	23043.09
Social Services	8600.00	7260.85	11387.32	9246.50	13672.14	11189.97	13717.31	11319.09	15659.68	13729.05
Economic Services	6795.03	6398.94	7018.77	6264.07	10764.24	9152.09	10499.78	9599.73	10073.54	9237.32
Grants-in-aid and Contributions	1319.39	639.66	1759.22	746.80	772.30	543.73	798.97	529.66	467.75	604.03
Total	34180.27	32897.18	36599.42	33045.32	44027.65	39457.94	45109.64	41640.67	48982.74	46613.49
Capital expenditure										
Capital Outlay	4029.43	2384.09	3959.66	1598.12	4527.53	1915.82	4232.54	2200.61	3948.28	3118.44
Loans and Advances disbursed	68.27	68.40	176.84	176.61	247.28	197.53	177.89	165.13	326.89	270.27
Repayment of Public Debt (including Ways and Means Advances)	7385.58	5952.88	8624.92	8947.24	14661.91	15115.79	16544.35	16682.94	21673.04	23074.72
Contingency Fund	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Public Account disbursements	23011.37	25836.98	29020.27	28771.75	27505.16	33531.20	34654.60	33994.60	40593.44	40526.50
Closing Cash Balance	--	--	--	-178.30	--	-303.61	--	630.42	--	-137.76
Total	34494.65	34242.35	41781.69	39315.42	46941.88	50456.73	55609.38	53673.70	66541.65	66852.17
Grand Total	68674.92	67139.53	78381.11	72360.74	90969.53	89914.67	100719.02	95314.37	115524.39	113465.66

Source: Annual Financial Statements and Explanatory Memorandum of the Budget of the Government of Punjab

1.2 Application of resources of the State Government

During 2014-15, against the total budget outlay of ₹ 1,15,524.39 crore, expenditure of ₹ 1,13,465.66 crore was incurred. The total expenditure¹ of the State increased by 41.45 per cent from ₹ 35,349 crore in 2010-11 to ₹ 50,002 crore in 2014-15. Revenue expenditure increased by 41.70 per cent from ₹ 32,897 crore to ₹ 46,614 crore; non-plan revenue expenditure increased by 36.38 per cent from ₹ 30,576 crore to ₹ 41,701 crore; and capital expenditure increased by 30.79 per cent from ₹ 2,384 crore to ₹ 3,118 crore during the period 2010-15.

Revenue expenditure constituted a dominant proportion (93 to 95 per cent) of the total expenditure during the years 2010-15 leaving a small fund for capital expenditure (5 to 7 per cent). During this period, it grew at an annual average growth rate of 8.34 per cent, whereas revenue receipts grew at an annual average of 8.27 per cent during 2010-15.

¹ This excludes repayment of public debt, contingency fund, public account disbursements and closing cash balance.

1.3 Persistent savings

In five cases, during the last five years, there were persistent savings of ₹ five crore or more as per details given in **Table 1.2**.

Table 1.2: List of grants having persistent savings during 2010-15

(₹ in crore)

Sr. No	Number and Name of the grant/ Head of Account/Schemes	Amount of savings (percentage of savings in bracket)				
		2010-11	2011-12	2012-13	2013-14	2014-15
Revenue-voted						
1	05-Education 2202-General Education 01-Elementary Education 101-Government Primary Schools 01- Government Primary Schools	82.12 (12.09)	183.35 (17.34)	206.70 (17.19)	279.58 (21.15)	274.88 (17.07)
2	12-Home Affairs and Justice 2055-Police 109-District Police 01-District Police (Proper)	24.37 (1.72)	28.36 (1.59)	24.70 (1.08)	55.78 (2.19)	31.73 (1.17)
3	15-Irrigation and Power 2700-Major Irrigation 01-Sirhind Canal System (Commercial) 001-Direction and Administration 01-Direction and Administration	50.84 (17.09)	58.65 (16.94)	47.16 (12.72)	60.83 (14.62)	60.82 (13.94)
4	15-Irrigation and Power 2701-Medium Irrigation 80-General 001-Direction and Administration 01-Direction	110.92 (99.99)	131.61 (99.26)	148.81 (100.00)	64.19 (41.21)	67.65 (41.26)
5	22-Revenue and Rehabilitation 2245-Relief on Account of National Calamities 02-Flood Cyclones etc. 101-Gratuitious Relief 01- Gratuitious Relief	5.54 (10.45)	5.30 (8.15)	17.76 (88.80)	10.70 (9.73)	39.89 (99.73)

Source: Appropriation Accounts

1.4 Grants-in-aid from Government of India

The Grants-in-aid received from GOI during the years 2010-15 are given in **Table 1.3**.

Table 1.3: Grants-in-aid from GOI

(₹ in crore)

Particulars	2010-11	2011-12	2012-13	2013-14	2014-15
Non-plan Grants	720.81	874.11	894.91	1064.11	2003.87
Total Non-plan Grants	720.81	874.11	894.91	1064.11	2003.87
<i>Plan Grants of which</i>					
Grants for State Plan Schemes	954.65	694.06	684.19	1058.26	3597.61
Grants for Central Plan Schemes	64.40	5.68	60.63	7.67	80.06
Grants for Centrally Sponsored Plan Schemes	659.39	866.79	1135.84	1271.34	188.41
Total Plan Grants	1678.44	1566.53	1880.66	2337.27	3866.08
Grand total	2399.25	2440.64	2775.57	3401.38	5869.95

Particulars	2010-11	2011-12	2012-13	2013-14	2014-15
Percentage increase in grants-in-aid over previous year	3.40	1.73	13.72	22.55	72.58
Revenue receipts	27608.47	26234.41	32051.15	35103.54	39022.85
Percentage increase in revenue receipts over previous year	24.61	-4.98	22.17	9.52	11.16
Percentage of total grants to revenue receipts	8.69	9.30	8.66	9.69	15.04

Source: Finance Accounts

Total grants-in-aid from GOI increased at an annual average rate of 28.93 per cent during the period 2010-11 to 2014-15. In 2014-15, it increased by 72.58 per cent over the previous year. During this period contribution of grants-in-aid towards revenue receipts ranged between 8.66 and 15.04 per cent.

1.5 Planning and conduct of audit

The Audit process starts with a risk assessment of various departments, autonomous bodies, schemes/projects etc. based on expenditure incurred, criticality/complexity of activities, level of delegated financial powers, internal controls and concerns of stake holders. Previous audit findings are also considered in this exercise. Based on this risk assessment, the frequency and extent of audit are decided and an Annual Audit Plan is formulated to conduct audit, covering those offices/entities which are vulnerable to significant risks.

After completion of audit of each office, an Inspection Report containing audit findings is issued to the head of the office with a request to furnish replies to the audit findings within four weeks of its receipt. The important audit observations are processed for inclusion in the Audit Reports of the Comptroller and Auditor General of India, which are submitted to the Governor of Punjab under Article 151 of the Constitution of India.

During 2014-15, compliance audit of 1512 drawing and disbursing officers of the State, 262 PRIs/ULBs and 17 autonomous bodies was conducted by the office of the Principal Accountant General (Audit), Punjab. Besides, six performance audits² were also conducted.

1.6 Significant audit observations and response of Government to audit

In the last few years, Audit has reported on several significant deficiencies in implementation of various programmes/activities as well as on the quality of internal controls in selected departments, which have impact on the success of programmes and functioning of the departments. The focus was on auditing the specific programmes/schemes and to offer suitable recommendations to

² (i) Private Universities and Private Colleges; (ii) Working of Guru Nanak Dev University; (iii) Implementation of Drugs and Cosmetics Act, 1940; (iv) Mid Day Meal Scheme; (v) NABARD assisted projects for widening of plan and link roads and construction of bridges; and (vi) Implementation of National Rural Drinking Water Programme in Punjab.

the executive for taking corrective action and improving service delivery to the citizens.

As per instructions issued by the Finance Department, Government of Punjab in August 1992 and provision of Comptroller and Auditor General of India's Regulations on Audit and Accounts, 2007, the departments are required to send their response to draft performance audit reports/draft paragraphs proposed for inclusion in the Comptroller and Auditor General of India's Audit Reports within six weeks of their receipt. It was brought to their personal attention that in view of likely inclusion of such paragraphs in the Reports of the Comptroller and Auditor General of India, to be placed before the Punjab Legislature, it would be desirable to include their comments in the matter. They were also advised to have meetings with the Principal Accountant General to discuss the draft reports on performance audits and draft paragraphs. The performance audits and the draft paragraphs proposed for inclusion in this Report were also forwarded to the Principal Secretaries/Secretaries concerned for seeking their replies. For the present Audit Report, draft reports on six performance audits and 24 draft paragraphs on compliance audit were forwarded to the concerned Administrative Secretaries. Reply of the Government has been received in four cases³ only (January 2016).

1.7 Recoveries at the instance of audit

The audit findings involving recoveries that came to notice during audit were referred to the departments/State Government through Inspection Reports for further investigation and recovery of the same under intimation to Audit. On being pointed out in Audit, ₹ 14.73 crore were recovered during 2014-15.

1.8 Lack of responsiveness of Government to Audit

The Principal Accountant General (Audit), Punjab conducts periodical inspection of Government Departments by test-check of transactions and verifies the maintenance of important accounting and other records as per the prescribed rules and procedures. These inspections are followed by issue of Inspection Reports (IR) which are required to be replied to within four weeks of their receipt. Serious irregularities are also brought to the notice of the heads of the departments by the office of the Principal Accountant General (Audit), Punjab through a half yearly report of pending IRs sent to the Principal Secretary (Finance).

As of March 2015, 19620 IRs containing 45778 paragraphs were outstanding, of which, 12206 IRs containing 18742 paragraphs pertained to the period prior to April 2010 i.e. more than five years old. The year-wise position of outstanding IRs/paragraphs is given in **Table 1.4**.

³ (i) NABARD assisted projects for widening of plan and link roads and construction of bridges (PWD, B&R portion); (ii) Optimization of grants under Thirteenth Finance Commission (Urban Local Bodies portion); (iii) Irregular refund by Greater Mohali Area Development Authority (GMADA); and (iv) Wasteful expenditure on a work allotted by GMADA without assessing the actual requirement of water.

Table 1.4: Outstanding Inspection Reports/paragraphs

Particulars	Prior to April 2010	2010-11	2011-12	2012-13	2013-14	2014-15	Total
Inspection Reports	12206	1464	1328	1543	1693	1386	19620
Paragraphs	18742	3404	3681	5125	7465	7361	45778

Source: Office records

Pendency of large number of paragraphs indicated lack of responsiveness of the Government departments to Audit.

1.9 Follow-up action on Audit Reports

At the instance of the Public Accounts Committee (PAC), the Finance Department issued (August 1992) instructions to all the Departments to initiate *suo moto* concrete action on all paragraphs and reviews featuring in the Audit Reports irrespective of whether the cases were taken up for examination by PAC or not. The Departments were also required to furnish to PAC detailed notes, duly vetted by Audit, indicating the remedial action taken or proposed to be taken by them within a period of three months of the presentation of the Reports to the State Legislature.

As regards the Audit Reports relating to the period 2012-14 which have been laid before the State Legislature, detailed notes in respect of 30 paragraphs and six performance audits had not been received in the Audit office as on 30 September 2015 (*Appendix 1.1*) even after lapse of the prescribed period of three months.

1.10 Status of placement of Separate Audit Reports of autonomous bodies in the State Legislature

Twelve Separate Audit Reports (SAR) in respect of four autonomous bodies (as detailed in **Table 1.5**) issued between May 2008 and March 2015 were pending for placement before the Legislature.

Table 1.5: Details of SARs pending for placement before Legislature as on 31 March 2014

Sr. No.	Name of autonomous body	Years for which SARs were pending for placement before Legislature
1.	Punjab State Legal Services Authority	2006-07 to 2010-11
2.	Punjab Khadi and Village Industries Board	2010-11 and 2011-2012
3.	Punjab State Human Rights Commission	2009-10 to 2012-13
4.	Punjab Labour Welfare Board	2002-03

Source: Departmental information

1.11 Year-wise details of performance audits and paragraphs appeared in Audit Reports

The year-wise details of performance audits and paragraphs that appeared in the Audit Report for the last two years along with their money value is given in **Table 1.6**.

Table 1.6: Details of performance audits and paragraphs appeared in the Audit Reports during 2012-14

Year	Performance Audit		Paragraphs		Replies received	
	Number	Money value (₹ in crore)	Number	Money value (₹ in crore)	Performance Audit	Paragraphs
2012-13	4	50.18	16	56.61	4	-
2013-14	4	68.81	22	225.45	-	5

During 2014-15, six performance audits and 24 paragraphs involving money value of ₹ 145.36 crore have been included in this Report. Reply of the Government has been received in four cases only (January 2016).

Chapter-2

Performance Audit

Chapter-2

Performance Audit

DEPARTMENT OF HIGHER EDUCATION

2.1 Private Universities and Private Colleges

With a view to develop and implement a fair and transparent framework that provides sufficient opportunities to the deserving private institutes and educational promoters for higher education, Government of Punjab notified (June 2010) 'The Punjab Private Universities Policy, 2010' for establishment of Private Universities (PUs). Private Colleges (PCs) of the Punjab State are to be affiliated with Government Universities only.

Some of the significant findings of the Performance Audit are given below:

- *No regulatory mechanism for private universities was set up at State Government level to safeguard the interests of stakeholders.*

(Paragraph 2.1.6.1)

- *Deficiencies were noticed in the process of establishment of seven Private Universities (PUs) in violation of Punjab Private University Policy, 2010.*

(Paragraph 2.1.6.2)

- *Five PUs and 12 PCs were established without obtaining the permission for change of land use and seven PUs and six PCs were approved without the approval of building plans leading to non-recovery of external development charges and licence fee and thus extending undue financial favour of ₹7.95 crore to promoters/sponsoring bodies. Further, there was loss to the Government due to non-recovery of labour cess of ₹ 1.48 crore in four cases where building plans were not approved.*

(Paragraph 2.1.6.3(ii & iii))

- *Five PUs commenced academic operations without obtaining clearance from the University Grants Commission (UGC).*

(Paragraph 2.1.7.1)

- *Six PUs and 16 PCs had appointed 148 and 440 faculty members respectively without following eligibility criteria and State Universities were granting affiliation to the private colleges having inadequate infrastructure, facilities, etc.*

(Paragraphs 2.1.8.1 (i & ii) and 2.1.8.4)

- *No periodical inspection was conducted for any of the PUs by UGC. Punjab Technical University had conducted academic audit of 92 colleges out of 292 during 2010-14 whereas Punjabi University, Patiala had not conducted periodic inspection of any of 194 PCs affiliated with it.*

(Paragraphs 2.1.9.1 and 2.1.9.4(i&ii))

2.1.1 Introduction

Higher Education is recognized as an invaluable instrument for sustainable human development through both creation and dissemination of knowledge. Universities have a pivotal role in facilitating the achievement of these objectives. Private Universities (PUs) are established through State Act by societies registered under the Societies Registration Act, 1860 or any other corresponding law for the time being in force in a State or a Public Trust or a Company registered under Companies Act, 1956. Government of Punjab (GOP) notified (June 2010) ‘The Punjab Private Universities’ Policy, 2010’ (PPUP, 2010) for establishing Private Universities. As of March 2015, 11 PUs (nine¹ under the PPUP, 2010 and two² prior to its coming into force) have been established through State Acts. Further, 923³ Private Colleges (PCs) (including B.Ed., M.Ed., Law, Technical and Degree Colleges, Nursing and Medical Colleges) affiliated with different Government Universities, were established in the State up to March 2015.

2.1.2 Organizational set-up

(i) Private Universities

The Governor of the State is the Visitor of all the PUs. Principal Secretary, Higher Education, Punjab (PSHEP) maintains the record of approval of all the PUs. Chairperson of the sponsoring body is the Chancellor of the university concerned and is also the head of the Governing body, Vice-Chancellor (VC) appointed by the Chancellor is the overall in-charge and the Registrar is the Member Secretary of the Governing body.

(ii) Private Colleges

The Governor of the State is the Chancellor of the Government Universities. The PCs in Punjab are to be affiliated with the State Universities after obtaining ‘No Objection Certificate’ (NOC) from GOP (Department of Higher Education) and clearance from the concerned Regulatory bodies viz. All India Council for Technical Education (AICTE), Dental Council of India (DCI), Indian Nursing Council (INC), National Council of Teachers’ Education (NCTE), etc. The PCs are being managed by the respective society or trust.

2.1.3 Audit Objectives

The Performance audit was conducted to assess whether:

- appropriate policy/guidelines were framed and followed while according approval to Private Universities/Colleges;

¹ (i) Chitkara University (November 2010); (ii) Guru Kashi University (December 2011); (iii) DAV University (February 2013); (iv) Adesh University (July 2012); (v) Desh Bhagat University (Notified in February 2013 enactment October 2012); (vi) Chandigarh University (July 2012); (vii) GNA University (August 2014); (viii) Rayat Bahra University (August 2014); and (ix) Sant Baba Bhag Singh University (February 2015)

² (i) Lovely Professional University, (December 2005); (ii) Sri Guru Granth Sahib World University (Notified in April 2008 enactment May 2008).

³ Data collected from the Punjabi University Patiala, PTU and BFUHS; and from the website of Punjab University (www.puchd.ac.in 10 April 2015); Guru Nanak Dev University (www.gndu.ac.in 10 April 2015).

- the academic activities/programmes and research activities were efficiently managed in accordance with the prescribed norms;
- the human resources, infrastructure and estate management were adequate and as per norms to improve the quality of education; and
- effective internal control mechanism was in place.

2.1.4 Audit Criteria

The audit findings have been benchmarked against the criteria derived from the following sources:

- The Punjab Private Universities Policy, 2010.
- University Grants Commission (UGC) Regulations (establishment and maintenance of Standards in Private Universities), 2003, UGC (affiliation of colleges by universities) Regulation, 2009 and UGC (National Assessment Accreditation Council) Regulation, 2012.
- Guidelines issued by the UGC and different State Universities from time to time.
- Norms fixed by the Regulatory Bodies (MCI, AICTE, DCI, INC, etc.).
- Acts of the concerned PUs.

2.1.5 Scope and methodology of audit

The Performance Audit conducted (February 2015 to July 2015) covered the period 2010-15. The cases prior to this period, which came to notice during performance audit and irregularities which continued from earlier period, have also been included in the Report. Eight⁴ PUs out of nine established under PPUP, 2010 and two⁵ PUs established before PPUP, 2010 have been covered under PA (file of one⁶ PU was under process and was not available with Department). Records of the establishment/approval of PUs maintained in the office of the PSHEP and records related to enlistment of PUs with UGC were test checked. Records of 58 out of 619 PCs affiliated with Punjab Technical University (PTU) (23 out of 292 PCs), Punjabi University, Patiala (PUP) (23 out of 194 PCs) and Baba Farid University of Health Science (BFUHS), Faridkot (12 out of 133 PCs) were test-checked at university level. Fifteen PCs (six affiliated with PUP and nine with BFUHS) were also selected for Physical verification. The Performance Audit commenced with an entry conference with the PSHEP in March 2015 in which audit objectives, criteria and scope of audit were discussed. Audit observations of the PA were

⁴ (i) Chitkara University; (ii) Guru Kashi University; (iii) DAV University; (iv) Adesh University; (v) Desh Bhagat University; (vi) Chandigarh University; (vii) GNA University; and (viii) Rayat Bahra University.

⁵ (i) Lovely Professional University (December 2005); and (ii) Sri Guru Granth Sahib World University (April 2008).

⁶ Sant Baba Bhag Singh University (12 February 2015).

discussed with the department in the exit conference held on 17 December 2015 and replies have suitably been incorporated in the PA.

Scope limitations

In the absence of enabling provision for assessment of the PUs (after establishment) in the PPUP, 2010 and in the relevant Acts of the universities, it was not possible for audit to examine the compliance of the provisions of various statutory regulations related to establishment of PUs. Records pertaining to the approval of Lovely Professional University (LPU) was not produced to audit despite repeated requests (23 February 2015, 02 March 2015, 17 April 2015 and 29 June 2015). In the absence of requisite data for statistical sampling, samples of approval files of PUs at PSHEP office and PCs affiliated with State Universities were selected on judgmental basis.

Further, audit team was unable to physically inspect the selected nine PCs affiliated with BFUHS due to lack of cooperation by the PCs, despite direction (September 2015) of GOP/BFUHS to these PCs to co-operate with audit during physical inspection.

Audit findings

2.1.6 Non-observance of Policy/guidelines/Acts

2.1.6.1 Lack of a regulatory mechanism for the oversight of PUs

Clause (iv) of UGC's 'Establishment and Maintenance of Standards in Private Universities Regulations, 2003' provides that for private universities belonging to a separate category altogether, a suitable regulatory mechanism is essential for safeguarding the interests of the student community with adequate emphasis on the quality of education and to avoid commercialization of higher education, etc. Further Under clause 4 of UGC Regulations, 2003, UGC may cause periodic inspection of PUs offering their programmes.

Audit observed (February 2015) from the records relating to the establishment of PUs at PSHEP that GOP had granted approval (2010-2014) to establish eight PUs based only on undertakings/affidavits submitted by the promoters to comply with the norms of PPUP, 2010, such as, a) admission on merit basis, b) appointment of qualified staff as per UGC norms, c) providing type of programme and research, d) conduct entrance test, e) establishment of library with books worth ₹ 50 lakh, f) purchase of computers and other moveable assets worth rupees two crore, g) fee concession/ free ship to not less than five *per cent* of total students, h) establishment of fair and transparent system for charging of fees from the students, and i) creation of endowment fund. However, no suitable regulatory mechanism was available at the State

Government level to monitor the compliance of the norms mentioned in the undertakings by the PUs. Audit also observed that none of the PUs set-up in the State had been re-inspected by the UGC after its initial inspection at the time of establishment. As a result, the functioning of the PUs was bereft of any independent oversight. Thus, the system was fraught with the risk of compromising the quality of education due to lack of monitoring of adherence to the conditions under which these PUs were allowed to be set-up.

In the exit conference, the Department admitted that there was a need for a regulatory mechanism to keep watch on the working of the private educational institutions. It was also suggested by the Department that there should be an accreditation agency like National Board of Accreditation at State Level.

2.1.6.2 Deficiencies noticed in the process of establishment of Private Universities

(i) Clause 4.4 of PPUP, 2010 provides that the Administrative Department, after the preliminary scrutiny of the detailed project report, would intimate the deficiencies noticed in it to the sponsoring body, who after the removal of deficiencies submit a compliance report which would be placed before the Chief Secretary. A sub-committee constituted by the Chief Secretary would then make physical inspection of the compliance of provisions so mentioned in the proposal for adjudging the credibility of the sponsoring body and feasibility of establishment of the proposed University. Deficiencies observed during the inspection, if any, would be communicated to the sponsoring body for removal thereof. The sponsoring body would submit the report regarding the removal of deficiencies. The case would then be placed before the committee⁷ for recommendations for issuance of Letter of Intent (LoI). Under clause 4.5 of PPUP, 2010, the State Government may issue LoI subject to the compliance of certain conditions. The sponsoring body would fulfill the conditions of LoI and submit the report of the compliance to the State Government within a period of two years. The sub-committee, as already constituted under clause 4.4 (C), would make physical inspection in respect of the compliance of LoI issued. Further, clause 4.5 (J) of PPUP, 2010 provides that in case of satisfactory compliance by the sponsoring body, approval of the Chief Minister would be obtained, in principle, for the establishment of the University.

Audit observed from the approval file of Adesh University, maintained at PSHEP office, that the sub-committee did not recommend the establishment of the University after its physical inspection (July 2011). Further, thirteen member high power committee formed (December 2011) to take a decision on the matter also agreed with the observations of inspection committee. On the

⁷ Committee chaired by Chief Secretary and the other members would include nominee of the UGC, Administrative Secretaries looking after the department of Finance, Planning, Technical Education, Medical Education and VCs of Punjab University, PUP, Guru Nanak Dev University, PTU and BFUHS. Secretary Higher Education would be the member secretary of this committee.

basis of NOC issued (March 2012) by the Department of Medical Education & Research, Punjab though NOC was not required as per prescribed process for establishment of private universities, a conditional⁸ LoI was issued in June 2012 and the University was established (July 2012) by the Government.

In the exit conference, the Department admitted the audit observation but stated that the approval to the University was granted under clause 12 of the PPUP, 2010 which provides that the State Government may, for reasons to be recorded in writing, relax any of the conditions contained in this policy for the purpose of grant of approval. The reply was not tenable as no written reasons were found recorded in the approval file of this University.

(ii) Clause 4.5 (a) of the PPUP, 2010 provides that the State Government would issue LoI to the sponsoring body subject to the fulfillment of the following conditions:

(a) construction of 10,000 square metres (Sqm) of covered area marked for administrative purpose, 50,000 Sqm for academic purpose and a minimum of 20,000 Sqm in case of any other domain, besides provision of adequate residential accommodation, hostels and other facilities;

(b) sponsoring body would ensure the purchase of equipment, computers, furniture, other moveable and immovable assets and infrastructure facilities (other than building) worth ₹ two crore; and

(c) the proposed university would purchase books of at least rupees one crore within three years of its establishment.

Audit observed from the scrutiny of approval file of the DAV University, Jalandhar, at PSHEP, that availability of infrastructural facilities as provided in the policy was not ensured by the Government. The proposed building of the University was under construction (July 2013). Only quotations invited by the sponsoring body was taken as evidence in support of purchase of books worth ₹50 lakh. Despite these deficiencies, an ordinance authorising the setting up of this University was issued in October 2012 and the Act of the University passed in February 2013.

In the exit conference the Department stated that during special inspection (December 2015) of the DAV University it was found that area for administrative and academic purpose had been earmarked and books worth ₹ 51 lakh were purchased. The reply was not tenable as the building was required to be completed at the time of approval of university and books of Rupees one crore were to be purchased.

⁸ (i) creation of endowment fund (ii) ownership of 35 acre land (iii) 60 thousand sq. meter built up area (iv) Purchase of books for ₹ one crore within three year of establishment of PUs (v) purchase of computer/infrastructure for ₹ two crore (vi) appointment of faculty as per the conditions of regulatory bodies (vii) undertaking regarding conduct of co-curricular activities (viii) provide the requisite information to the regulatory bodies and equivalent authorities established by the Central Govt. (ix) affidavit regarding no criminal case was against the sponsoring body.

(iii) Audit further observed that GOP had issued LoI to eight sponsoring bodies with certain conditions (clause 4.5 of PPUP, 2010) which were to be complied with within two years. However, the approval for establishment of seven (except one⁹) PUs was granted by the GOP only on the basis of compliance report submitted by the sponsoring bodies. No physical inspections were carried out by the Department, as required under clause 4.5(e) of PPUP, 2010, to ensure compliance of the conditions. On being pointed out in audit, special inspection of the DAV University was carried out by the Department (December 2015) which showed that conditions of the LoI were not fulfilled.

In the exit conference, the Department admitted the audit observation and stated that they were now conducting the second inspection to monitor the compliance of the conditions of the LoI.

2.1.6.3 Establishment of PUs/PCs without CLU, EDC, LF and approval of building plans

(i) Education Department, Punjab required (October 2003) that approval of Change of Land Use (CLU) should be obtained by the concerned sponsoring body before granting NOC to the new PCs for establishment from the competent authority (Chief Town Planner/District Town Planner (CTP/DTP). Government of Punjab, Department of Housing and Urban Development (DHUD) had written (August 2008) to the Chief Administrator, Punjab Urban Development Authority (PUDA) directing the regularization of buildings built outside the periphery of Municipalities. PUDA Building Rules were made applicable to the buildings outside the periphery of Municipalities from January 2005.

Audit observed from the information collected from Chief Town Planner (CTP) (April 2015), Punjab and website¹⁰ of the LPU that it had been established on six hundred acres of area, with 10 lakh square feet built up area (up to 2006) on Phagwara road, Jalandhar. Neither the sponsoring body of the University had obtained permission for CLU¹¹ from the CTP (which was the designated competent authority at that time) nor deposited the External Development Charges (EDC), License Fee (LF) and scrutiny fee resulting in an undue financial favour to the promoter.

In the exit conference Department stated that University was established prior to the implementation of CLU policy of GOP. It was also mentioned that LPU had obtained CLU from the competent authority when it was first set up as a college. Audit reiterated that as per directions of the DHUD, the buildings constructed prior to 2005 also required regularization from the competent authority i.e. Chief Town Planner Punjab. Department replied (January 2016) that LPU had applied for CLU (July 2015). However, permission of CLU was not yet granted (January 2016).

⁹ GNA University.

¹⁰ www.lpu.in, (18 March 2015).

¹¹ Educational Institutes are exempted for the payment of CLU charges.

(ii) According to Clause 4.3 (g) of PPUP, 2010, CLU issued by CTP, Punjab is to be submitted by the sponsoring body along with its proposal for establishing a university. Further, sub-clause (k) provides that the conceptual building plans prepared in accordance with the bye-laws of the relevant municipal committee or municipal corporation or such other concerned authority (DTP up to 5 acre and CTP for more than 5 acre) under the DHUD were also to be submitted with the application.

Audit observed from the records of approval of PUs with PSHEP and PUP that four¹² PUs and 12¹³ test checked PCs affiliated with PUP had not obtained mandatory permission for CLU from the competent authority. Consequently, ₹ 4.01 crore and ₹ 1.02 crore towards EDC and LF respectively were not deposited with PUDA. Similarly, seven¹⁴ PUs and six¹⁵ out of 12 test checked PCs affiliated with BFUHS had not got building plans approved, resulting in non-deposit of ₹ 2.70 crore and ₹0.22 crore respectively. Despite non-compliance of the conditions, GOP had approved establishment of these PUs/PCs which resulted into undue favour of ₹ 7.95 crore to the sponsoring bodies at the expense of the State exchequer.

In the exit conference, Additional Dean (PUP) and Sub-Dean (BFUHS) admitted the audit observation and stated that they were now insisting on the institutions already affiliated with the universities to apply for CLU. However Department was silent in respect of PUs.

(iii) Government of Punjab, Department of Labour vide notification (November 2008) issued instructions regarding levy of labour cess at the rate of one *per cent* of the cost of construction. It was to be ensured that henceforth, no building plan was approved by local authorities without collecting the aforesaid cess.

Audit observed from the records/information provided by the BFUHS, that out of 12 test-checked PCs, four¹⁶ who constructed buildings between 2009-2014 had not submitted their building plans of ₹148.47 crore to PUDA for approval. The University had never asked the institutions to submit the approved building plans which resulted into loss of ₹1.48 crore to the Government on account of non-recovery of labour cess.

¹² (i) Adesh University; (ii) Desh Bhagat University; (iii) Guru Kashi University; and (iv) Rayat Bahra University.

¹³ (i) Akal College of Education; (ii) Barkat College of Education; (iii) Colonel College of Education; (iv) Desh Bhagat college of Education; (v) Guru Nanak College of Education; (vi) Guru Teg Bahadur College of Education (Women); (vii) SASM College of Law; (viii) Sant Kabir College of Education; (ix) Guru Teg Bahadur College of Education; (x) Shivam College of Education; (xi) SRSM Mukat College of Education; and (xii) Vidhya Sagar College of Education.

¹⁴ (i) Chitkara University; (ii) Guru Kashi University; (iii) Chandigarh University; (iv) Adesh University; (v) DAV University; (vi) Desh Bhagat University; and (vii) Rayat Bahra University.

¹⁵ (i) Adarsh College of Nursing; (ii) Life Guard College of Nursing; (iii) VMS Institute of Nursing; (iv) Mother Merry's Institute of Nursing; (v) Chintpurni College of Nursing; and (vi) Baba Mangal Singh College of Nursing.

¹⁶ (i) Adarsh College of Nursing; (ii) Life Guard Nursing Institute; (iii) Mother Mary's Institute of Nursing; (iv) and Chintpurani Institute of Nursing.

In the exit conference, the Department admitted the audit observation. However, any proposed action in this regard has not been intimated by the department.

2.1.6.4 Irregularities in creation/maintenance of Endowment Fund

As per PPUP, 2010 and affiliation guidelines for the PUs/PCs were required to create an Endowment Fund (EF) as a perpetual deposit in a scheduled commercial bank so as to safeguard the interests of students as well as of employees in case of winding up of the PU/PC. Audit noticed the following irregularities:

(i) Clause 6 of PPUP, 2010 provides that on receipt of LoI from the State Government, the sponsoring body would establish an endowment fund of three crore in case of a domain specific¹⁷ University and ₹ five crore in case of multi domain¹⁸ University within two months. However, Provision for creation of EF was not made in the relevant Act of LPU (file of LPU was not provided to audit).

(ii) No record related to creation of EF was found in the approval file of the SGGSWU. Despite provision of EF of Rupees one Crore in its Act, no EF was maintained.

(iii) The Academic Council directed (April 2001) PTU to maintain EF of ₹ 25 lakh for all non-AICTE course colleges affiliated with the University. The amount of EF was reduced (April 2011) to ₹10 lakh. However, out of 154 PCs (non-AICTE), 104 PCs (including 21 test checked PCs) had not created EF (₹ 10.40 crore). Moreover, PTU had allowed four¹⁹ PCs to create EF of ₹ 5 lakh each instead of ₹ 10 lakh as required. It was further noticed that fixed deposits/bank guarantees (BG) (₹ 2.30 crore) in respect of 23 out of 50 PCs who had created the EF, expired between June 2012 and November 2014 and were not renewed (May 2015). On being asked by audit (May 2015), no reasons for non renewal of BGs/non maintenance of EF was submitted by the PTU (February 2016).

(iv) Clause 4 of affiliation orders issued by PUP provides that in case of any revision in EF/affiliation fee/continuation fee by the Syndicate, the PC has to pay the difference. The Syndicate enhanced (September 2010) the endowment fund amount from ₹10 lakh to 20 lakh (boys/co-educational colleges) and 5 lakh to 10 lakh (Women colleges) from August 2010. Out of 194 PCs affiliated with PUP, only 34 PCs (including four²⁰ test checked PCs) affiliated during 2010-15 had created EF at revised rate. Remaining 160 PCs were maintaining EF at old rates resulting in short creation of EF of ₹ 14.31 crore besides loss of service charges²¹ (three *per cent*) of ₹2.15 crore

¹⁷ University having single stream of study (Arts, Science or Commerce, etc.).

¹⁸ University having multi domain i.e. multiple streams of studies.

¹⁹ (i) Lala Jagat Narain IIM; (ii) GNIMT; (iii) GTBIMT; and (iv)GGNIMT.

²⁰ (i)Colonel Degree College; (ii) Pearl institute of Hotel Management; (iii) RIMT Academic College; and (iv) Vidhya Sagar College for girls.

²¹ Service Charges at the rate of three *per cent* for maintenance of FDs of EF as per direction/orders of Syndicate of PUP.

to PUP. On being asked by audit (June 2015), no reply was submitted by the PUP.

(v) The Board of Management of BFUHS approved (April 2007) the course wise quantum of EF ranging between ₹ 20 lakh and ₹ 125 lakh for affiliation of new colleges and addition of seats/courses in existing colleges. Accordingly, all the PCs had to create EF in four equal annual instalments in the form of FDs for five years. Further, BFUHS enhanced (April 2007) its interest share from 5 to 20 *per cent* per annum from the interest earned on the EF.

Forty six PCs (including seven test checked PCs) out of 133 affiliated PCs had not submitted their installments (2006-07 to 2014-15) of EF of ₹5.57 crore. Further, 67 PCs (including 11²² test checked PCs) created EF (₹25.28 crore) with delay ranging between two months and 108 months. In the absence of a provision for levy of interest/penalty for delayed creation of EF, BFUHS suffered loss of ₹ 69 lakh²³ on account of interest share.

In the exit conference the Department admitted that endowment fund should be created by each Educational Institution.

2.1.6.5 Loss of interest to the Government/State University due to late deposit of University establishment fee

As per the Clause 4.5 (k) of the PPUP, 2010 the sponsoring body is to make a demand draft in favour of DPI (Colleges), Punjab, of ₹ one crore on account of establishment fee at the time of issuance of approval to establish a University.

(i) Audit observed from the records of PUs at the office of the PSHEP that the promoters of eight²⁴ out of ten PUs had submitted their establishment fee late by a period ranging between 20 days and 20 months. Two demand drafts in respect of Guru Kashi University and Chandigarh University remained with PSHEP office for two and five months respectively. The undue delay and late deposit of establishment fee by PSHEP resulted into loss of interest of ₹ 44.63 lakh (at the rate of 9 *per cent*) to the Government.

(ii) Out of 67 NOCs issued to the PCs affiliated with PTU during 2013-14, three²⁵ NOCs were issued without levying interest on outstanding amount of ₹58.18 lakh on account of continuation fees, sports fees, youth festival fees

²² (i) Chintpurni Medical College; (ii) Sri Sukhmani Dental College; (iii) Dashmesh College Physiotherapy; (iv) Dr. Shyam Lal Thaper College of Nursing; (v) Dashmesh College of Nursing; (vi) Anil Baghi College of Nursing; (vii) Mother Mary institute of Nursing; (viii) Aman Bhalla Nursing; (ix) Baba Mangal Singh Nursing College; (x) Swami Vivekanand Nursing College; and (xi) Chintpurni Nursing College.

²³ 20 *per cent* share out of the interest of ₹3.45 crore earned on ₹25.28 crore @ 9 *per cent* per annum.

²⁴ (i) Chitkara University; (ii) Guru Kashi University; (iii) DAV University; (iv) Adesh University; (v) Desh Bhagat University; (vi) Chandigarh University; (vii) GNA University; and (viii) Rayat Bahra University.

²⁵ (i) Swami Vivekanand Institute of Engineering & Technology; (ii) Rayat Bahra Institute of Engineering.& Bio Technology; and (iii) Sant Baba Bhag Singh Institute of Engineering.& Technology.

and provisional affiliation fees (since 2004-05). This resulted into loss of interest of ₹ 56.43 lakh to PTU.

(iii) Further, as against ₹72.65 lakh recoverable on account of continuation fee, provisional fee, sports and youth festival fee from 12 PCs (including one²⁶ test checked PCs) out of 292 PCs affiliated with PTU, only ₹ 51.63 lakh was recovered (2010-15), which led to short levy ₹ 21.02 lakh.

In the exit conference the Department admitted the audit observation and stated that interest amount from six Private Universities had been recovered (₹ 18.57 lakh) and recovery in respect of two PUs was under process. However, no reason was given for short levy of continuation/provisional fee.

2.1.6.6 Short/non-recovery of university dues from PCs

As per guidelines of PTU and BFUHS, application fee, inspection fee, provisional affiliation fee, affiliation continuation fee, admission fee, examination fee, etc., were to be collected annually from all the affiliated PCs. The fee was to be deposited in the respective State University's account as per the prescribed schedule.

Audit observed from the information provided by the PTU for the year 2013-14 that ₹9.84 crore was outstanding against 208 PCs. The University expressed its inability in providing details of outstanding dues for the year 2010-11 to 2012-13 and 2014-15. Further, scrutiny of records at BFUHS showed that an amount of ₹0.79 crore for the period of 2013-15 had not been deposited by 29 PCs (including seven²⁷ test checked PCs). This resulted into non-recovery of University dues of ₹10.63 crore.

Similarly, record of examination branch of PUP showed that 27 PCs (including four²⁸ test checked PCs) out of 194 affiliated PCs, had deposited their examination fee for the year 2014-15 short by ₹0.06 crore. Further, continuation affiliation fee of ₹14.60 lakh was not collected from 52 PCs (including three²⁹ test checked PCs) for the period 2010-15.

In the exit conference Department admitted the audit observation and stated that they would recover all the dues pending with affiliated colleges.

²⁶ CT institute of Pharmaceutical Science.

²⁷ (i) National Dental College; (ii) Chintpurni Medical College; (iii) Adarsh College of Nursing; (iv) APS Nursing College; (v) Swami Vivekanand Nursing College; (vi) Chintpurni Nursing College; and (vii) Dashmesh Physiotherapy college.

²⁸ (i) Asra Institute of Advance Studies; (ii) Continental College of Higher Studies; (iii) Asian Educational Institute; and (iv) Desh Bhagat College.

²⁹ (i) Vidhya Sagar Education College for girls; (ii) Asian Education Institute; and (iii) Desh Bhagat College of Education.

2.1.6.7 Other irregularities

(i) Affiliation to the PCs without having appropriate land

Audit observed from the records provided by the BFUHS that three³⁰ out of 12 test checked PCs (Nursing) affiliated with BFUHS had been established on land less than that prescribed in the guidelines (INC Guidelines, 2005 (IX)). Similarly, three³¹ out of 23 test checked PCs of PUP were affiliated despite having insufficient land as per UGC guidelines (clause 3.1.1 of the UGC Regulations, 2009 for affiliation of colleges).

In the exit conference the Department admitted the audit observations and stated that the Department would conduct inquiry against the inspection committee that recommended affiliation to institutions having less land as compared to norms.

(ii) Continuation of affiliation of the PCs without removal of deficiencies

The BFUHS, Faridkot had allowed continuation of affiliation during 2010-15 of seven³² PCs despite persistent deficiencies³³ pointed out by the inspection teams of BFUHS every year. On the basis of compliance reports submitted by the defaulting colleges, continuation of temporary affiliation was allowed despite non-removal of deficiencies resulting into violation of Clause 4.10 of UGC Regulations, 2009 and could affect the quality of education.

(iii) Irregular grant of affiliation to Private Dental Colleges

As per DCI Regulations January 2006 (in supersession of the Dental College Regulation, 1993) dental Colleges were required to have not less than 100 bedded Hospital with necessary infrastructure facilities for teaching aides. Further Regulations provided that it should be assessable by the transport.

Audit observed from the reports of annual inspection of PCs carried out by the inspection teams of the BFUHS for availability of infrastructure, teaching faculty and equipment (March 2015) of National Dental College, Dera Bassi that there was shortage of three lecturers and four dental mechanics in medical faculty. Its own hospital was not 100 bedded. The audit team physically verified that road connectivity to the hospital/institute was not available.

³⁰ (i) Adarsh College of Nursing (20 kanal); (ii) International College of Nursing (2 acre); and (iii) Baba Mangal Singh Nursing Training Institute (1.45 acre).

³¹ (i) Vidhya Sagar College of Management & Technology (4.67 acre); (ii) S A S M college of Law (4.5 acre); and (iii) Colonel Degree College (4.8 acre).

³² (i) Dashmesh College of Physiotherapy; (ii) Life Guard Nursing Institute; (iii) Dr. Shyam Lal Thaper College of Nursing; (iv) Sandhu Institute of Nursing; (v) Lala Lajpat Rai Institute of Nursing; (vi) Mother Marry's institute of Nursing; and (vii) Adarsh College of Nursing.

³³ (i) Teaching and non teaching staff, (ii) Equipment in labs, (iii) Library books, (iv) Registration of teaching staff etc.

In the exit conference Sub-dean, BFUHS stated that this came to their notice now and the lapse was on the part of the University. He further explained that corrective measure would be initiated.

(iv) Continuation affiliation without clearance of dues

Audit observed that out of 292 affiliated PCs, PTU had allowed 225 PCs (including 16 PCs test-checked PCs) to continue functioning as affiliated colleges without clearance of their dues (provisional affiliation fee, continuation affiliation fee, sports and youth festival fee) for the year 2013-14 and without getting continuation affiliation for the year 2014-15, which was against the instructions.

In the exit conference the Department admitted the audit observation and stated that matter would be sorted out.

(v) Excess fee charged by the PCs

Audit found from the records and physical inspection of PCs affiliated with PUP, that 14 out of 23 test checked PCs charged fee for session 2014-15 in excess of prescribed fees (ranging between four and 141 *per cent*). This resulted into violation of clause 3.4.8 of UGC Regulation, 2009 (Affiliation of Colleges by Universities) and clause 5 of affiliation orders, PUP.

In the exit conference Additional Dean, PUP stated that they were not aware of excess charging of fee from the students and there was no complaint from the student side. Reply was not tenable, as the PUP was responsible for ensuring that no excess fee is charged by the PCs from the students.

(vi) Contradictory provision of off-campus facility in the PU's Acts

Rule 3.3.1 of UGC Regulation, 2003 provides that the off-campus centre(s) and/or the study centres(s) shall be set up with the prior approval of the UGC and that of the State Government(s) where the centre(s) is/are proposed to be opened. Further Clause 5.5 of the PPUP, 2010 provides that the PUs would have a single-campus and the University would not be permitted to affiliate colleges other than the institutions owned and managed by the same sponsoring body within the main campus, which was contradictory to UGC's Regulations/PPUP, 2010.

A contradictory provision of off-campus/study centre facility for their own Trust's/Society's institutions was made by the GOP in the Acts of seven³⁴ PUs. However no document related to availability of off campus/study centre was available in the affiliation files of PUs.

In the exit conference the Department stated that matter of having "off-campus" facility if any, will be examined according to relevant rules and regulations.

³⁴ (i) Adesh University, (ii) Chandigarh University, (iii) DAV University, (iv) Desh Bhagat University, (v) Sri Guru Granth Sahib World University, (vi) Lovely Professional University and (vii) Rayat Bahra University.

2.1.7 Academic activities

2.1.7.1 Commencement of academic operations without obtaining clearance from the UGC

As per clause 5.2 of PPUP, 2010 after the establishment of the University by State Legislature, the University would seek formal approval from the UGC under section 2(f) of the UGC Act, 1956 or any other authority so constituted by the GOI under any law for the time being in force, before starting academic operations of the University, such as admissions, commencement of programmes and teaching activities. Further, on receipt of intimation from State Government regarding establishment of PU along with the Act of the respective PU, UGC issue a letter to the PU for submission of detailed information in the proforma for getting the approval of UGC.

Audit observed from the records of PUs with UGC that Rayat Bahra University and GNA University had not submitted (May 2015) relevant documents and information for inspection with regard to availability of academic and physical infrastructure facilities to the UGC. Both the universities were established in August 2014 and had commenced their academic programmes during 2014-15 and 2015-16 respectively. Further, Adesh University, Desh Bhagat University and DAV University established in July 2012, October 2012 and February 2013 respectively had submitted the applications for inclusion in the UGC list (June 2013, October 2013 and January 2014 respectively)³⁵ but no approval to the fulfillment of UGC criteria had been granted to these PUs by UGC (September 2015).

In the exit conference the Department admitted the audit observation. However, any proposed action in this regard had not been intimated by the department.

2.1.7.2. Running of unspecified courses by the PUs and PCs

In exercise of the powers conferred under sub-section 3 of Section 22 of the UGC Act, 1956 (3 of 1956), UGC with the approval of Central Government, specified the nomenclature of degrees, which can be offered by Universities through Gazette notification dated July 5, 2014.

Audit observed (May 2015) from the records of PUs maintained in the office of PSHEP and scrutiny of information available in the websites of the PUs that eight PUs³⁶ were running between 2 and 31 unspecified courses as compared with UGC list, two³⁷ PUs had not provided online information of its courses as required in the UGC guidelines. Further, it was observed that 34, 19 and 25 different unspecified courses were being run (2014-15) by 87, 2 and 292 PCs affiliated with PUP, BFULS and PTU respectively. In the absence of

³⁵ www.ugc.ac.in (28-9-2015).

³⁶ (i) www.chitkara.edu.in (19-5-2015), (ii) www.deshbhagatuniversity.in; (iii) <http://gnauniversity.in> (20-5-2015); (iv) www.sggswu.org/ (20-5-2015); (v) www.gurukashiuniversity.in; (20-5-2015) (vi) www.lpu.in (19-5-2015) (viii) www.rayatbahrauniversity.edu.in (20-5-2015); and (viii) www.chandigarhuniversity.ac.in (19-5-2015).

³⁷ (i) Adesh University, and (ii) DAV University.

non-updation of data by the private universities, Audit could not verify the updated position of unspecified courses being run by them.

In the exit conference, Additional Director, Technical Education stated that Universities could award degrees in generic term courses by specifying in brackets. Reply was not acceptable as per clarification of UGC, Private Universities were empowered to award degrees only as specified under Section 22 of the UGC Act.

2.1.7.3 Irregular admission in private Colleges

Clause 3.4.1 of UGC Regulations, 2009 provides that PCs would impart instructions only in subjects and for the courses/programmes for which affiliation had been granted by the University to the PCs and would not seek retrospective affiliation. Further, clause 3.4.10 provides that no student would be admitted to any programme of study by the college in anticipation of grant of affiliation or in excess of the number of seats sanctioned per programme of study by the University. Some of the instances of non-adherence to the said regulations are discussed below:

(i) Admission without affiliation

Audit observed from records/information available with BFUHS of affiliated colleges that 46 PCs (including 10³⁸ test-checked PCs) affiliated during 2010-15 had admitted students in 57 courses during 2010-15. Out of these, five³⁹ PCs had obtained affiliation after the completion of the courses duration⁴⁰, which was in violation of the UGC Regulations, 2009.

In the exit conference the Department admitted the audit observation and stated that it would be looked into to make sure that no college admits students before affiliation.

(ii) Irregular admissions by the private dental colleges

Government of Punjab (June 2013) issued instructions that BFUHS would conduct centralized counseling for admission in MBBS/BDS courses on the basis of marks obtained in all India pre-medical entrance test-2014 to be conducted by the CBSE, New Delhi. The admissions to the MBBS/BDS courses in all the categories, including NRIs, would be based on the marks obtained in the entrance test. Further, it was clarified that admission made by any institute without adherence to instructions above would be treated as

³⁸ (i) Chintpurni Medical College, (ii) Lala Laj Pat Rai Institute of Nursing, (iii) Mai Bhago College of Nursing, (iv) Dashmesh College of Nursing, (v) Life Guard Nursing Institute, (vi) Anil Baghi College of Nursing, (vii) Mother Marry's Institute of Nursing, (viii) Baba Mangal Singh Nursing, (ix) Swami Vivekanand College of Nursing and (x) Chintpurni College of Nursing.

³⁹ (i) DAV Institute of Physiotherapy, (ii) All Saints Institute of Medical Sciences, (iii) Mahatma Hans Raj DAV Institute of Nursing, (iv) Malwa College of Nursing and (v) Meera Medical Institute of Nursing.

⁴⁰ Duration of Course means time required for completion of degree/course i.e. four years for bachelor degree and two years for Post-Graduation degree.

illegal. DCI also clarified (February 2015) that competitive examination was mandatory for admissions to BDS and MDS courses.

Audit observed that, all the 11 (including 3 test checked PCs) private dental colleges affiliated with BFUHS made 467 (2012-13), 47 (2013-14) and 381 (2014-15) admissions without competitive examination. Admission of 514 students who did not appear in the requisite competitive examination was regularized under the direction of Hon'ble High Court, while plea for regularization of 381 students (2014-15) was rejected by the Hon'ble Court and no registration was made by the University. On being asked by audit (July 2015), no action was taken against the PCs by the University.

In the exit conference the Department admitted the audit observation. However, any proposed action in this regard has not been intimated by the department.

2.1.8 Resource management

2.1.8.1 Lack of senior/qualified faculty in the PUs and PCs

(i) As per clause 3.0.0 of UGC Regulations, 2010 (minimum qualification for teachers) an Assistant Professor should have a Masters degree with good academic record and the candidate should have cleared the National Eligibility Test (NET) conducted by the UGC, CSIR or similar tests accredited by the UGC like SET/SLET⁴¹. Professor and Associate Professor should have Ph. D qualification in relevant discipline and have 10 and eight years of teaching experience respectively in University/college and Professor would have with evidence of published work with a minimum of 10 publications. The AICTE vide notification (2010) had prescribed a ratio of 1:2:6 for Professors to Associate Professor and to Assistant Professor in Under Graduate (UG) courses. Assistant Professor must be qualified with 1st class masters degree in appropriate discipline, Associate Professor should have qualification of Assistant Professor with PhD in the appropriate discipline and Professor having qualification of Associate Professor with post PhD publication and guiding PhD. UGC had also fixed the maximum age of the faculty members as 65 years.

Audit examined the information available in the recognition files submitted by six⁴² PUs to the UGC during 2010-11 to 2013-14 and observed that the faculty appointed did not have the prescribed qualification, as detailed in **Table 2.1.1**. Moreover, five⁴³ PUs had not maintained the appropriate ratio amongst the faculty.

⁴¹ State Eligibility Test/State Level Eligibility Test.

⁴² (i) SGGSWU; (ii) Chitkara; (iii) Desh Bhagat; (iv) Chandigarh; (v) Guru Kashi; and (vi) Adesh University.

⁴³ (i) Adesh; (ii) Chitkara; (iii) Desh Bhagat; (iv) SGGSW; and (v) Guru Kashi Universities.

Table 2.1.1: Faculty appointed without prescribed qualification

Name of the University	Year	No of faculty			Qualification of the available faculty									NET
					Professor (Prof)			Associate Professor (AP)			Assistant Professor (AsP)			
		Prof	AP	AsP	PhD	PG	Graduate	PhD	PG	Graduate	PhD	PG	Graduate	
Desh Bhagat	2013-14	57	76	314	41	15	1	32	34	10	13	209	79	13
Adesh	2012-13	61	58	128	3	58	0	2	56	0	0	128	0	0
Chitkara	2010-11	14	3	185	2	10	2	2	1	0	2	130	44	9
Chandigarh	2013-14	68	127	434	60	8	0	47	79	1	4	421	9	0
SGGSWU	2011-12	4*	7	108	4	0	0	7	0	0	35	51	0	22
GuruKashi	2012-13	8	10	33	8	0	0	4	6	0	0	31	2	0
Total		212	281	1202	118	91	3	94	176	11	54	970	134	44

Source: recognition files submitted by the PUs to the UGC during 2010-11 to 2013-14

* age 70 years and above

The above table showed that out of 212 Professors, 281 Associate Professors and 1202 Assistant Professors appointed by these PUs, three Professors, 11 Associate Professors and 134 Assistant Professors were graduates only. Similarly, 91 Professors, 176 Associate Professors and 970 Assistant Professors were post graduates only. All four Professors appointed by SGGSWU were aged 70 years and above. In the absence of non-availability of updated position in respect of faculty member in UGC files, audit could not verify present status of appointment of faculty members in the PUs.

(ii) Audit observed from the records of 23 test checked PCs affiliated (2013-15) with PTU, that in five⁴⁴ post graduate (PG) PCs, Professors and Associate Professors were not appointed, in six⁴⁵ PCs graduate faculty was appointed for PG courses and in 16 PCs, 440 (27 per cent) faculty was only graduate. Moreover, all the 23 PCs were running their academic programme without having appropriate ratio amongst the teaching faculty. Twenty-two PCs (UG) maintained a ratio of 1:1.6:30 (Total 1338 faculty: 41 Professors, 66 Associate Professors and 1231 Assistant Professors). Similarly, 18 PCs imparting PG courses had not maintained the stipulated ratio.

(iii) Audit observed from the records provided by the PUP for the year 2014-15 that 11⁴⁶ PCs (PG) out of 23 test-checked PCs had not appointed Associate Professor or Professor for PG courses and 88 per cent faculty was only Post Graduate. Twenty PCs were running without Professors and Associate Professors. Three⁴⁷ PCs had appointed only one Professor each for

⁴⁴ (i) Ferozpur Institute of Management; (ii) CKD Institute of Management; (iii) Ideal Institute of Management & Technology; (iv) Arya Institute of Management & Technology; and (v) Northern India Institute of Fashion Technology.

⁴⁵ (i) Ferozpur Institute of Management; (ii) Doaba Khalsa Group of Institute; (iii) Adesh Institute of Engineering; (iv) CT Institute of Engineering and Management; (v) Banda Singh Bahadur Engineering Institute; and (vi) GNA Institute of Management and Technology.

⁴⁶ (i) Asian Educational Institute; (ii) Continental College; (iii) Cordia College; (iv) Asra Institute of Advance Studies; (v) Guru Teg Bahadur College for women; (vi) Sant Kabir College of Education; (vii) Colonel Degree College; (viii) Colonel College of Education; (ix) Vidhya Sagar College for girls; (x) Akal College of Education; and (xi) Pearl IHM.

⁴⁷ (i) Vidhya Sagar College of Management; (ii) RIMT College of Education; and (iii) Shivam College of Education.

PG courses. All the test checked colleges were running their UG and PG courses without having the appropriate ratio amongst the faculty.

(iv) Audit observed from the records (2014-15) of BFUHS of 12 PCs that in three⁴⁸ PCs (information of nine PCs was not provided by BFUHS) 65 *per cent* of faculty were under qualified and in seven⁴⁹ PCs adequate number (as per INC guidelines) of teaching staff was not available. Lack of qualified faculty in the PUs/PCs could adversely affect the quality of education.

In the exit conference Department admitted that shortage of senior faculty in the region made maintenance of appropriate ratio difficult and agreed to take necessary action. Sub-Dean, BFUHS agreed to initiate corrective measures.

2.1.8.2 Non-availability of regular Principal and faculty in PCs

Punjabi University, Patiala had directed (October 2006) all the B.Ed colleges in the State to appoint regular Principal, any violation would attract a penalty of ₹50,000 per month on the defaulting institution. Further, according to the norms fixed (April 2007) by PUP, the affiliated PCs were required to have at least 67 *per cent* regular teaching staff. Provision of penalty (₹ 25000 each per month) for non-availability of regular teaching staff and non-teaching staff was also made.

Audit observed from the information (June 2015) provided by the PUP that, out of 80 PCs (B.Ed), five⁵⁰ PCs had no Principals and 33 PCs (including six⁵¹ test checked PCs) had only officiating Principals.

Audit further observed from the information provided by the PUP that nine⁵² out of 23 PCs had not appointed regular Principals during 2014-15. Similarly, in four⁵³ out of 23 these PCs, all the faculty was on adhoc/contract basis, and in other 19 PCs more than 50 *per cent* faculty was on contract basis. The University had not imposed the stipulated penalty.

⁴⁸ (i) Adarsh College of Nursing; (ii) Aman Bhalla College of Nursing; and (iii) VMS Institute of Nursing & Paramedical Sciences.

⁴⁹ (i) Lala Lajpat Rai Institute of Nursing; (ii) Guru Nanak College of Nursing; (iii)APS College of Nursing; (iv) Aman Bhalla College of Nursing; (v)Life Guard Nursing Institute; (vi) Mother Marry's Institute; and (vii) Swami Vivekanand College of Nursing.

⁵⁰ (i) Guru Nanak College of Education; (ii) Mata Gurudev Kaur Memorial Educational Institute (Girls); (iii) Meera College of Education; (iv) SS College of Education; and (v) Rattan Professional Education College.

⁵¹ (i) Sant Kabir college of Education; (ii) RIMT college of Education; (iii) Akal College of Education; (iv) Colonel College of Education; (v) Guru Teg Bahadur College of Education; and (vi) Guru Teg Bahadur College of Education for Women.

⁵² (i) Continental College of Higher Studies; (ii) Asian Educational Institute; (iii) Cordia College; (iv) Guru Teg Bahadur College of Women; (v) Guru Nanak College of Education; (vi) Barkat College of Education; (vii)RIMT College of Education; (viii)Akal College of Education; and (ix) Pearl IHM.

⁵³ (i)Vidhya Sagar College of Management and Technology; (ii) Guru Teg Bahadur College of Education; (iii) Guru Teg Bahadur college of Education for Women; and (iv) Guru Nanak College of Education.

In the exit conference the Department admitted the audit observation and stated that they would try to rectify the situation.

2.1.8.3 Payment of salary to teaching/non-teaching staff by PCs

(i) Clause 14 of model guidelines of UGC provides that the members of the teaching and non-teaching staff shall be regularly and fully paid as per the pay scales, dearness allowance, etc. prescribed by the State Government/University. The PUP in its affiliation orders directed the colleges to pay salary to the faculty as per the UGC grades as adopted by the University.

Audit observed from the information provided by the PUP that salary to the teaching staff of 21 PCs (out of test checked 23 PCs) had not been paid as per UGC scales and non-teaching staff of 20 PCs had not been paid as per State Government pay scales during 2014-15.

(ii) Audit observed from records maintained by the BFUHS that 10 out of the 12 test-checked colleges (two did not furnish the information) were not disbursing salary as per UGC scales to the teaching faculty and non teaching staff were not being paid as per State Government pay scales.

In the exit conference the Department admitted the audit observation. However, remedial action proposed, if any, was not intimated.

2.1.8.4 Physical Inspection

Under appendix 5 of UGC Regulation (for affiliation of colleges) 2014, colleges were required to maintain computer laboratories, science laboratories, good library, residence for Principal/staff, hostel facility, co-curricular activities and good building.

Physical inspection of six⁵⁴ PCs, affiliated to PUP, carried out along with the representatives of the university, showed the following irregularities with reference to UGC/Punjabi University guidelines, in respect of their building and infrastructure.

(i) *Computer laboratory*

No computer laboratory was available in Sardar Amarjit Singh Memorial Institute of Law, Denthal (Patiala). In two⁵⁵ colleges more than 50 *per cent* computers were non-functional or damaged.

(ii) *Maintenance of library*

Regular librarian, assistant librarian, attendant and restorer were not appointed in two⁵⁶ colleges. In three⁵⁷ colleges (Vidya Sagar, Continental and

⁵⁴ (i) Sardar Amarjit Singh Memorial Institute of Law; (ii) Vidya Sagar College of Management and Technology; (iii) Asian Education Institute; (iv) Asra Group of Institutions; (v) Continental College of Higher Studies; and (vi) Cordia College.

⁵⁵ (i) Asian Education Institute; and (ii) Vidhya Sagar College of Management and Technology.

⁵⁶ (i) Vidya Sagar and (ii) Asian College.

⁵⁷ (i) Vidya Sagar, (ii) Continental College and (iii) Cordia College.

Cordia) running post graduate library science courses, library was not computerized and their libraries had no catalogue system.

(iii) Science laboratory

Science laboratory was not available in Vidya Sagar college and Chemistry laboratory was non-functional in Asian college where only one laboratory attendant was available for all the laboratories.

(iv) Residence for Principal, staff and hostel facility

Residential facility to the Principal and staff was not provided in all the inspected colleges. No hostel facility was available in three⁵⁸ colleges.

(v) College Building

Two⁵⁹ college buildings were in a dilapidated condition.

(vi) Co-curricular activities.

Four⁶⁰ PCs had not appointed any Lecturer/Assistant Professor of physical education, whereas in two⁶¹ PCs indoor games facility was not provided.

Above noted deficiencies were prevailing ever since the affiliation of the colleges. Inspection teams deputed by the University for physical inspections had not presented clear and true reports and recommended for affiliation of college/approval for new courses despite deficiencies. This resulted in affiliation of colleges without sufficient infrastructures required for imparting quality education.

In the exit conference the Department admitted the audit observation but the action proposed, if any, has not been intimated to audit.

2.1.8.5 Non-maintenance of EPF/CPF of the staff of PCs

Government of India had made (September 2014) it mandatory to maintain EPF for individuals drawing salary less than ₹15,000 per month. Further, EPF rules provide that firms with twenty or more employees fall under the purview of Employees' Provident Fund Organization, which administers the contributory provident fund schemes.

(i) Audit observed from the affiliation files and information provided by

⁵⁸ (i) Asian College; (ii) SASM; and (iii) Vidhya Sagar College.

⁵⁹ (i) SASM; and (ii) Vidhya Sagar College.

⁶⁰ (i) Vidya Sagar; (ii) SASM Asian; (iii) Continental; and (iv) Cordia college.

⁶¹ (i) Sardar Amarjit Singh Memorial Institute of Law; and (ii) Vidya Sagar College of Management.

the BFUHS, Faridkot for 2014-15 that six⁶² out of twelve test checked PCs were not maintaining EPF/CPF (March 2015) of their teaching and non-teaching staff. One college (Mother Merry's Institute of Nursing) was maintaining EPF of non-teaching staff only.

(ii) Audit observed from the affiliation file and information provided by the PUP that 11 out of 23 PCs had not maintained EPF/CPF (March 2015) of their entire staff. Out of remaining 12, six⁶³ PCs had partially maintained EPF of only 49 out of 63 non-teaching staff and 59 out of 438 teaching staff whereas other six⁶⁴ PCs had maintained EPF in respect of 41 out of 128 non-teaching staff only. PTU had not provided the information of the affiliated PCs regarding maintenance of EPF/CPF of its staff.

In the exit conference the Department admitted the audit observation and stated that the matter would be taken up with the concerned institutions to ensure compliance with statutory provisions.

2.1.9 Internal control mechanism

2.1.9.1 Non-conducting of periodic inspections of PUs by the UGC

Under clause 4 of UGC Regulations, 2003, UGC may cause periodic inspection of PUs offering their programmes.

Audit observed from the information collected from UGC that no periodic inspection of any PUs of the State had been conducted by UGC up to May 2015 except an initial inspection of eight PUs (two PUs had not submitted information for inspection purpose) at the time of enlistment of the PU in the UGC list.

2.1.9.2 Non-assessment of PUs by statutory bodies

Section 25, 28, 29 of the Acts of all the PUs provide that it shall be mandatory for the Universities to follow UGC Regulations, 2003 and regulations made by other regulatory bodies. Clause 3.4 of the UGC Regulations, 2003 provides that PU shall fulfill the minimum criteria in terms of programmes, faculty, infrastructural facilities, financial viabilities, etc. as laid down from time to time by the UGC and other concerned statutory bodies (AICTE, DCI, INC, NCTE, etc.).

Audit observed from the establishment files of PUs at the office of the PSHEP and information obtained from AICTE and NCTE that no clearance from these regulatory authorities had been obtained by any of the PUs of Punjab. As such, Audit could not verify whether the PUs were following the norms of the regulatory bodies or not.

⁶² (i) Adarsh College of Nursing; (ii) Chintpurni Institute of Nursing; (iii) Life Guard Institute of Nursing; (iv) Mother Merry's Institute of Nursing; (v) Sandhu Institute of Nursing; and (vi) VMS Institute of Nursing.

⁶³ (i) Continental College; (ii) Cordia College; (iii) Barkat College; (iv) SRSM; (v) Akal College of Education; and (vi) Pearl IHM.

⁶⁴ (i) Asian Education Institute; (ii) Guru Teg Bahadur College for women; (iii) Guru Teg Bahadur college of Education; (iv) Guru Nanak College; (v) RIMT College of Education; and (vi) Vidya Sagar College.

In the exit conference the Department stated that PUs were not required to undergo periodical inspection by the statutory bodies. Audit reiterated that as per PUs Act, they were nevertheless bound to follow the norms of all the statutory bodies and there ought to be a mechanism to ensure this.

2.1.9.3 Non-assessment and accreditation of PUs from NAAC

Under the provision 4.1 of UGC Regulation, 2012 (Mandatory Assessment and Accreditation of higher Educational Institutions) it is mandatory for each higher educational institution to get accredited by the accreditation agency after passing out of two batches or six years of establishment, whichever is earlier, in accordance with the norms and methodology prescribed by such agency or the commission as the case may be.

Audit observed from the record of PUs at UGC that three⁶⁵ PUs had passed out two batches and two⁶⁶ PUs had completed six years of establishment but no PU of Punjab had been accredited by National Assessment Accreditation Council (NAAC) up to May 2015 as per the information collected from NAAC.

In the exit conference the Department admitted the audit observation and stated that they were insisting that PUs get NAAC accreditation. Further mentioned that Chitkara University was going to apply for NAAC accreditation. Additional Director, Technical Education stated that the deadline for the accreditation of LPU had been fixed as 31 December 2015.

2.1.9.4 Non/poor availability of periodical inspection system in PCs

Clause 21 of Model guidelines of UGC (regarding conditions of affiliation of colleges), provides that the affiliated colleges would be inspected by the University from time to time, but at least once in three years by one or more competent persons authorized in this behalf and report of the inspection would be made to the Executive Council.

(i) Audit observed from the records of PCs at Punjabi University, Patiala (PUP) that the University had affiliated 194 PCs but no periodical inspection was carried out even of a single college during 2010-15. Further Audit observed from the affiliation files of PCs affiliated with PUP that the University had a practice of forming separate inspection committees for granting affiliation of new colleges, to start a new course in already affiliated colleges and for the enhancement of seats in existing courses. In 23 test checked colleges, inspection committees had not submitted their point wise report on each instruction/guideline, (issued by PUP for each course) verifying the factual position for creating additional infrastructure, coping with the additional courses, providing separate building/class rooms for enhanced student strength or availability of additional faculty for the students/courses. Evidently affiliations were being granted without fulfillment of basic criteria fixed by the University and without provision of requisite facilities.

⁶⁵ (i)LPU; (ii) Chitkara; and (iii) Sri Gurugranth Sahib World University.

⁶⁶ (i) LPU; and (ii) Sri Gurugranth Sahib World University.

(ii) Audit observed from the record of PCs at PTU that out of total 292 affiliated colleges, the University had conducted the academic audit of 92 (including 12 test checked PCs) colleges during 2010-14. All the affiliated PCs could not be covered during the last five years. Non/short inspections deprive the PCs from taking remedial measures based on the recommendations of inspection reports. It was also observed that no monitoring mechanism was set up to recover the outstanding dues (₹ 58.18 lakh and ₹ 9.84 crore in paragraphs 2.1.6.5(ii) and 2.1.6.6) from the concerned institutions.

(iii) Audit observed from the inspection reports carried out by the BFUHS for the year 2013-14 and 2014-15 of the 112 PCs and 99 PCs including 12 and 9 test checked PCs respectively showed that four inspections were carried out by single member committee⁶⁷ and 225 committees were formed with only two members, resulting into violation of clause 4.6 of UGC Regulation, 2009 providing formation of committee for inspection.

In the exit conference the Department admitted the audit observation and stated that they would conduct periodical inspection from this year and they would incorporate all important matters in the inspection proforma and compliance would be made. Further, Department stated that they would do 100 *per cent* inspections during 2015-16.

2.1.9.5 Monetary benefits to the inspecting staff resulting into violation of TA Rules

Government of Punjab (Department of Finance) circulated TA/DA rules as recommended by the Fifth Punjab Pay Commission (December 2012), PUP adopted the same. As per TA rules, daily allowance ranging between ₹ 60 and ₹ 160 was admissible to the staff.

(i) Audit observed from record of PUP that the Syndicate of the University had granted permission to collect cash from the entity (PC being inspected) by the inspecting staff at the rate of ₹ 2000 per member with effect from April 2014 (earlier it was ₹ 1000) and TA at the rate of ₹ 10 per km. During the period 2013-15, 621 faculty members were deputed for a single day for the inspection of the PCs. They collected ₹ 2.52 lakh and ₹ 7.38 lakh at the rate of ₹ 1000 and ₹ 2000 per member from the PCs on the day of visit by irregular deviation of Government instructions. This resulted in undue financial advantage to the University employees.

(ii) Syndicate of the University had also permitted collection of cash from the PCs by the selection committee members, deputed by the University for selection of faculty in the PCs, at the rate of ₹ 750 per member and TA at the rate of ₹ 10 per km. During 2012-13, 160 selection committees consisting of 915 members were formed and sent to different PCs and the members had taken ₹ 6.86 lakh at the rate of ₹ 750 per candidate from the PCs.

⁶⁷ One Expert for each of the subject areas proposed; Dean, College Development Council/an equivalent academician of the University; A representative of the higher education department of the Government not below the rank of Deputy Director; An Engineer from the PWD/CPWD or the University not below the rank of Executive Engineer; and One of the subject experts at the level of Professor, as nominated by the VC, shall be the Chairperson of the Committee.

The record related to formation of inspection committee and selection committees for the year 2010-12 & 2013-15 was not produced to audit team and amount taken by the inspection teams from private colleges for this period could not worked out.

In the exit conference the Department admitted the audit observation and stated that they were acting as per decision of the Syndicate. The Principal Secretary, Technical Education and Secretary, Higher Education were of the view that the practice of collecting cash from Private Colleges was not healthy. Further they stated that PUP should charge requisite fee and deposit it in its accounts like other two universities selected for Performance Audit. However, the action proposed, if any, has not intimated to audit.

Conclusions

There is no regulatory mechanism to ensure compliance of the conditions of the PPUP, 2010/Act under which the PUs were established. Instances of establishment of PUs without removal of deficiencies, permission for change of land use and approval of building plans were noticed. Despite non-availability of sufficient staff as well as land, as required under the guidelines of UGC, many PCs were affiliated with Government Universities. Irregularities in creation of Endowment Fund were noticed. Functioning of PUs without mandatory clearance from the UGC, admission to BDS course without conducting pre-medical entrance test, non-appointment of regular Principals and running of courses with under qualified faculty, non-conducting of periodical inspection of PUs/PCs was also noticed and internal control system was weak.

Recommendations

The State Government/Universities may consider:

- (i) fulfillment of prescribed criteria of Punjab Private Universities Policy, 2010 through formation of regulatory mechanism prior to granting the permission for establishing a private university;
- (ii) verification of the approval of change of land use/building plans from the competent authorities before granting approval/affiliation to the private universities/colleges;
- (iii) creation/ maintenance of Endowment Fund in respect of all the private universities/colleges.
- (iv) to build suitable control mechanism to check excess charging of fee from the students by the private colleges;
- (v) amendment in the Acts of private universities in context of off-campus facilities provided in certain private universities; and
- (vi) formation of the inspection teams as per University Grants Commission's norms.

The matter was referred to the Government in August 2015: reply was awaited (January 2016).

DEPARTMENT OF HIGHER EDUCATION

2.2 Working of Guru Nanak Dev University

Guru Nanak Dev University (GNDU), Amritsar was established in November 1969 under the Guru Nanak Dev University Act, 1969 (Punjab Act 21 of 1969) with the main objective of imparting education and promoting research in Humanities, Learned Professions, Sciences especially of applied nature and technology and other branches of learning.

Some of the significant findings of Performance Audit are given below:

➤ *Budget estimates were not realistic as actual receipts were more than revised estimates and the expenditure was less than revised estimates. Variations in receipts ranged between 9 and 39 per cent while it was 11 and 25 per cent in expenditure.*

(Paragraph 2.2.7.1)

➤ *Technical Education Quality Improvement Programme-II could not be initiated due to non-release of Government of India grant of ₹ 2.25 crore by Government of Punjab and the University was denied the opportunity to strengthen its technical education programme.*

(Paragraph 2.2.7.2)

➤ *Temporary advances amounting to ₹4.78 crore pertaining to the period from 1972-73 to 2014-15 were not adjusted, in the absence of which the actual amount incurred from these advances and its authenticity could not be ascertained.*

(Paragraph 2.2.7.6)

➤ *Irregular grant of secretariat pay to the employees resulted in extra burden of ₹4.44 crore on the University during 2011-15. The University made excess payment of ₹6.34 crore on account of interest to its employees on GPF/CPF during 2010-15.*

(Paragraphs 2.2.7.7 and 2.2.7.8)

➤ *The University, two Regional Campuses and 73 affiliated colleges offered courses during 2010-15 which were not specified by UGC.*

(Paragraph 2.2.8.1)

➤ *The shortage of teaching staff ranged between 39 and 65 per cent while shortage of non-teaching staff ranged between 16 and 92 per cent during 2010-15.*

(Paragraph 2.2.9.1(i & ii))

2.2.1 Introduction

Guru Nanak Dev University, Amritsar was established in November 1969 under the Guru Nanak Dev University Act, 1969 with the main objective of imparting education and promoting research in Humanities, Learned Professions, Sciences especially of applied nature and technology and other branches of learning. GNDU is spread over 500 acres of land and has 68 departments (46 teaching and research and 22 non-teaching), four regional campuses, nine constituent colleges⁶⁸ and 142 affiliated colleges⁶⁹.

The GNDU had been bestowed (January 2012) with the award, “University with Potential for Excellence” (UPE) from the University Grants Commission (UGC). Further, the GNDU got Grade ‘A’ (with a Cumulative Grade Point Average of 3.51 on a four point) accreditation for a period of five years from 10 December 2014, by the National Assessment and Accreditation Council (NAAC), Bangalore in 2014.

2.2.2 Organizational set-up

The Governor of the State is the Chancellor of the University and presides over the convocations of the University. The Vice-Chancellor is the Principal Executive and Academic Officer of the University who exercises control over the affairs of the University. He is assisted by a Registrar, Deans and Directors of Departments/institutes, Finance Development Officer, a Controller of Examinations, Five Deputy Registrars, an Executive Engineer, and Four Wardens.

2.2.3 Audit objectives

The Performance Audit was conducted with the objectives to ascertain whether:

- there was proper planning of the various activities of the University;
- financial management, mobilization and utilization of resources was efficient and effective;
- the academic programmes were efficiently managed in accordance with the prescribed norms;
- the human resource, infrastructure and estate management was adequate and as per norms; and
- effective internal control mechanism was in place.

2.2.4 Audit criteria

The audit criteria was sourced from the following:

- GNDU Act, 1969 and its Ordinances;
- Plan and budget documents and orders/sanctions/circulars of UGC;

⁶⁸ Constituent college: Constituent colleges are part of the University and are run by the University.

⁶⁹ Affiliated college: The affiliated colleges are affiliated to the University.

- Academic Rules and Regulations of GNDU;
- Punjab Financial Rules; and
- Public Works Department Code.

2.2.5 Audit scope and methodology

The Performance Audit (PA) for the period 2010-15 was undertaken during December 2014 to June 2015 under Section 14 of the Comptroller and Auditor General's (Duties, Powers and Conditions of Service) Act, 1971 and commenced with an entry conference with the Vice Chancellor and Registrar on 20 February 2015 in which audit objectives, criteria and scope of audit were discussed. Out of 68 departments, four regional campuses and nine constituent colleges, 18 departments (12 teaching and six non-teaching), two regional campuses⁷⁰ and one constituent college⁷¹ were selected by Probability Proportional to Size with Replacement method. Besides this, the office of the Principal Secretary, Department of Higher Education, Punjab was also visited to scrutinize related records and wherever necessary, the data of affiliated colleges/RCS was also taken into consideration while finalizing the Performance Audit report. The exit conference was held on 17 December 2015 with the Secretary to Government of Punjab, Department of Higher Education and Registrar, GNDU and the replies have been incorporated in the Performance Audit report.

Audit findings

2.2.6 Planning

2.2.6.1 Non-functioning of Planning Board

Chapter 1(iii) of the GNDU Calendar (Ordinances and Regulations, 2007) provides that the University would constitute a Planning Board (Board), which would consist of 23 members including Chairman (Vice Chancellor) and the term of the Board would be one year from 1 of April to 31 of March. The Board was to advise on starting of new courses, new plans for administrative and academic development of the departments and relevant matters concerning welfare of the teachers, students, employees and matters relating to sports and various academic, administrative and cultural activities at the campus. However, audit observed that the last nominations for the Board were made in March 2013 for one year which was extended from April 2014. The last meeting of the Board was held in March 2013. Non-formation of the board was violative of the University calendar.

2.2.7 Financial management

The GNDU is financed through grants from the State Government, UGC and from other funding agencies, viz. All India Council of Technical Education (AICTE), Council for Scientific and Industrial Research (CSIR), Indian

⁷⁰ GNDU, Regional college, Jalandhar and Gurdaspur.

⁷¹ ASSM college, Mukandpur.

Council of Historical Research (ICHR), Department of Science and Technology (DST), etc. and also generates its own income by means of examination fee, tuition fee and funds, sale of prospectus, syllabi, forms and rent, etc.

The details of income and expenditure during 2010-15 were as shown in **Table 2.2.1**.

Table 2.2.1: Statement showing details of receipts and expenditure

(₹ in crore)

Year	Opening Balance	Grants received	Income from own sources	Interest	Total Income	Expenditure	Percentage of own income to total expenditure	Closing Balance
								Amount (per cent)
2010-11	32.75	23.70	107.31	1.81	165.57	122.67	87.48	42.90 (26)
2011-12	42.90	35.33	136.99	2.19	217.41	142.70	96.00	74.71 (34)
2012-13	74.71	38.35	154.46	4.74	272.26	175.08	88.22	97.18 (36)
2013-14	97.18	42.30	172.26	6.92	318.66	201.99	85.28	116.67 (37)
2014-15	116.67	43.55	187.02	4.81	352.05	223.56	83.66	128.49 (36)
Total					1325.95	866.00		

Source: Records maintained by the University

The above table shows that the total income of the GNDU was ₹ 1325.95 crore against which an expenditure of ₹ 866 crore was incurred. Further it was observed that closing balance ranged between 26 and 37 per cent of the total receipts.

The University stated (October 2015) that it had made vigorous efforts to increase the income from own sources by increasing the seats in the teaching departments and made all efforts to decrease the expenditure. It was not necessary for the University to utilize the entire income during the financial years. The increasing trend of the closing balance was, however, a sign of good financial health of the University. The fact remained that despite availability of funds, posts of teaching staff were not filled by the university as discussed in the paragraph 2.2.9 (i).

2.2.7.1 Unrealistic budget estimates

Para 5.3 of Punjab Budget Manual envisages that budget estimates should be framed as accurately as possible and utmost foresight should be exercised in framing the estimates. Details of Budget Estimates (BE), Revised Estimates (RE), actual receipts and expenditure during 2010-15 are given in **Table 2.2.2**:

Table 2.2.2: Details of budget estimates of receipts and expenditure

(₹ in crore)

Year	Receipts			Expenditure		
	BE	RE	Actual (Percentage of variation from RE)	BE	RE	Actual (Percentage of variation from RE)
2010-11	133.39	130.65	165.57 (27)	192.85	138.21	122.67(-11)
2011-12	153.75	156.82	217.41 (39)	242.58	190.70	142.70 (-25)
2012-13	181.77	213.10	272.26 (28)	263.81	219.81	175.08 (-20)
2013-14	181.95	229.68	318.66 (39)	284.77	263.06	201.99 (-23)
2014-15	195.66	215.14	235.38 (09)	299.68	277.10	223.56 (-19)

Source: Records maintained by the University;

BE: Budget estimate and RE: Revised estimate

It is evident from the table that actual receipts were more than RE while actual expenditure was less than RE. Variations in receipts ranged between 9 and 39 *per cent* while it was 11 and 25 *per cent* in expenditure which shows that the budget prepared by the university was not realistic. In the exit conference, the department stated that budget estimates in respect of receipts and expenditure were prepared on the basis of average of the last two years' figures. However, utmost care would be taken while preparing the budget estimates in future.

2.2.7.2 Non-release of Government of India's grant by State Government

The Ministry of Human Resource Development (MHRD) approved (December 2009) a grant of ₹ 10 crore to GNDU under World Bank Assisted programme "Technical Education Quality Improvement Programme (TEQUIP)-II of Government of India". The objectives of the project were: (i) Strengthening institution to produce high quality Engineers for better employability, (ii) Scaling-up post-graduate education and demand-driven research & development and innovation, etc. The project was to be implemented as a Centrally Sponsored Scheme in the ratio of 75:25 between MHRD and State. MHRD released (February 2013) ₹ 2.25 crore to Punjab Government for onward transmission to GNDU.

Audit observed from the records that Director, Technical Education and Industrial Training Department, Punjab asked (April 2013) GNDU to deposit 25 *per cent* share of the State Government in the treasury so that the matter might be taken up with the State Government to release the grant during 2013-14. Accordingly, GNDU deposited (July 2013) ₹ 75 lakh into the treasury which the State Government refunded (March 2015). However, the central funds of ₹ 2.25 crore were not released (December 2015) by State Government despite various reminders by GNDU.

Thus, due to non-release of grant of GOI, the World Bank assisted programme i.e. TEQUIP-II could not be initiated and the University was denied an opportunity to strengthen its technical education programme. In the exit conference, the department stated that the State Government had not released the GOI's grant (December 2015).

2.2.7.3 Short release of funds of Post Matric Scholarship scheme

Post Matric Scholarships Scheme for scheduled castes (SC) was launched (July 2007) with a view to provide financial assistance to the scheduled caste students studying at post matriculation or post-secondary stage to enable them to complete their education.

Scrutiny of records of scholarship branch showed that as per instructions (May 2012) of Director of Public Instructions (DPI), Colleges, GNDU provided scholarship of ₹ 2.92 crore to 494 Schedule Caste students during 2012-13. However, against the claim for ₹ 2.92 crore preferred with DPI, (Colleges) only ₹ 2.11 crore were released which resulted in an extra burden of ₹ 0.81 crore on the university. In the exit conference, the department stated that it had made efforts for the release of balance funds. However, the funds had not been released to the university (December 2015).

2.2.7.4 Non-preparation of Balance Sheet

As per Para 13(8) of GNDU Act, the statement of receipts and expenditure, balance sheet and the financial estimates are required to be presented in the annual meeting of the Senate.

Audit observed that GNDU was preparing only Income and Expenditure Accounts and not the Balance Sheet since its inception. In the absence of Balance Sheet, the status of assets, liabilities, loans and advances, cumulative excess of income over expenditure, etc., could not be ascertained. In the exit conference, the department stated that efforts would be made for the preparation of Balance sheet.

2.2.7.5 Unjustified out-sourcing of printing work

The University had its own Printing Press having 50 machines and technical staff ranging between 45 and 57 during 2010-15. Audit observed that despite the availability of printing machines and technical staff, answer sheets (40 pages, 32 pages and 08 pages) were printed from outside on which an expenditure of ₹ 5.78 crore was incurred during the said period.

In the exit conference, the department stated that the facility for printing OMR answer sheets was not available with the University. Besides, the printing of OMR answer sheets from outside was cheaper. All the printing work other than the answer sheets was done in the printing press of the University and the staff deployed in the printing press was temporary. Reply of the department was not tenable as no documentary evidence in support of the fact that it was economical to get printing done from outside was produced to audit.

2.2.7.6 Non-adjustment of advances

Audit observed that advances of ₹ 4.78⁷² crore paid by Accounts Branch (₹ 1.34 crore) to the concerned professors to meet the expenditure for Joint Entrance Tests between 1996-97 and 2014-15, by Contingency Section⁷³ (₹ 2.63 crore) to Assistant Registrar (General), Heads of various departments, Professors and directors etc. between 1983-84 and 2014-15 and by Engineering Department⁷⁴ (₹ 0.81 crore) to Executive Engineers between 1972-73 and 2014-15 were not adjusted. Neither the recovery of the advances given was regularly pursued nor any action was taken against the defaulters by the University. In the exit conference, the department stated that efforts were being made for the adjustment of advances. The advances which were very old would be written off.

⁷² The advances pertains to more than 15 years (₹ 0.06 crore), 10 years (₹ 0.05 crore), 5 years (₹ 1.30 crore) and less than 5 years (₹ 3.37 crore).

⁷³ Contingency Section: Internet Connection, Purchase of buses, Stationery, Tour, Furniture, Hospitality and Seminars, etc.

⁷⁴ Engineering Department: Advance for bricks, cement and steel, etc.

2.2.7.7 Irregular grant of secretariat pay plus HRA and DA thereon

Government of Punjab, Department of Finance converted (December 2011) Secretariat allowance into secretariat pay admissible to various categories of employees who are working in Punjab Civil Secretariat, Punjab Vidhan Sabha, Financial Commissioner office, Legal Remembrance, Punjab Raj Bhawan, Public Commission and other equivalent offices.

Audit observed from the records that GNDU had granted secretariat pay to its employees from 1 December 2011, though GNDU, being an autonomous body, was not declared equivalent to Punjab Civil Secretariat (October 2010). The grant of secretariat pay to the employees was irregular which resulted in extra burden of ₹4.44 crore on GNDU during the period December 2011 to March 2015.

In the exit conference the department stated that all the universities had been granting this allowance to its non-teaching staff and the decision for the grant of this pay was taken by the Syndicate. The reply of department was not tenable as the University adopted the pay scales of Punjab Government, whereas the Finance Department of Punjab had not declared the Universities equivalent to Punjab Civil Secretariat (October 2010).

2.2.7.8 Excess payment of interest to the Provident Fund subscribers

The Ministry of Human Resource Development (MHRD), Government of India after consulting the Ministry of Finance instructed (February 2004) all autonomous organizations under its jurisdiction that interest on General Provident Fund (GPF)/Contributory Provident Fund (CPF) at a higher rate than the rate notified by the Government should not be paid. However, lesser rate of interest than the rate notified could be paid depending on the financial position of the organization. University Grants Commission (UGC) also reiterated (April 2004) these instructions. Thus, it was mandatory for the University to adopt the rate of interest notified by the Government.

Audit observed from the record of GPF/CPF of GNDU for the period 2010-11 to 2014-15 that the University paid interest at the rate of 10 to 11 *per cent* to the GPF/CPF subscribers as against 8 to 9 *per cent* notified by the Government. Thus, the University made avoidable excess payment of ₹ 6.34 crore on account of interest to its employees during the said period in contravention of directions of MHRD/UGC. The details are given in the **Table 2.2.3**.

Table 2.2.3: Excess payment of interest on the GPF/CPF subscription

Year	Interest rate fixed by the Government	Interest rate allowed by GNDU	Interest credited	Interest due	Excess interest credited
	<i>Per cent</i>		Rupees in lakh		
2011-12 (4/11 to 11/11)	8.00	10.38	554.14	427.08	127.06
2011-12 (12/11 to 3/12)	8.60	10.38	277.07	229.56	47.51
2012-13	8.80	11.00	979.62	783.70	195.92
2013-14	8.70	9.98	995.83	868.11	127.72
2014-15	8.70	9.97	1068.50	932.39	136.11
Total			3875.16	3240.84	634.32

Source: Records maintained by the University

Note: Rate of interest allowed (7.58 per cent) to the subscribers by the University during the year 2010-11 was less than the rate of interest notified by the Government (8 per cent).

In the exit conference the department stated that the funds of the subscribers were invested in the bank and the interest earned by the university was disbursed amongst the subscribers whether it was high or low. The interest notified by the Government was not taken into account. The reply was not acceptable as it had violated the directions of the MHRD and UGC.

2.2.7.9 Loss due to short recovery of electricity charges

The University had a single power connection from Punjab State Power Corporation Limited (PSPCL). During 2010-15, GNDU consumed 324.55 lakh units and paid electricity charges of ₹ 21.55 crore.

Scrutiny of record of payment of electricity bills showed that PSPCL granted benefit of low slab rate for only 300 units (1-100 unit category and 101-300 unit category) every month whereas GNDU granted the benefit of low slab (up to 300 units every month) to all the 449 occupants of the staff quarters who consumed 47.41 lakh units during 2010-15. GNDU collected ₹ 2.70 crore from the occupants of quarters as against ₹ 3.14 crore paid to PSPCL. Thus, during 2010-15, GNDU suffered a loss of ₹ 43.63 lakh on this account.

In the exit conference the department stated that it would take up the matter with PSPCL and the matter would be sorted out at Government level.

2.2.7.10 Loss due to payment of Service Tax

Audit observed from record of General Branch of GNDU that on the receipt of Notice (April 2015) from the Service Tax Department, GNDU paid Service Tax of ₹ 24.02 lakh (₹ 12,91,604 in March 2015 and ₹ 11,10,322 in May 2015) on the rental income from the shopping complex for the period between April 2008 and March 2015. However, the amount so paid was not recovered from the tenants, which resulted into loss of ₹ 24.02 lakh to GNDU.

In the exit conference the department stated that it was making utmost efforts for the recovery of outstanding service tax from the concerned tenants.

2.2.8 Academic activities

The University was offering doctorate in 40 disciplines/subjects, postgraduate courses in 57 disciplines and graduate courses in 18 disciplines. In addition, it also offered certificate, diploma and advanced diploma courses in various languages. Following important issues were noticed:

2.2.8.1 Unspecified courses

Under Section 22 of the UGC Act, 1956, degrees which may be awarded by the Universities are specified by the Commission. Further, UGC notified in the Gazette of India (May 2009 and July 2014) the list of academic courses (Degree(s)) to be run by the Universities. As per the UGC Act, “No university shall confer a degree in violation to the provisions of this notification. It shall be mandatory for the universities to adhere to the approved nomenclature of degree(s)”.

Audit observed from the records of the university that during 2010-15, the University, two RCs (at Jalandhar and Gurdaspur) and its 73 affiliated colleges introduced courses which were not specified by the UGC and awarded degrees to 8027 students as shown in **Table 2.2.4**.

Table 2.2.4: Statement showing unspecified courses run by GNDU/RCs/Affiliated colleges

Name of new courses	No. of Students
B.Com. (Professional)	6446
B.A.,L.L.B.(Hons.)	526
L.L.B.(Hons.)	581
M.D (Sports Medicine)	8
Masters in Sports Physiotherapy	179
Masters in Exercise Physiology and Nutrition	51
Masters in Sports Physiotherapy (Hons)	64
Masters in Hospital Administration	134
Master in Sports Psychology	38
Total	8027

Source: Records maintained by the University

Offering courses without UGC's approval was in violation of the Act of UGC and hence irregular. In the exit conference, the department stated that the courses not specified by the UGC had now been stopped. However, the degrees awarded to such students would be treated as valid degrees. Reply was not tenable as no University could offer degrees in violation of the Act of UGC.

2.2.8.2 Vacant seats in regular courses

Audit observed from the records of enrolment of students for the period 2010-15 that a large number of seats in various courses remained vacant as detailed in **Table 2.2.5**.

Table 2.2.5: Detail of seats lying vacant during 2010-15

Sr. No.	Name of Department	Name of course	Seats sanctioned	Seats filled up	vacant Seats (Percent)
1.	Architecture	M. Arch	120	22	98 (82)
2.	Computer Science and Engineering	MCA Software system	300	102	198(66)
3.	Guru Nanak Studies	M. Phil Philosophy	56	0	56(100)
4.	Human Genetics	M.Sc.(Hons)	230	118	112(49)
5.	Music	M.A Hons (Instrument)	150	44	106(71)
6.	Psychology	PG Diploma in Mental Health Counseling	74	22	52(70)
7.	Sanskrit, Pali and Prakrit	M.A Sanskrit	110	31	79(72)
8.	Sanskrit, Pali and Prakrit	M. Phil Sanskrit	100	43	57(57)
9.	Sociology	M.A	120	78	42(35)
10.	Sociology	M. Phil	70	26	44(63)
11.	Sports, Medicine and Physiotherapy	Master in Sports Physiotherapy (Hons)	100	45	55(55)
Total			1430	531	899

Source: Records maintained by the University

The above table indicates that 35 to 100 *per cent* seats remained vacant in the various courses during the academic sessions 2010-15⁷⁵. However, out of above said courses, an unspecified course i.e., Master in Sports Physiotherapy (Hons) was also run by GNDU. The University needs to re-assess the requirement of the concerned courses and increase or decrease the intake capacity accordingly.

In the exit conference, the department stated that the filling of seats depended on the demand. However, the number of seats would be reduced in future.

2.2.9 Human resource management

2.2.9.1(i) Vacancies in teaching cadres

For the purpose of maintaining academic standards in educational institutions, the availability of qualified and experienced faculty is a pre-requisite; otherwise shortage on this account may adversely affect the quality of education. The position of sanctioned posts and men-in-position of teaching staff during 2010-15 was as shown in **Table 2.2.6**.

Table 2.2.6: Vacancy position of teaching staff

Sr. No	Name of Post	2010-11			2011-12			2012-13			2013-14			2014-15			Percentage of shortfall
		S	F	V	S	F	V	S	F	V	S	F	V	S	F	V	
1.	Professor	151	87	64	150	91	59	159	92	67	155	91	64	160	84	76	39 to 48
2.	Associate Professor	155	66	89	166	69	97	167	69	98	161	66	95	173	61	112	57 to 65
3.	Assistant Professor	270	114	156	266	134	132	303	166	137	346	169	177	372	182	190	45 to 58

Source: Records maintained by the University; S = Sanctioned Strength, F = Seats filled and V = Vacant posts

As is evident from the above table, the shortfall ranged between 39 and 65 *per cent* during 2010-15.

In the exit conference, the department stated that it was not in a position to spend huge amount on the salaries of the teaching staff. However, the teaching staff was hired on contract so that the quality of education was not affected. The reply of the department was not tenable as the University had surplus funds during 2010-15 as indicated in Para 2.2.7.

(ii) Vacancies in non-teaching categories

Audit observed from the record of the sanctioned posts in various categories of non-teaching cadres that a large number of posts were lying vacant during 2010-15 in Group 'A', 'B' and 'C'⁷⁶ categories. The posts of Controller of Examination, FDO, Deputy Librarian, Director Physical Education, Assistant Engineers, Divisional Head Draftsman, Divisional Accountant, Lab

⁷⁵ As intimated by the University (December 2015), information with regard to the number of students who applied for enrolment in each course was not available with the University.

⁷⁶ Group 'A'-Finance & Development Officer, Director/Dy Director/ Asstt Director, Engineer, Controller of Exam, System Programmer.
Group 'B'-Steno typist, Technician, DEO, Foremen, Accounts Clerk etc.
Group 'C'-Security Guards, Beldars, Mali, helper etc.

Superintendent, etc., remained vacant during 2010-15. The vacancy position of non-teaching cadres is given in **Table 2.2.7**.

Table 2.2.7: Vacancy position of non-teaching cadre

Sr. No	Post	2010-11			2011-12			2012-13			2013-14			2014-15			Percentage of short-fall
		S	F	V	S	F	V	S	F	V	S	F	V	S	F	V	
1.	Group 'A'	25	03	22	25	03	22	25	03	22	25	03	22	25	02	23	88 to 92
2.	Group 'B'	628	408	220	628	352	276	646	311	335	651	278	373	680	334	346	35 to 57
3.	Group 'C'	232	195	37	232	183	49	232	181	51	232	168	64	232	160	72	16 to 31

Source: Records maintained by the University;

Note: S: Sanctioned Strength, F: Seats filled and V=: Vacant posts

The shortfall in the non-teaching categories, which ranged between 16 and 92 per cent during 2010-15, would adversely affect the administrative functions of the University.

In the exit conference the department admitted that a large number of posts in non-teaching categories were lying vacant. However, efforts made to fill up the posts were not intimated by the university.

2.2.9.2. Decreasing trend in campus placement of students

The University had established a Placement Cell in 1998 to cater to the needs of university students for their job placements in various institutions/organisations both Government and Private having national/international reputation. As per records and information supplied to audit, placement of students from the following courses was declining in comparison to eligible/appeared students as per **Table 2.2.8**.

Table 2.2.8: Showing campus placement of student

Name of Department	Name of degree	Year	Number of students		Percentage of selected students
			Appeared	Selected	
Computer Science and Engineering, Electronics Technology, University Business School	I.T., ECE and MBA	2010-11	715	622	87
	Do	2011-12	722	569	79
	Do	2012-13	825	452	55
	Do	2013-14	876	350	40
	Do	2014-15	959	469	49

Source: Records maintained by the University

In the exit conference, the department stated that the placement of students depended on economic and business conditions prevalent in the market. However, the University should make appropriate/sincere efforts for improving placement of students.

2.2.10 Other Irregularities

2.2.10.1 Non-transfer of Land and infrastructure of the colleges in the name of University

Government of Punjab, Department of Higher Education (Education Cell), intimated (February 2011) GNDU that existing Government College, Sathiala

would be run by GNDU and granted approval to open University's Regional Center (RC) at this college. As per terms and conditions, the basic infrastructure and adjoining land of the college was to be transferred to GNDU. Similarly, according to the MoU signed (July 2007) by ASSM Trust and GNDU, ownership, management and administration of ASSM College, Mukandpur, which was directly run by GNDU, along with all its assets and liabilities (if any) was to be taken over by GNDU.

Scrutiny of records showed that infrastructure and adjoining land of RC, Sathiala (29 acre) and ASSM college (23.50 acre) had not been transferred in the name of GNDU (December 2015). All the expenditure of RC, Sathiala and ASSM college, Mukandpur was being borne by GNDU since July 2011 and July 2007 respectively.

In the exit conference the department stated that efforts would be made to get the land transferred in the name of the University.

2.2.10.2 Irregular expenditure on unsanctioned estimates

As per instructions contained in Para 2.89 of Punjab PWD Code, no work should be taken up and expenditure incurred on any work unless and until a detailed estimate of the work is prepared and technically sanctioned by the competent authority before the commencement of work.

Scrutiny of record of the Engineering Department showed that an expenditure of ₹ 77.82 crore (*Appendix 2.1*) was incurred on the execution of 20 works during the period from 2010-15 but no technical sanction was obtained from the competent authority before the commencement of works, which was against the codal provisions and resulted into irregular expenditure of ₹ 77.82 crore.

In the exit conference the department stated that the technical sanctions for the estimates would be obtained at initial stage by the University in future.

2.2.11 Internal control mechanism

2.2.11.1 Non- conducting of Internal Audit

An audit wing headed by Deputy Controller, Local Fund Accounts has been established by the Local Government, Punjab in the University and the work of pre-audit of all the bills and post-audit of accounts is entrusted to the Internal Audit wing.

Scrutiny of records showed that various records⁷⁷ maintained by GNDU and its RCs/Constituent Colleges were not audited as of March 2015 for the period detailed in *Appendix 2.2* by Audit Wing. As such the possibility of irregularities in this vital record could not be ruled out.

⁷⁷ Cash books, stock registers, dispatch registers, log books, Expenditure vouchers of constituent colleges, Demand and Collection Register etc.

In the exit conference the department stated that due to shortage of staff in Internal Audit Wing, a lot of old record had not been audited by the Internal Audit Wing. However, efforts were being made for the clearance of arrears.

2.2.11.2(i) Poor monitoring of affiliated colleges

Scrutiny of records of affiliation branch showed that major discrepancies such as shortage of staff, furniture for students, library books, etc. pointed out by the inspection team of GNDU in 2013 had not been rectified by 25 affiliated colleges so far (June 2015). However, no action was taken by GNDU against these colleges.

In the exit conference the department stated that the discrepancies had been conveyed to the concerned colleges. Reply of the department was not tenable as the University has to make sincere efforts to get them removed for smooth functioning of the colleges.

(ii) Inspections of Regional Campus and Constituent Colleges

Audit observed from the records of GNDU that neither was any inspection committee appointed for inspection of GNDU's Regional Campuses and colleges/constituent colleges nor was any inspection carried out during 2010-15. Non-conducting of periodical inspection is fraught with the risk of discrepancies/irregularities remaining unnoticed. The University may consider to appoint an Inspection committee to examine the financial needs of the RCs/colleges, standards of teaching, infrastructure etc.

In the exit conference the department stated that the Regional campuses (RC) were regularly monitored by the Deans of concerned RCs. Reply of the department was not tenable as Deans are only head of the institutions whereas RCs and constituent colleges should be inspected regularly by the GNDU to monitor all the activities.

2.2.11.3 Outstanding paragraphs appearing in Inspection report of Local Fund Accounts

Scrutiny of Audit and Inspection Report of Local Fund Accounts, Government of Punjab, Finance Department for the year 2013-14 showed that a large number of audit objections as detailed in **Table 2.2.9** were lying unsettled since long.

Table 2.2.9: Statement showing outstanding paragraphs of Local Fund Accounts

Period of pendency	Number of outstanding paragraphs	Minor objections
More than 15 years (1972-73 to 1998-99)	343	664
More than 10 years (1999-2000 to 2003-04)	100	-
More than 5 years (2005-06 to 2008-09)	039	-
Less than 5 years (2009-10 to 2013-14)	140	-
Total	622	664

Source: Records maintained by the University

The University stated (October 2015) that vigorous efforts were being made to settle the outstanding paragraphs appearing in the inspection report of Local Audit.

Conclusions

The budget estimates prepared by the University were not realistic. Non-preparation of balance sheet, non-adjustment of temporary advances for a long period, grant of Secretariat pay and higher rate of interest on GPF/CPF to the employees of university, running of unspecified courses and large number of vacant seats in various courses were noticed. Large number of vacancies in teaching and non-teaching categories existed and there was a decreasing trend in campus placement of students. Various records of the University and its regional campuses and constituent colleges were not audited since long. Internal control mechanism was weak.

Recommendations

The University may like to ensure:

- (i) preparation of realistic Budget Estimates;
- (ii) timely adjustment of outstanding temporary advances;
- (iii) implementation of instructions of the Finance Department and Ministry of Human Resource Development regarding payment of Secretariat pay and interest on GPF/CPF to its employees.
- (iv) running of specified courses only;
- (v) appropriate steps to fill up all vacant posts of teaching and non-teaching staff; and
- (vi) periodic assessment of different courses on the basis of past experience to increase/decrease the intake capacity;

The matter was referred to Government in July 2015; reply was awaited (January 2016).

HEALTH AND FAMILY WELFARE DEPARTMENT

2.3 Implementation of Drugs and Cosmetics Act, 1940

The Drugs and Cosmetics Act, 1940 (Act) is an important social legislation and is a very effective tool for safeguarding the consumers' interest. Provisions of the Act regulate the import, manufacture and sale or distribution of drugs and cosmetics.

Some of the significant findings of the performance audit are given below:

- *Licences of 282 manufacturing/selling units were renewed after a delay ranging between 5 and 182 months after the expiry of licences.*

(Paragraph 2.3.7.3)

- *Shortfall in number of inspections ranged between 20 and 79 per cent during 2010-15 in the selected districts when compared to the norms under the Act.*

(Paragraph 2.3.8.1)

- *Samples were drawn at 23 per cent over and above the targets fixed by the Department in the selected districts. No samples were drawn from Homoeopathy units of the selected districts.*

(Paragraph 2.3.8.2(i))

- *The Department took final action (cancelled/suspended licences and launched prosecution orders) only after a delay of 85-146 months.*

(Paragraph 2.3.8.4)

- *Out of 18146 samples tested at two State drugs testing laboratories during 2010-15, test reports of 12971 samples were delivered between 30 days and one year and reports of 115 samples were delivered after one year.*

(Paragraph 2.3.9.1)

- *Against the requirement of 120 Drug Inspectors as per Institutional Development Plan (October 2012), only 52 Drug Inspectors were in position as of March 2015. No centralized database/master control registers were maintained at headquarters level for proper monitoring.*

(Paragraphs 2.3.10.1 and 2.3.11.3)

2.3.1 Introduction

Government of India, Ministry of Health and Family Welfare (GOI) notified (April 1940) the Drugs and Cosmetics Act, 1940 which extended to the whole of India. The Act along with the other associated Acts⁷⁸ and the Drugs and Cosmetic Rules, 1945 made under the Act, regulate import, manufacture, distribution and sale of drugs and cosmetics⁷⁹. Adulteration of drugs and production of spurious and substandard drugs causing serious threat to the health of the community are also sought to be prevented by application of the provisions of the Act. It is applicable on Allopathic, Homeopathic, Unani and Siddha drugs, etc. There were 362⁸⁰ manufacturing units and 18285⁸¹ selling units as of April 2010 and 500⁸² manufacturing and 20537⁸³ selling units as of March 2015 in the State of Punjab.

2.3.2 Organizational setup

The Principal Secretary, Department of Health and Family Welfare is the administrative head. State Drugs Control Authority (SDCA), which is the nodal agency in respect of Allopathic and Homeopathy to implement the provisions of the Act in the State, was working earlier under the administrative control of Director, Health and Family Welfare, Punjab. From May 2013 onwards, SDCA has been working under the control of Commissioner, Food and Drugs Administration (FDA). SDCA⁸⁴ is assisted by Assistant Drug Controllers (ADC) at headquarters; Zonal Licensing Authorities (ZLA)⁸⁵ at district level; and Drugs Inspectors (DIs) at field level. As regards Ayurveda, Director Ayurveda is the licensing authority, who is assisted by a Joint Director at headquarter and District Ayurvedic and Unani Officers (DAUO) working as DIs to enforce the provisions of the Act in the State. There are two Government drugs testing laboratories in the State at Chandigarh (Allopathic) and at Patiala (Ayurveda) to assess the quality of drugs through various tests and analysis.

⁷⁸ (i) Pharmacy Act, 1948; (ii) Drugs and Magic Remedies (Objectionable Advertisements) Act, 1954; (iii) Narcotic Drugs and Psychotropic Substances Act, 1985; (iv) Medicinal and Toilet Preparations (Excise Duties) Act, 1955; (v) Drugs (Price Control) Order, 1995 (under the Essential Commodities Act, 1955); etc.

⁷⁹ "Drugs" includes all medicines for internal or external use of human beings or animals and all substances intended to be used for or in the diagnosis, treatment, mitigation or prevention of any disease or disorder in human beings or animals, including preparations applied on human body for the purpose of repelling insects like mosquitoes. Whereas, "Cosmetic" means any article intended to be rubbed, poured, sprinkled or sprayed on, or introduced into, or otherwise applied to, the human body or any part thereof for cleansing, beautifying, promoting attractiveness, or altering the appearance, and includes any article intended for use as a component of cosmetic.

⁸⁰ Allopathic: 187 (including 48 cosmetic); Homeopathy: 5; and Ayurveda: 170.

⁸¹ Allopathic: 18054 and Homeopathy: 231.

⁸² Allopathic: 256 (including 48 cosmetic); Homeopathy: 7; and Ayurveda: 237.

⁸³ Allopathic: 20227 and Homeopathy: 310.

⁸⁴ There was no sanctioned post of SDCA in the State. The charge of State Drug Controller was given to one of the three senior most ADCs.

⁸⁵ There was no sanctioned post of ZLA in the State. The charge of ZLA was given to the senior most Drug Inspector in the district.

2.3.3 Audit Objectives

The objectives of the performance audit were to assess whether:

- planning and resources were adequate;
- the process of issue/renewal of licences to manufacturing/selling units was adequate;
- quality of drugs and medicines imported, manufactured, distributed and sold to public was ensured;
- investigation and follow up action was effective; and
- human resource was adequate and internal control mechanism was in place.

2.3.4 Scope of Audit and methodology

The Performance Audit covering the period 2010-15 was conducted between December 2014 and July 2015 to assess the implementation of the Act in the State. Seven⁸⁶ (32 *per cent*) out of 22 districts were selected on the basis of total number of manufacturing and selling units in the districts by adopting 'Probability Proportional to Size with Replacement' method and on Random basis, respectively. The records pertaining to 369⁸⁷ (out of 500) manufacturing units and 1051⁸⁸ selling units i.e. 10 *per cent* of 10510 (out of 20537) units of the selected districts, being maintained at State/district levels and working of State Drugs Testing Laboratories at Chandigarh and Patiala were test-checked. Besides, joint inspection along with the representatives of the Department was also conducted in 42 manufacturing units. Mention was made in the Comptroller and Auditor General of India's Report (Civil) for the year ended 31 March 2003 (paragraph 3.2) on 'Implementation of Drugs and Cosmetics Act, 1940'. Audit also examined the follow-up action of the Department on the recommendations (March 2009-November 2010) of the Public Accounts Committee (PAC).

An entry conference was held with the Commissioner, Food and Drugs Administration, Punjab on 20 January 2015, wherein audit objectives, scope and methodology were discussed. The audit findings were also discussed with the Commissioner in the exit conference held on 17 November 2015 and replies of the Department have suitably been incorporated in the report.

2.3.5 Audit criteria

The audit findings were benchmarked against the criteria derived from the following sources:

- Drugs and Cosmetics Act, 1940 and Drugs and Cosmetics Rules, 1945 and amendments thereto; and

⁸⁶ (i) Amritsar; (ii) Gurdaspur; (iii) Jalandhar; (iv) Kapurthala; (v) Ludhiana; (vi) SAS Nagar; and (vii) Sangrur.

⁸⁷ Allopathic: 160; Cosmetics: 43; Homeopathic: 5; and Ayurvedic: 161.

⁸⁸ Allopathic: 1033; and Homeopathic: 18.

- Orders/instructions issued by the Centre/State Government from time to time.

Audit findings

2.3.6 Planning and financial position

Audit noticed that:

- In order to strengthen Drug Regulatory and Testing Mechanism⁸⁹ of Punjab, an Institutional Development Plan (October 2012) prepared under 12th Five Year Plan (2012-17) in respect of Allopathic and Homeopathy sectors was under approval of Government of India (November 2015). However, no such plan had been prepared in respect of Ayurveda sector. Inconsistencies in the present mechanism adversely affected the implementation of the provisions of the Act, as discussed in the succeeding paragraphs.
- No separate budget was provided to the Food and Drugs Administration and to the Director Ayurveda, Punjab during 2010-15 for effective implementation of the Act. The expenditure on account of salary and other expenses at headquarter and district level was being met from the heads of account of Director, Health and Family Welfare and the Ayurveda Department, Punjab, respectively. Non-provision of dedicated funds also hampered the activities under the Act, as discussed in paragraph 2.3.10.2.

During the exit conference, the Commissioner while admitting the facts stated (November 2015) that sufficient funds had been provided with the support of Centre and State Governments for construction of administrative offices and new drugs testing laboratory.

Implementation of the Act

2.3.7 Licensing

Section 18 of the Act provides that no person shall himself or by any other person on his behalf manufacture for sale or for distribution or sell or stock or exhibit or offer for sale or distribute any drug or cosmetic except under, and in accordance with the conditions of, a licence issued for such purpose under the Act. Rules 63 and 72 of the Drugs and Cosmetics Rules, 1945 (Rules) provide (in respect of allopathic and cosmetics units) that an original licence or a renewed licence to sell drugs and manufacture drugs, unless sooner suspended or cancelled, shall be valid for a period of five years on and from the date on which it is granted or renewed. The licence shall be deemed to have expired if application for its renewal is not submitted within six months after its expiry. Further, Rule 156 (in respect of Ayurveda units) provides that if application for renewal of a licence is made before its expiry or within one

⁸⁹ Inadequate manpower, drug control infrastructure, testing facilities, IT services; non-uniformity in enforcement of law and regulation; lack of training to drug control officials & laboratory personnel; lack of data bank and post marketing surveillance; and pharmacovigilance.

month of its expiry, or if the application is made within three months of its expiry after payment of the additional fee, the licence shall continue to be enforced until orders are passed on the application.

During test-check of records, shortcomings noticed in the process of licensing have been discussed as under:

2.3.7.1 Time frame for renewal of licences

There was no time frame prescribed in the Act/Rules for renewal of licences by the Department. While discussing paragraphs 3.2.6, 3.2.9 and 3.2.10 of the Comptroller and Auditor General of India's Report (Civil) for the year ended 31 March 2003, the State Government had apprised (November 2010) the PAC that it had issued directions to the Department to fix a timeline for renewal of licences within three months. However, a timeline for grant/renewal of licences within 30-90 working days from receipt of applications was notified only in March 2015.

The Commissioner stated (November 2015) that a web-based application had also been initiated to automatically grant and renewal of licences, to be implemented with effect from 15 December 2015 in the State of Punjab which would enable disposal of work within stipulated time.

2.3.7.2 Non-renewal of licences

Examination of records of SDC and Director Ayurveda, Punjab, Chandigarh in respect of selected units showed that:

➤ Ten manufacturing units (Allopathic: one, Cosmetics: three; and Ayurveda: six) in the selected districts had applied for renewal of licences in time between 28 September 2006 and 20 December 2013 and one manufacturing unit (Ayurveda), whose licence expired on 5 October 2013, did not apply for renewal of licence. The SDC/Director neither renewed the licences even after the period ranging between 16 and 102 months from the expiry of the licences nor did it take any action in respect of the firm who did not apply for renewal of licence.

➤ As regards selling units of Allopathic and Homeopathy in the selected districts, applications for renewal of licences remained pending between seven and 75 per cent during 2010-15, as detailed in **Table 2.3.1**.

Table 2.3.1: Details of applications for renewal of licences pending during 2010-15

<i>Year</i>	<i>Opening Balance</i>	<i>Number of applications received</i>	<i>Total</i>	<i>Number of licences renewed</i>	<i>Closing Balance (percentage)</i>
2010-11	499	548	1047	376	671 (64)
2011-12	671	2319	2990	743	2247 (75)
2012-13	2247	2617	4864	2140	2724 (56)
2013-14	2724	1130	3854	3068	786 (20)
2014-15	786	923	1709	1587	122 (07)

Source: Departmental data

Audit noticed that though the pendency of renewal of licences increased from 64 (2010-11) to 75 *per cent* (2011-12), it improved to seven *per cent* (2014-15) due to improvement in staff position, as discussed in paragraph 2.3.10.1.

The Commissioner stated (November 2015) that all the applications in respect of manufacturing units except for two units (each of Allopathic and Ayurveda) had been disposed of. As regards selling units, the Department while admitting the facts stated that as of September 2015, 364 applications for renewal of licences were pending and the position would be better with the implementation of web-based application in December 2015.

2.3.7.3 Delay in renewal of licences

Examination of records of SDC and Director Ayurveda, Punjab, Chandigarh showed that 282 units (manufacturing: 48 and selling: 234)⁹⁰ of the selected districts had applied for renewal of licences in time between 20 December 2000 and 22 May 2014. However, the respective licensing authorities conducted inspection and renewed the licences with delays ranging between 5 and 182 months after the expiry of these licences. Thus, non/delayed renewal of licences facilitated the applicants (firms/dealers) to continue their activities even if some of the conditions for renewal of licences as per the Act might not have been fulfilled.

During the exit conference, the Commissioner stated (November 2015) that delay in renewal of licences would not happen in future as a web-based application for the purpose had been developed.

2.3.8. Monitoring of quality of drugs

2.3.8.1 Shortfall in inspection of units

Rules 51 and 52 of Drugs and Cosmetics Rules, 1945 (Rules) provide that DIs should inspect the manufacturing and selling units of Allopathic and Homeopathy once in a year to ensure compliance with the conditions of licence and provisions of Act and Rules; and also to take samples of drugs for quality test. Further, Rule 162 (i) provides that DIs should inspect the manufacturing units of Ayurveda twice a year. While discussing paragraph 3.2.17 of the Comptroller and Auditor General of India's Report (Civil) for the year ended 31 March 2003, the Department apprised (November 2010) PAC that after recruitment of more DIs, the position of inspections would improve.

Examination of records of SDC and the selected districts showed that the Department had fixed a target of 30 inspections (December 2011), subsequently revised to 20 inspections (April 2014) per month for each DI in respect of selling units of Allopathic and Homeopathy under his jurisdiction, which was up to 39 *per cent* (2011-15) less than those required under the Rules. It was decided to conduct inspections of manufacturing units as per the

⁹⁰ Manufacturing units (Allopathic: 19, Cosmetic: 2 and Ayurveda: 27); and Selling units (Allopathic: 225 and Homeopathy: 9).

Rules *ibid*. The information supplied by the respective ZLAs showed that the targets of 5100-7470 inspections of selling units (Allopathic and Homeopathy) fixed by the Department in the selected districts were more or less achieved, as it conducted 5078-7709 inspections during 2012-15. However, the shortfall in achievement of targets in respect of manufacturing and selling units as per the Rules ranged between 20 and 79 *per cent* during 2010-15, as detailed in **Table 2.3.2**, despite recruitment of additional 28-37 DIs during 2011-15.

Table 2.3.2: Details showing shortfall in inspections during 2010-15

Year	Inspections required		Inspections conducted				Shortfall as per Act (percentage in bracket)		
	Manufacturing units		Manufacturing units		Selling units		Manufacturing units		Selling units
	Allopathic*	Ayur-vedic	Allopathic ¹	Ayur-vedic	Allopathic ¹	Ayur-vedic	Allopathic ¹	Ayur-vedic	Allopathic ¹
2010-11	193	320	10506	61	205	2213	132 (68)	115 (36)	8293 (79)
2011-12	201	318	10874	65	183	4094	136 (68)	135 (42)	6780 (62)
2012-13	202	312	9381	109	195	7501	93 (46)	117 (38)	1880 (20)
2013-14	203	314	9857	88	196	7709	115(57)	118 (38)	2148 (22)
2014-15	208	322	10510	144	168	5078	64 (31)	154 (48)	5432 (52)

Source: Departmental data

*includes four and five Homeopathic units in 2010-12 and 2012-15, respectively.

Further, SDC did not provide any records/registers to verify number of inspections conducted in respect of the manufacturing/selling units for the period under audit.

The Commissioner attributed the reasons for shortfall to multifarious duties of DIs and heavy workload and stated (November 2015) that target specified in the Rules would be achieved with the augmentation of the Department by recruiting more DIs. The reply of the Department was not conclusive as the shortfall in inspection of manufacturing and selling units would result into application of inadequate checks on ensuring the requisite quality of drugs and cosmetics produced and sold in the State.

2.3.8.2 Collection of samples

As per Drugs and Cosmetics Rules, 1945, DI is empowered to take samples of any drugs and cosmetics and to send the same for test and analysis to ensure quality of drugs being manufactured and sold. SDC fixed (December 2011) a target of 5-7 samples per month for each DI in respect of Allopathic and Homeopathy sectors. However, Director Ayurveda did not fix any target for drawal of samples by DAUOs (DIs) in Ayurveda sector.

Audit observed that:

(i) Against the target of 6088 samples in respect of Allopathic/Cosmetics and Homeopathy units, 7500 samples were taken in the selected districts during 2010-15, as detailed in **Table 2.3.3**.

Table 2.3.3: Details of samples of drugs drawn in respect of Allopathic/Cosmetics and Homeopathy units in the selected districts during 2010-15

Year	Total number of units			Target fixed for drawing samples	Number of samples drawn from		
	Manufacturing*	Selling	Total		Manufacturing units	Selling units	Total
2010-11	193	10506	10699	960	13	1285	1298
2011-12	201	10874	11075	986	7	1273	1280
2012-13	199	9381	9579	1369	5	1641	1646
2013-14	203	9857	10060	1414	10	1664	1674
2014-15	208	10510	10719	1359	20	1582	1602
Total				6088	55	7445	7500

Source: Departmental data

*includes four and five Homeopathic units in 2010-12 and 2012-15, respectively.

As is evident from the above table, the samples were drawn at 23 per cent over and above the targets fixed by the Department in the selected districts during 2010-15. No samples were drawn from Homeopathy units by DIs in the selected districts during 2010-15.

(ii) In Ayurveda sector, though no targets were fixed, samples ranging between 65 and 411 were drawn from 156-161 manufacturing units in the selected districts during 2010-15. However, no sample was drawn by DIs in Kapurthala (2010-11 and 2013-14); Mohali (2010-14); Gurdaspur (2011-13); Ludhiana (2014-15); and Amritsar (2014-15).

The Commissioner stated (November 2015) that the targets for collection of samples were fixed taking into account the capacity to analyze the samples in the State Laboratory. However, with the augmentation of the State Drugs Testing Laboratory, the targets would be increased and samples of homeopathic drugs would also be drawn and tested accordingly.

2.3.8.3 Search and seizure

Section 22(1)(c) of the Act empowers the DIs to search (raid) any person, place, vehicle, vessel or other conveyance, who, he has reasons to believe, has secreted about any drug or cosmetic in respect of which an offence under the Act has been, or is being, committed and seize the stock of such drug or cosmetics.

Audit noticed that out of 1089 raids carried out in the selected districts in Allopathic and Homeopathy sectors, offences were detected in 901 cases during 2010-15. Of these, the Department took action in 825 cases⁹¹ and remaining 76 cases were under investigation as of March 2015. Of these, 51 cases pertained to 2010-14 i.e. were more than one year old. No raids were conducted in Ayurveda sector. The DAUOs attributed (February-May 2015) the reasons for non-conducting of raids in the Ayurveda sector to non-availability of infrastructure.

⁹¹ Launched court cases (91); suspended licences (692); and cancelled licences (42).

The Commissioner stated (November 2015) that action would be taken in pending cases after completion of investigation.

2.3.8.4 Inordinate delay in taking action

Examination of records of SDC, Punjab, Chandigarh and ZLA, SAS Nagar showed the delayed action taken by the Department in respect of the cases detailed in **Table 2.3.4**.

Table 2.3.4: Cases on which delayed action taken by the Department

Sr. No.	Name of manufacturer/ selling unit	Licence No. (Validity)	Date of application for renewal of licence	Date of inspection	Outcome of inspection	Action taken by the Department.	Delay (in months*)
1	M/s Dhaliwal Pharmaceuticals, SAS Nagar	1629-B (31.12.99)	04.12.99 24.12.01 19.12.06 20.12.10	01.11.11	Not complying with the conditions of Schedule M of the Act	Suspended manufacturing and testing activities on 26.3.12.	144
2	M/s Aggarwal Surgicals Jalandhar	1644-B (31.12.02)	24.12.02 17.12.07 06.12.12	16.04.14	Unhygienic condition, material not found tested, cleaning, fumigation etc.	Suspended manufacturing activities on 05.06.15 after being pointed out by Audit.	146
3	M/s Instant Remedies Private Limited, Dera Bassi, District Mohali	1734-OSP & 1732-B (23.10.06)	23.10.06 22.10.11	06.03.14	Not complying with the conditions of Schedule M of the Act	Cancelled licence on 30.06.14	89
4	M/s Star Pharmaceuticals, Dera Bassi, District Mohali	1734-B (30.10.06)	30.11.06	04.07.08	Not complying with the conditions of Schedule M of the Act	No concrete action was taken till December 2013	94
				18.12.13	Unlabeled ampules and vials were seized	DI proposed prosecution in July 2014. The prosecution orders were issued on 05.01.15 after being pointed out by Audit.	
5	M/s Punjab Medical Store, Lalru	10932-NB 10932-B	Not applicable	February 2008	Loose, unlabeled/ misbranded capsules were found	Suspended licence for four weeks on 31.3.2015 after being pointed out by Audit.	85

Source: Departmental records

* Delay in respect of Sr. No. 1 to 4 has been calculated after excluding three months from the date of application, within which the Department was required to take appropriate action.

An analysis of above data showed that:

- Though four manufacturers (Sr. Nos. 1-4) had applied for renewal of licence in time (December 1999-December 2012) and inspection in respect of one selling unit (Sr. No. 5) was conducted in February 2008, the Department took the final action (cancelled/suspended licences and launched prosecution orders) only after a delay of 85-146 months. Out of five firms, the Department took action (January-June 2015) against three firms (Sr. Nos. 2, 4 & 5) only after being pointed out by Audit.
- As regards manufacturer at Sr. No. 1, on receipt of adverse report (drugs not of standard quality) from Drugs Testing Laboratory, Chandigarh in September 1999 i.e. prior to submission of application for renewal of licence in December 1999, the Department warned the firm only in September 2006 i.e. after seven years and no samples of drugs were drawn afterwards to check compliance by the firm. After conducting joint inspection along with the representative of the Department during November 2011, the Department suspended the manufacturing and testing activities of the firm in March 2012. During joint inspection (June 2015), the firm was found closed.
- As regards manufacturer at Sr. No. 3, though the adverse reports (drugs not of standard quality) were received from the concerned authorities of Haryana and Rajasthan in February and September 2009 respectively, but no concrete steps were taken by the Department and it cancelled the licence of the firm only on 30.06.2014 i.e. after more than 4-5 years from receipt of adverse reports from other states.

The Commissioner while admitting the audit observations attributed (November 2015) the reasons for delayed actions to inadequate staff, multifarious duties of DIs i.e. DIs/staff engaged in curbing menace of habit forming drugs in the State, launching and pleading Court cases, etc. The Department also apprised that the licence of one firm (M/s. Aggarwal Surgical, Jalandhar) had been renewed. The fact, however, remained that due to delayed actions by the Department, the quality of drugs being manufactured/sold by the firms could not be ensured during the intervening period, thereby exposing the consumers to serious health hazards from the drugs not of standard quality.

2.3.9 Investigation and follow-up action

2.3.9.1 Functioning of drugs testing laboratories

Rule 46 envisaged that after the test or analysis of samples has been completed, the Government Analyst would supply to the Inspector a report of the result of the test or analysis. However, time limit of reporting has not been specified in the Rules.

Examination of records of two drugs testing laboratories⁹² in the State showed that:

➤ Out of 16868 samples available with the laboratory at Chandigarh during 2010-15, 1005 samples remained untested (March 2015). Of 15863 tested samples, 275 samples were found 'Not of Standard Quality' (NSQ). The reports in respect of 11859 samples were delivered between 30 days and one year, which included reports of 207 samples found NSQ during 2010-15. Besides, the reports in respect of five samples were delivered after one year from receipt of samples.

➤ Out of 2283 samples of Ayurvedic medicines tested during 2010-15 at Government Drugs Testing Laboratory (ASU), Patiala, 297 samples were found NSQ and 40 samples (2014-15) remained untested. The reports in respect of 1112 samples were sent between 30 days and one year and reports of 110 samples were sent after one year from receipt of samples during 2010-15.

In spite of recommendations of PAC (March 2009) in respect of paragraph 3.2.18 of the Comptroller and Auditor General of India's Report (Civil) for the year ended 31 March 2003, to expedite the process of testing of samples, the delay in testing of samples was still persisting. Inordinate delay in testing of samples and reporting thereof consequently would delay the action to be taken by the Department against the defaulters and the manufacturers/traders might have continued to manufacture/sell sub-standard drugs during the intervening period.

The Commissioner attributed the delay in testing of samples to shortage of manpower and assured (November 2015) that with the coming up of new State Drugs Testing Laboratory at Kharar and additional manpower already approved by the State Government, the test reports would be released within a period of 30 days.

2.3.9.2 Follow up action on samples

Out of 275 samples (as discussed in paragraph 2.3.9.1) of Allopathic drugs declared NSQ by the Drugs Testing Laboratory, Chandigarh during 2010-15, 141 samples pertained to the selected districts. Of these, the Department initiated action against 32 cases⁹³ only; 72 cases belonging to other States were sent to SDC for referring the same to the respective State and 37 cases were awaiting action as of March 2015. Of these, 26 cases pertained to the period 2010-14 i.e. were more than one year old.

The Commissioner while admitting the facts stated (November 2015) that now 26 cases were pending as of November 2015. It was added that a centralized

⁹² (i) State Drugs Testing Laboratory, Chandigarh (Allopathic); and (ii) Government Drugs Testing Laboratory (ASU), Patiala (Ayurveda).

⁹³ Court cases were initiated (5); licences/products were cancelled/suspended (21) Cases referred to Drugs Testing Laboratory, Kolkata which declared the samples of standard quality (4); FIR lodged (2).

cell had been established (September 2015) to check the inflow of spurious drugs in the market.

2.3.10 Human resource management

2.3.10.1 Staff position

The position of sanctioned strength of staff and men-in-position in the Department during the period 2010-15 is given in **Table 2.3.5**.

Table 2.3.5: Position of sanctioned strength of staff vis-à-vis men-in-position 2010-15

Sector/Cadre	2010-11		2011-12		2012-13		2013-14		2014-15	
	SS	MIP								
Allopathic and Homeopathy										
Assistant Drugs Controller	3	3	3	3	3	3	3	3	3	3
Drug Inspectors	53	15	53	43	53	49	53	49	53	52
Staff of State Drugs Testing Laboratory, Chandigarh	9	7	9	7	9	7	9	7	9	7
Ayurveda										
District Ayurveda and Unani Officers (Drug Inspectors)	22	22	22	22	22	22	22	22	22	22
Staff of Government Drugs Testing Laboratory (ASU), Patiala	6	6	6	5	6	5	6	5	6	5
TOTAL	93	53	93	80	93	86	93	86	93	89
Shortage (%)	43		14		8		8		4	

Source: Departmental data

➤ Table 2.3.5 showed that the shortage of staff decreased from 43 per cent in 2010-11 to 4 per cent in 2014-15.

➤ The Institutional Development Plan (IDP) (October 2012) of the Department included the requirement of 120 DIs against the existing sanctioned strength of 53 DIs, to strengthen the drugs regulatory infrastructure in the State. Further, the Punjab and Haryana High Court had also urged upon (August 2013) the Department to augment number of DIs by sanctioning requisite posts by the end of the year (i.e. March 2014). However, against the requirement of 120 DIs, only 52 DIs (43 per cent) were in position in the Department as of March 2015. Thus, inadequacy of 57 per cent of DIs adversely affected the working of the Department, as discussed in preceding paragraphs.

The Commissioner stated (November 2015) that new service rules were being framed and a committee had been constituted under the chairmanship of Honorary Advisor to Government of Punjab for Health and Medical Education for recruitment of staff. It was added that additional manpower for State Drugs Testing Laboratory had also been approved by the State Government.

2.3.10.2 Training

In order to upgrade the skills of DIs, the Department should organize various training programmes. Audit, however, noticed that no training programmes

were arranged by the Department during 2010-15. The SDC attributed (October 2014) the reasons for this to non-availability of funds.

The Commissioner while admitting the facts with regard to non-preparation of any training calendar stated (November 2015) the training programmes arranged by the Central Drugs Standard Control Organization and World Health Organizations were being attended to from time to time.

2.3.11 Internal control mechanism

2.3.11.1 Establishment of Legal Cell

The PAC, while discussing paragraph 3.2.22 of the Comptroller and Auditor General of India's Report (Civil) for the year ended 31 March 2003, recommended (March 2009) to establish a Legal Cell to present cases before the Court in proper manner. Audit observed that as of March 2015, 219 court cases in respect of selected districts were pending. Out of 105 cases decided during 2010-15, 79 cases resulted in conviction and 26 cases in acquittal. However, the Department did not establish any such Legal Cell (November 2015), as recommended by the PAC, to process and attend to the court cases in an orderly manner.

The Commissioner stated (November 2015) that the matter was under process with the Government for establishment of Legal Cell.

2.3.11.2 Complaints remaining unattended

Information received from the respective ZLAs showed that during 2010-2015, the Department had received 182 complaints regarding selling of unlicensed drugs. Of these, action in 154 cases⁹⁴ had been taken and 28 complaints were pending as of March 2015. Out of these, 11 complaints pertained to the period 2012-14 i.e. were more than one year old.

The Commissioner while admitting the facts stated (November 2015) that now 11 complaints pertaining to unlicensed godowns/shops were pending as of November 2015 and appropriate action would be taken against those complaints shortly.

2.3.11.3 Non-maintenance of centralized data

With a view to have effective monitoring, centralized data or a master control register indicating number of operational manufacturing and selling units in the State, number of units which had been inspected, number of units where inspections were due, etc. should be maintained. However, no such centralized data/master control register was being maintained by the Department at headquarter level.

The Commissioner stated (November 2015) that with the implementation of web-based application, the requisite data would be readily available with the

⁹⁴ Licences were cancelled/suspended (95); court cases were launched (58); Complaint filed (1).

Department. The fact remains that due to non-maintenance of centralized data/master control registers, the SDC/Director Ayurveda remained dependent upon the field offices and the information/reports furnished by ZLAs/DIs could not be verified, thus, preventing the Department to apply necessary checks at headquarter level for effective implementation of the provisions of the Act.

2.3.11.4 Non-maintenance of inspection book

Rule 74(k) provides that the licensee shall maintain an Inspection Book in Form 35 to enable an Inspector to record his impressions and defects noticed. However, during joint inspection (January-April 2015) along with the representatives of the Department, in respect of 42 manufacturing units of selected districts, it was noticed that 25 (Allopathic) did not maintain the inspection book. As a result, reliability of inspections carried out by DIs could not be ascertained in audit.

The Commissioner stated (November 2015) that the instructions had been issued to SDC to ensure maintenance of inspection books by all the manufacturing and selling units.

Conclusions

Enforcement of the Drugs and Cosmetic Act was deficient in many major areas. Renewal of licences of manufacturing/selling units was delayed in a number of cases; and inspections conducted by the Drug Inspectors were negligible in comparison to the requirement under the Act. There was a delay in sending test reports by the State drugs laboratories as well as follow-up action on the samples. The manpower available in the Department was inadequate to carry out various activities effectively under the Act and no training was imparted in the State to upgrade skills of existing staff. No centralized database was maintained at headquarter level for proper monitoring.

Recommendations

The State Government may consider:

- (i) introducing improvement in system of licensing, inspection and sampling;
- (ii) provision for testing of homoeopathy drugs and speedy follow up action on the samples collected;
- (iii) adequate manpower in the Department and provision of training in the State to upgrade skills of staff for effective implementation of the Act; and
- (iv) maintenance of centralized database/master control registers at headquarter level for proper monitoring.

The matter was referred to Government in July 2015; reply was awaited (January 2016).

SCHOOL EDUCATION DEPARTMENT

2.4 Mid Day Meal Scheme

Government of India launched the Mid Day Meal Scheme (MDMS) in August 1995 as a centrally sponsored scheme to boost the universalisation of primary education by increasing enrolment, retention and attendance and simultaneously improving nutritional level among children in primary and upper primary classes. The Government of Punjab (GOP), started providing cooked mid-day meal (MDM) with effect from September 2004.

Some of the significant findings of the Performance Audit are given below:

- *Due to non-implementation of MDMS, MDM was not served to 50417 children in 32 Government aided schools of Amritsar and Ludhiana districts.*

(Paragraph 2.4.6.1 (ii))

- *Cooking cost was short released by ₹ 76.54 crore resulting into non-serving of MDM between 4 and 245 days in 40 schools. Short allocation of food grains by 10.44 per cent and thereafter its short lifting by 5.11 to 18.23 per cent led to non-serving of MDM between 4 and 149 days in 49 schools.*

(Paragraphs 2.4.7.2 and 2.4.9.4)

- *Out of funds of ₹ 15.55 crore provided under Management, Monitoring and Evaluation, ₹ 7.77 crore were not allocated to schools. Funds were also utilized for the components not covered under MDMS.*

(Paragraph 2.4.7.5(i & ii))

- *Decreasing trend of enrolment in primary and upper primary classes was noticed as against the decreasing trend of 6 per cent in 1994-99 it increased to 19.14 per cent in 119 out of 180 schools during 2010-15.*

(Paragraph 2.4.8.1)

- *Fair Average Quality of food grains was not ensured by a team consisting of a Food Corporation of India's representative and a nominee of the collector. Calorific value in MDM was not ensured as per the norms fixed by the Government of India.*

(Paragraphs 2.4.9.1 and 2.4.9.3)

- *Inspection reports were not prepared and discussed in Steering-cum-Monitoring Committee meetings for taking remedial measures. Computerized Management Information System was not established at Block level.*

(Paragraphs 2.4.10.1 and 2.4.10.2)

2.4.1 Introduction

The National Programme of Nutritional Support to Primary Education (Commonly known as the Mid Day Meal Scheme) was launched as a Centrally Sponsored Scheme. The MDMS intended to boost the universalisation of primary education by increasing enrolment, retention and attendance and simultaneously improving nutritional level among children country wide in a phased manner by 1997-98. The MDMS initially focused on children at the primary stage (class I to V) in Government, Local Body and Government aided schools. It was extended (October 2002) to cover children studying in centres run under the Education Guarantee Scheme (EGS) and Alternative and Innovative Education (AIE). In July 2006, the Ministry of Human Resource Development (MHRD) revised the food norms by increasing the calories to a minimum of 450 grams from 300 grams and proteins to 12 grams from 8-12 grams to every child of primary classes availing MDM. Further, calorific value in MDM for the children of upper primary classes was fixed at 700 calories and 20 grams protein (September 2007). The scheme was extended to children studying in recognized *Madrasas/Maqtabas* from April 2008 and to upper primary stage (Classes VI to VIII) from 2008-09.

2.4.2 Organizational set up

In the State, MDMS is implemented under the overall supervision of the Chief Secretary, Punjab. The Department of School Education headed by the Principal Secretary has been declared as Nodal Agency for the implementation of the scheme, which is looked after by the Director General of School Education (DGSE) at the State level through a separate MDM Society. The scheme was implemented at district, block and school levels through District Education Officers (Elementary Education) (DEO (EE)), Block Primary Education Officers (BPEO) and teachers respectively. The scheme is monitored by the Steering-cum-Monitoring Committees (SMC) at State, District and Block level headed by Chief Secretary, Deputy Commissioner and Sub-Divisional Magistrate respectively. As of March 2015 there were 22 districts, 217 education blocks and 20354⁹⁵ (primary and upper primary) schools covered under MDMS in the state.

2.4.3 Audit objectives

Performance audit of the scheme was carried out to verify whether:

- the scheme was implemented in a planned manner so as to cover all the eligible primary and upper primary school level children;
- the funds allocated were utilized in an economic and efficient manner;
- the scheme achieved its objective of enhancing enrolment, retention, attendance and improving the nutritional status of children in the primary/upper primary classes; and
- adequate internal control mechanism was in place.

⁹⁵ 19519 Government/local body schools (13209 Primary, 6284 Upper Primary and 26 Upper Primary with Primary), 728 Government Aided schools (326 Primary, 142 Upper Primary and 260 Upper Primary with Primary), 107 Special Training Centers.

2.4.4 Scope of Audit and Methodology

Implementation of MDMS for the period 2010-15 was reviewed during September 2014 to August 2015 through test check of records of Principal Secretary, School Education Department, DGSE and six⁹⁶ (out of 22) selected districts. Records of 24 (four in each selected district) out of 98 blocks of selected districts and 180 (Primary: 118, Upper Primary: 62) out of 2181 schools of selected blocks were test-checked. Sample size of districts, blocks and schools was selected on 'Probability Proportionate to Size without Replacement (PPSWOR)' and 'Stratified Random Sampling without Replacement (SRSWOR)' methods. The audit objectives and criteria were discussed with the Principal Secretary to GOP, Department of School Education in the Entry Conference held in March 2015. Mention was made in the Comptroller and Auditor General of India's Report (Civil) for the year ended 31 March 2000 (paragraph 3.1) on Nutritional Support to Primary Education. The report was discussed in Public Accounts Committee (PAC) in December 2001 and July 2011. The recommendations of the PAC were kept in view while finalizing the performance audit report.

An exit conference with the Secretary to Government of Punjab, School Education Department was held in December 2015 in which the audit findings were discussed. The replies to the audit observations were kept in view while finalizing this report.

2.4.5 Audit Criteria

The audit findings were bench marked against the criteria derived from the following sources:

- Guidelines of the scheme 'National Programme of Nutritional Support to Primary Education 2006, Orders, Notifications, Circulars, Instructions, Proceedings of meetings, etc. issued by GOI/GOP from time to time, compliance to schedules and tender clauses, monitoring committee reports, Evaluation Reports, etc.;
- Food Safety and Standards Act, 2006; and
- National Rural Drinking Water Programme Guidelines, 2010.

Audit findings

Audit findings are discussed in the succeeding paragraphs:

2.4.6 Planning

2.4.6.1 Improper/deficient planning

Para 5.1, 1.8, 3.10 and 2.5 of MDMS guidelines, 2006 and GOI instructions (April 2008 and July 2013) envisage a bottom-up approach to planning with documentation of the process of plan preparation to ensure that it had been

⁹⁶ (i) Amritsar; (ii) Ferozepur; (iii) Hoshiarpur; (iv) Ludhiana; (v) Patiala; and (vi) Sangrur.

prepared at the school level through participative planning process, all the children studying in Government aided schools have been covered under MDMS, the entitlements and other benefits of the scheme have been publicized through various modes of publicity and some assistance towards infrastructural elements viz. kitchen cum stores (KCSs) and kitchen devices, etc. have been drawn from other developmental programmes by implementing the MDMS in close convergence with these, to ensure that all requirements of the programme are fully met within the shortest possible time-frame.

Audit observed the following deficiencies:

- (i) non-adopting of the bottom up approach in preparation of Annual Work Plan and Budget resulted in short/non-receipt of cooking cost and foodgrains in 154 (86 *per cent*) and 157 (87 *per cent*) schools respectively as discussed in Paragraphs 2.4.7.2 & 2.4.9.4;
- (ii) due to non-implementation of MDMS in 32 government aided schools of Amritsar and Ludhiana districts, 50417 students were deprived of the benefits of the scheme;
- (iii) no plan was prepared by the department for creating awareness about the scheme among parents; and
- (iv) Department didn't interact effectively with other departments implementing various developmental programmes which resulted in non-completion of 198 KCSs (as discussed in Paragraph 2.4.9.5), non-visit of doctors, non-providing of height recorders and weighing machines in 15, 16 and 35 test checked schools respectively as discussed in Paragraph 2.4.9.8.

In the exit conference (December 2015) the Department stated that AWP&B was prepared by obtaining data through District Information System for Education (DISE), MDMS stood implemented in 21 out of said 32 Government aided schools and efforts were being made to implement the same in the remaining schools also. Publicity about the scheme was given during SMC trainings and there was scarcity of funds under the Management, Monitoring and Evaluation (MME) component and convergence with all the concerned departments had regularly been made though there were some shortcomings.

2.4.7 Financial management

As per MDMS guidelines, after approval of AWP&B of States by Programme Approval Board, the Ministry releases first instalment of central assistance in April/May each year subject to unspent balances available with the State Government/UT Administration not exceeding 20 *per cent* of the previous year's releases. The Ministry releases second instalment in September/October based on progress of expenditure incurred out of the first instalment. The ratio of funding between GOI and GOP in respect of Cooking cost, Honorarium to cook cum helpers was 75:25. Food grain was to be provided by GOI free of cost and transport cost was also to be reimbursed by GOI.

2.4.7.1 Allocation of funds and expenditure

The position of funds in respect of Central Share and State Share allocated, funds released and expenditure incurred thereagainst during 2010-15 is given in **Table 2.4.1**.

Table 2.4.1: Funding position of MDM scheme during 2010-15

Year	Opening balance			Funds allocated			Funds released			Expenditure			Closing Balance		
	CS	SS	Total	CS	SS	Total	CS	SS	Total	CS	SS	Total	CS	SS	Total
2010-11	8.72	2.81	11.53	165.32	44.95	210.27	165.69	45.18	210.87	162.25	44.00	206.25	12.16	3.99	16.15
2011-12	12.16	3.99	16.15	187.87	50.82	238.69	175.61	46.83	222.44	163.57	46.71	210.28	24.20	4.11	28.31
2012-13	24.20	4.11	28.31	220.66	71.65	292.31	167.35	47.78	215.13	170.08	50.70	220.78	21.47	1.19	22.66
2013-14	21.47	1.19	22.66	240.43	76.45	316.88	205.04	56.34	261.38	184.41	58.25	242.66	42.10	- 0.72	41.38
2014-15	42.10	- 0.72	41.38	207.05	67.56	274.61	165.81	54.57	220.38	190.85	59.65	250.50	17.06	- 5.80	11.26
Total				1021.33	311.43	1332.76	879.50	250.70	1130.20	871.16	259.31	1130.47			

Source: Departmental figures

CS : Central Share and SS: State Share

As shown in the table, against the total allocation (both Central and State Share) of ₹1332.76 crore⁹⁷, only ₹ 1130.20 crore⁹⁸ were released during 2010-15. Thus, there was short release of ₹ 202.56 crore⁹⁹. The percentage of short release of funds by GOI ranged between 7 and 24 *per cent* and that of GOP ranged between 8 and 33 *per cent* during 2010-15. Further GOP released ₹ 250.70 crore against required share of ₹ 293.17 crore with reference to the funds released by GOI resulting in short release by ₹ 42.47 crore.

During 2013-14 and 2014-15, excess expenditure of ₹ 0.72 crore and ₹ 5.80 crore State Share respectively, was incurred by irregular diversion of funds from LPG subsidy, Central Share, interest, sale proceeds of *bardana* and kitchen shed grants. Audit further noticed that cases of non-construction of kitchen-cum-stores and non-providing of storage bins in schools were noticed as depicted in paragraph 2.4.9.5 and 2.4.9.8. The GOP also released central assistance with a delay ranging between one month and 15 months.

The Department stated (December 2015) that the released funds were utilized. The reply was not acceptable as due to short release of funds by GOP, the GOI released the funds after adjusting the unutilized funds for the previous years.

2.4.7.2 Short release of cooking cost

Para 2.6 of guidelines envisages that State Government was responsible for providing nutritious cooked MDM to every child studying in the schools covered under MDMS by ensuring adequate and timely budgetary provisions for all components of the programme.

Audit observed that against the allocation of ₹ 810.82 crore¹⁰⁰ for cooking cost, funds of ₹ 734.28 crore¹⁰¹ were released during 2010-15 (short by ₹ 76.54 crore¹⁰²). It was further noticed that MDM in 40 out of 180 test

⁹⁷ CS ₹1021.33 crore and SS ₹311.43 crore.

⁹⁸ CS ₹879.50 crore and SS ₹250.70 crore.

⁹⁹ CS ₹141.83 crore and SS ₹60.73 crore.

¹⁰⁰ CS ₹608.42 crore and SS ₹202.40 crore.

¹⁰¹ CS ₹546.16 crore and SS ₹188.12 crore.

¹⁰² CS ₹62.26 crore and SS ₹14.28 crore.

checked schools was not served for the days ranging between 4 and 245 due to non-availability of cooking cost.

The Department while admitting the fact stated (December 2015) that the cooking cost for a particular year was calculated on the basis of the number of children actually served MDM during the preceding year. As regards audit findings on non-serving of MDM in 40 test checked schools, the Department agreed to look into the matter.

2.4.7.3 Inflated demand of CS and irregular expenditure due to short release of SS

The MHRD issued instructions (November 2009) that Cook-cum-Helpers (CCHs) were to be paid honorarium at the rate of ₹ 1000 per month with effect from December 2009 and the expenditure was to be shared between the Centre and State on 75:25 basis.

Audit observed that against the allocation of ₹ 277 crore, ₹ 212.67 crore were released during 2010-15 with short release of ₹ 64.33 crore and against the released funds, ₹ 216.64 crore were utilized as depicted in **Table 2.4.2**.

Table 2.4.2: Funds allocated, released and expenditure on honorarium to CCHs

(₹ in crore)

Year	Funds allocated			Funds released			Expenditure		
	CS	SS	Total	CS	SS	Total	CS	SS	Total
2010-11	37.12	12.37	49.49	37.27	12.42	49.69	28.15	9.42	37.57
2011-12	37.12	12.37	49.49	28.00	9.37	37.37	25.84	11.38	37.22
2012-13	37.09	22.25	59.34	25.84	11.38	37.22	29.04	15.25	44.29
2013-14	37.09	22.25	59.34	29.01	18.70	47.71	29.98	17.99	47.97
2014-15	37.09	22.25	59.34	29.98	10.70	40.68	30.99	18.60	49.59
Total	185.51	91.49	277.00	150.10	62.57	212.67	144.00	72.64	216.64

Source: Departmental figures

CS: Central Share and SS: State Share

As is evident from above table central share of ₹ 6.10 crore (₹ 150.10 crore – 144.00 crore) released during 2010-15 remained unutilized due to raising of an inflated demand to the GOI for honorarium for 49449 CCHs against actual deployment of 42000 CCHs approximately. Due to short release of SS, an excess expenditure of ₹ 10.07 crore of SS was made and irregularly met from the savings of CS, sale proceeds of bardana and interest earned on MDM funds.

The Department stated (December 2015) that the demand for honorarium to CCHs was computed on the basis of number of children enrolled rather than actual deployment. Further backlog of funds on this account for the previous years had been cleared during 2015-16.

2.4.7.4 Irregular diversion of funds

Government of India released (July 2013) non-recurring grant of ₹ 5.16 crore to GOP which was further released (November 2013) to the department for replacement of kitchen devices at the rate of ₹ 5000 per school in

10317 schools where kitchen devices were provided during 2006-07 with the instructions to utilize the amount within the same financial year, to maintain separate account of grant and not to divert the same for any other purpose.

However, Audit observed that out of ₹ 5.16 crore, ₹ 2.65 crore and ₹ 0.26 crore were disbursed to the schools during 2013-14 and 2014-15 respectively. The remaining funds of ₹ 2.25 crore were diverted towards cooking cost against the instructions. The Department admitted the facts and stated (December 2015) that its first priority was to provide MDM to the students uninterruptedly. Hence the funds were utilized towards cooking cost. However, the Department assured to take up the matter with GOI for its regularization.

2.4.7.5 Non-release/diversion of MME grant

Para 5.1(8) of guidelines envisages that the money saved as a result of enhanced central assistance is not to be diverted for purposes other than the components of MDMS.

(i) Audit observed that against the allocation of ₹ 17.01 crore, ₹ 15.55 crore were released under Management, Monitoring and Evaluation (MME) component during 2010-15. Out of this, instead of releasing ₹ 7.77 crore (50 *per cent* of ₹ 15.55 crore) to the schools, the amount was utilized at the Directorate/District level towards salary, transport and for contingent expenditure, etc. under MME.

(ii) An amount of ₹ 0.41 crore was utilized towards renovation and rent of the headquarters' office (PSEB building) during the year 2012-14 in contravention of guidelines.

The Department stated that this was the only component from which they could spend money on establishment and salary of staff engaged in MDM scheme. The reply was not acceptable as fifty *per cent* of MME funds were to be transferred to the schools and the said should have been met from the fifty *per cent* of MME funds to be retained at Headquarters.

2.4.7.6 Non-accountal of interest

Para 5.1 (9) of the guidelines provides that release of first instalment (CS) would be subject to unspent balances available with the State Government including stock and cash at all levels.

Audit observed that interest of ₹ 6.41 crore was earned on the MDM funds released by GOI and GOP during the period 2010-15. GOP was required to intimate this to GOI so that the same could be considered while releasing central share. However, neither the interest was accounted for in the AWP&B nor GOI was informed about it. The interest was utilized for payment of honorarium to CCHs, etc. The Department admitted the facts and assured (December 2015) to intimate the GOI regarding the interest earned on the funds.

2.4.7.7 Non-submission of Utilization Certificates (UCs)

As per para 5.5 of guidelines, UCs in respect of Central assistance should be submitted to the GOI within three months after the close of financial year.

(i) Audit observed that UCs for the Central Share of ₹ 5.92 crore (KCSs), ₹ 5.16 crore (replacement of kitchen devices) received in 2009-10 and 2013-14 respectively had not been submitted to the GOI so far (January 2016).

(ii) Audit further observed that ₹ 23.52 lakh were transferred (May 2011) to Rashtriya Madyamik Shiksha Abhiyan (RMSA) for construction of kitchen sheds in government model schools but the same were not utilized for the purpose for which these were released. However, at the instance of audit (September 2014) these were refunded by RMSA to MDM society (November 2014) after retaining the funds for a period of more than two years and the same were disbursed (February 2015) to the DEOs for construction of KCSs in schools but the utilization of these funds could not be verified (December 2015) as no documentary evidence was produced to audit.

The Department stated (December 2015) that the latest position would be intimated to audit.

2.4.8 Implementation

The primary objective of the scheme was to enhance enrolment, attendance and retention of children at primary and upper primary level to boost the national objective of universalisation of primary/upper primary education.

2.4.8.1 Decreasing trend in enrolment

Audit observed that although one of the prime objective of the MDMS was to enhance enrolment in schools, despite spending ₹ 1130.47 crore on the scheme during 2010-15 in the state, enrolment decreased to 1971513 (6.62 *per cent*) in 2014-15 from 2111366 in 2010-11 in the primary and upper primary classes. The performance audit of the scheme for the period 1994-99 in the C&AG of India's Report (Civil) of 2000 pointed out that the enrolment remained static during 1994-99. Rather than any improvement thereon, enrolment decreased by 6.62 *per cent* during 2010-15. Similarly the decreasing trend of six *per cent* in enrolment during 1994-99 in the then test checked districts increased to 19.14 *per cent* in 119 (66 *per cent*) out of 180 test checked schools during 2010-15.

The Department admitted the facts and stated (December 2015) that efforts were being made to make the people aware to admit their wards in Government Schools.

2.4.8.2 Retention and attendance of children

The number of students enrolled in Class I-V during the period covered in audit is depicted in the **Table 2.4.3**.

Table 2.4.3: Class-wise enrolment of children

Year	I	II	III	IV	V
2010-11	294887	257245	247440	240364	235340
2011-12	251513	284981	262487	250336	246060
2012-13	233573	244325	279729	260191	253553
2013-14	207142	229967	243558	274760	262895
2014-15	211830	213673	233361	244257	278009

Source: Departmental data

The above table shows that only 278009 out of 294887 children (as depicted in shaded columns) enrolled in Class I (2010-11) could be retained in class V up to 2014-15. Thus, the Department failed to retain 16878 (5.72 per cent) students during the period 2010-15. Out of 118 test checked primary schools, in 58 schools the retention of students declined by 24.87 per cent, it increased in 50 schools by 31.18 per cent whereas in 9 schools it remained static. However, in one school, no student was enrolled in class 1 during 2010-11.

The average daily attendance of children remained between 80.83 and 89.62 per cent during 2010-15 as depicted in **Table 2.4.4**.

Table 2.4.4: Details of average daily attendance of children

Year	Total students enrolled in classes I to VIII	Average attendance of students/students served MDM	Percentage
2010-11	2111366	1727366	81.81
2011-12	2098582	1880946	89.62
2012-13	2123283	1769171	83.32
2013-14	2000023	1616808	80.83
2014-15	1971513	1654426	83.91

Source: Departmental data

The Department admitted the facts and stated (December 2015) that they were monitoring the scheme in an appropriate way for further improvement.

2.4.9 Nutritional Status

Government of India instructions (February 2015) envisage that the MDM should contain adequate nutrients and be free from food adulterants, contaminating pathogens and additives and adhere to food safety and quality norms to prevent food borne health hazards.

2.4.9.1 Non-ensuring of fair average quality (FAQ) of foodgrains

As per guidelines of MDMS, Food Corporation of India (FCI) was to issue foodgrains which would in any case at least be of FAQ and would also ensure continuous availability of adequate quantity of foodgrains. The district collector was to ensure the same after a joint inspection by a team consisting of an FCI representative and a nominee of the collector.

Audit observed from the records of District Education Officers (Elementary) that only representatives from School Education Department and Punjab State

Civil Supplies Corporation Limited (PUNSUP) were available at the time of lifting of foodgrains from FCI depots.

Further, during joint inspection by Audit and representatives of School Education Department, of centralized kitchen at Amritsar serving cooked MDM to more than 33000 students in 171 schools, and two¹⁰³ schools, it was observed that the foodgrains (wheat) were not kept in the stores/KCS and was lying with flour mills. Thus, the FAQ grading of foodgrains served to children could not be ensured.

The Department stated (December 2015) that instructions had been issued to the field offices for taking necessary action.

2.4.9.2 Irregular allotment of contract to NGO

For schools in urban areas having space constraint, the guidelines provide that a Centralized Kitchen could be set up for a cluster of schools and its operation should be entrusted to reputed NGOs under the Public Private Partnership mode.

Audit observed that tenders were called for (June 2011) from interested NGOs for the supply of cooked MDM to students for schools within the municipal limits of Patiala, Ludhiana, Jalandhar, Amritsar, Bhatinda, Mohali, Sangrur and Moga districts. Twenty-five NGOs responded. Tender bids were opened on 17 February 2012 by the Evaluation Committee.

After evaluating the tender documents, the committee recommended (June 2012) three NGOs¹⁰⁴ for supply of cooked MDM. As per the recommendations, Istri Shakti was awarded contracts of Moga, Mohali, and Sangrur while the Jan Chetna was awarded the contract for Ludhiana. However, the contracts for Bathinda, Jalandhar and Patiala districts were awarded (July 2012) to bidders who had not been recommended by the committee, namely Bagdanga Paschim Gheri, Bishalalaksmi Club which had obtained only 28 marks each for these districts as against Istri Shakti which had obtained 96 marks on the plea that by dividing the workload equally, all the NGOs would be able to provide cooked MDM to the children in an appropriate manner. During physical verification of centralized kitchen established by NGO Audit observed that NGO¹⁰⁵ was not providing hot meal to 17136 children in 93 schools of Patiala district as such the very objective of providing hot cooked MDM to the children was forfeited.

The Department admitted the facts and stated (December 2015) that the allotments were made as per orders of the State Government. The reply was not acceptable as awarding the contract to an NGO which secured lower marks was against the principles of competitive bidding and decision of Evaluation Committee.

¹⁰³ (i) GPS Tarkiana (Hoshiarpur); and (ii) GPS Pandori Aryian (Hoshiarpur).

¹⁰⁴ (i) Istri Shakti- Moga, Mohali and Sangrur; (ii) Bagdanga Paschim Gheri Bishalalaksmi Club - Amritsar, Bhatinda, Jalandhar and Patiala; and (iii) Jan Chetna- Ludhiana.

¹⁰⁵ Bagdanga Paschim Gheri, Bishalalaksmi Club.

2.4.9.3 Non-ensuring the calorific value in MDM

As per para 2.2.2 of scheme guidelines 2006 and subsequent instructions issued by GOI (September 2007) for achieving the objective of improving the nutritional status of children, cooked MDM was to be provided with 450 and 700 calories and 12 gm and 20 gm protein contents for primary and upper primary school children respectively. Further GOI revised (November 2009) the food norms with effect from December 2009. The revised norms per child per school day are detailed in **Table 2.4.5**.

Table 2.4.5: Details of calorific value in MDM

Sr. No.	Item	Primary	Upper Primary
1	Foodgrains	100 gms	150 gms
2	Pulses	20 gms	30 gms
3	Vegetables (leafy also)	50 gms	75 gms
4	Oil and fat	5 gms	7.5 gms
5	Salt & Condiments	As per need	As per need

Source: MDM Guidelines

Audit observed that no record/register was maintained at the school/block/district/directorate level to ensure the minimum calorific and protein contents in the cooked meal to be served to the children. Food samples in respect of MDM cooked locally in the school premises were also not got tested at all. Further, the NGOs did not have the food samples tested regularly i.e. once a month which was violative of clause 26 of contract agreement. Moreover, the results of the food samples tested in authorized laboratory¹⁰⁶ between August 2013 and January 2015, showed that NGOs were not providing nutrients to 141523 children as per fixed norms, as detailed in **Table 2.4.6**.

Table 2.4.6: Details of non-providing of nutrients as per fixed norms.

Sr. No.	Name of NGO	Date of sample	Name of food item	Value as per Sample report		Fixed norms		Deficiency	
				Protein (in gms)	Calories	Protein (in gms)	Calories	Protein (in gms)	Calories
1	Bishlakshmi Amrisar	22.1.15	Roti	3.04	137.90	20	700	10.78	379
			Dal	6.18	183.10				
			Total	9.22	321.00				
2	Bishlakshmi Bhatinda	22.1.15	Rice	3.79	127.80	20	700	8.04	361.10
			Black Channa	8.17	211.10				
			Total	11.96	338.90				
3	Bishlakshmi Jalandhar	22.1.15	Roti	3.16	139.03	20	700	12.45	276.07
			Kari Pakora	4.39	284.90				
			Total	7.55	423.93				
4	Bishlakshmi Patiala	22.1.15	Roti	3.13	138.70	20	700	8.95	377.50
			Mix Vegetable	7.92	183.80				
			Total	11.05	322.50				
5	Istri Shakti, Nawan Shahar	22.8.13	Rice	3.84	134.32	20	700	8.02	356.08
			Kadhi	8.14	209.60				
			Total	11.98	343.92				

Source: Departmental data

¹⁰⁶ International Testing Centre, Panchkula.

Audit further observed that the Fifth Joint Review Mission report conducted by MHRD in January 2014 had also pointed out the deficiencies of nutrients in MDM cooked locally in the school premises in Fatehgarh Sahib and Ludhiana districts. The recommendations of the mission to ensure the quantity of nutritional norms have not been implemented by the Department.

The Department stated (December 2015) that show cause notices to the concerned NGOs were being issued. The health department was also being requested to take food samples from schools where MDM was cooked locally for ensuring quality and calorific values in the MDM.

2.4.9.4 Short allocation/lifting of food grains

Para 1.4 of guidelines and subsequent instructions (September 2007) provide for supply of 100 and 150 gm of foodgrains per child per school day in respect of primary and upper primary levels respectively. Allocation of food grains by GOI/FCI was to be made as per the AWP&B. Further, Para 3.3(iv) of guidelines provides that States should also ensure that a minimum of one month buffer stock of foodgrains and cooking cost is available in each school. The quantity of food grains to be allocated as per number of children covered by Project Approval Board, food grains allocated and food grains actually lifted during 2010-15 are given in **Table 2.4.7**.

Table 2.4.7: Details of food grains to be allocated, actually allocated and lifted

(Quantity in Metric Tonnes)

Year	Working days (current Year)	Enrolment of previous year			Food grain required			Food grain actually allocated	Food grain lifted	Short		Short Percentage	
		Primary	Upper primary	Total	Primary	Upper Primary	Total			Allocation against actual requirement	Lifting against allocation	Allocation	Lifting
1	2	3	4	5 (3+4)	6	7	8 (6+7)	9	10	11 (8-9)	12 (9-10)	13	14
2010-11	220	1281259	725852	2007111	28187.70	23953.11	52140.81	48513.12	48,513.00	3,627.69	0.12	6.96	0.00
2011-12	240	1331966	779400	2111366	31967.18	28058.40	60025.58	53291.12	53,442.39	6,734.46	151.27	11.22	-0.28
2012-13	240	1306703	791879	2098582	31360.87	28507.64	59868.51	54016.38	51,064.61	5,852.13	2951.77	9.77	5.46
2013-14	240	1319417	803866	2123283	31666.01	28939.18	60605.19	53492.07	43,741.77	7,113.12	9750.30	11.74	18.23
2014-15	244	1223672	776351	2000023	29857.60	28414.45	58272.05	51236.75	48,618.51	7,035.30	2618.24	12.07	5.11
Total					153039.36	137872.78	290912.14	260549.44	245380.28	30362.70	15169.16	10.44	5.82

Source: Departmental data

The above table showed that against the requirement of 290912.14 metric tons (MT) foodgrains during 2010-15, only 260549.44 MT was allocated which was short by 30362.70 MT (10.44 per cent). Further, the Department short lifted the allocated food grains by 5.11 to 18.23 per cent during this period. It was also noticed that 157 (87 per cent) out of the 180 selected schools faced shortage of food grains and had to arrange it on loan basis from other schools. Further due to non-availability of foodgrains, MDM could not be served between 4 to 149 days in 49 test checked schools during 2010-15.

The Department stated (December 2015) that the allocation and lifting of food grains was calculated as per norms prescribed by the GOI and number of children actually served MDM during the preceding year. So far as

non-serving of MDM to students in 49 schools is concerned, the Department assured to examine the matter.

2.4.9.5 Incomplete/non-construction of KCSs

As per para 2.3 of guidelines, KCS should be constructed in each school to facilitate cooking in the school itself. Up to 2008-09, the cost of constructing KCSs was borne by GOI and from December 2009 it was shared between the Centre and State in 75:25 ratio.

Audit observed that out of 20354 schools (including 728 government aided schools), only 18969¹⁰⁷ schools were planned during 2006-10 for construction of KCS, of which 18247 KCSs stood completed (2006-15) with expenditure of ₹ 109.48¹⁰⁸ crore whereas 198 were in progress (despite spending ₹ 1.19 crore) till date (July 2015). Government of Punjab released (July 2010) the Central Share of ₹ 5.92 crore for the construction of 524 KCSs but did not release SS of ₹ 2 crore. Thus, 2107 schools (1385 schools 'not planned for KCSs', 524 schools 'funds utilized towards cooking cost' and 198 schools 'work in progress') were deprived of the kitchen facilities. Further, it was observed that despite availability of funds, no grant for construction of KCSs was disbursed to 728¹⁰⁹ Government aided schools during 2010-15. Thus the MDM was prepared in temporary sheds as depicted in the following photographs:



*Incomplete KCS
(Government Primary School, Baggi Khana, Patiala)
dated 13.3.2015*



*Food being cooked in open
(Lakhi Singh Girls Middle School, Miani, Hoshiarpur)
dated 21-10-2014*

Out of 180 selected schools, KCSs were not constructed in five schools and these were incomplete in 27 schools. In 17 schools, KCSs were not ventilated while no provision of safety specifications such as fire fighting systems were found in another 17 schools. As a result, MDM was being prepared in open and unhygienic conditions in these schools as depicted in the following photographs:

¹⁰⁷

Year	Number of schools planned for KCS	Funds released/utilized (₹ in crore)
2006-07	4571	27.43
2008-09	13874	83.24
2009-10	524	5.92
Total	18969	116.59

¹⁰⁸ 18247 x ₹ 60,000 = ₹ 109,48,20,300 say ₹ 109.48 crore.

¹⁰⁹ 326 Primary, 142 Upper Primary and 260 Upper Primary with Primary schools.



Government High School, Changra (Hoshiarpur) (17.10.2014)



Government Primary School, Bamba Wattu Uttar (Ferozepur) (21.11.2014)

The Department stated (December 2015) that the latest position of the construction of kitchen sheds in Government as well as Government aided schools and funds utilized would be intimated.

2.4.9.6 Under performance by Cook-cum-Helpers

As per instructions issued by GOI (July 2010), the Cook-cum-Helpers (CCHs) are expected to perform all activities relating to cooking, serving and washing the utensils for which they are entitled to honorarium. In the case of centralized kitchens also, if all activities like cooking, serving and washing are undertaken by the NGOs, they are entitled to honorarium as well as cooking cost. However, if centralized kitchen does not arrange to get the meal served in the schools, then the honorarium can be apportioned between the centralized kitchen and the agency/individual serving the meal.

Audit observed that 603 CCHs were engaged in centralised kitchens run by the NGOs in eight districts for preparation and delivery of MDM in 1501 primary and upper primary schools and 3280 CCHs were engaged in the schools for serving MDM to children and washing utensils. However, it was noticed in audit that MDM was not served and utensils were not being washed/cleaned by the CCHs engaged by contractual NGOs. During joint inspection of 25 schools, it was noticed that while the MDM was prepared locally in the schools, CCHs prepared and served it to children, but the utensils were cleaned by the children themselves as depicted in the following photographs:



MDM being served by children themselves
(SBAC Sr. Sec. Schools, Bajwara Hoshiarpur(16-10-2014)



Utensils being washed by children
(GPS Budo Barkat, Hoshiarpur) (08-05-2015)



In the absence of supervision MDM being eaten in unmanaged manner
GPS Mathura Colony, Patiala (13-03-2015)

No specific instructions were issued by the department with regard to (i) apportionment of the honorarium for not serving MDM and cleaning the

utensils by the CCHs engaged by the NGOs; and (ii) not cleaning the utensils where the MDM was prepared locally in the schools. The full payment of honorarium was being made to the Cook-cum-Helpers at the rate of ₹ 1200 per month and not at apportionment basis.

The Department stated (December 2015) that necessary instructions would be issued to field offices.

2.4.9.7 Deficiencies in centralized kitchens

Norms were fixed by the GOI/GOP for setting up of centralized kitchen by contractual NGOs at one or more places in the district. Each kitchen established by the NGOs will serve not more than 100 schools and 10000 students.

Audit observed that contracts for the supply of cooked MDM to the students of class I-VIII in 171 schools (33032 students), 93 schools (17136 students) and 30 schools (2920 students) located in the municipal limits of Amritsar, Patiala and Sangrur districts respectively were awarded to two NGOs i.e. Baagdanga Paschim Gheri Bishlakshmi Club (Amritsar and Patiala) and Istri Shakti (Sangrur). The contract for Amritsar and Patiala districts was awarded on 01.08.2012 and for Sangrur district on 20.7.2012. The NGOs started supply of cooked MDM in the schools on 02.01.2014 (Amritsar), 10.02.2014 (Patiala) and 07.11.2012 (Sangrur) i.e. after a gap of more than one year due to non-establishment of centralized kitchen as per norms. During physical visit of centralized kitchens and verification of the records, deficiencies such as water samples were not being got tested, prescribed menu was not being observed, cooks were not using gloves as detailed in *Appendix 2.3*, were noticed.

Due to non-establishing of centralized kitchen in Amritsar and Patiala districts, quality of cooked MDM was not being maintained as per norms as it was being prepared and served in the unhygienic conditions as depicted in the following photographs:



Unhygienic condition Roti making workstation (Centralized kitchen, Amritsar, dated 29.04.2015)



Over baked roti served to children (Centralized kitchen, Patiala, dated 13.03.2015)



Boiled potato served against the menu of Potato black gram vegetable (Centralized kitchen, Patiala dated 13.03.2015)

Audit further noticed in Amritsar, Patiala and Sangrur districts that while 83 to 88 *per cent* of children consumed MDM cooked in school premises, only 72 to 79 *per cent* of children consumed MDM prepared by NGOs which was indicative of the poor quality of food being prepared by NGOs.

The Department stated (December 2015) that instructions to improve the quality of MDM would be issued to the NGOs concerned.

2.4.9.8 Other irregularities

During performance audit, it was noticed that requisite guidelines/instructions such as non-provision of potable water, non-maintenance of health register and health card, non-providing of training to CCHs, non-obtaining of licence as required under FSSI Act (in respect of Amritsar, Bathinda, Patiala and Jalandhar) were not adhered to. These are detailed in *Appendix 2.4*.

Although the MDMS was operative in the State for over a decade, the department could not address the above mentioned irregularities.

2.4.10 Internal control mechanism

Internal control and monitoring mechanism of activities of a department plays a vital role in successful implementation of various schemes and efficient and effective running of the department. Audit tested existence and adequacy of internal controls with reference to Management Information System and other issues and it was noticed that the Management Information System was inadequate at block level. The scheme is monitored by the Steering-cum-Monitoring Committees at State, District and Block level headed by Chief Secretary, Deputy Commissioner and Sub-Divisional Magistrate respectively constituted at respective levels. The weaknesses noticed are discussed below:

2.4.10.1 Non-preparation of inspection reports (IRs) at districts/blocks levels

Para 6.2 of the guidelines envisages that the State Government will fix the monthly targets for inspection of MDM served in schools/EGS-AIE centres in respect of officers of district, Sub-Divisional, Tehsil/Taluka, block and other suitable levels belonging to different departments¹¹⁰. Further, inspection targets are to be fixed and inspections are to be so coordinated that *25 per cent* of the schools and EGS/AIE centers are inspected quarterly and all schools and EGS/AIE centers are inspected at least once in a year. Inspection reports are to be prepared for all levels and submitted to SMC meetings for remedial measures.

Audit observed that inspection reports (IRs) of field visits were prepared at the headquarters level and discussed with the higher authorities but the same were not submitted and discussed in the State SMC meetings. It was further observed that no IRs were prepared at the district/block levels in respect of inspected schools. As a result, the deficiencies/shortcomings (*as discussed in the para 2.4.7.2 and 2.4.9.4*) in the implementation of the scheme, if any, could not be discussed/analyzed in SMCs meeting for taking corrective measures.

¹¹⁰ Rural Development/Urban Administration; School Education; Women & Child Development; Health & Family Welfare; Food and Civil Supplies, etc.

The Secretary stated (December 2015) that preparation and submission of Inspection Reports in the SMC meetings to take remedial measures would be included as a regular agenda item in the meetings of the SMC in future.

2.4.10.2 Lack of Management Information System (MIS) at block level

Para 6.1(i) of guidelines envisages that an MIS Cell with computer and internet should be established in the state for a sound system of accounting and reporting, involving maintenance of daily attendance register, recording of students availing MDM, stock books for food grains and other cooking items, cash book for cooking cost, etc., at school level and consolidate this information at block and district levels.

Audit observed that though computer based MIS system was established at state and district levels it had not been established at block level so far. Consequently, a true and fair picture of the data could not be ensured.

The Department stated that Roopnagar district had been selected for pilot project for mobile SMS alert system for speedy transmission of information.

2.4.10.3 Other shortcomings in monitoring

We noticed that provisions of MDMS guidelines were violated as:

➤ neither the accounts of the Society were audited by Chartered Accountant (CA) nor any Annual Reports were prepared (MDM Society Rules);

The Department stated (December 2015) that the audit of the society by CA had been instituted and was under process.

➤ though evaluation studies of the scheme had been conducted between January and November 2014 by Panjab University, no action was taken on its recommendations such as timely supply of foodgrains/storage bins, proving cooking cost in advance to the schools on quarterly basis, replacement of cooking utensils, repair of kitchen sheds, etc. (Para 3.9.2 of guidelines); and

The Department stated (December 2015) that copy of the evaluation report would be provided to audit. However no reason for not implementing the recommendation of evaluation report was intimated to audit.

➤ no social audit of the scheme had been conducted (GOI instructions of July 2013).

The Department stated (December 2015) that the social audit of Ropar and Sangrur districts had been conducted by Panjab University, Chandigarh.

Conclusions

Due to non-adoption of bottom up approach in preparation of Annual Work Plan and Budget, cooking cost/food grains were not disbursed as per the requirement of the schools, causing disruption in some schools in provision of

MDM. Mid Day Meal Scheme was not implemented in some of Government aided schools. Non-utilization of funds as per scheme guidelines, non-release of funds for MME to schools, decrease in enrolment, retention and daily attendance of children in the schools covered under the scheme, non-providing of calorific value and protein as per prescribed norms were noticed. Kitchen-cum-stores were either not planned for construction or these were incomplete. Centralized kitchens were not established as per specifications by NGOs. Potable water, weighing machines/height recorders were not available in some schools. Inspection Reports were not prepared and discussed in SMC meetings at all levels to take remedial measures. Computer based MIS System was not established at block level.

Recommendations

The State Government may ensure:

- (i) that all the eligible children of Government aided schools get the benefit of the scheme;
- (ii) timely and adequate release of allocated funds and diversion thereof is avoided;
- (iii) providing calorific value and protein to the children as per prescribed norms, establishing centralized kitchens as per specifications. KCS is constructed in every school where the MDM is prepared in the school; and
- (iv) inspection reports of field visits are prepared and submitted in the SMC meetings at all levels for taking suitable remedial measures and establishment of comprehensive computer based MIS system.

The matter was referred to Government in July 2015; reply was awaited (January 2016).

PUBLIC WORKS (BUILDINGS & ROADS) AND AGRICULTURE DEPARTMENTS

2.5 NABARD assisted projects for widening of plan and link roads and construction of bridges

With a view to strengthen the road infrastructure in rural areas, Public Works Department (Buildings and Roads Branch) and Punjab Mandi Board (Agriculture Department), with the assistance of National Bank for Agriculture and Rural Development (NABARD), constructed/upgraded/widened the roads and constructed bridges in the State.

Some of the significant findings of the Performance Audit are given below:

➤ *The Finance Department did not release NABARD funds of ₹ 54.47 crore. Similarly the Agriculture Department did not release ₹ 17.89 crore to the Punjab Mandi Board (PMB).*

(Paragraph 2.5.7.1 (i))

➤ *Treasury Officers did not clear bills of ₹ 190.42 crore during the same financial year. Savings of ₹ 18.83 crore were irregularly utilised on unapproved works.*

(Paragraphs 2.5.7.1 (ii) and 2.5.7.2)

➤ *Instead of deducting cultural and cancer cess from the payments of the contractors, the Chief Engineer (PMB) deducted ₹ 9.82 crore out of the project funds thereby not only diverting the project funds but also extending undue favour to the contractors.*

(Paragraph 2.5.7.4 (i & ii))

➤ *Instances of award of the works without tendering (₹ 10.43 crore), allotment of works on single tender (₹ 18.49 crore) and start of the works prior to technical sanctions (₹ 520.43 crore) were noticed.*

(Paragraphs 2.5.8.6, 2.5.8.7 and 2.5.8.8(i&ii))

➤ *Deviations from the laid down specifications resulted in avoidable expenditure of ₹ 0.78 crore.*

(Paragraphs 2.5.8.10)

➤ *The contractors were favoured by not obtaining prescribed insurance covers of ₹ 5.12 crore, non/short obtaining of bank guarantees (BG) worth ₹ 3.80 crore and non-revalidation of BGs of ₹ 1.19 crore.*

(Paragraph 2.5.8.12(iii & iv))

➤ *Internal control mechanism was found deficient.*

(Paragraphs 2.5.9.1 and 2.5.9.2)

2.5.1 Introduction

Punjab has an extensive network of 68605 km roads comprising 1463 km of National Highways, 8439 km of plan roads and 58703 km of link roads. The construction and maintenance of roads of the State is being financed from different sources viz. World Bank, NABARD, centrally sponsored schemes viz. Pradhan Mantri Gram Sadak Yojna, Central Road Fund, Punjab Infrastructure Development Board. Public Works Department (Buildings and Roads), Punjab (PWD) is responsible for construction and maintenance of roads in the state and Punjab Mandi Board (PMB) has also been entrusted with the responsibility of construction and repair of link roads. With a view to strengthen the road infrastructure in rural areas through construction/upgradation/widening of roads and construction of bridges, NABARD had been providing loan assistance to the State under Rural Infrastructure Development Fund (RIDF) since 1997-98.

2.5.2. Organisational set-up

The NABARD assisted works were executed by PWD (B&R) under the administrative control of the Principal Secretary to Government of Punjab, PWD. The field organization of PWD consists of circles, each headed by a Superintending Engineer (SE). Each circle has a number of executing divisions headed by Executive Engineer (EEs). SE, Construction Circle, Chandigarh is the designated Nodal Officer (SE (Nodal)) for NABARD works.

Further, NABARD works under RIDF-XIX were also executed by PMB under the administrative control of Principal Additional Chief Secretary to Government of Punjab (Development), Department of Agriculture. At Board's level Chief General Manager, PMB is the head. PMB has its own engineering wing headed by Chief Engineers, assisted by SEs who in turn are supervising the various divisions, each headed by an EE.

2.5.3. Audit objectives

The objectives of performance audit were to assess whether:

- planning process for implementation of the projects was efficient and effective;
- financial management was efficient and effective;
- execution of the projects was done economically, efficiently and effectively and in accordance with laid down specifications; and
- adequate internal control mechanism was in place.

2.5.4. Scope of audit and methodology

For conducting the performance audit, six¹¹¹ out of 22 districts of Punjab were selected on the basis of expenditure by adopting 'Probability Proportional to

¹¹¹ (i) Gurdaspur (three divisions of PWD and one division of PMB); (ii) Jalandhar (three divisions of PWD and one division of PMB); (iii) Sri Muktsar Sahib (two divisions of PWD and one division of PMB); (iv) Sangrur (two divisions of PWD and one division of PMB); (v) Shahid Bhagat Singh Nagar (SBS Nagar) (one division of PWD and one division of PMB); and (vi) Tarn Taran (two divisions of PWD and one division of PMB).

Size with Replacement' method. Records for period 2010-15 were test checked (December 2014–June 2015) in the offices of the Chief Engineers concerned, SE (Nodal) and the 19 divisions (13-PWD and 6-PMB) of the selected districts. Mention was made in the Comptroller and Auditor General of India's Report (Civil) for the years ended 31 March 2004 (paragraph 3.1) on National Bank for Agriculture and Rural Development assisted development projects. The recommendations of the Public Accounts Committee were kept in view while finalizing the performance audit.

An entry conference was held on 04 February 2015 with the representatives of the departments of PWD and Agriculture/PMB wherein the objectives, scope, criteria and methodology of audit were discussed. Audit findings were discussed with the representatives of both the above said departments in an exit conference held on 16 October 2015. Responses received from the departments have been incorporated in the report.

2.5.5. Audit criteria

The criteria against which the audit findings were benchmarked were derived from the followings sources:

- Punjab Public Works Department Code;
- Departmental Financial Rules and Punjab Financial Rules;
- Guidelines/instructions issued by the Government of India/Punjab and NABARD from time to time; and
- Specifications issued by Indian Road Congress/Ministry of Road Transport and Highways.

Audit findings

2.5.6 Planning

2.5.6.1 Preparation of incomplete project proposals

As per NABARD guidelines, subsequent coats on the roads shall be laid after an interval of five years. Audit observed from the records of the SE (Nodal) and the CE (PMB) that the date of previous carpeting of the roads being proposed for re-carpeting was not mentioned in the project proposals submitted for sanction. In the absence of this detail the possibility of inclusion of ineligible roads i.e. proposing roads prior to completion of the prescribed period of five years and the roads which had already been covered or proposed to be covered under some other schemes could not be ruled out. Some of the instances noticed during the audit are discussed in paragraphs 2.5.8.3, 2.5.8.4 and 2.5.8.5.

In the exit conference, PWD stated that projects under RIDF were submitted on actual requirement of site and a certificate was also furnished that roads proposed under NABARD were not sanctioned under PMGSY/any other schemes. The CE (PMB) while noting the point for strict future compliance

stated that cut-off date for inclusion of roads under NABARD project was taken as 31 March 2005 which covered the status of previous carpeting of roads for more than five years automatically. Further, it was stated that there might have been omission in DPR, otherwise they had the records of periods when the roads were carpeted earlier. The replies were not acceptable as Audit observed instances of overlapping i.e. proposing the same roads under different schemes, inadequate survey and cost overrun of an eligible project involving 101 rural roads due to submission of an ineligible project as discussed in paragraphs 2.5.8.3, 2.5.8.4 and 2.5.8.5.

2.5.7 Financial management

2.5.7.1 Financial outlay and expenditure

The NABARD provided loan assistance to the extent of 80 per cent of the project cost and the remaining 20 per cent was to be met by the State Government. The FD was the nodal department for submission of project, scrutiny of documents and drawl of funds. On sanction of loan, 20 per cent of the project cost was released by the NABARD as an advance to the FD and the balance was to be reimbursed on submission of monthly/quarterly expenditure statements. Thereafter, FD released the funds to PWD for RIDFs- XVI, XVII and XIX (XIX was also to be executed by the PMB). FD released funds to Agriculture Department (AD) for further transfer to PMB. NABARD sanctioned five tranches during 2010-15. However, no project was sanctioned during 2011-12 and 2014-15).Tranche wise position of funds released by NABARD to FD, FD to PWD/Agriculture Department and amount cleared by treasuries during 2010-15 is given in **Tables 2.5.1**.

Table 2.5.1: Tranche-wise funds released by NABARD, FD and treasuries during 2010-15

Tranche (RIDF) No. of Works (Date of sanction of tranche)	Project cost			Funds released by NABARD	Funds released by FD to PWD/AD*			Released by FD out of funds not cleared by TOs during previous years	Total funds released	Amount cleared by the TOs/AD* during the same year	Amount not cleared by TOs/AD* during the same year	Actual Expenditure Booked
	NABARD Share	State Share	Total		NABARD Share	State Share	Total					
1	2	3	4 (2+3)	5	6	7	8 (6+7)	9	10 (8+9)	11	12(10-11)	13
XVI/39 (28.06.2010)	166.25	41.56	207.81	152.78	152.78	38.20	190.97	23.67	214.64	187.14	27.50	178.95
XVI(i)/57 (07.02.2011)	49.69	12.42	62.11	48.00	48.00	12.00	60.01	26.52	86.53	58.81	27.72	57.83
XVI(ii)/6 (03.03.2011)	43.89	10.97	54.86	40.54	40.54	10.13	50.67	36.32	86.99	39.99	47.01	51.75
XVII/7 (25.05.2012)	66.17	16.55	82.72	47.79	44.96	11.24	56.21	14.20	70.40	37.84	32.56	42.62
XIX /101 (12.09.2013) (PWD)	68.00	17.00	85.00	44.31	23.20	3.40	26.60	41.05	67.65	12.02	55.63	19.24
Sub Total (PWD)/210	394.00	98.50	492.50	333.42	309.48	74.97	384.46	141.76	526.21	335.80	190.42	350.39
XIX/380/ (22.10.2013) PMB	285.93	71.48	357.41	254.78	224.25	105.43 ¹¹²	329.68	NA	311.79	NA	17.89	254.15
Grand Total	679.93	169.98	849.91	588.20	533.73	180.40	714.14	141.76	838.00	335.80	208.31	604.54

Source: Compiled from Departmental records * TO: Treasury Office, AD: Agriculture Department; NA: Not applicable

¹¹² ₹ 33.95 crore were released in excess of the approved State share due to cost escalation, funded by PMB.

Table 2.5.1 showed that:

(i) Out of ₹ 588.20 crore released by NABARD in respect of tranches sanctioned during 2010-15, FD released ₹ 533.73 crore leaving ₹ 54.47 crore unreleased. Further, out of ₹ 224.25 crore released by FD to AD, the latter released only ₹ 206.36 crore to PMB, resulting into short release of ₹ 17.89 crore. Further, FD released ₹ 608.70 crore (the entire NABARD share of ₹ 533.73 crore, and State share of ₹ 74.97 crore) with delay ranging between 03 and 309 days (*as discussed in paragraph 2.5.8.2*).

In the exit conference, both the departments stated that the matter had already been taken-up with FD. The FD did not furnish reply.

(ii) ₹ 190.42 crore released by FD to PWD was not cleared by the treasuries during the same financial year. In case of test checked divisions of PWD, bills of ₹ 4.06 crore¹¹³ were not passed by treasuries concerned.

In the exit conference, PWD stated that PWD submitted the bills to the treasuries on the basis of actual work done against the Letter of Credit and budget allocation issued by FD and that there was no delay on the part of PWD. The FD did not furnish reply (January 2015).

(iii) Against overall release of ₹ 335.80 crore by treasuries to PWD, ₹ 350.39 crore were incurred (April 2015) on works of various tranches which led to excess expenditure of ₹ 14.59 crore. In six test checked divisions also, ₹ 98.63 crore were incurred against receipt of ₹ 81.80 crore resulting into excess expenditure of ₹ 16.83 crore¹¹⁴.

In the exit conference, PWD stated that there was no delay on the part of the PWD whereas FD did not furnish reply. The CE (PMB) stated that excess expenditure was incurred in anticipation of receipt of balance funds in the interest of works. The replies confirm non-release of required funds by FD.

(iv) Non/short payment against the works done

Scrutiny of records in the office of the SE (Nodal) showed that out of 142 completed works, no expenditure was incurred against 19 works completed between June 2014 and March 2015. In three¹¹⁵ test checked divisions, payment of ₹ 5.48 crore was not made against execution of 10 works due to non-availability of funds. Non-payment against the executed works led to creation of liability and had already pushed the Government into litigation.

¹¹³ EEs, CD II, Amritsar-₹ 2.34 crore; and CD, Sri Muktsar Sahib - ₹ 1.72 crore.

¹¹⁴ EEs, (i) CD, Gidderbaha-₹ 0.37 crore; (ii) PMB, Sri Muktsar Sahib -₹ 9.88 crore; (iii) PMB, Sangrur-₹ 0.80 crore; (iv) PMB, Jalandhar- ₹ 1.38 crore; (v) PMB, SBS Nagar- ₹ 2.64 crore; and (vi) PMB, Tarn Taran-₹ 1.76 crore.

¹¹⁵ EEs,(i) CD II, Amritsar-₹ 3.74 crore; (ii) PD, Jalandhar-₹ 1.45 crore; and (iii) CD, Sri Muktsar Sahib -₹ 0.29 crore.

In the exit conference, PWD stated that expenditure was not incurred due to less allocation of budget during 2014-15 and there was no delay on the part of PWD. The FD did not furnish reply.

2.5.7.2 Irregular utilization of NABARD savings

As per condition of NABARD, the loan was to be utilized only on the approved works. Audit observed that four divisions, utilised ₹ 18.83 crore, (Table 2.5.2) out of savings of ₹ 29.78 crore on 16 works ranging between 23 and 27 per cent approved under various tranches of RIDF, on the works not covered under the project approved by NABARD.

Table 2.5.2: Position of utilization of savings on unapproved works

(₹ in crore)

Sr. No.	Name of the division	RIDF	Reference to works from where savings were utilized					Reference to unapproved works on which savings were utilised		
			No.	Length of roads	Project cost	Completed cost	Savings (per cent)	No.	Length of roads	Expenditure (as on 30 April 2015)
1	CD, Sri Muktsar Sahib	XVI	4	49.75	25.25	19.56	5.69 (23)	6	10.77	5.19
2	CD, Gidderbaha	XVI	2	34.40	17.49	12.84	4.65 (27)	2	10.49	3.68
3	PD, Sangrur	XVI (i)	6	115.22	52	39.82	12.18 (23)	4	37.57	7.17
		XVI (ii)	3	60.24	24.6	18.33	6.27 (25)	3	9.2	1.8
4	CD No.1 Hoshiarpur	XVI	1	9.45	4.38	2.94	0.99* (23)	1	9.45	0.99*
Total			16	269.06	123.72	93.49	29.78 (24)	16	77.48	18.83

Source: Compiled from Departmental records

* Savings calculated from total expenditure and allotted cost of original work and savings were utilised on same work by enhancement of allotted work due to increasing richer specification

The expenditure on the originally approved roads and the subsequently executed unapproved roads (from savings) was kept within overall project cost of the works approved by NABARD thereby obviating the need for sanction of the NABARD or the State Government which was not only in violation of NABARD's conditions of sanction of loan but also indicated unrealistic preparation of projects as well. While discussing Para 3.1.12 of C&AG's Audit Report for the year ended 31 March 2004, PAC recommended that instead of preparing inflated estimates, the Department should prepare estimates as per financial rules. However, the irregularity was still persisting.

In the exit conference, PWD stated that the works were executed in view of public demand for immediate repair works. It was also stated that NABARD authorities during High Powered Committee (HPC) meetings under the Chairmanship of CS, Punjab with regard to the agenda item of "gap in disbursement" directed to utilize whole of the fund sanctioned under various schemes. The reply was not acceptable as the funds could be utilized only on the approved works and perusal of the minutes of the HPC revealed that NABARD had not directed to utilize the whole fund as stated in the reply. It had rather advised GOP to pursue the matter with GOI/Planning Commission for enhancement of draw-able limit under Article 293(3) of the Constitution of India. EE, CD No.1, Hoshiarpur did not furnish any reply (January 2015).

2.5.7.3 Disproportionate release of funds for individual works

Audit observed that the CE (PMB), instead of releasing the funds for individual works in accordance with the actual demand/progress of the works, released funds proportionately¹¹⁶ to the project cost of each work as is evident from the **Table 2.5.3**.

Table 2.5.3: Funds received by PMB for RIDF-XIX and release thereof for individual works

(₹ in crore)

No. of works	Project cost	Funds released	Expenditure	Short(-)/excess(+) release of funds	Percentage range of excess/ short release on individual works
260	259.89	139.92	207.80	-67.88	1 to 724
107	125.57	75.17	42.49	32.68	1 to 100
13	5.91	3.86	3.86	0.00	0
380	391.37	218.95	254.15	--	--

Source: Compiled from the Departmental data

For 260 works having project cost of ₹ 259.89 crore, ₹ 139.92 crore (54 per cent of the project cost) were released against which an expenditure of ₹ 207.80 crore (80 per cent of the project cost) was incurred resulting in excess expenditure of ₹ 67.88 crore which ranged between 01 and 724 per cent over and above the funds released for individual works. Whereas in 107 works having project cost of ₹ 125.57 crore, funds of ₹ 75.17 crore were released against which an expenditure of ₹ 42.49 crore (34 per cent of the project cost) was incurred with a saving of ₹ 32.68 crore which ranged between 01 and 100 per cent for individual works. This indicated that the release of funds for the individual works was not need based.

In the exit conference, CE (PMB) stated that the funds were released after the utilization of the previous funds by the field offices. The reply was not acceptable as the funds were released to the divisions for all the works in a certain percentage of the respective project cost instead of actual demand based on the physical progress/actual expenditure.

2.5.7.4 Irregular/non-deduction/non-deposit of cultural and cancer cess

As per Government of Punjab, Department of Cultural Affairs' notification dated 18 April 2013, one per cent cultural cess on the project cost of roads, bridges, flyovers, railway over bridges/railway under bridges, etc. under taken by the PWD and PMB was to be levied and collected with effect from 15 April 2013 and deposited into Government account¹¹⁷. Similarly, as per Government of Punjab, Department of Health and Family Welfare's notification dated 30 April 2013, one per cent on account of cancer cess of

¹¹⁶ Say if 12 per cent of the project cost was received then each work was released funds at the rate of 12 per cent of its project cost instead of actual demand/progress of the works.

¹¹⁷ 0202-Education, Sports, Arts and Culture.

tender amount (not less than ₹ 50 crore) of the works was to be deposited in Government account¹¹⁸.

Audit of records of PWD and PMB showed that:

(i) The CE (PMB) instead of deducting one *per cent* cultural cess from the contractors' payments deducted ₹ 7.41 crore out of the project funds at the time of release of funds (March 2014 to April 2015) to the executing divisions and deposited the same in Government account. This resulted in diversion of funds and undue financial benefit to the contracting agencies.

In the exit conference, CE (PMB) stated that deduction of cess from contractors' bill was not mentioned in the notification. The reply was not acceptable as the notification referred to above provides for levy, collection and deposit of cess into Government account and in this case PMB neither levied nor collected the cess but deposited it in Government account from the project funds.

(ii) Under RIDF-XIX, the CE (PMB) released (March 2014 to April 2015) ₹ 295.74 crore to its executing divisions after deduction of ₹ 2.41 crore on account of cancer cess and deposited the same under the concerned head.

In the exit conference, CE (PMB) stated that cancer cess was to be paid on the project cost and not the individual works under the project. The reply was not acceptable as the cancer cess was to be paid in respect of works having minimum tendered cost¹¹⁹ of ₹ 50 crore while in the instant case, tendered cost of none of the work was more than ₹ 50 crore. Hence, the cancer cess was not to be paid.

(iii) Further, 10 test checked EEs¹²⁰ of PWD (B&R) did not deduct cultural cess of ₹ 15.50 lakh from ₹ 15.50 crore paid to the contractors extending undue financial benefit to them.

In the exit conference, PWD stated that seven divisions deducted an amount of ₹ 7.18 lakh, but neither supporting documents for deduction nor for depositing the amount into treasury were supplied by the department in two divisions involving an amount of ₹ 2.49 lakh and no reply was submitted for remaining three divisions.

2.5.7.5 Non-deposit of interest into Government accounts

As per instructions (August 1999) of the FD, any interest earned on money kept in banks shall be treated as Government receipt and is to be deposited into treasury. Contrary to the above, the CE, (PMB) and five test checked

¹¹⁸ 0210-Medical and Public Health.

¹¹⁹ As clarified by the Department of Health and Family Welfare vide their notification dated 30 April 2013.

¹²⁰ EEs : (i) PD, Jalandhar ; (ii) CD 2 Jalandhar; (iii) PD, Gurdaspur; (iv) CD, Sri Muktsar Sahib; (v) PD, SBS Nagar; (vi) CD, Pathankot; (vii) CD 1, Jalandhar; (viii) PD, Sangrur; (ix) CD-2; Amritsar; and (x) CD-1 ; Amritsar.

divisions of PMB earned (March 2014 to April 2015) interest of ₹ 0.78 crore¹²¹ (RIDF-XIX funds) but did not deposit the same into Government account.

In the exit conference, CE (PMB), while admitting to deposit the interest earned in bank, stated that the same would be done at the completion of the project so that the pace/progress of the works being executed does not suffer due to the paucity of the funds. The reply was not acceptable as the interest should have been deposited immediately in the Government account as per Rule 2.4 of Punjab Financial Rules.

2.5.8 Implementation

2.5.8.1 Delay in completion of the projects

During 2010-15, NABARD sanctioned five tranches comprising of 590 works (PWD: 210 works and PMB: 380 works) having project cost of ₹ 849.91 crore to be executed by the Public Works Department (Punjab) and PMB. Physical progress of different tranches is given in the **Table 2.5.4**.

Table 2.5.4: Status of execution as on 30 April 2015 of different tranches sanctioned during 2010-15

Tranche (RIDF)/ (Date of sanction)	Executing agency	No. of Works	Project cost (₹ in crore)	Scheduled date of completion of tranches	No. of works completed within scheduled date of tranches	No. of works completed after scheduled date of tranches	No. of works still incomplete	Percentage of Shortfall
XVI (28.06.2010)	PWD	39	207.81	31.03.2013	38	1	0	0
XVI(i) (07.02.2011)	PWD	57	62.11	31.03.2014	56	1	0	0
XVI(ii) (03.03.2011)	PWD	6	54.86	31.03.2014	6	0	0	0
XVII (25.05.2012)	PWD	7	82.72	31.03.2015	2	0	5	71
XIX (12.09.2013)	PWD	101	85.00	31.03.2016	38	Not yet due	NA	NA
XIX (22.10.2013)	PMB	380	357.41	31.03.2015	230	0	131*	34
	Total	590	849.91		370	02	136	

Source: Compiled from Departmental data

*excluding 19 works were not started.

Table 2.5.4 showed that overall completion of the tranches was almost achieved in respect of RIDF XVI, XVI (i) and XVI (ii). However, five (71 per cent) out of seven of RIDF-XVII (PWD) were still incomplete and 60 out of 101 works of RIDF XIX (PWD) were not yet due whereas 3 works of RIDF XIX (PWD) were not taken up at all and 131 (34 per cent) out of 380 works of RIDF-XIX (PMB) were delayed beyond the scheduled dates of completion of the respective tranche.

In the exit conference, PWD attributed delay to shortage of funds, inadequate budget provision and ban on mining. The CE (PMB) also attributed the delay

¹²¹ CE, PMB-₹ 45.72 lakh; EEs of PMB, (i) Sri Muktsar Sahib -₹ 20.71 lakh; (ii) Jalandhar-₹ 2.45 lakh; (iii) Sangrur- ₹ 1.22 lakh; (iv) SBS Nagar – ₹ 4.70 lakh; and (v) Tarn Taran-₹ 3.06 lakh.

to the paucity of funds and in some works to alignment dispute, improper disposal of rain water, etc.

2.5.8.2 Delay in completion of individual works

Status of completion of tranches was given in **Table 2.5.4** whereas status of completion of individual works (tranche wise) is given in the **Table 2.5.5**.

Table 2.5.5: Status of works of each tranche as on 30.04.2015

Tranche (RIDF)	Executing Agency	No. of works	No. of works completed within scheduled date of completion (per cent)	Number of works completed after scheduled date of completion (per cent)	No. of completed works where scheduled date of completion was not available (per cent)	Number of works not yet completed after scheduled date of completion (percentage)	No. of incomplete works where scheduled date of completion was not available (per cent)	Number of works not yet taken up (per cent)
XVI	PWD	39	0 (0)	37 (95)	02 (5)	0	0	0
XVI(i)	PWD	57	0 (0)	56 (98)	01 (2)	0	0	0
XVI(ii)	PWD	6	0 (0)	06 (100)	0 (0)	0	0	0
XVII	PWD	7	0 (0)	02 (29)	0 (0)	04 (71)	01	0
XIX	PWD	101	3 (3)	32 (32)	03 (3)	44 (60)	16	03 ¹²² (3)
Sub Total	(PWD)	210	03 (01)	133 (63)	06 (03)	48 (23)	17 (08)	03 (01)
XIX	PMB	380	0 (0)	0 (0)	230 (61)	0 (0)	131 (34)	19 (5)
Grand	Total	590	3 (1)	133 (23)	236 (40)	48 (08)	148 (25)	22 (04)

Source: Compiled from Departmental data

(i) Out of 210 works executed by PWD, only three (almost negligible) were completed within stipulated date of completion, 133 works (63 per cent) were completed with delay ranging between 26 and 1189 days beyond the stipulated date of completion, 65 (48+17) (31 per cent) works (including 5 works of Tranche XVII) were still (April 2015) in progress though stipulated date of completion of 48 works had already lapsed by period ranging between 30 and 687 days whereas delay in 17 works could not be ascertained due to non-availability of the stipulated date of completion. Further, in 11 out of 13 test checked divisions, it was noticed that out of 139 works, 81 works were completed with a delay ranging between 2 and 1009 days beyond stipulated date of completion. Another 35 works were not completed (April 2015) even after a lapse of 56 to 668 days from scheduled date of completion.

(ii) Out of 380 works executed by PMB, Audit observed that only 230 works (61 per cent) were completed, 131 (34 per cent) works were in progress even after lapse of targeted date of completion of the tranche and 19 works were not taken up at all. Delay in completion of the individual works with reference to stipulated date of completion could not be ascertained due to non-availability of details thereof in the progress report. Further, in six test checked divisions, it was noticed that out of 194 works, 88 works were completed with a delay ranging between 16 and 341 days and 93 works were not completed (April 2015) even after a lapse of 56 to 311 days after the targeted date of completion.

In the exit conference, PWD and the CE, (PMB) attributed non-completion of the works to non/short/delay in release of funds and non-passing of bills by the treasuries.

¹²² These works could not be started as same were proposed under PMGSY.

2.5.8.3 Overlapping of proposals under different schemes

Audit of records of PWD and PMB showed that 14 works (tabulated below) valuing ₹ 15.19 crore having 68.86 Kms road length approved under RIDF XIX could not be executed as these roads were also proposed under PMGSY during 2013-14 because of the deteriorating condition of the roads and demand of the people of the area for immediate repair of the road. However, the roads had neither been approved under PMGSY nor constructed under NABARD so far, thereby negating the emergency of proposing the road under PMGSY.

Table 2.5.6: Roads proposed under PMGSY as well as NABARD

<i>(₹ in crore)</i>							
Sr. No.	Name of the executing agency	No. of works	Value of works	Length of roads (Kms)	Funds released	Expenditure	Interest on funds released
1	PWD	3	2.68	16.38	0	0	0
2	PMB	11	12.51	52.48	4.71	0.52	0.20
	Total	14	15.19	68.86	4.71	0.52	0.20

Source: Compiled from departmental records

Further, during March 2014 to April 2015 PMB released ₹ 4.71 crore for execution of six works (out of 11 works). However, these works were not executed by PMB against which the State had to pay interest of ₹ 0.20 crore. Of the six works of PMB, one work under the EE, PMB, Sangrur was allotted (28 January 2014) with time limit of five months for ₹ one crore under RIDF-XIX was not executed as the same was proposed (December 2013) under PMGSY where it was not approved. Finally, the work was re-allotted (June 2015) under NABARD-XIX to the same contractor at his earlier rates of January 2014 for completion within five months and work was in progress (October 2015) after incurring an expenditure of ₹ 0.52 crore. The work of the road stipulated to be completed in June 2014 had already been delayed by almost one and half year so far (October 2015).

In the exit conference, PWD stated that keeping in view the public interest and urgency for immediate repair, the roads were approved under NABARD from where these were dropped to save money and proposed under PMGSY during 2013-2014 but the same had not been approved so far (September 2015) under PMGSY. The reply of the department was self-contradictory as the roads were approved under NABARD by citing urgency and later on proposed under PMGSY. However, despite problems being faced by the people of the area, the road work had not been executed under any of the schemes so far. Further, the plea of saving money for the State was not convincing as it is contradictory to urgency of execution of the roads. Besides, the urgency as well as the availability of PMGSY option was a known fact at the time of submitting initial proposal under NABARD.

In the exit conference, CE (PMB) stated that funds amounting to ₹ 4.71 crore were released on lump sum basis and not road wise and if funds for these roads were released initially, the same were adjusted against other roads approved under the same project. The reply was not acceptable as the records showed that the funds were released road wise, thus, release of funds without

requirement for execution reflects poor financial management as the State had to pay interest. Further, it was stated that they had a proper system which was being updated periodically. However, no such document was supplied in spite of being asked repeatedly.

2.5.8.4 Inadequate survey

While submitting the project proposal under RIDF-XVI (i), a certificate of site inspection certifying that no land acquisition was involved in the works being proposed was furnished under the signature of the SE, EE and the Sub-Divisional Officer concerned along with the DPR of each work.

Scrutiny of records of the EE, Construction Division (CD) No. 2, PWD (B&R), Amritsar showed that five¹²³ roads were technically sanctioned in September 2011 at a cost of ₹ 2.44 crore. The FD on request of PWD requested (April 2013) to NABARD that these could not be started due to non-availability of land. Subsequently, the EE requested (May 2013) the SE, Construction Circle, Amritsar to replace these roads with five¹²⁴ new roads on the ground that wrong names were indicated in the approved project. The CE and the FD requested (May-June 2013) NABARD to sanction new roads on the said plea. Thus, it was evident that certificate of site inspection furnished at the time of submission of project was not based on the actual site inspection.

In the exit conference, PWD stated that the certificate of the site inspection regarding availability of land furnished at the time of submission of the project, was based on assurance given by the villagers who did not agree to give land later on. The reply was contradictory to the request (May 2013) of the EE to replace the roads on the plea of wrong indication of names. Moreover, the reason of refusal of villagers to provide land were not mentioned at any stage i.e. from the request of the EE to replace the roads to submission thereof to FD and finally to NABARD.

2.5.8.5 Submission of ineligible project resulted into cost overrun of eligible project

As per NABARD guidelines, only short duration projects which would be completed within three to five years would be considered.

Audit scrutiny of the records showed that for 2012-13, a consolidated project proposal covering road length of 1979.33 km and 39 bridges was proposed in April 2012 under RIDF XVIII. FD requested (June 2012) the Secretary PWD to submit a project proposal under NABARD for contribution of State share of

¹²³ (i) Sheron to Behkan Jaimal Singh; (ii) Dubli Gharyala road to Dera Baba Gurdeep Singh, Kartar Singh and Hazara Singh; (iii) Cheema Kot Budha Road to Dera Karnail Singh, Dubli to Dera Thana Singh, Mukhtiar Singh; (iv) Dubli Jour Singh Wala to Dera Baba Labh Singh; and (v) Harike Khalra Sabhraon road to Behkan Gurbachan Singh.

¹²⁴ (i) Lauka Jawandha road to Behkan Harbans Singh Nirvail Singh, Jant Singh, Swinder Singh; (ii) Patti Pringri road to Harike Khalra road; (iii) Patti Tarn Taran, Sakhira Jandoke road to Missing link Jandoke (Phrini of village Jandoke); (iv) Harike Tarn Taran road to Gurdwara Baba Ram Singh in village Sirhali; and (v) Phirni of village Sakhira.

₹ 50 crore in a World Bank Project for upgradation of roads. Accordingly, the Project Director, Punjab State Road Sector Project prepared (July 2012) a project proposal for “Sangrur-Mansa-Bathinda” Road. The FD submitted (August 2012) the project proposal of ₹ 200 crore¹²⁵ to NABARD which was returned by NABARD (September 2012) with the suggestion to resubmit the project after excluding the three¹²⁶ out of six stretches of the road being State Highways (SHs) and hence were not to be covered under NABARD. The Department did not find it feasible to segregate the expenditure on SHs and non-SHs stretches of the road which were to be executed on a lump sum contract over a period of 10 years whereas RIDF funding was only for the project of three to five years duration. Thereafter, a project of ₹ 70.05 crore was submitted (January 2013) to NABARD whose consultants technically inspected (March 2013) the roads and the project was reframed raising its cost to ₹ 85 crore for 452.42 km of length of 102 roads. Project was sanctioned by NABARD (August 2013) as RIDF-XIX¹²⁷ for ₹ 85 crore. Further, cost of the project increased (May 2014) from ₹ 85 crore to ₹ 97.12 crore i.e. by ₹ 12.12 crore due to revision of rates (₹ 8.97 crore) and change in design (₹ 3.15 crore) which clearly indicates preparation of project on unrealistic basis.

Thus, submission of ineligible project for funding of State share in a World Bank aided project from NABARD not only delayed the sanction of an available eligible project but also resulted into cost overrun of ₹ 14.95 crore which was likely to further increase to ₹ 27.07 crore.

In the exit conference, PWD while admitting the above facts attributed increase in cost to increase in market rates due to which, sanctioned premium on common schedule rates had to be revised (December 2013) before inviting tenders for the works. It was further stated that RIDF-XIX could not be completed due to late receipt of funds from the FD. The reply confirms audit observation that period from July 2012 to December 2013 was lost in submission of an ineligible project which led to increase in the cost of the eligible project and as such the available resources could not be utilized optimally.

2.5.8.6 Irregular allotment of work without calling tender

Rule 2.67 of the Punjab PWD Code provides that the works should always be allotted after inviting tenders in the most open and public manner by advertisement in the Government Gazette or newspapers after the estimates of the works have been technically sanctioned. The GOP, PWD reiterated (August 2011) the various instructions of PWD code which included that no

¹²⁵ ₹ 150 crore from World Bank and ₹ 50 crore from State proposed to be met from RIDF-XVIII.

¹²⁶ (i) Bhawanigarh-Sunam-Bhikhi SH 13 Intersection – Kotshamir: (SH 12A); (ii) Barnala – Mansa: (SH 13); and (iii) Bathinda – Kotshamir – Talwandi Sabo – Ramtirth Jaga: (SH 17).

¹²⁷ “Raising/strengthening and widening of 101 (one road was not proposed in revised estimate) rural roads” (451.58 km of road length).

change in scope of the work which involved a major increase in the cost was to be allowed after award of the tender.

Audit scrutiny showed that for construction of five new link roads (Group No.-X) in blocks Patti, Valtoha and Naushera Pannuan under RIDF-XVI (i), the EE, Construction Division No.1, PWD (B&R), Amritsar recommended (16 June 2011) to the SE, the approval of a tender for ₹ 3.76 crore (0.55 *per cent* below Detailed Notice Inviting Tender (DNIT) as recommended by the Tender Processing Committee (TPC). The SE further submitted (16 June 2011) the case to the CE who ordered (24 June 2011) the former to send a copy of the proceedings of TPC and to give clear recommendations. The observations of the CE were intimated (27 June 2011) by the SE to the EE who did not send the same till expiry of validity of tenders i.e. 20 July 2011. Immediately thereafter, the EE on the plea that the contractor had refused to extend validity of his tender and for early completion of the work recommended (21 July 2011) to the SE for allotment of work to another contractor¹²⁸ who was already executing NABARD works by enhancing amount of his earlier agreement from ₹ 4.74 crore to ₹ 8.46 crore. On the same day, the SE forwarded the recommendation to the CE who approved (27 July 2011) the case of enhancement of work from ₹ 4.74 crore to ₹ 8.46 crore with time extension of four month.

The SE, on proposal of EE, forwarded (May 2013) the case for further enhancement of agreement of the contractor from ₹ 8.46 crore to ₹ 12.68 crore by allotting nine balance works of Group 2 (five works) and Group 8 (four works) which were not completed within the stipulated time and after terminating the contracts, with further extension of time by six months. Further, on recommendations (July 2013) of the EE, the CE once again enhanced (July 2013) agreement amount of the contractor from ₹ 12.68 crore to ₹ 15.17 crore by allotting five more roads which were not originally approved by NABARD (as discussed earlier in paragraph 2.5.8.4) and even without technical sanctions which were accorded in August 2013. Moreover, the original works on the basis of pace of execution of which, the additional works were allotted to the contractor were delayed by 288 to 329 days, and all the subsequent works (except the last enhancement) were also delayed by period ranging between 258 and 869 days.

Thus, the initial enhancement of work took only seven days for finalisation whereas the EE and the SE, without any cogent reasons, could not send already approved proceedings of TPC against a tender invited as per rules. Moreover, allotment of works without competitive tendering and by enhancing the amount of the existing agreement of a contractor from ₹ 4.74 crore to ₹ 15.17 crore (220 *per cent*) during July 2011 to July 2013 was in violation of the codal provisions and was an undue favour to a particular contractor.

In the exit conference, PWD while admitting the above facts stated that enhancement of the work was done to save time and for giving facility to the public. The reply was not acceptable as the works can only be allotted by open

¹²⁸ Who was allotted (23 May 2011) the work of construction of four new link roads (Group No.1) in block Patti, Valtoha and Naushera Pannuan for ₹ 4.74 crore with a time limit of five months i.e. upto 22 October 2011 under NABARD XVI (i).

and fair tendering process and as regard the plea of saving time and giving facility to the public it was not convincing as the works had been delayed by 288 to 329 days and all the subsequent works (except the last enhancement) were also delayed by period ranging between 258 and 869 days.

2.5.8.7 Allotment of works on single tender

The Ministry of Shipping, Road Transport and Highways, GOI apprised (April 2008) the State PWDs that as per Central Vigilance Commission (CVC) guidelines, single tenders can be accepted only with detailed justification in support of the acceptance with the approval of the competent authority. In general, single tenders are not acceptable in the first instance and the same may be accepted in second or subsequent invitation.

During 2010-15, 92 works were allotted on the basis of single tender. Of these, 23 works having DNIT cost of ₹ 17.36 crore were allotted by seven PWD divisions at a cost of ₹ 18.49 crore on the basis of single bids without recording any justification, which was higher by ₹ 1.13 crore ranging between 1.73 and 11.26 *per cent* in contravention of the CVC guidelines. This deprived the State of benefits of competitive tendering.

In the exit conference, both the departments stated that NABARD does not have any guidelines for not accepting single tenders. Moreover, single tender can be accepted with permission of competent authority as per CVC guidelines. The reasons for single tenders were due to different nature of works, difficult area of work, geographical reasons, etc. Further, PWD stated that due to market forces sometimes not even a single tender was received. In case of single tender being below sanctioned rates, the same was accepted. The reply was not acceptable as allotment of works on single tender was accepted by the Department in violation of instructions *ibid*.

2.5.8.8 Non-observance of rules relating to technical sanction

Audit observed that in violation of Para 2.89 of Punjab PWD Code:

- (i) Technical sanctions were not obtained in 16 (PWD) and 72 (PMB) works as of April 2015 on which expenditure of ₹ 76.11 crore and ₹ 35.09 crore respectively was incurred.
- (ii) Technical sanctions in 160 (PWD) and 36 (PMB) works were obtained with a delay ranging between 04 and 1297 days and 100 and 437 days after allotment of the works having a total project cost of ₹ 364.72 crore and ₹ 44.51 crore respectively.
- (iii) Revised technical sanctions were not obtained as required under Rule 6.43 of PWD Manual of orders for 13 works (PWD-08 and PMB-05) as expenditure of ₹ 41.20 crore was incurred against technical sanctions of ₹ 34.83 crore (which ranged between 06 and 40 *per cent* for individual works).

In the exit conference, both the departments admitted the facts and assured to take care in future.

2.5.8.9 Non-utilization of fly ash on embankments

The Ministry of Environment and Forests (MoEF) laid down (August 2008) that no agency within a radius of 100 km of a thermal plant undertake construction or approve design for construction of roads without using fly ash. Any deviation from this direction can only be agreed to on technical reasons if the same is approved by the CE (Design) or Engineer-in-Chief or on production of certificate of “Pond ash not available” from the thermal power plants located within 100 km of the site of construction.

In five¹²⁹ test checked divisions, ₹ nine crore were incurred (2010-15) on earthwork on embankments of 147 road works instead of utilizing fly ash available free of cost at the thermal plants¹³⁰ within a radius of 100 kms of these divisions.

In the exit conference, PWD stated that earth filling was easily available within distance of 1 to 3 kms whereas fly ash was available at 45 or 55 kms from Gidderbaha and Sri Muktsar Sahib whereas it was available beyond 100 Kms from site of work in Sangrur. The reply was not acceptable as fly ash is to be utilised within a radius of 100 km of a thermal power plant and all the three divisions are within 100 Km. The CE (PMB) stated that the fly ash was not used for environment aspect as it is hazardous to health of village people. It is not useful for link roads. Tibba earth which was spare and free is used. The reply was not acceptable in view of above notification of MoEF.

2.5.8.10 Extra expenditure on excess tack coat

As per table 8.10 of Rural Road Manual, the recommended quantity of tack coat on rural roads was specified as 2.5 kg per 10 sqm.

In 32 works executed by three test-checked divisions, quantity of tack coat was taken as 4 kg per 10 sqm instead of 2.5 kg per 10 sqm and the works were executed accordingly. This resulted into extra expenditure of ₹ 0.78 crore¹³¹ on account of excess tack coat.

In the exit conference, PWD stated that with emulsion tack coat quantity of 2.5 kg per 10 sqm needs 24 hours stand still site which was not possible as traffic on these roads was plying 24 hours and the works were executed as per the latest prevailing norms and accordingly the estimates were sanctioned by the competent authority. Whereas, CE (PMB) stated that Rural Road Manual is not applicable in case of NABARD works. The replies were not acceptable

¹²⁹ EEs, (i) CD, Sri Muktsar Sahib (4 works - ₹ 0.69 crore); (ii) CD, Gidderbaha (9 works - ₹ 0.72 crore); (iii) PD, Sangrur (15 works - ₹ 4.84 crore); (iv) PMB, Sri Muktsar Sahib (116 works - ₹ 2.66 crore); and (v) PMB, Sangrur (3 works - ₹ 0.08 crore).

¹³⁰ (i) The Guru Nanak Dev Thermal Plant at Bathinda; and (ii) The Guru Hargobind Thermal Power Plant at Lehra Mohabbat (Bathinda).

¹³¹ EEs, (i) PD, Sangrur (18 works: ₹ 0.45 crore); (ii) CD, Sri Muktsar Sahib (10 works: ₹ 0.27 crore); and (iii) PMB, Sangrur (4 works: ₹ 0.06 crore).

as in violation of the codal provisions for specified quantity of 2.5 kg per 10 sqm was not adhered to and both the departments did not supply the required documents in spite of being asked repeatedly (January 2016).

2.5.8.11 Preparation of unrealistic estimates

Rule 2.5 of the Punjab Public Works Code provides that while according administrative/technical approval to a work, it should be ensured that the preliminary estimate is sufficiently correct for the purpose. As per Para 6.1 of the PWD Manual of Orders, a detailed estimate is prepared on the basis of detailed design and drawings and by working out quantities in detail based on which technical sanction (TS) is accorded.

The tenders for work “Construction of High Level Bridge over Patti Drain Crossing Link Road Kairon to Nandpur including approaches and protection work” in district Tarn Taran were invited (May 2011), opened (14 June 2011) and technically sanctioned in November 2011 i.e. after six months of inviting the tenders. However, the agency with lowest rates of ₹ 1.70 crore was not awarded the work. The EE, inspected (September 2011) the bridge and intimated the SE that layout of the bridge was not proper due to immediate 90 degree bend and after resurveying the site, a skew bridge with angle of skew equal to 59 degree was proposed resulting into increase in its length from 52.20 to 86.72 meter which was approved (December 2011) by the CE for ₹ two crore. After re-tendering (November 2011), the work was allotted (December 2011) and completed (September 2012) for ₹ two crore. Changes in scope due to consequent resurvey of the site after inviting tenders indicated that the original estimate was not prepared on the basis of proper survey.

In the exit conference, PWD stated that site was resurveyed in view of the public demand for increasing the length of the bridge and future requirement. The reply was not acceptable as tenders should have been called after obtaining the technical sanction (November 2011) keeping in view the future requirements while framing initial estimate.

2.5.8.12 Violation of agreement clauses/Undue favour to the contractor

The following cases of undue favour to contractors were noticed:

(i) Two test checked divisions¹³² paid (September 2014 to April 2015) ₹ 0.44 crore as secured advance for four works on perishable material which was not admissible as per clause 47 and 47 (d) of the agreement, thereby extending undue financial benefit to the contractors.

In the exit conference, PWD stated that the secured advance was either paid on non-perishable items or had been/were being recovered from the contractor. The reply was not acceptable as secured advance had been paid for bitumen and sand which are perishable items. The CE (PMB) admitted the facts and

¹³² EEs, (i) CD, Malerkotla (one work: ₹ 0.11 crore); and (ii) PMB, Tarn Taran (three works: ₹ 0.33 crore).

stated that all the field offices had been advised to strictly adhere to codal provisions in future.

(ii) For the work of Malout-Abohar Road to village Kabbarwala Burj Sindhwan Kolianwal Arniwal up to Abul Khurana Road allotted on 20 October 2010, the EE, CD, Sri Muktsar Sahib paid ₹ 10.41 lakh on account of price escalation on bitumen. However, dates of invoices in support of purchase of bitumen by the contractor did not tally with the dates of invoices mentioned in the calculation sheet attached with the bill.

In the exit conference, PWD stated that bitumen was purchased by the contractor earlier but escalation for the bitumen was calculated on the basis of rates of Panipat refinery on which work was done, which were lower than the rates on the invoices. Thus, the escalation so calculated for such invoices came on lesser side and by doing this, Department saved much amount than if it would have recovered as per the date of purchase of bitumen by the contractor. Moreover, there is no mismatch in the invoices on record and the invoice numbers/quantities used for calculation. The reply was not acceptable as per the records produced to audit the dates on invoices does not tally with calculation sheet.

(iii) Out of 324 works allotted at a cost of ₹ 426.66 crore by 19 test checked divisions, neither the contractual agencies provided insurance cover in 323 works nor recovery of ₹ 5.12 crore¹³³ of the premium was made by the EEs from the contractors' bills (as required under clause 15 of the agreements). Further, non-prescribing the deductibles from the contractors' bills in case of non-provision of insurance cover resulted into execution of ambiguous agreements and undue favour to the contractors.

In the exit conference, both the departments stated that the amount deductible from the contractors' bills was nowhere mentioned and assured to take care in future.

(iv) (a) As per the agreements, the contractors were required to furnish Bank Guarantee (BG) equal to five *per cent* of the contract value within 21 days of the allotment of work valid up to 28 days after the expiry of the defect liability period. The BG amounting to ₹ 3.67 crore were not obtained in 46 works allotted by 11 test checked divisions at a cost of ₹ 73.30 crore. In three works executed by three test checked divisions, against BGs of ₹ 57.38 lakh, BGs of ₹ 44.10 lakh only were obtained leaving shortfall of ₹ 13.28 lakh. In 24 works executed by eight test checked divisions, BGs valuing ₹ 1.19 crore were not got revalidated up to the end of defect liability period resulting into undue benefit to the contractor.

In the exit conference, CE (PMB) stated to comply with the audit observation in future. The PWD stated that in two works BG had been deducted from contractors payment, BGs in nine works have been received now, in six works BGs would be deducted, in seven works BGs were not obtained, in five works BGs could not be deducted as works stand completed, in two works no reply

¹³³ By taking the rates of deductibles prescribed in agreements under PMGSY.

was submitted and in 10 works BGs had been obtained but no supporting document was provided by the department.

Thus, non-obtaining of BGs within 21 days of the allotment of work clearly showed non-compliance of clauses of the agreement.

(b) The EE, CD 1, Amritsar prematurely released BG of ₹ 25 lakh on 21 February 2013 whereas the defect liability period of the work¹³⁴ was up to 31 March 2016 and accordingly, the BG was to be released on 29 April 2016.

In the exit conference, PWD stated that BG had been revalidated up to 24 June 2014. The reply was not acceptable as BG was required to be revalidated up to defect liability period i.e. on 29 April 2016.

2.5.9 Internal control mechanism

2.5.9.1 Internal controls

It was noticed that internal control system in the Department was weak in as much as various rules relating to planning, funding and execution were not observed. The Department kept violating various important instructions, such as inadequate surveys before preparation of projects leading to inflated projects, irregular utilization of savings, non/short-release of funds at various levels, allotment of works in violation of the provisions/instructions, start of works without technical sanction and non-adherence to contractual conditions, etc.

2.5.9.2 Monitoring

As per NABARD guidelines, a strong monitoring system is necessary to ensure not only timely completion of the projects but also to see that the objectives of projects are achieved and projects are monitored regularly. The monitoring system was found inadequate as discussed below:

(i) To review/monitor implementation of the ongoing projects, a High Power Committee (HPC) was constituted at the Government level, which was required to meet once a quarter or earlier, if needed. However, during 2010-15, HPC met only seven times against the requirement of at least 20 meetings thereby leaving an overall shortage of 13 meetings (65 per cent). Year wise shortfall in quarterly meetings ranged between 25 and 100 per cent during 2010-15.

It was further noticed that the advice (16 June 2014) of the Chief Secretary to conduct monthly meetings at the level of Principal Secretary of the respective departments as well as the district level review meetings for effective monitoring and review of projects was not followed leaving the projects unmonitored.

¹³⁴ Raising, widening and strengthening of Naushera Pannuan to Fatehabad Sirhali Chohla Sahib Road via Kalwan Bhathal Bhaike Dera Sahib in district Tarn Taran.

In the exit conference, PWD stated that the physical progress was reviewed by the higher authorities i.e. by Secretary, Public Works, CE and SEs. The field visits had been made by the Junior Engineers, Sub-Divisional Engineers and Executive Engineers. Further, desk monitoring by Assistant Chief Secretaries, PWD, CE, SE, DC was done by conducting monthly review meetings. The reply was not acceptable as required number of meetings were not conducted as per NABARD guidelines.

(ii) As per NABARD guidelines, Project Completion Reports (PCR) should be submitted by the implementing department to NABARD within one month of the completion of the project in all respect.

Out of 207 works under RIDF-XVI, XVI (i), XVI (ii), XVII and XIX, 140 works were completed till 31 March 2015 but PCRs were submitted only for 77 works. Of these, PCRs of 76 works (almost 100 *per cent*) were submitted with delay ranging between 57 and 1060 days. PCRs of 55 works had not yet been submitted even after lapse of 91 to 1340 days after due date (one month after completion of the work). The PCRs of remaining eight works were not due as on 31 March 2015.

In the exit conference, PWD admitted the facts and stated that due to non-release/ short release and further non-passing of bills by the treasury, these works were not closed financially and after receiving funds from the FD, payments would be released and accordingly PCRs would be submitted to NABARD. Final outcome was awaited (December 2015).

Conclusions

Planning of the projects was found deficient as instances of overlapping of the roads being proposed under NABARD with other schemes were noticed. Projects were not prepared with due diligence as we noticed instances of submission of ineligible project leading to cost overrun of the eligible project, preparation of unrealistic project estimates leading to huge savings which were utilised on unapproved and ineligible works. Proper financial management was lacking as despite receipt of funds from NABARD, the State Government short released the same and even the funds released by the State Government were released with delay to the executing agencies. This coupled with non-release of funds by the treasuries and diversion of the project funds led to inadequate flow of funds which in turn led to non/delayed completion of the works and avoidable creation of liability. Interest earned on the project funds was not credited to the Government account.

Implementation of the projects was also found deficient as almost all the works were delayed beyond stipulated dates of completion. Instances of allotment of works in violation of the laid down procedure/instructions, viz. allotment of works without calling tender and allotment of works without technical sanctions were noticed. Deviations from the laid down specifications and extending undue favour to the contractors due to non-adherence to the contractual conditions were noticed. Internal control system was also found deficient.

Recommendations

The State Government may:

- (i) put in place a mechanism to prevent overlapping of works to optimally utilise different available funding sources;
- (ii) strengthen financial management system to avoid delay in release of funds at various levels for achieving timely completion of the works;
- (iii) ensure compliance of the various codal provisions relating to preparation of projects and implementation thereof; and
- (iv) establish an effective internal control mechanism to prevent violation of instructions.

The matter was referred to Government in August 2015; reply (except for PWD, B&R portion) was awaited (January 2016).

WATER SUPPLY AND SANITATION DEPARTMENT

2.6 Implementation of National Rural Drinking Water Programme in Punjab

Government of India (GOI) launched (2009) the National Rural Drinking Water Programme (NRDWP) with the objective of providing rural population with adequate safe water for drinking, cooking and other basic domestic needs on a sustainable basis.

Some of the significant findings of the performance audit are given below:

➤ *State Level Scheme Sanctioning Committee met only twice during 2010-15 against the requirement of 10 meetings. NRDWP was implemented without preparation of five-year rolling plan and village and district water security plans.*

(Paragraph 2.6.6.1)

➤ *The GOI imposed a cut of ₹17.10 crore due to excess expenditure on O&M component and delay in submission of annual action plans. The Department diverted ₹2.30 crore to the works not covered under NRDWP.*

(Paragraphs 2.6.7.3 and 2.6.7.5)

➤ *There was shortfall in achieving the targets under coverage component ranging between 18 and 64 per cent. 45 schemes were completed with the delay ranging between 24 and 889 days.*

(Paragraphs 2.6.8.1(i) and 2.6.8.2)

➤ *Non-functioning of 15 completed water supply schemes and three Reverse Osmosis Plants, due to non-payment of electricity bills, rendered the expenditure of ₹ 5.05 crore ungainful.*

(Paragraph 2.6.8.3)

➤ *The State Government did not conduct any study to evaluate the implementation of the programme. The Integrated Management Information System, the chief mechanism for monitoring the programme, was unreliable.*

(Paragraphs 2.6.9.1 and 2.6.9.3)

2.6.1 Introduction

Government of India (GOI) launched a Centrally sponsored Accelerated Rural Water Supply Programme (ARWSP) in 1972-73 to ensure adequate drinking water supply to the rural community. The ARWSP was modified in 2009 as the NRDWP with major emphasis on ensuring sustainability of water availability in terms of potability, adequacy, convenience, affordability and equity, while adopting decentralized approach involving Panchayati Raj Institutions (PRIs) and community organizations. In Punjab, the main source

of water is canal water and ground water sources from deep aquifers from tube-well based schemes. There are 12267 villages comprising of 14111¹³⁵ habitations¹³⁶ out of which, 1595 habitations had not been covered (March 2010). As of February 2015¹³⁷, 157 out of 15333 habitations¹³⁸ yet to be covered. The prime objective of NRDWP is to provide every rural person with adequate and safe water for drinking, cooking and other basic domestic needs on a sustainable basis with 70 Litres per capita per day (lpcd) by 2022. There are five components of NRDWP i.e. (i) Coverage; (ii) Water Quality; (iii) Operation and Maintenance (with funding pattern GOI and GOP 50:50); (iv) Sustainability; and (v) Support Activities and Water Quality Monitoring and Surveillance (both 100 *per cent* funded by GOI).

2.6.2 Organisational set up

The NRDWP is implemented in the State under the overall guidance of the State Water and Sanitation Mission (SWSM) constituted in August 2009. Under SWSM, Apex Committee (AC) headed by the Chief Secretary, GOP and the Principal Secretary, Department of Water Supply and Sanitation (DWSS) as co-chairman was constituted. A State Level Scheme Sanctioning Committee (SLSSC), headed by Principal Secretary, DWSS, was formed (August 2009) to accord approval to Annual Action Plan of the State. At the district level, District Water and Sanitation Missions (DWSM) headed by Chairman of Zila Parishads (ZPs) with Executive Engineers (EEs) of DWSS as members were constituted. The DWSM is responsible for formulation, management and monitoring of projects and progress in achieving drinking water security. Further, the Village Water and Sanitation Committees (VWSCs)/Gram Panchayat Water and Sanitation Committees (GPWSCs) were set up in each village/Gram Panchayat (GP) for planning, monitoring, implementation and O&M of the Water Supply Schemes.

2.6.3 Audit objectives

The audit objectives were to assess whether:

- an institutional mechanism existed to plan and ensure effective implementation of the programme on a sustainable basis and in a time bound manner;
- allotment of funds was adequate and fund management was effective;
- the programme was implemented effectively, economically and efficiently; and
- adequate internal control mechanism was in place.

¹³⁵ As per survey 2008.

¹³⁶ It is a term used to define a group of families living in proximity to each other, within a village. It could have either heterogeneous or homogenous demographic pattern.

¹³⁷ Figures of March 2015 were not available.

¹³⁸ As per annual plan of the department.

2.6.4 Scope of audit and methodology

The Performance Audit entailed scrutiny of records for the period 2010-15 during October 2014 to June 2015. Out of 22 districts of Punjab, six districts¹³⁹ were selected by Probability Proportional to Size with Replacement method for detailed scrutiny. In the six districts, out of 31 blocks, 13 blocks (42 *per cent*) and in the selected blocks, out of 166 GPs in which the programme was implemented, 62 GPs (37 *per cent*) were selected by adopting Simple Random Sampling without Replacement for physical verification and detailed scrutiny. For this purpose, records of Chief Engineer, DWSS (CE), 13 EEs¹⁴⁰, Water Supply and Sanitation Division (WSSD) of the selected districts and Communication and Capacity Development Unit (CCDU), Mohali were scrutinized. An entry and exit conference was held on 16 February and 31 December 2015 respectively with the representative of the Department. Responses received from the department have suitably been incorporated in the review.

Mention was made on ‘Drinking Water’ in paragraph 4.1 of Report of the Comptroller and Auditor General of India (CAG) for the year ended 31 March 2001 (Civil), Government of Punjab and paragraph 3.1 of CAG’s Report for the year ended 31 March 2006 (Civil) on ‘Review of Water Supply and Sanitation Department’ in which the ARWSP was covered as a part of this review. Paragraph 4.1 was discussed in the Public Accounts Committee (PAC) meeting during February 2008. However, paragraph 3.1 was transferred (December 2011) to the Department for taking action at its own level as directed by PAC. Audit also examined compliance of recommendations of PAC and assurance given by the Department to PAC, wherever applicable.

2.6.5 Audit criteria

The audit findings were bench marked against the criteria derived from the following sources:

- Guidelines of NRDWP;
- Punjab Financial Rules; and
- Instructions issued by the GOI and GOP from time to time.

Audit findings

2.6.6 Planning

2.6.6.1 Improper planning of programme

As per requirement of para 12 read with provisions of Annexure VII of NRDWP guidelines (revised 2013), SWSM along with Apex Committee(AC),

¹³⁹ (i) Faridkot; (ii) Hoshiarpur; (iii) Mohali; (iv) Patiala; (v) Rupnagar; and (vi) Sri Muksar Sahib.

¹⁴⁰ EE, Water Supply and Sanitation Division (i) Faridkot; (ii) No. 1, Hoshiarpur; (iii) No. 2, Hoshiarpur; (iv) Garhshankar; (v) Talwara; (vi) No. 3, Mohali; (vii) No. 1, Patiala; (viii) No. 2, Patiala; (ix) Rajpura; (x) No. 1, Rupnagar; (xi) No. 2, Rupnagar; (xii) No. 1, Sri Muksar Sahib; and (xiii) Malout.

SLSSC, DWSM, VWSC/GPWSC were constituted (August 2009) for effective planning/implementation of NRDWP. The SWSM was required to hold Annual General Meetings (AGM), AC was to meet quarterly, SLSSC and DWSM-twice in a year. Further, Clauses 13 and 14 of the guidelines provides that VWSC was fully responsible for planning, implementation, management and O&M of rural water supply schemes. For this purpose, Village Water Security Plan (VWSP) was to be prepared. On the basis of VWSP, the District Water Security Plan (DWSP) was to be made, and to give a definite direction to the programme a five year Comprehensive Water Security Plan (CWSP) was also to be prepared by the State. Para 11.3 of guidelines (revised 2013) provide that the State Government may take-up monitoring and evaluation studies on the implementation of rural water supply programme. Audit observed that department had not taken up monitoring and evaluation study on the implementation of the NRDWP ever since its inception. However, audit observed (December 2014 to April 2015) as under:

Though SWSM conducted four AGMs (against five required), no meeting of AC was held, the SLSSC held only two meetings (May 2013 and September 2014) against 10 during 2010-2015. The Governing Body¹⁴¹ of DWSM held no meetings during 2010-2015. In the meetings of SWSM, the issues related to convergence of NRDWP with Mahatma Gandhi National Rural Employment Guarantee Scheme (MGNREGS) were not discussed which resulted in the issues of convergence being left un-addressed, as discussed in paragraph 2.6.8.6.

➤ Total 166 schemes were to be completed in the selected districts. However these schemes were executed without preparation of VWSP. Further, the five year CWSP was also not prepared ever since the inception of the programme which indicated that the planning lacked a long term perspective.

In the exit conference, the department admitted the facts and stated that the requisite meetings will be held and required VWSP/CWSP will be prepared in future.

2.6.6.2 Non-setting up of Block Resource Centres

According to Annexure VII (6) (2) of the guidelines, the role of Block Panchayats in rural drinking water and sanitation sector needs to be strengthened to provide guidance, support and monitor water supply and sanitation status in the villages. To achieve this objective, Block Resource Centres (BRC) were to be set-up at the block level to provide continuous support in terms of awareness generation, motivation, mobilization, training, preparation of Village Action Plans (VAP) and handholding of VWSC. Further, for proper functioning of BRCs, qualified Block Coordinators (BC) and Cluster Coordinators (CC) were also to be appointed.

Audit observed from the records of EEs of selected districts and CCDU that the BRC was not set-up in any of the selected blocks. Further, though 142 BCs

¹⁴¹ Chairman of Zila Parishad, Chief Executive Officer of Zila Parishad, All MPs/MLAs of District, Deputy Commissioner and Executive Engineers.

in Punjab were appointed, no CC was appointed. Though the main function of BRCs was to provide training to the members of VWSCs and to help in preparation of VWSP but due to absence of BRCs, community participation remained ignored and VWSCs were unable to prepare the VWSP.

In the exit conference, the Executive Engineer, CCDU stated that 142 Block Coordinators have been appointed and block resource centres under the control of block panchayats were not established due to paucity of funds. Thus, non-setting up of BRCs had resulted into lack of proper feedback from BCs thereby adversely affecting implementation of the scheme as discussed above.

2.6.6.3 Non-preparation of Operation and Maintenance Plan

According to para 9.7 of NRDWP guidelines, States may use the O&M manual prepared by the Ministry of Drinking Water and Sanitation (MDWS) or prepare a State specific O&M Manual to guide systematic O&M. The GOP was following the manual prepared by MDWS.

Audit observed from the records of CE that during 2010-15, an expenditure of ₹ 85.69 crore was incurred on O&M of water supply schemes without any detailed State or District O&M plan, which was violative of the guidelines.

In the exit conference, the department stated that the O&M plan for State and district level was not prepared, however, the O&M plan for every scheme is prepared at division level individually and approved by the competent authority. Reply was not acceptable as the O&M Plan at State level was to be prepared as per provisions of guidelines.

2.6.7 Financial Management

2.6.7.1 Budget allotment and expenditure

Clause 16 and 17 of NRDWP guidelines require SWSM to maintain two accounts, namely, Programme Account and Support Activities Account in any Public Sector Bank at the State Headquarters. Allocation of funds under NRDWP is made by GOI in the beginning of the financial year and credited into accounts opened for the purpose under the control of SWSM and GOP is to match the programme account with funds as per the funding pattern indicated in guidelines. Further, SWSM releases the funds to the districts. The first instalment of 50 *per cent* of the allocation under the Programme Fund is released by GOI if the State has drawn the second instalment of the previous year and the second instalment is released on receipt of specific proposal for the year. The budget allotment and expenditure of programme and support funds¹⁴² for the last five years are shown in **Table 2.6.1 and 2.6.2**.

¹⁴² Programme funds: incurred on coverage, water quality, O&M and sustainability components and Support funds: incurred on support activities and water quality, monitoring and Surveillance.

(i) Programme funds

The Programme funds are meant for the components such as coverage, water quality, O & M and sustainability and these funds are provided in the ratio of 50:50 between GOI and GOP. The position of budget allotment and expenditure there against is given in **Table 2.6.1**.

Table 2.6.1: Budget allotment and expenditure under programme funds

(₹ in crore)

Year	OB	Central share (GIA)	State share (GIA)	From other state schemes	Interest	Total (2+3+4+5+6)	Expenditure	Closing balance
1	2	3	4	5	6	7	8	9
2010-11	3.47	113.10	17.32	41.68	1.12	176.69	140.59	36.10
2011-12	36.10	119.94	11.06	8.97	0.51	176.58	140.79	35.79
2012-13	35.79	136.52	0.47	0.91	1.20	174.89	126.05	49.07 ¹⁴³
2013-14	49.07	139.37	0.97	2.65	1.95	194.01	162.59	31.19
2014-15	31.19	91.52	3.27	0	0.64	126.62	98.43	28.19
Total		600.45	33.09	54.21	5.42		668.46	

Source: Departmental data

GIA: Grants in aid

The above table shows that an amount of ₹ 54.21 crore was diverted, to execute the works of NRDWP from other state funded programmes¹⁴⁴, which was reflected as liability in the UCs. Out of ₹ 54.21 crore, an amount of ₹39.94 crore (2011-12: ₹ 12.07 crore, 2012-13: ₹ 10.24 crore, 2013-14: ₹ 9.13 crore and 2014-15: ₹ 8.50 crore) was adjusted and balance liability of ₹ 14.27 crore was yet to be cleared (March 2015). However, the physical/financial status of the schemes from where these funds were diverted and the components of NRDWP against which the liability was created/cleared were not on record.

In the exit conference, the department stated that the expenditure was incurred at the divisional level in anticipation that additional grant/funds will be received from GOI. In the audit report prepared by Chartered Accountant, the excess expenditure incurred from other state funded programmes was taken as liability, out of which maximum liability has been cleared. Reply was not acceptable as the expenditure was incurred in excess and the liability was cleared from the additional funds released by the GOI in subsequent years.

(ii) Support funds

The support funds are meant for support activities, water quality, monitoring and surveillance for which 100 per cent funds are provided by GOI. The position of budget allotment and expenditure there against is given in **Table 2.6.2**.

¹⁴³ The difference ₹ 0.23 crore was due to cheques pending, cleared during 2013-14.

¹⁴⁴ Other State funded programme- the schemes which are 100 per cent State funded.

Table 2.6.2: Budget allotment and expenditure under Support funds

(₹ in crore)

Year	Opening balance	Allocation by GOI	Central share released	Short release (3-4)	Interest	Total (2+4+6)	Expenditure	Closing balance (percentage of savings in bracket)
1	2	3	4	5	6	7	8	9
2010-11	7.59	4.11	3.49	0.62	0.25	11.33	5.39	5.94 (52)
2011-12	5.94 +0.14	3.72	2.06	1.66	0.30	8.44	1.58	6.86 (81)
2012-13	6.86	6.17	2.19	3.98	0.39	9.44	2.18	7.26 (77)
2013-14	7.26	5.67	5.25	0.42	0.37	12.88	8.02	4.86 (38)
2014-15	4.86	5.24	2.86	2.38	0.22	7.94	2.59	5.35 (67)
Total		24.91	15.85	9.06				

Source: Departmental data

(a) The above table showed that, during 2010-15, the funds released were not fully utilized. The percentage of savings ranged between 38 and 81 per cent. However, Departmental data showed that the targets for support activities were achieved.

(b) Para 17 (i&o) of guidelines (revised 2013) provide that funds under support activities would be released in two instalments and it would be based on submission of activity-wise physical and financial progress and UCs. While releasing the central share, the quantum of unutilized funds¹⁴⁵ would be kept in view. Audit observed that during the year 2010-15, GOI had allocated ₹ 24.91 crore under support activities, out of which only ₹ 15.85 crore were released. The GOP failed to avail remaining grant of ₹ 9.06 crore pertaining to the period 2010-2015.

In the exit conference, the department stated that an unspent amount of ₹ six crore pertaining to Water Quality and Sector Reforms project financed by GOI was taken as opening balance of support activity funds. Due to this, huge savings were depicted in the UCs of the support funds. As per guidelines of GOI, proposal for release of second instalment could only be submitted after utilisation of 60 per cent of available funds and due to savings of more than 60 per cent the second instalment was not released. The targets were fully achieved as these activities are also carried out under the World Bank project. The reply was not acceptable as the World Bank Project was not implemented in those villages where NRDWP was implemented and the financial targets were not reduced with reference to unspent balances.

(c) As per clause 16 of guidelines (revised 2013), SWSM shall select a bank branch of any public sector bank with internet connectivity at the State Headquarters for maintaining two accounts namely Programme Account and Support Activities Account and the GOI shall release the funds into these accounts for further release to the implementing units by SWSM.

Audit observed from the records of CE that GOI released (June 2014 to March 2015) ₹ 97.38 crore (Programme Funds- ₹ 91.52 crore and Support Funds- ₹ 5.86 crore) to the SWSM. However, the funds were deposited into

¹⁴⁵ Carry over funds in the next financial year will be allowed to the extent of 10 per cent of the total amount released.

Government account. It was also observed that during 2014-15, bills aggregating ₹ 20.22 crore (21 per cent) were not cleared by the treasuries. In the selected districts, against the bills of ₹ 28.38 crore, bills amounting to ₹ 9.03 crore (32 per cent) were not cleared by the treasuries. Thus, crediting of funds into the Government account was in contravention of guidelines as these funds could not be utilized on activities related to NRDWP.

In the exit conference, the department stated that the funds were transferred into Government account after receiving the direction of Finance Department of the State. However, no reply was furnished by Finance Department (December 2015).

2.6.7.2 Short-release of State share

As per clause 16.5 of guidelines (revised 2013), GOP shall match the Programme Account with the funds as per the funding pattern given in the guidelines. The component wise position of fund released by GOI and GOP were as shown in **Table 2.6.3**.

Table 2.6.3: Component-wise detail of releases/short release of state share

(₹ in crore)

Year	Release by GOI	Component	Funding pattern in percentage	Funds released component wise	State Share required	State Share released	Short release by state
2010-11	113.10	Coverage	45	50.90	50.90	0.00	50.90
		Water quality	20	22.62	22.62	7.00	15.62
		O&M	10	11.31	11.31	10.32	0.99
2011-12	119.94	Coverage	45	53.97	53.97	11.06	42.91
		Water quality	20	23.99	23.99	0.00	23.99
		O&M	10	11.99	11.99	0.00	11.99
2012-13	136.52	Coverage	47	64.16	64.16	0.47	63.69
		Water quality	20	27.30	27.30	0.00	27.30
		O&M	15	20.48	20.48	0.00	20.48
2013-14	139.37	Coverage	47	65.50	65.50	0.97	64.53
		Water quality	20	27.87	27.87	0.00	27.87
		O&M	15	20.90	20.90	0.00	20.90
2014-15	91.52	Coverage	47	43.01	43.01	3.27	39.74
		Water quality	20	18.30	18.30	0.00	18.30
		O&M	15	13.73	13.73	0.00	13.73
Total				476.03	476.03	33.09	442.94

Source: Departmental data

The above table shows that during the period 2010-15, ₹ 476.03 crore were released by GOI for different components. However, GOP had released only ₹ 33.09 crore under these components against the requirement of ₹ 476.03 crore which resulted into short-release of state share amounting to ₹ 442.94 crore which further resulted in non-achievement of targets as discussed in the Para No. 2.6.8.1.

In the exit conference, the department stated that the expenditure incurred by the State in water sector is treated as State Share and was more than the required state share. Reply was not acceptable as due state share should be released for the NRDWP and the expenditure incurred on water sector could not be treated as State share. Mention was also made in Paragraph No.4.1.4.2 of CAG's Report (Civil) for the year ended 31 March 2001 regarding non-release of funds by the Finance Department. The PAC had recommended that State Government must honour its commitments in such cases. Despite PAC recommendations this practice persisted during the period of Performance Audit.

2.6.7.3 Imposing of cut in grants by Government of India

Audit observed from the records of CE and EE, CCDU that GOI had imposed cuts of ₹ 16.26 crore (during 2011-15), from the programme funds due to excess expenditure on O&M component over the prescribed limit and ₹ 0.84 crore (during 2010-15) from the support funds on account of late submission of proposals with the delay ranging between 60 and 129 days to the GOI against the provisions of 17(i) & (h) of NRDWP guidelines.

The department stated in exit conference that the amount of cut was adjusted with the additional grants released subsequently by the GOI. However, the matter has been taken up with the GOI. The reply was not acceptable because the additional funds were released during 2010-15 for various components and not for compensating the cut. Imposition of cut not only affected the achievement of targets but also led to lapse of Central grant of ₹ 17.10 crore (₹16.26 crore under programme funds and ₹ 0.84 crore under support funds), whereas the Department had taken-up (January 2015) the matter with GOI only for ₹ 3.52 crore for which no reasons were given by the department.

2.6.7.4 Submission of incorrect Utilisation Certificate

As per Annexure X of guidelines, UCs to be submitted to GOI should include all unspent balances for revalidating the same for next year.

Audit observed from the records of two divisions¹⁴⁶ that ₹ 1.92 crore were transferred to the sub-divisions in March 2010 to show "Nil" balance in the cash book of programme fund, which resulted into mis-statement of financial position of the programme and UC, while the amount was physically available with the sub-divisions. Further, out of interest of ₹ 5.25 lakh earned on programme fund, only ₹ 3.72 lakh was taken in the UC by EE, WSSD No. 2, Patiala. In the exit conference, the department stated that the issue was sorted out and updated UCs were received from field offices for further submission to GOI. However, neither correct UCs from field offices nor any reply regarding non-accounting of interest in UCs was furnished (January 2016).

¹⁴⁶ (i) Water Supply and Sanitation Division No 1, Patiala : ₹ 0.70 crore; and (ii) No. 2, Patiala : ₹ 1.22 crore.

2.6.7.5 Diversion of funds

As per para 17 (t) of guidelines, funds provided under NRDWP are to be used to meet the expenditure on approved schemes and O&M as prescribed under the guidelines. In two out of six selected districts, the funds were diverted for other purposes as detailed in **Table 2.6.4** which were not covered under NRDWP.

Table 2.6.4: Diversion of funds

(₹ in crore)

Sr. No.	Name of Division	Name of work	Amount diverted
1.	WSSD No. 2, Patiala	Small bore sewerage scheme	1.86
2.	WSSD No. 1, Patiala	NABARD, drilling of tubewell and maintenance of Govt. buildings.	0.33
3.	WSSD, Rajpura (District-Patiala)	Payment to advocates	0.09
4.	CCDU, Mohali	World Bank project	0.02
Total			2.30

Source: Departmental data

In the exit conference, the department stated that the issue regarding diversion of funds has been sorted out. All the funds diverted earlier have been re-appropriated. In case of CCDU and Rajpura Division, the earlier diverted funds for other programmes will be re-appropriated shortly. However, on verification by the audit from the divisions (February 2016) it was found that the funds were yet not re-appropriated.

2.6.7.6 Late submission of audit reports

As per clause 18.1 of guidelines, the SWSM is to ensure that the accounts are audited by a Chartered Accountant within six months of the close of the financial year.

Audit observed from the records of CE that during the period 2010-11 to 2014-15 the audit reports of Chartered Accountant were submitted to GOI with delay ranging between 14 and 89 days and only the report for the year 2012-13 was submitted within the prescribed time schedule. Thus, late submission of audit reports was against the guidelines.

In the exit conference, the department stated that reports are being submitted with the proposal of second instalments, Utilisation Certificate with the 60 per cent of funds utilized. Reply was not acceptable as the proposal of second instalment was to be submitted up to 31 December, however, the reports along with UCs were to be submitted up to 30 September.

2.6.8 Implementation

2.6.8.1 Targets and achievements

As per annual plans submitted by SWSM to GOI during 2010-15, the targets were fixed for all the programmes being implemented in the State. No separate targets were fixed for NRDWP. The targets, achievement, objectives and

funding pattern for coverage, sustainability and O&M¹⁴⁷ components of the programmes were as under:

(i) Coverage

The objective of the component was to provide safe and adequate drinking water, supply to unserved, partially served and slipped-back habitations, potable drinking water to quality affected habitations and to meet the expenditure on running, repair and replacement costs of drinking water supply projects. The funds under the component are provided in the ratio of 50:50 by GOI and GOP. During 2010-15, an expenditure of ₹ 439.21 crore was incurred under the Coverage component to provide safe and adequate drinking water supply to unserved, partially served and slipped-back habitations, potable drinking water to quality affected habitations and to meet expenditure on running, repair and replacement costs of drinking water supply projects.

The status of total habitations in the State as well as in the test-checked districts, habitations covered against the targets fixed were as shown in **Tables 2.6.5 and 2.6.6.**

Table 2.6.5: Habitations targeted and covered in State during 2010-15

Year	Target	Achievement	Shortfall (Percentage)
1	2	3	4
2010-11	2023	1658	365(18)
2011-12	1630	643	987(61)
2012-13	1473	617	856(58)
2013-14	1939	1227	712(37)
2014-15	1850	671	1179(64)

Source: Annual action plans, Utilization Certificate and IMIS reports

Table 2.6.6 : Habitations targeted and covered in selected districts during 2010-15

Year	Target	Achievement	Shortfall (Percentage)
2010-11	530	496	34 (6)
2011-12	390	209	181 (46)
2012-13	403	252	151 (37)
2013-14	363	337	26 (7)
2014-15	193	132	61 (31)

Source: Annual action plans and IMIS

The data in the above table revealed the following:

- During 2010-15, the shortfall in achievement of targets for Coverage in the State ranged between 18 and 64 *per cent* while in the six test-checked districts it was between 6 and 46 *per cent*.

(ii) Sustainability

The objective of the component was to encourage the States to achieve drinking water security at the local level for which 100 *per cent* funds are provided by GOI.

¹⁴⁷ The targets for O&M were not fixed as no plan for this component was prepared as discussed in para 2.6.6.3.

During 2010-15, funds of ₹50.53 crore were spent under the sustainability component (which includes renovation of ponds, rain water harvesting, recharging of dug well, etc), a 100 per cent centrally sponsored component. The year wise targets and achievements there against are as shown in **Table 2.6.7**.

Table 2.6.7: Targets and achievements under sustainability component during 2010-15

Year	Targets	Achievements	Expenditure (₹ in crore)	Shortfall (in percentage)
1	2	3	4	5
2010-11	586	181	11.57	69
2011-12	780	185	10.88	76
2012-13	399	55	12.84	86
2013-14	1025	75	5.40	93
2014-15	250	101	9.84	60
Total	3040	597	50.53	

Source: Departmental data

During 2010-15, the shortfall in achievement of targets for construction of sustainability component in the State ranged between 60 and 93 per cent.

In the exit conference, the department stated that the targets were not achieved due to shortage of funds and manpower.

2.6.8.2 Implementation of programme

In State 2345 schemes (piped water supply scheme/installation of tubewell/distribution system) were to be completed during 2010-2015. In the selected districts/blocks, 166 water supply schemes were to be completed at a cost of ₹ 59.97 crore under NRDWP. Out of 166 schemes, four schemes¹⁴⁸ were dropped from this programme as these were completed under the World Bank project. The district wise position of implementation of the schemes was as shown in **Table 2.6.8**.

Table 2.6.8: Implementation of programme

Sr. No.	Name of district	Schemes to be completed	Schemes completed in time	Amount involved (₹ in crore)	Work in progress	Schemes completed with delay	Non-functional schemes	Schemes dropped
1	2	3	4	5	6	7	8	9
1.	Faridkot	11	3	1.73	5	1	-	2
2.	Hoshiarpur	38	16	8.47	2	19	-	1
3.	Patiala	25	22	4.52	0	0	3	
4.	Rup Nagar	53	28	8.89	3	21	-	1
5.	Sri Muktsar Sahib	10	4	2.17	4	2	-	.
6.	S.A.S Nagar	29	27	6.73	0	2	-	-
	Total	166	100	32.51	14	45	3	4

Source: Departmental data

The table showed that only 100 schemes were completed at a cost of ₹ 32.51 crore within time schedule, 45 schemes were completed with a delay ranging

¹⁴⁸ (i) Dhilwan Kalan;(ii) Madhak; (iii) Khanpur; and (iv) Jhalian Kalan.

between 24 and 889 days, 14 schemes were in progress and four schemes were dropped. Three schemes were non-functional due to non-payment of electricity bills as discussed in para 2.6.8.3.

In the exit conference, the department stated that the schemes were completed with delays due to site problem and non-availability of funds. The reply was not acceptable as the availability of site and funds were to be ensured by the department before commencement of work.

2.6.8.3 Ungainful expenditure on non-functional schemes

Para 9.6 of guidelines provides that all water supply schemes within the GP shall be maintained by the gram panchayats.

	
<p>Closed Water Supply scheme Lang, District Patiala (28.1.2015)</p>	<p>Closed Water Supply scheme Dhanthal, District Patiala (1.12.2014)</p>

Audit observed from the records of *EEs* that in Patiala District three schemes¹⁴⁹ were completed (November 2009, February and October 2010) under NRDWP with an expenditure of ₹ 70.98 lakh. However, during joint visit (December 2014 and March 2015), it was found that these schemes were non-functional with effect from January 2011 to May 2012 due to non-payment of electricity bills by the VWSCs. Further, 12 schemes¹⁵⁰ of three selected districts along with three Reverse Osmosis Plants¹⁵¹ (RO plants) completed (May 2009 and March 2011) at a cost of ₹ 433.81 lakh under other programme were non-functional with effect from March 2009 to July 2014 due to non-payment of electricity bills and RO plants were non-functional as raw water was to be supplied through these water supply schemes.

Thus, expenditure of ₹ 504.79 lakh on these schemes was ungainful besides causing disruption in supply of potable water to the habitations covered under the schemes.

¹⁴⁹ (i) Badshahpur (May 2012); (ii) Dhanthal (January 2011); and (iii) Lang (November 2011).

¹⁵⁰ (i) Narangwal; (ii) Akaut; (iii) Daun Kalan; (iv) Khaspur; (Patiala district); (v) Khara; (vi) Chandbhan; (vii) Golewala; (viii) Bhana; (ix) Sikhanwala; (x) Ghumiara; (xi) Pakhi Kalan (Faridkot); and (xii) Asha Butter (Sri Muktsar Sahib).

¹⁵¹ (i) Aman Pura; (ii) Daun Kalan; and (iii) Narangwal (Patiala).

In the exit conference, the department stated that the schemes were handed over to the GPWSC concerned to run the schemes and it is the responsibility of the GPWSC to collect the revenue and bear all the O&M expenses. However, the efforts were being made to run these schemes.

2.6.8.4 Irregular allotment of work to ineligible contractor

The work of providing water supply scheme in village Shamkot (Block Kot-Bhai) was administratively approved (October 2012) for ₹ 268.83 lakh and technically sanctioned (December 2012) for ₹ 258.54 lakh. The tenders were floated for ₹ 247.45 lakh in December 2012. In response two firms submitted their tenders. As per clause 19 (ii) of the bidding documents, bidders were to have work experience of similar civil engineering works during the last three years i.e. one contract of at least 80 *per cent* of the value of the current tendered work or two contracts of 50 *per cent* of the value or three contracts of 40 *per cent* of the current value.

Scrutiny of records maintained in WSSD, Malout showed the L2 bidder quoted rates of ₹ 271.69 lakh while L1 quoted rates of ₹ 264.70 lakh. After evaluation of technical bids, the L1 was found non-responsive due to non-fulfillment of experience criteria. The work was allotted to L2 at a cost of ₹ 260.82 lakh after negotiation. However, audit observed that as per experience certificate of L2, he also did not fulfill the experience criteria as he had executed two works costing ₹ 170.36 lakh (₹ 121.54 lakh and ₹ 48.82 lakh) during 2011-12 which were 49 and 20 *per cent* of the estimated cost of ₹ 247.45 lakh, instead of requirement of 50 *per cent* during the last three years. Thus, allotment of work to an ineligible contractor resulted into undue favour to the contractor. An amount of ₹ 258.24 lakh was paid to the contractor for execution of work.

In the exit conference, the department admitted the facts and stated that the work had been completed and the scheme was running successfully. However, the audit observation is noted for future.

2.6.8.5 Running of water supply schemes unauthorizedly

Para 9.6 of guidelines provides that all water supply schemes within the GP shall be maintained by the gram panchayats.

Audit observed from the records of WSSD Division, Garhshankar that 26 water supply schemes were completed and commissioned between May 2011 and March 2014 under NRDWP. Out of these, four¹⁵² schemes completed at a

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(₹ in lakh)

Sr. No	Name of Scheme	Expenditure on scheme	Pending Electricity bill
1	Pipliwal	66.46	8.49
2	Kalewal Beet	71.66	34.63
3	Garhi Mansowal	98.59	48.35
4	Mehindwani	98.41	28.35
Total		335.12	119.82

cost of ₹ 335.12 lakh were neither handed over to the GPWSC as required under NRDWP nor were these being run by the Department. The electricity bills of ₹ 119.82 lakh were pending (May 2011 to October 2015). Further, it was also observed that neither the user charges were being collected by the Department nor by the GPWSC concerned. Thus, an amount of ₹ 335.12 lakh spent on these schemes had not yielded any benefits but had in fact created a liability in the shape of outstanding electricity bills.

In the exit conference, the department stated that it is making sincere efforts to hand over the schemes to the GPWSC.

2.6.8.6 Renovation of ponds without convergence

Clause 5 of guidelines provides that convergence with the MGNREGS for construction of new ponds and rejuvenation of the old ponds, including desilting, should be built into the system design and execution.

Scrutiny of records showed that an amount of ₹ 12.37 crore was incurred (2010-15) on renovation of 204 ponds in the State. In selected districts renovation of 43 ponds was done by Department with an expenditure of ₹ 3.67 crore instead of getting this done under MGNREGS.

The department stated that the work of renovation of ponds has now been executed by the Rural Development Department from MGNREGS funds. The reply was not acceptable as the expenditure of ₹ 3.67 crore incurred from the funds of NRDWP instead of MGNREGS was irregular.

2.6.9 Internal control mechanism

2.6.9.1 Non-evaluation of Project and engagement of Research Agency

Para 11.3 of guidelines (revised 2013) provide that the State Government may take-up monitoring and evaluation studies on the implementation of rural water supply programme. Such proposal needs to be approved by SLSSC and reports should be sent to the GOI and immediate corrective action should be initiated to improve the quality of programme implementation.

Audit observed from the records of CE that the Department had not taken up monitoring and evaluation study on the implementation of the NRDWP ever since its inception. This was not only violative of the guidelines but it also deprived the state Government of an opportunity to take corrective action on matters which were hindering effective programme implementation.

In the exit conference, the Department admitted the facts that no evaluation has been done at State level.

2.6.9.2 Social audit

Para 19.3 of guidelines provides that the community and community based organizations should monitor demand/need and coverage. For this purpose, every six months, on a fixed date there should be a social audit by a community organization to ensure that the works under taken by the DWSS

and PRIs are as per the specification and funds utilized are appropriate to the works under taken.

Audit observed from the records maintained in selected districts that 166 water supply schemes (out of which four schemes were dropped) were either in progress or commissioned during 2010-2015. However, against the required 1214 social audit of selected schemes, no social audit was conducted during said period. Thus, Department failed to involve the community in implementation of the project.

In the exit conference, the representative of the department stated that regular social audit is being conducted since last one and half year. The Department supplied a proforma on which social audit was conducted. However the proforma prescribed for social audit did not cover the parameters¹⁵³ required for social audit.

2.6.9.3 Incorrect reporting to Government of India

Para 19.2 of guidelines (revised 2013) provides that the Integrated Management Information System (IMIS) would be the chief mechanism for monitoring the Programme. It shall be responsibility of the Executive Engineer to enter all the data in the database and ensure its accuracy in order to oversee the regularity at the state level, one officer, having adequate knowledge of Information technology' would be posted.

Audit observed mismatch in data with regard to receipt of funds from GOI and GOP as per cash book maintained at headquarters level and that reported through IMIS as indicated in **Table 2.6.9**.

Table 2.6.9: Discrepancies found in IMIS data and cash book

(₹ in crore)

Year	OB as per IMIS	Funds released by GOI as per IMIS	Funds received as per cash book/UCs	Closing balance as per cash book
1	2	3	4	5
2010-11	Nil	113.21	113.10	25.07
2011-12	Nil	126.77	119.94	21.38
2012-13	Nil	135.26	136.52	9.09
2013-14	Nil	166.19	139.37	7.03
2014-15	Nil	104.24	91.52	Cash book not maintained

Source- Departmental records

As is evident from above table, GOP had provided incorrect information/UCs to GOI during 2010-15 as there was variation in funds released by GOI and funds actually received by GOP as per records.

In the exit conference, the department stated that the measures are being taken to correct the data of IMIS. Thus, the department failed to adhere to the

¹⁵³ (i) Distance from source; (ii) Time taken for fetching water; (iii) Quality;(iv) Reliability of supply during summer months; (v) Responsiveness of the service providers; (vi) User satisfaction; (vii) specification; (viii) funds utilization; etc.

guidelines for monitoring the IMIS at State level and relied upon the figures uploaded which indicated a weak internal control mechanism.

2.6.9.4 Idle field test kits

As per para 10.4 and Annexure III of NRDWP guidelines, field test kits (FTK) are to be used for primary detection of chemical and biological contamination of water. Further, O&M of the field test kits including refilling costs for these kits, cost of disinfectants, minor remedial expenses etc. are to be covered by community contribution of ₹ 1 per family per month to be deposited in the VWSC accounts with separate ledger. Inspection is to be done to check and ensure that the water quality monitoring and surveillance programme is implemented as per norms and also that the community has been involved in the analysis of water samples using field test kits.

Audit observed from the records of CCDU, Mohali that during 2010-15, 7000 field test kits¹⁵⁴ were purchased at a cost of ₹ 1.37 crore¹⁵⁵ and supplied to the Gram Panchayats, WSSD, Schools and Aganwari Centres.

Usable period of all the kits expired after one year, but no effort was made to get these refilled. Contribution from the village families was not collected. Thus, all the field test kits were lying without any use after lapse of the validity



Field test kits lying unusable in Talawara (19.12.14) and Rajpura (Patiala)

period ranging between one and four years.

In exit conference, the department stated that it is difficult to collect ₹ one from each family for recurring cost of the FTK. However, the cost of refilling the FTK is almost same as the cost of new kits. Reply was not acceptable as FTK should be refilled from the funds collected from public not from the Government Funds by purchasing new FTKs.

2.6.9.5 Testing of water

Twenty seven water testing laboratories have been established (during 2008-15) in Punjab at district and divisional headquarter levels. Besides, one State level advance laboratory with the facility to test for uranium and heavy metals has also been established at Mohali. These labs are working under the CCDU.

Audit observed (February 2015) from the records of CCDU that out of 9096 water supply schemes, water of 8880 schemes was tested by CCDU during

¹⁵⁴ 2010-11: 1000, 2011-12: 2000, 2012-13 : 2000 and 2013-14: 2000=7000 field Test kits.

¹⁵⁵ 7000 field test kits @ ₹ 1957.50 per field test kits.

2010-2015 (upto January 2015). Out of these tests, samples of 2608 schemes failed due to Uranium, Heavy metals found in the water which affected 3922 habitations. In selected districts, water samples of 2433 schemes were tested, out of which 772 samples failed due to Uranium, Heavy metals and basic parameters which affected 1300 habitations. No tests were conducted during February and March 2015.

In the exit conference, the Executive Engineer, CCDU admitted the facts and stated that for providing safe drinking water, 1801 RO plants had been installed in the State. Further, 561 RO plants are to be installed out of which 130 have been installed. A project for providing safe drinking water to the affected habitations has been submitted and approval was awaited (December 2015).

Conclusions

The five year rolling plan was not prepared due to which a definite direction for the implementation of the programme could not be given. Due to non-preparation of district and village water security plans, the Programme lacked an integrated approach. Imposition of cuts by GOI due to excess expenditure on O&M component, late submission of proposals and diversion of funds were noticed. There was shortfall in achievement of targets and many water supply schemes remained non-functional. The scheme was not evaluated ever since its inception due to which deficiencies in the implementation of the scheme going un-noticed could not be ruled out. There was data discrepancies in the Integrated Management Information System and actual records due to which incorrect reporting was made to GOI.

Recommendations

The State Government may ensure:

- (i) approval of Annual Action Plan by State Level Scheme Sanctioning Committee and preparation of five year Comprehensive Water Security Plan for long term planning. BRCs should also be established;
- (ii) submission of correct utilisation certificates to GOI;
- (iii) availability of site before the commencement of work; and
- (iv) periodical evaluation study of the programme to make it more efficient and effective.

The matter was referred to Government in July 2015; reply was awaited (January 2016).

Chapter-3

Compliance Audit

Chapter-3

Compliance Audit

AGRICULTURE DEPARTMENT

3.1 Non-functional Pesticide Residue Testing Laboratory

The Department failed to make the Pesticide Residue Testing Laboratory, constructed at a cost of ₹ 2.84 crore, functional even after lapse of four years from its completion.

Adoption of rice-wheat monoculture and loss of biodiversity has led to emergence of new pests and diseases of crops and consequently increased use of pesticides for their control. To monitor pesticides residues in food items, the Agriculture Department proposed (2007-08) to set up a Pesticide Residue Testing Laboratory at Jalandhar (PRTL). The proposal was approved (January 2008) by the State Level Sanctioning Committee (SLSC) under the Rashtriya Krishi Vikas Yojana (RKVY) at a cost of ₹ 5.70 crore (₹ 1.75 crore cost of construction and ₹ 3.95 crore for equipment).

Audit scrutiny of records (February-March 2010) of the Director Agriculture, Punjab and information collected subsequently (January-April 2015) showed that out of ₹ 43.76 crore released to Agriculture Department by the State treasury on 27 March 2009 under RKVY, ₹ four crore were allocated (2009-10) for PRTL. The construction work of PRTL was entrusted¹ (September 2009) to Punjab Mandi Board (PMB), which was completed at a cost of ₹ 2.84 crore and the building was handed over to Chief Agriculture Officer, Jalandhar in December 2011.

Audit observed that proposals for posting of requisite staff and purchase of necessary equipment were moved after a gap of three years only in September and November 2014 respectively, indicating that no steps were taken in these regards at the time of allotment of work. Consequently, the PRTL had still not become operational (January 2016) even after more than four years of the completion of the building. On being asked (December 2014-January 2016) the Director stated that neither the staff had been posted nor equipment have been procured as of February 2016.

Thus, due to delay in positioning the required staff and purchasing equipment by the Department, the Pesticide Residue Testing Laboratory could not be made functional even after lapse of four years from its completion, thereby resulting into idle investment of ₹ 2.84 crore.

The matter was referred to Government in April 2015; reply was awaited (January 2016).

¹ Without preparation of Detailed Project Report.

3.2 Excess payment due to incorrect categorization of electricity connection

Acceptance of electricity connection at Non-Residential Supply tariff by Punjab Agricultural University despite being eligible for Domestic Supply tariff resulted into excess payment of ₹ 77.29 lakh during April 2009 to March 2015.

As per schedule SVI 1.2 of Electricity Supply Instructions Manual, supply of electricity to all the Government/Government aided Universities shall be classified under Domestic Supply (DS) category.

Examination of records (November 2014) of the Comptroller, Punjab Agricultural University, Ludhiana, (University) showed that Executive Engineer (Electrical) of the University (EE) took up (June 2007) the matter with the then Punjab State Electricity Board² (PSEB) to provide ‘Hotline’³ on University’s feeder to speed up its Research, Extension and Teaching work. PSEB agreed (November 2008) to release the connection under the category ‘Non-Residential Supply’ (NRS) after clubbing the load of all the 88 existing connections of the University, which was agreed to by the EE without insistence on application of Domestic Supply (DS) tariff for which the University was eligible. Accordingly, PSEB provided a single connection⁴ under NRS category with effect from 24 February 2009. Since then billing of electricity consumption on that connection was being done under NRS tariff.

Thus, acceptance of electricity connection at NRS tariff by the University authorities despite being eligible for DS tariff resulted into excess payment of ₹ 77.29 lakh on account of difference in rates of NRS and DS tariff, besides other incidental charges viz. octroi, electricity duty, etc. during April 2009 to March 2015. This excess payment would accumulate until the matter is resolved with PSPCL.

The Executive Engineer (Electrical) of the University stated (May 2015) that in order to settle the matter, Chief Engineer (Commercial), PSPCL had been requested (February-October 2015) to clarify about the category (NRS/DS) on which the consumption of the University be billed. Subsequent action of the University/PSPCL was awaited (January 2016).

The matter was referred to Government in May 2015; reply was awaited (January 2016).

² Now Punjab State Power Corporation Limited (PSPCL).

³ Single point metering connection (11KV independent feeder).

⁴ Having account No. W51-CS01-00323.

EDUCATION DEPARTMENT

3.3 Follow-up Audit on Education Department (Secondary Education)

Out of 19 recommendations of Public Accounts Committee on the Performance Audit, two recommendations have been fully implemented; substantial progress was made in 12 cases; and in 5 cases, the Department had not taken significant steps.

3.3.1 Introduction

A Performance Audit on Secondary Education featured in the Audit Report (Civil) Government of Punjab for the year ended 31 March 2010 (Paragraph 2.2) and was presented in the State Legislature on 11 March 2011. The Public Accounts Committee (PAC) reviewed all paragraphs of the Performance Audit of “Secondary Education” in its 183 Report (2012-13) and in other proceedings during July 2012 to November 2015. The Performance Audit highlighted issues relating to financial management, denial of benefit to SC girl students for pursuing 10+2 education, manpower management, non-disbursement of stipend to the students, incorrect deployment of lecturers, etc.

3.3.2 Follow-up Audit

In order to examine the corrective actions taken by the department as per recommendations of the PAC on the issues raised in the Performance Audit on “Secondary Education”, a follow up audit was conducted between July and August 2015.

There were 19 observations and PAC gave its recommendations in all 19 paragraphs. The replies to the follow-up audit/PAC recommendations were kept in view while finalizing this Follow up Report. The status of action taken by the Department on recommendations has been categorised as follows:

- Insignificant/no progress.
- Substantial implementation/progress.
- Full progress in all intended areas and in system improvement.

3.3.3 Status of Recommendations

Audit observed from the records of Director Public Instructions (DPI)/Director General of School Education (DGSE) (Secondary Education) (SE) and their replies that the PAC gave its recommendations against all 19 paragraphs of which the department had fully implemented two recommendations of PAC relating to incorrect deployment of lecturers and performance of students in test-checked schools. Substantial progress was noticed in 12 cases while in five cases, insignificant progress was noticed, as detailed in the following paragraphs:

3.3.3.1 Insignificant/no progress

Recommendations

- (i) *The Finance Department should improve its system of financial management so that grants provided for Central/State schemes are released in time and there is ample time for Department to utilize the grants for the prescribed purposes, and settled the paragraph.*

Financial Management (Paragraph 2.2.6)

The paragraph pointed out gross under utilization of budget provisions during 2005-10. As against the budget provisions of ₹ 1177.43 crore, ₹ 544.65 crore were released, out of which, only ₹ 313.68 crore (58 per cent) were utilized.

During follow up audit (July-August 2015), it was observed that the budget allotments under the State Plan schemes/Centrally sponsored schemes/Shared schemes continued to be inconsistent during the years 2013-14 and 2014-15. As against the allocation of ₹ 1177.61 crore, an expenditure of ₹ 669.93 crore (57 per cent) was incurred, leaving funds of ₹ 507.68 crore (43 per cent) unutilized during 2013-15 under the plan schemes mainly due to non-release of funds by Centre/State Government/treasury as intimated by the Department. Reply of the Finance Department was awaited (December 2015).

- (ii) *The Government may fill vacant posts and strengthen the department.*

Non-posting of Chowkidars in the schools (Paragraph 2.2.9)

The paragraph pointed out that out of 1040 High and Senior Secondary schools, 533 (51 per cent) schools did not have *Chowkidars* in the six test checked districts.

During follow up audit, it was observed that proposal for filling up 2360 vacant posts of *Chowkidars* was sent to Government (May 2015) approval of which was awaited (December 2015). At present against 4689 sanctioned posts of *Chowkidars*, 2711 (58 per cent) posts are vacant as of July 2015.

- (iii) *Since the paragraph related to the Department of Welfare of Scheduled Castes and Backward Classes, Education Department requested to delete it from the list of Education Department. The Committee was not satisfied with the reply of the Education Department.*

Denial of benefit to SC Girl students for pursuing 10+2 education (Paragraph 2.2.17)

The paragraph pointed out that in order to check the high drop out rate, to encourage higher education and increase literacy among Scheduled Caste girl students at the senior secondary level, a scheme for providing encouragement award to the SC girls students who take admission in Class 11 was framed (2007-08) by Government of Punjab, Department of Welfare of Scheduled Castes and Backward Classes. However, against the approved outlay of

₹ 3 crore during 2007-10, an amount of ₹ 1.50 crore was released during 2008-10, out of which ₹ 0.38 crore was utilized during 2008-09 by giving ₹ 1500 instead of ₹ 3000 per student, resulting in denial of the balance benefit of ₹ 1500 to each student.

During follow up audit, it was observed that the funds of ₹ 6 crore were allotted during 2014-15 for disbursement of stipend to the 19863 beneficiaries but bills were not cleared by the treasury denying benefit to the SC girl students despite allocation of funds by the planning department. Finance Department's reply was awaited (December 2015).

(iv) *Since the paragraph related to the Department of Welfare of Scheduled Castes and Backward Classes, Education Department requested to delete it from the list of Education Department. The Committee was not satisfied with the reply of the Education Department.*

Denial of benefits of free text books (Paragraph 2.2.18)

The paragraph pointed out that under the scheme of free text books launched in 2003-04, free text books were to be given to the SC girl students in classes 11 and 12 and belonging to the below poverty line category so as to relieve the parents/guardians of these students from the financial burden. However, against the approved outlay of ₹ 3.20 crore during 2005-10, an amount of ₹ 69.03 lakh was released during 2007-2009. Out of this, ₹ 4.29 lakh only were utilized during 2007-08 thereby depriving SC girl students of the facility of free text books and defeating the very purpose of the scheme.

During follow up audit, it was observed that the matter was taken up (July and December 2015) with the Director, Welfare of Scheduled Castes & Backward Classes Punjab. In reply (January 2016) it was stated that token provision of ₹ 0.01 lakh was made in each year during 2013-14 and 2014-15 but no funds released by the GOP.

(v) *The stipend be disbursed immediately and to fix the responsibility of the delinquent officers.*

Non-disbursement of stipend to the students (Paragraph 2.2.16)

Against the total demand of ₹ 60.29 crore during 2008-10, only ₹ 25.02 crore (41 per cent) were allotted, of which, the DPI (SE) could utilize ₹ 23.53 crore. In case of four schemes,⁵ the coverage of students during 2008-09 was very low ranging from 7.17 to 19.33 per cent only resulting in denial of incentives to the needy students in spite of availability of funds.

During follow up audit, it was observed that there was slight improvement in the disbursement of stipend in respect of only two schemes⁶ where stipend amounting to ₹ 11.20 lakh was disbursed (August 2015) to 7712 beneficiaries. There was no improvement in coverage of beneficiaries in other schemes.

⁵ (i) Special grant to SC; (ii) SC Brilliant students Post Matric exam fee; (iii) Post matric stipend Scheme OBC; and (iv) Stipend to denotified castes.

⁶ (i) Special grant to SC; and (ii) Raj Vidyak Bhalai scheme.

Finance department did not release funds during previous years. Further, it was also intimated that even if the department again requests the Government for allocation of funds, it would not be feasible for the department to disburse the funds to those students who had passed out from schools. However, efforts would be made in future for timely release of funds from the Finance Department.

3.3.3.2 Substantial implementation/progress

(vi) *The cases pending for promotion be examined and if there was any delay on the part of department that may immediately be removed. PAC settled the paragraph.*

Manpower Management (Paragraph 2.2.7)

Against 74198 sanctioned posts of teachers, 17366 posts (23.40 per cent) were vacant. Further, in the six test checked districts against 16010 sanctioned posts of Masters, 2246 posts were vacant and against 3656 posts of lecturers, 1250 posts were vacant.

During follow up audit, it was observed that against 78360 sanctioned posts of teachers, 10897 posts were vacant as of September 2014 in the department. The shortfall had come down to 13.91 per cent as compared to 23.40 per cent in 2009-10. Further, against 19781 sanctioned posts of Masters, 1364 (6.90 per cent) posts were vacant and against 4474 sanctioned posts of lecturers 970 (21.68 per cent) posts were vacant in test checked districts which shows improvement in vacancy position. The action taken with regard to the cases pending for promotion has been called for from the department. Further outcome of the same is awaited (February 2016).

(vii) *The Education Department replied that efforts had been made to increase the pass percentage, especially of the students belonging to the SC category. The committee considered the reply of the department and settled the paragraph.*

Performance of students at the State level (Paragraph 2.2.10)

The paragraph pointed out that the pass percentage of students of class 10 increased from 60.30 per cent (2005-06) to 81.33 per cent (2009-10). The pass percentage of the class 12 was stagnant around 72 per cent during the period 2005-10 implying scope for improvement in performance. The pass percentage of SC boys and girls of class 12 increased from 49.20 to 53.74 per cent and 61.23 to 66.26 per cent, respectively during the period 2006-10.

During follow up audit, the Department intimated that the pass percentage of class 10 had decreased by 15.56 per cent and class 12 increased by 4.14 per cent during the year 2014-15 in comparison to 2009-10. Further, the pass percentage of SC students had also increased to the extent of 14.35 and 11.90 per cent in respect of boys and girls respectively during 2014-15 in comparison to year 2009-10.

(viii) *The committee directed the department to make more efforts and take necessary steps for increasing enrolment of students in Government*

Schools. The committee decided to consider the paragraph for settlement.

Enrolment of students in the test checked schools (Paragraph 2.2.12)

The paragraph pointed out a decrease in enrolment of students of classes 6 to 12, which ranged between 16.02 to 25.48 *per cent* during 2005-10 in 54 out of 148 test checked schools.

During follow up audit, it was observed that there was an increase in enrolment to the extent of 10.79 to 36.18 *per cent* in 49 schools⁷ out of 54 schools and decrease in enrolment to the extent of 7.70 *per cent* in 5 schools⁸ in one district in 2014-15 in comparison to the year 2009-10. The Department assured (July 2015) of further improvement in enrolment of students.

(ix) The world class education environment may be provided for removing shortage of infrastructure on priority basis.

Infrastructure (Paragraph 2.2.13)

In the six test checked districts there was a shortage of infrastructure (desks: 226 schools; class rooms : 276 schools; play grounds: 154 schools; and no/or improper toilets :118 schools).

During follow up audit, it was observed that as of August 2015 there was shortage of class rooms in 137 schools, furniture in 104 schools and playgrounds in 22 schools in the six test checked districts. Further, out of 148 test checked schools in six districts, there was still shortage of infrastructure (desks: 40 schools, class rooms: 24 schools and additional rooms for unsafe buildings: 12 schools).

(x) The repair of unsafe building be done on priority basis or the schools be shifted to other buildings.

Functioning of schools in unsafe buildings (Paragraph 2.2.14)

The paragraph pointed out that 150 school buildings were declared unsafe by the PWD authorities but schools/classes continued to run in these buildings.

During follow up audit, it was observed that out of 150 unsafe buildings of schools, 113 schools had been provided with additional rooms whereas in 37 schools, infrastructural facilities would be provided in a phased manner.

(xi) There was some shortcomings in Government School system due to which the students preferred to enroll in vocational trades with private institutions in spite of high cost of education and PAC recommended to find out the reasons for the same.

⁷ Amritsar:6; Fatehgarh Sahib: 12; Gurdaspur: 18; Ludhiana: 12; and Mansa: 1.

⁸ Ropar: 5.

Non-achievement of targets of vocational education (Paragraph 2.2.15)

The paragraph pointed out that against the target of 453993 students to be trained in vocational trades during 2005-10, only 90705 students were trained resulting in 80 per cent shortfall.

During follow up audit, it was observed that against the total 329361 students enrolled (in Government Schools) at Secondary (11 and 12) level classes during 2014-15, 82340 students (25 per cent) were to be trained in vocational trades. However, only 26027 students were trained resulting in 68 per cent shortfall. The Department attributed (July 2015) the reasons for the above shortfall to shortage of raw material/machinery/funds for the schools where vocational trades were being run and stated that efforts would be made to get the funds from the Government during 2016-17.

(xii) *The Committee was not satisfied with the reply submitted by the department that the grant of ₹7.47 crore for appointment of 1168 Hindi teachers were utilized for appointment of 730 teachers which indicated that the funds for the rest of teachers were diverted and recommended that independent enquiry be made.*

Non-utilization of grant due to non-appointment of Hindi and Urdu teachers (Paragraph 2.2.19)

It was pointed out that GOI sanctioned (November 2009) ₹ 7.47 crore for appointment of 1168 Hindi teachers and ₹ 10.38 lakh for appointment of 42 Urdu teachers in the State. The amount was drawn by the DGSE, Punjab during February and March 2010 and kept in the bank but was not utilized (July 2010).

During follow up audit, it was noticed that against the recruitment of 730 teachers only 677 teachers had joined duty and the funds of ₹ 7.47 crore were utilized on account of payment of salary during 2010-12 which was released by the Government of India for 1168 Hindi Teachers under the Centrally Sponsored Scheme of Appointment of Language Teachers. The grant which was to be utilized by 31 March 2010, was actually utilized after March 2010. The above scheme was shifted under the control of DPI(SE), Punjab from 2012 onwards. So far as Financial Assistance to Government of Punjab for appointment of 42 Urdu Teachers under the Centrally Sponsored Scheme of Financial Assistance for Appointment of Language Teachers was concerned, it was stated that the Scheme was being managed separately.

(xiii) *Responsibility of the delinquent officers/officials be fixed for withdrawing excess money from Government account and also to recover the amount of interest on the amount retained outside the Government account.*

Keeping of Government Money outside the Government account (Paragraph 2.2.20)

The paragraph pointed out that an amount of ₹ 84.46 lakh was released to the Land Acquisition Officer (LAO) in April 2005 for the payment of land acquired for school at Putlighar, Amritsar. Of this, an amount of ₹ 34.74 lakh was returned by the LAO (December 2005) to the District Education Officer(SE), Amritsar which was kept in the shape of a demand draft in contravention of financial rules.

During follow up audit, it was observed that funds of ₹ 34.74 lakh were deposited in the treasury in July 2012 by the DPI (SE), Punjab. So far as disciplinary action against the delinquent officer was concerned, it was stated by the department that concerned employee had retired before finalisation of audit para. The reply did not justify depositing of funds into Government Accounts after more than six years of its drawal.

(xiv) *The Department replied that the unserviceable articles had been disposed of and the amount deposited into the Government account. The committee settled the paragraph.*

Non-disposal of unserviceable store articles (Paragraph 2.2.21)

The paragraph pointed out that unserviceable store articles valuing ₹ 6.10 lakh were awaiting disposal since 1988 in 23⁹ out of the 148 test-checked schools in the six districts.

During follow up audit, it was observed that unserviceable items lying in six schools valuing to ₹ 1.77 lakh were disposed of and proceeds of ₹ 0.89 lakh were deposited in the Government Account (May 2012-August 2015). However, disposal of remaining unserviceable articles of 17 schools valuing to ₹ 4.33 lakh was still pending.

(xv) *Guidelines framed on the basis of audit observations be strictly adhered to in toto and physical verification of store/stock be ensured on yearly basis. PAC settled the paragraph.*

Failure to conduct physical verification of store/stock (Paragraph 2.2.22)

The paragraph pointed out that in 60¹⁰ out of the 148 test-checked schools in six districts, physical verification of store/stock was not conducted since 1998.

During follow up audit, it was observed that 18 out of the 60 schools had not yet conducted physical verification of store/stock (August 2015).

(xvi) *The committee recommended that the monthly reconciliation of receipt and withdrawal be ensured in all the schools. PAC settled the paragraph.*

Non-reconciliation of deposits and withdrawals (Paragraph 2.2.23)

The paragraph pointed out that no reconciliation of deposits of ₹ 70.67 lakh was done by 71 schools during 2005-10. Similarly, reconciliation of withdrawals of ₹ 291.84 crore by 88 schools in the six test checked districts was not carried out since 2005-06.

During follow up audit, it was observed that the reconciliation of deposits for the period 2005-10 had been carried out by 22 out of 71 schools, whereas

⁹ Amritsar:3; Fatehgarh Sahib:3; Gurdaspur: 5; Ludhiana: 7; Mansa :1; and Ropar:4.

¹⁰ Amritsar:8; Fatehgarh Sahib: 1; Gurdaspur:20; Ludhiana: 14; Mansa:6; and Ropar: 11.

reconciliation of withdrawals had been carried out since 2005-06 by 30 schools out of 88 schools.

(xvii) *The reply of the department that Jan Sampark Abhiyan was started in 2004 was considered by PAC and asked that the programme be monitored by the Administrative Secretary.*

Monitoring and Evaluation (Paragraph 2.2.24)

The paragraph pointed out that no Jan Sampark Abhiyan was held by the department during 2005-10 for on the spot evaluation of existing facilities, redressal of students/teachers problems and to meet community leaders for their assessment of school education and suggestions.

During follow up audit, it was observed that as per information received (July 2015) from the department, a team of officials had been constituted by the department for visiting the schools, parent-teacher meetings were being held to address the issues relating to academic growth and to assess infrastructure, etc. during the current year (2014-15) for monitoring and evaluation. The matter was taken up with DGSE (July 2015), Punjab for supply of copies of comprehensive report on the outcome of “Jan Samparak Abhiyan” but no such report had been prepared till date (August 2015).

3.3.3.3 Full progress in all intended areas and in system improvement

(xviii) *PAC found the system of the department defective and recommended that it needs to be stream lined and settled the paragraph.*

Incorrect deployment of lecturers (Paragraph 2.2.8)

The paragraph pointed out that in four¹¹ out of six test-checked districts, 15 lecturers were deployed in the streams of commerce and mathematics in 11 schools in which there was no student in these streams during 2005-06 to 2008-09.

During follow up audit, it was noticed (August 2015) that DPI (SE), through the process of rationalisation of staff during 2009 to 2012, shifted all the lecturers to such schools where there was a shortage.

(xix) *All out efforts be made by the department to increase the pass percentage of students. PAC settled the paragraph.*

Performance of Students in the test checked schools (Paragraph 2.2.11)

The paragraph pointed out that in 48 out of 148 test checked schools in the six districts, pass percentage was less than 40 *per cent* in one or more years in classes 8, 10 and 12 during the years 2005-09.

¹¹ (i) Amritsar:6; (ii) Gurdaspur: 1; (iii) Ludhiana: 1; and (iv) Mansa: 7.

During follow up audit, it was observed that the pass percentage during 2014-15 improved in the test checked schools and it ranged between 45 and 100 per cent, showing overall improvement in the result.

The follow up shows that the Government and department did not initiate concrete action on the recommendations/observations of PAC in a time bound manner. The progress in accepted cases was very slow and even after lapse of five years, compliance of 17 audit observations/findings included in the earlier review were still pending.

Thus, it is evident that while the Department had taken remedial action in some areas, concrete actions is still to be taken in other areas. The Department should, therefore, develop a well formulated plan for taking prompt action on the audit observations for further improving its performance.

The matter was referred to Government in August 2015; reply was awaited (January 2016).

FINANCE DEPARTMENT

3.4 Optimization of grants under Thirteenth Finance Commission

Funds amounting to ₹719.50 crore (21 per cent) were not availed of under eight selected grants due to delayed submission of utilisation certificates to GOI and non-fulfilment of the prescribed conditions under TFC. The State Government did not release ₹255.96 crore to the Administrative Departments/implementing agencies. In order to avail subsequent grants under TFC, the State Government submitted inflated UCs to GOI. Relief amounting to ₹10.43 crore was provided for the items/works not covered under the prevailing norms.

In order to define financial relations between the Centre and State Governments and to make recommendations for the period 2010-15, Thirteenth Finance Commission (TFC) of India was constituted in November 2007. The TFC submitted its report on 29 December 2009 recommending release of ₹ 5510.27 crore under 22 grants¹² for various schemes/purposes in the State of Punjab.

With a view to assess the optimization of grants under TFC received by Government of Punjab (GOP) during 2010-15, an audit was conducted

¹² 1) Border Areas; 2) Development of *kandi* areas; 3) Heritage; 4) Measures to improve adverse sex ratio; 5) Police training; 6) Problem of water logging; 7) Upgradation of irrigation infrastructure; 8) Capacity building; 9) Disaster relief; 10) District Innovation Fund; 11) Elementary education; 12) Employees and pension database; 13) Improvement in justice delivery; 14) Improvement of statistical system; 15) Incentive for issuing UIDs; 16) Urban Local Bodies; 17) Maintenance of roads and bridges; 18) Panchayati Raj Institutions; 19) Protection of forests; 20) Reduction in infant mortality rate; 21) Renewable energy; and 22) Water Sector Management.

(May-August 2015) by test checking the records of the Finance Department and the concerned Administrative Departments in respect of eight¹³ (out of 22) grants (36 *per cent*) under TFC, which were selected by adopting probability proportional to size method of statistical sampling.

Audit findings

3.4.1 Non-availing of TFC grants

Against the total allocation of ₹ 5510.27 crore under 22 grants recommended by TFC, GOP could avail only ₹ 4886.95 crore (89 *per cent*) during 2010-15. As regards selected eight grants, against the allocation of ₹ 3466.80 crore recommended by TFC, GOP availed only ₹ 2747.30 crore during 2010-15 and 21 *per cent* grant (₹ 719.50 crore) could not be availed of due to delayed utilization of funds and submission of utilization certificates (UC) to Government of India (GOI); and non-fulfillment of prescribed conditions for availing subsequent grants under TFC, as detailed in *Appendix 3.1*.

Due to non-availment of full proportion of TFC grants, the objectives under the respective schemes could not be achieved fully.

3.4.2 Shortcomings in utilisation of TFC grants

Test-check of records of selected eight grants showed that out of ₹ 2747.30 crore received from GOI, the State Government utilized ₹ 2217.92 crore¹⁴. Shortcomings noticed with regard to utilisation of five TFC grants during 2010-15 are discussed as under:

Home Affairs and Justice Department

3.4.2.1 Police training

Examination of records (July 2015) of the Director General of Police (DGP) showed that:

(i) The first instalment of ₹ 50.00 crore released (December 2011) by GOI was further released by the State Government to Punjab Police Housing Corporation (PPHC) – an executing agency of the Police Department. The amount was released for executing various works in piecemeal between December 2012 and September 2014 i.e. after a delay of more than one year, which delayed the utilization of funds. Further, out of the third instalment of ₹ 50.00 crore received from GOI in February 2015, ₹ 35.00 crore were released (February-March 2015) to PPHC leaving ₹ 15.00 crore unreleased, which adversely affected the works for upgrading training facilities for police personnel. The DGP attributed (July 2015) the reasons for delayed/non-release of funds to non-clearance of bills by treasury.

¹³ 1) Police training; 2) Development of *kandi* areas; 3) Measures to improve adverse sex ratio; 4) Elementary education; 5) Water Sector Management; 6) Urban Local Bodies; 7) Maintenance of roads and bridges; and 8) Disaster relief.

¹⁴ Inclusive of expenditure of ₹ 604.25 crore incurred out of the accumulation under SDRF in the ratio of 75:25 between GOI and GOP.

(ii) In order to get fourth instalment released from GOI, the State Government submitted (September 2014-March 2015) inflated UC of ₹ 135.00 crore to GOI, whereas only ₹ 50.24 crore¹⁵ were actually utilized as of July 2015. The DGP stated (September 2015) that once the work plans were prepared and approved, the funds were considered to be utilized. The reply was contrary to the TFC guidelines requiring submission of UC for the money actually utilized as per General Financial Rules.

Planning Department

3.4.2.2 Development of *kandi* areas

Test-check of records of the Planning Department showed that out of total funds of ₹ 187.50 crore received from GOI during 2011-15, the Department depicted an inflated expenditure of ₹ 182.02 crore, leaving unspent balance of ₹ 5.48 crore as of June 2015. Whereas, examination of records (July-August 2015) of 36 (out of 79) units¹⁶ of five districts showed that against the receipt of ₹ 129.51 crore (out of ₹ 187.50 crore), ₹ 21.90 crore were still lying unspent with them. The test checked units stated (July-August 2015) that the balance funds would be utilized shortly.

Local Government Department

3.4.2.3 Urban Local Bodies

Examination of records of the Director, Local Government (Director) showed the following shortcomings in utilisation of grants under TFC:

(i) *Submission of UCs before utilisation of grants*

Test-check of records of 33 selected ULBs showed that eight¹⁷ ULBs submitted (March 2011-December 2014) the utilisation certificates (UC) of ₹ 15.53 crore before actually utilizing the grants between March 2011 and July 2015, on the basis of which GOP submitted (March 2011-December 2014) the consolidated UCs to GOI. Of this, an amount of ₹ 1.67 crore¹⁸ was lying unspent with Municipal Corporation, Jalandhar as of 31 July 2015, for which UC had already been submitted to GOI.

The Secretary, Local Government stated (December 2015) that due to

¹⁵ ₹ 40.72 crore (2013-15); and ₹ 9.52 crore (2014-15).

¹⁶ Five divisions of Public Works Department (Building and Roads), Drainage Division Hoshiarpur, Punjab Mandi Board division, Pathankot, 20 Block Development and Panchayat Officers, five Panchayati Raj Divisions, three Civil Surgeons and Punjab Health Systems Corporation.

¹⁷ (i) Jalandhar; (ii) Patiala; (iii) Ludhiana; (iv) Gobindgarh; (v) Dhuri; (vi) Barnala; (vii) Longowal; and (viii) Malout.

¹⁸ Unspent balance included ₹ 0.15 crore of 1st instalment and ₹ 1.52 crore of 2nd instalment of general basic grants of 2010-11.

involvement of different ULBs having different local conditions and circumstances, a considerable time was required for submission of UCs. Non-submission of full UC would have deprived the State from accessing the further release of grants from GOI. The reply was not acceptable as submission of UC without actual utilization of funds was not in line with TFC guidelines.

(ii) *Avoidable payment of interest on non/delayed release of grants*

As per guidelines (para 4.2), the grants received from GOI were required to be transferred to ULBs within five days of its receipt in case of States with easily accessible banking infrastructure and ten days in case of States with inaccessible banking infrastructure. Any delay would require the State Government to release the instalment with interest at the bank rate of RBI for the delayed number of days.

(a) *Non-release of grant*

Out of ₹ 38.71 crore received by GOP on 24 March 2015 as forfeited share of non-performing States for the year 2013-14, an amount of ₹ 11.74 crore due to be released by 29 March 2015, was not released to ULBs. Non-release of grant to ULBs rendered GOP liable to pay interest amounting to ₹ 0.50 crore¹⁹ as of September 2015. The Secretary, Local Government stated (December 2015) that the matter to release ₹ 11.74 crore to ULBs had been taken up with the Finance Department and proposal for sanction of interest amount on delayed release of grant would be submitted as soon as the grant was released to ULBs.

(b) *Delayed release of grant*

GOP released grants to the ULBs during 2010-14 with a delay ranging between 4 and 208 days while it was released within the stipulated time during 2014-15. Delayed release of grant attracted payment of interest to ULBs. Against the interest of ₹ 6.62 crore becoming due to be paid to the ULBs, GOP paid ₹ 5.94 crore only as on 24 September 2014 and that too with a delay ranging between 89 and 443 days. This resulted into short payment of interest of ₹ 0.68 crore.

The Secretary, Local Government stated (December 2015) that the period of five days to release the grants to ULBs was indicative and was not mandatory; and GOI too had never pressed the State for the release of interest beyond five days. The reply was not acceptable as Punjab State having accessible banking infrastructure was required to release the grants to ULBs within five days from their receipt from GOI as per the guidelines *ibid*, as was done during 2014-15.

¹⁹ Calculated on ₹ 11.74 crore at the rate of 8.50 per cent for the period 30 March 2015 to 1 June 2015; 8.25 per cent from 2 June 2015 to 28 September 2015; and 7.75 per cent from 29 to 30 September 2015.

Public Works Department (Buildings & Roads)

3.4.2.4 Maintenance of roads and bridges

Examination of records (June-July 2015) of the Chief Engineer, PWD (B&R), Punjab (CE) and four²⁰ (out of 20) circles of PWD (B&R) to whom the TFC grant was released showed that out of total grant of ₹ 1225.81 crore (GOI share: ₹ 612.00 crore and State Share: ₹ 613.81 crore), only ₹ 994.58 crore (GOI share: ₹ 444.00 crore and State Share: ₹ 550.58 crore) were released by the State Government (Finance Department) to PWD during 2011-15, which was utilized by the Department. Audit observed the following shortcomings in utilisation of grants under TFC:

(i) GOI share of ₹ 444 crore was released to PWD with a delay ranging between 42 and 175 days and the same was utilized for periodical renewal²¹ of roads, in contravention of the guidelines, which provided for the grant to be utilized only for ordinary repairs²². The CE stated (December 2015) that the roads were maintained by periodical or ordinary renewal as per the site condition after getting approval of work programme from the competent authority. The reply of CE was not acceptable as had the grant been utilized only for ordinary repairs, as required under the guidelines, more reparable roads could have been restored.

(ii) The PWD made a provision of ₹ 332.86 crore (GOI share: ₹ 168.00 crore and State share: ₹ 164.86 crore) for maintenance of roads during 2014-15 covering 38 *per cent* of the roads due for periodical renewal. However, GOP did not release funds amounting to ₹ 229.22 crore (GOI share: ₹ 168.00 crore and State share: ₹ 61.22 crore) thereby restricting the allocation for the work plan to State share of ₹ 103.64 crore only.

The Department attributed (June and December 2015) the reasons for non-release of funds to financial constraints in the State and non-passing of bills by the treasuries. The reply was not acceptable as funds under TFC were meant for specific purpose i.e. for repair of roads which were already suffering due to shortage of finances as was evident from the coverage of only 38 *per cent* of roads due for repair during 2014-15 and non-release of funds (₹ 229.22 crore) by the State Government further reduced the coverage of reparable roads to 12 *per cent*.

²⁰ PWD (B&R) Circles (i) Amritsar; (ii) Chandigarh; (iii) Ludhiana; and (iv) Pathankot.

²¹ Periodical renewal involves provision of renewal coat to the wearing surface at a predetermined frequency in continuous stretch to at least 5 to 10 kms.

²² Ordinary repairs involve maintenance of culverts, patch repairs, crack sealing, roadside drainage, repairing of shoulders, painting of highway signs, replacement of damaged retro reflective signs, km stones, etc.; and Bridges: attendance to bearings, joints, wearing coat, railings, minor repairs to sub-structure, super structure, etc. (*As per report of the Committee on norms for maintenance of roads in India issued by Ministry of Road Transport & Highways*).

Revenue, Rehabilitation and Disaster Management Department

3.4.2.5 Disaster Relief

As per recommendations of TFC and instructions of Government of India (GOI), Ministry of Home Affairs (September 2010), a State Disaster Response Fund (SDRF) was constituted at State level for providing immediate relief to the victims of natural calamities²³. The GOI and the State Government were to contribute to SDRF in the ratio of 75:25 of the total annual allocation recommended by TFC in the form of non-plan grants in two instalments (June and December) each year. Examination of records (June-July 2015) of the Financial Commissioner, Revenue, Rehabilitation and Disaster Management Department (FCR) showed the following irregularities in utilization from SDRF:

(i) Non-investment of State Disaster Response Fund

Audit noticed that funds ranging between ₹ 3140.95 crore and ₹ 4113.61 crore were at balance in SDRF during 2012-15, but the same were not invested in any of the prescribed instruments²⁴, as required under the SDRF guidelines (September 2010) and in spite of being pointed out in the Comptroller and Auditor General of India's Report on Social, General and Economic Sectors (Non-PSUs) for the year ended 31 March 2012 (Paragraph 3.1.3.2). Rather, the State Government credited interest of ₹ 940.01 crore to SDRF during 2012-15 on Overdraft Regulations Guidelines of Reserve Bank of India (RBI) by way of book adjustment, as per SDRF guidelines. The FCR stated (August 2015) that as and when the funds were placed at the disposal of the Department by the Finance Department, these would be invested in conformity with the guidelines.

(ii) Loss of interest to SDRF

Audit observed that due to late submission of the requisite certificates/reports²⁵, as required under the SDRF guidelines (September 2010), GOP could not get the GOI's share released on due dates during 2012-15, in spite of being pointed out in the Comptroller and Auditor General of India's Report on Social, General and Economic Sectors (Non-PSUs) for the year ended 31 March 2012 (Paragraph 3.1.3.1). Resultantly, SDRF was credited with GOI and GOP share after delays ranging between 11 and 130 days, thereby causing loss of interest of ₹ 9.38 crore to SDRF during 2012-15.

²³ Cyclone, drought, earthquake, fire, flood, tsunami, hailstorm, landslide, avalanche, cloudburst and pest attack.

²⁴ (a) Central Government dated Securities; (b) Auctioned Treasury Bills; and (c) Interest earning deposits and certificates of deposits with Scheduled Commercial Banks.

²⁵ (i) Certificate in April and October indicating that the amount received earlier had been credited to SDRF along with State's share accompanied by a statement giving up-to-date expenditure and balance amount available in the SDRF; and (ii) An annual report on natural calamities faced in the previous year, by September of every year.

The FCR stated (September 2015) that delay in submission of reports to GOI was due to late receipt of information from DCs. The reply of FCR was not acceptable as the Department should have made strict mechanism to obtain requisite UCs/information timely from DCs for onward submission to GOI within the prescribed time.

(iii) Unauthorized expenditure

(a) As per guidelines (July 2009) prescribing norms for assistance from SDRF, the input subsidy to farmers was to be provided at the rate of ₹ 4000 per hectare (₹1600 per acre), if crop loss was 50 per cent and above for areas under assured irrigation.

Audit of records (July 2015) in the office of FCR showed that against the admissible amount of ₹ 5.60 crore²⁶ under the norms, an amount of ₹ 7.97 crore was disbursed from SDRF to the farmers of districts Tarn Taran and Sangrur, whose crops got damaged exceeding 50 per cent due to heavy rains and flood in July 2010, thereby making excess payment of ₹ 2.37 crore from SDRF.

(b) The CRF (now SDRF) guidelines (July 2009) prescribe the items and norms for assistance to be provided to the victims of natural calamities from SDRF. Audit, however, noticed that an expenditure of ₹ 8.06 crore²⁷ was incurred from SDRF during 2010-12 for the purposes not covered under the norms for providing relief from SDRF.

The FCR referred the audit observation to the respective DCs for obtaining their replies. The reply of the FCR was awaited (December 2015).

(iv) Denial of relief from SDRF

DC, Tarn Taran demanded a relief of ₹ 8.67 crore on 12 August 2010 for restoration of roads and drains damaged due to heavy rains on 22 to 24 July 2010. The details of damaged roads and drains could only be provided by the DC on 12 November 2010 despite it being sought twice by FCR on 15 October 2010 and 3 November 2010. Since the complete proposal was furnished after 110 days (against the norms of 45 days for undertaking the work) from the date of the calamity, the Finance Department declined to sanction (28 December 2010) the relief.

Thus, non-submission of complete proposal by the DC, Tarn Taran denied the relief amounting to ₹ 8.67 crore from SDRF to restore damaged roads and

²⁶ Sangrur: 33048 acre x ₹ 1600 = ₹ 5.29 crore; and Tarn Taran: 1923 acre x ₹ 1600 = ₹ 0.31 crore.

²⁷ ₹ 0.03 crore on recharging of rainwater through bore wells by DC Sangrur (September 2010); ₹ 7.75 crore on strengthening/premix carpet on roads by DC Ferozepur (November 2011); and ₹ 0.28 crore for purchase of fogging machine by Director Health and Family Welfare (December 2011).

drains despite availability of funds.

The FCR referred the matter to the concerned DC for obtaining reply. The reply of the FCR was awaited (December 2015).

Thus, Government did not optimize the grants under TFC to the fullest extent, as in the eight selected grants, an amount of ₹ 719.50 crore (21 per cent) was not availed of due to delayed submission of utilisation certificate to GOI and non-fulfilment of the prescribed conditions under TFC. The State Government did not release ₹ 255.96 crore to the administrative departments/implementing agencies. In order to avail subsequent grants under TFC, the State Government submitted inflated UCs to GOI. The State Government had to pay interest of ₹ 5.94 crore on account of delayed release of grants to ULBs. Available funds ranging between ₹ 3140.95 crore and ₹ 4113.61 crore in SDRF during 2012-15 were not invested in any of the prescribed instruments. Rather, the State Government credited interest of ₹ 940.01 crore on Overdraft Regulations Guidelines of RBI to SDRF during this period. Late credit of funds to SDRF caused loss of interest of ₹ 9.38 crore. Relief amounting to ₹ 10.43 crore was provided for the items/works not covered under the prevailing norms.

The matter was referred to Government in September 2015; reply (except for Urban Local Bodies portion) was awaited (January 2016).

GOVERNANCE REFORMS AND FOOD, CIVIL SUPPLIES AND CONSUMER AFFAIRS DEPARTMENTS

3.5 Non-availing of central assistance

Delay in initiating project led to abandonment of project on 'e-Governance in FCSD and even the available central assistance of ₹ 1.16 crore was not availed of while implementing another project on Grain Management System in PUNGRAIN, thus, blocking the grant-in-aid for about seven years.

The Ministry of Communication and Information Technology, Government of India (GOI) accorded (April 2006) administrative approval of ₹ 2.32 crore to a project proposal on 'e-Governance in Food and Civil Supplies Department in the pilot district Ludhiana' submitted (February 2006) by the Department of Information Technology, Punjab (DIT), to be implemented over a period of eleven months. The objective of the project was to computerize the activities of the Food, Civil Supplies and Consumer Affairs Department (FCSD) so as to improve effectiveness and to bring transparency in its operations and services. The first instalment of grant-in-aid (GIA) of ₹ 1.16 crore received (August 2006) by FCSD from GOI was transferred (November 2006) to Punjab State e-Governance Society (PSeGS) for implementing the project.

Examination of records (January 2015) of PSeGS showed that the matter regarding selection of a consultant for implementation of the project remained under consideration till February 2009, when after about three years DIT, on behalf of FCSD, requested GOI for closure of the said project and forwarded a new project proposal on the Grain Management System (GMS) for procurement, storage and management of wheat in one of the State procurement agencies - Punjab State Grains Procurement Corporation, (PUNGRAIN) - on pilot basis at a total cost of ₹ 2.35 crore. DIT also sought transfer of available funds of ₹ 1.16 crore (out of earlier approved project cost of ₹ 2.32 crore) to PUNGRAIN for its utilization towards GMS project. GOI could not consider (March 2009) the request of the State Government due to imposition of model code of conduct by Election Commission of India at that time.

In February 2010, GOI requested DIT to make a presentation on GMS project before considering it for approval and for transferring the funds of ₹ 1.16 crore from PSeGS to GMS. Since DIT/FCSD did not respond for over three years, GOI asked (May 2013) PSeGS either to submit UC or refund the unutilized amount. Accordingly, PSeGS refunded (June 2013) ₹ 1.86 crore (including interest of ₹ 0.70 crore earned between November 2006 and May 2013) without incurring any expenditure.

The FCSD attributed the reasons for non-finalization of the earlier project to lack of clarity on procedure, technicalities and legalities; and stated (October 2015) that in the meantime, the Department had developed an in-house portal for food grains management which was working satisfactorily. The reply of the Department was not acceptable as delay in initiating project led to abandonment of the first project on e-Governance in FCSD. Even the available central assistance of ₹ 1.16 crore was not availed of while implementing the project on GMS in PUNGRAIN from its own sources²⁸, thus, blocking the GIA for about seven years.

The matter was referred to Government in May 2015; reply was awaited (January 2016).

HEALTH AND FAMILY WELFARE DEPARTMENT

3.6 Implementation of centrally sponsored schemes relating to strengthening of AYUSH infrastructure

Due to non-release of second instalment of ₹6.05 crore by GOI owing to non-submission of utilization certificate for the entire first instalment of grant by the State Government, 67 speciality clinics could not be constructed/established. Clinics constructed/established and machinery and equipment purchased at a cost of ₹1.80 crore could not be made fully functional or utilized for want of requisite staff.

The main objectives of the Department of Ayurveda, Yoga & Naturopathy, Unani, Siddha and Homoeopathy (AYUSH) were the upgradation of AYUSH

²⁸ An expenditure of ₹ 10.89 crore was borne by PUNGRAIN on the maintenance of in-house portal on GMS developed by FCSD during 2009-13.

educational standards, quality control and standardization of drugs, improving the far outreach health care through preventive and curative intervention, affordable and efficacious services, etc. and for this purpose five²⁹ schemes were implemented in the State of Punjab. At State level, Principal Secretary, Health and Family Welfare Department is the administrative head of the Department assisted by Commissioner AYUSH, Director Ayurveda and Director Homoeopathy.

With a view to assess the efficiency and effectiveness in strengthening the AYUSH infrastructure, an audit of four (out of five) 100 *per cent* centrally sponsored schemes³⁰ covering the period 2012-15 was conducted (October 2014-March 2015) by test-checking the records of Director Ayurveda; Director Homoeopathy; Managing Director (MD), National Rural Health Mission (NRHM); MD, Punjab Health System Corporation (PHSC) along with six district³¹ level offices of Ayurveda and Homoeopathy.

Audit findings

3.6.1 Financial management

3.6.1.1 Funding pattern

Against the allocation of ₹ 17.37 crore (August 2006-October 2009) under four selected CSSs, ₹ 11.32 crore were released by GOI. Of this, the Department utilized ₹ 9.45 crore as of March 2015 and ₹ 0.87 crore were refunded (March-August 2013) to GOI owing to savings under the components viz. machinery and equipment and civil work of the respective schemes. However, the unspent amount of ₹ 1.00 crore was neither utilized even after the lapse of period ranging between four and eight years nor were refunded to GOI.

The Homeopathy Department attributed the reasons for non-utilisation of funds of ₹ 0.23 crore³² to non-clearance/sanction of the scheme/funds by the Administrative/Finance Department. The reasons for non-utilization of funds of ₹ 0.77 crore³³ have been discussed in paragraphs 3.6.1.3 and 3.6.2.1.

²⁹ (i) Establishment of speciality clinics of Ayurveda in 121 Primary Health Centres; (ii) Establishment of 12 speciality clinics in Community Health Centre/Sub District Hospital; (iii) Establishment of seven ISM Wings in District Allopathic Hospitals; (iv) Establishment of four ISM&H Wings and one Specialized Therapy Centre (Homoeopathy); and (v) Upgradation of five AYUSH hospitals.

³⁰ (i) Establishment of speciality clinics of Ayurveda in 121 Primary Health Centres; (ii) Establishment of 12 speciality clinics in Community Health Centre/Sub District Hospital; (iii) Establishment of seven ISM Wings in District Allopathic Hospitals; and (iv) Establishment of four ISM&H Wings and one Specialized Therapy Centre (Homoeopathy) sanctioned between August 2006 and October 2009.

³¹ (i) Gurdaspur; (ii) Jalandhar; (iii) Ludhiana; (iv) Patiala; (v) Ropar; and (vi) Sangrur.

³² Establishment of four ESM&H wings and one Specialized Therapy Centre (Homeopathy).

³³ (i) Establishment of 12 speciality clinics in CHC/SDH (₹ 0.56 crore); and (ii) Establishment of Speciality Clinics of Ayurveda in 121 PHCs (₹ 0.21 crore).

3.6.1.2 Non-availment of second instalment for establishment of speciality clinics in Ayurveda in 121 PHCs

The Government of India, Ministry of Health and Family Welfare, Department of AYUSH (GOI), against the allocation of ₹ 12.10 crore³⁴, released (October 2009) ₹ 6.05 crore as first instalment to the State Government for establishment of speciality clinics of Ayurveda in 121 PHCs. The second instalment was to be released on receipt of Utilisation Certificate (UC) to be submitted within 12 months of the closure of the financial year. However, the Department submitted UC for ₹ 5.58 crore to GOI in November 2014 though it utilized ₹ 5.61 crore up to March 2015. Due to non-submission of UC of the entire grant (₹ 6.05 crore) even after four years of its becoming due i.e. by March 2011, the second instalment of ₹ 6.05 crore was not released by GOI, which adversely affected the implementation of the Scheme, as discussed in paragraph 3.6.2.1.

In reply, Director Ayurveda stated (June 2015) that efforts were being made to utilize the balance funds.

3.6.1.3 Lapsed budget provisions

With a view to promote Panchkarma, Ksharshutra, Yoga and Naturopathy, GOI released (August 2006) ₹ 1.20 crore for establishment of speciality clinics in 12 allopathic hospitals³⁵. It was only after a lapse of seven years that the Department of Health and Family Welfare (DHFV) Punjab, with the concurrence of Department of Finance, released (June 2013) funds of ₹ 1.20 crore to the Director Ayurveda, who utilized only ₹ 0.64 crore³⁶ during 2013-14 and allowed ₹ 0.56 crore to lapse. The funds of ₹ 0.56 crore meant for minor works and office expenses (i.e. purchase of examination table, instrument trolleys, ENT diagnostic kits, foetal doppler, etc.) sanctioned in January 2015 were not spent and lapsed again during 2014-15, thereby denying intended benefits to the masses.

The Director Ayurveda stated (June 2015) that due to lengthy process of procurement and receipt of funds at the end of financial years, the funds remained unutilized. However, efforts were being made to get the funds sanctioned during the current year (2015-16).

Programme implementation

3.6.2 Civil works

3.6.2.1 Incomplete construction work of Ayurveda speciality clinics in 121 PHCs

Out of the funds of ₹ 6.05 crore³⁷ (50 per cent of the total allocation of

³⁴ ₹ 10 lakh each for 121 PHCs.

³⁵ (i) Batala; (ii) Dasuya; (iii) Garhshankar; (iv) Kartarpur; (v) Khanna; (vi) Maur Mandi; (vii) Nakodar; (viii) Pathankot; (ix) Rama Mandi; (x) Ropar; (xi) Shahkot; and (xii) Tarn Taran at a cost of ₹ 10 lakh each.

³⁶ Civil works (₹ 0.27 crore); Machinery & Equipment (₹ 0.01 crore); and Medicines (₹ 0.36 crore).

³⁷ Civil Work (₹ 181.50 lakh); Machinery and Equipment (₹ 181.50 lakh); Medicines (₹ 181.50 lakh); and Contingency (₹ 60.50 lakh).

₹ 12.10 crore) released (October 2009) by GOI for establishment of speciality clinics of Ayurveda in 121 PHCs, the Director Ayurveda transferred (April 2010) ₹ 1.82 crore to Punjab Health System Corporation (PHSC) as first instalment for construction of these clinics at the rate of ₹ three lakh per clinic.

Audit of records of PHSC showed that 54 (out of 121) Ayurvedic speciality clinics were constructed at a cost of ₹ 1.57 crore between September 2010 and February 2012. Due to non-utilisation of balance funds ₹ 0.25 crore and non-availment of second instalment of ₹ 6.05 crore (inclusive of ₹ 1.82 crore for civil works), as discussed in paragraph 3.6.1.2, remaining 67 speciality clinics had not been constructed/established under the Scheme (May 2015). In reply, PHSC stated (January 2015) that due to revision of premium it was not possible to complete the said work with ₹ three lakh per PHC. The reply was not acceptable as PHSC failed to execute the work timely as 54 works executed between September 2010 and February 2012 were completed within ₹ three lakh per PHC.

In six test-checked districts, 16 (out of 50) Ayurvedic speciality clinics had been constructed between November 2010 and February 2012. Of these, four³⁸ speciality clinics constructed at a cost of ₹ 0.12 crore were not functional for want of posting of Ayurvedic Medical Officer (AMO) despite an undertaking given by the Commissioner AYUSH to GOI to provide requisite staff. In reply, the Director Ayurveda stated (June 2015) that proposals for providing required manpower had been sent to NRHM Punjab, the approval to which was still awaited.

Thus, the Scheme launched more than five years ago could not be implemented extensively, thereby depriving the public of the intended benefits.

3.6.2.2 Non-functional ISM Wings in allopathic hospitals

The GOI released (August 2006) ₹ 2.45 crore to the State Government for establishment of seven Indian System of Medicine (ISM) Wings (Ayurveda) in District Allopathic Hospitals³⁹ at the cost of ₹ 0.35 crore⁴⁰ each.

Examination of records of Director Ayurveda showed that out of seven ISM Wings, the work of construction of ISM Wing in District Hospital, Amritsar was completed at a cost of ₹ 0.06 crore and was handed over to the District Ayurveda and Unani Officer Amritsar in July 2010. After about three years, the Deputy Medical Commissioner, PPHC ordered (May 2013) the vacation of this space on the ground that the Mother and Child Care Hospital was to be constructed on the same site. The ISM Wing was temporarily shifted to Civil Hospital, Verka (Amritsar), where only Outdoor Patient Department (OPD) was functional and Indoor Patient Department (IPD) was not functional due to

³⁸ PHCs (i) Dhianpur; (ii) Kala Afgana; (iii) Kanjala; and (iv) Manvi.

³⁹ (i) Amritsar; (ii) Bathinda; (iii) Gurdaspur; (iv) Hoshiarpur; (v) Jalandhar; (vi) Ludhiana; and (vii) Sangrur.

⁴⁰ Civil Work (₹ 10.00 lakh); Machinery and Equipment (₹ 15.00 lakh); Medicines (₹ 7.00 lakh); Contingency (₹ 2.00 lakh); and Training (₹ 1.00 lakh).

shortage of space and staff. It was further noticed that despite the fact that MCH building had been completed and functioning since January 2015, the ISM Wing had not been shifted back to MCH building as of September 2015, thereby denying the intended benefits to the masses under the Scheme as the ISM Wing at Amritsar had been functioning partially for more than two years.

The Director Ayurveda stated (April 2015) that the matter had been taken up with the Civil Surgeon, Amritsar to provide space for ISM Wing in the hospital premises so that intended benefits could be provided to the public.

3.6.2.3 Ungainful expenditure on ISM&H Wing

The GOI released (August 2006 and September 2007) ₹ 1.62 crore for establishment of Indian System of Medicine and Homoeopathy (ISM&H) Wings in the District Allopathic Hospitals at Amritsar, Faridkot, Kapurthala and Moga at the rate of ₹ 0.35 crore⁴¹ each and a Specialised Therapy Centre at Sangrur at a cost of ₹ 0.22 crore⁴² with the objective of establishing an Indoor Patient Department (IPD) (10 bedded) to provide hospitalization facilities to the patients.

Audit noticed that while submitting the proposal (June 2006) to GOI, the Director Homoeopathy, without the concurrence of the Finance Department, had given an undertaking to GOI that they would depute the required staff to make the ISM&H Wings functional. Although Director Homoeopathy incurred an expenditure of ₹ 1.39 crore (out of ₹ 1.62 crore) on various components⁴³ as of March 2015, yet the indoor facilities to the patients were not provided even after lapse of more than seven years of receipt of funds from GOI due to non-provision of requisite medical staff.

The Director Homoeopathy stated (June and September 2015) that the matter was under consideration with the State Government for creation/sanction of required staff. The reply was not acceptable as the ISM&H Wings and Specialized Therapy Centre could not be made functional even after eight years from the inception of the Scheme, thereby resulting into ungainful expenditure of ₹ 1.39 crore, besides denial of intended benefits to the public.

3.6.3 Machinery and equipment

3.6.3.1 Purchase of computers and printers for 121 PHCs

The funds of ₹ 6.05 crore (against the allocation of ₹ 12.10 crore) released by GOI for establishment of Ayurvedic speciality clinics in 121 PHCs included an amount of ₹ 1.82 crore (₹ 1.50 lakh per PHC) for procurement of machinery and equipment.

⁴¹ Minor Work (₹ 10.00 lakh); Machinery and Equipment (₹ 15.00 lakh); Medicines (₹ 7.00 lakh); Office Expenses (₹ 2.00 lakh); and Training (₹ 1.00 lakh).

⁴² Minor Work (₹ 5.00 lakh); Machinery and Equipment (₹ 10.00 lakh); Medicines (₹ 5.00 lakh); Office Expenses (₹ 1.50 lakh); and Training (₹ 0.50 lakh).

⁴³ Minor Works (₹ 0.45 crore); Machinery & Equipment: (₹ 0.50 crore); Material Supply (₹ 0.33 crore); Training (₹ 0.04 crore); and Office expenses (₹ 0.07 crore).

Audit noticed that Director Ayurveda procured (August 2013) 121 computers and printers at a cost of ₹ 0.50 crore and all the supplies were shown to have been made to 121 PHCs between August and December 2013, whereas only 54 speciality clinics had actually been constructed as of March 2015, as discussed in paragraph 3.6.2.1.

In six test-checked districts (February-March 2015), examination of records showed that 48 computers and printers amounting to ₹ 0.20 crore were received by the District Ayurvedic and Unani Officers (DAUO) in 48 PHCs under their jurisdiction, whereas only 16 speciality clinics had actually been built. Out of 48, 13 computers and printers were retained in the District/Head office and remaining 35 computers and printers amounting to ₹ 0.14 crore issued to 35 PHCs (including 11 PHCs constructed under the Scheme where computers and printers were provided) were lying idle due to lack of space, non-receipt of proper instructions/guidelines from Head Office, shortage of staff, etc.

The Director Ayurveda stated (June 2015) that the computers and printers were supplied on the basis of demand raised by DAUOs and as regards shortage of staff, it was stated (September 2015) that Ayurvedic Medical Officers (AMO) in remaining 51 PHCs would be posted shortly. The fact remained that computers/printers were lying idle in 35 PHCs of the test-checked districts for the reasons discussed above.

3.6.3.2 Idle equipment in ISM Wings

The funds of ₹ 2.45 crore released (August 2006) by GOI for establishment of seven ISM Wings in District Hospitals included an amount of ₹ 1.05 crore (₹ 15 lakh per ISM Wing) for procurement of machinery and equipment.

Audit observed in three test-checked districts⁴⁴ that although the construction work of ISM was completed (November 2009-September 2010), yet the machinery and equipment for panchkarma therapy valuing ₹ 15.48 lakh (₹ 5.16 lakh each) received through the Director Ayurveda during January-March 2013 was lying unutilized due to proper staff not being appointed in the ISM Wing. Moreover, the buildings of ISM Wing of Gurdaspur and Sangrur had not been constructed as per norms⁴⁵ fixed by GOI under the Scheme, which would also create obstacles in proper utilization of equipment. The PHSC, Patiala stated (February 2015) that the construction was made as per availability of land in the hospital premises.

The Director Ayurveda stated (September 2015) that the staff for IPD in ISM wings had not been sanctioned by the Government. The fact remains that due to non-provision of requisite staff, the machinery and equipment valuing ₹ 15.48 lakh have been lying unutilized for more than two years.

⁴⁴ (i) Gurdaspur; (ii) Jalandhar; and (iii) Sangrur.

⁴⁵ ISM wing was constructed in 1271 square feet (Gurdaspur) and 1080 square feet (Sangrur) as against 2400 square feet.

Thus, due to non-release of second instalment of ₹ 6.05 crore by GOI in respect of Ayurveda speciality clinics in 121 PHCs owing to non-submission of UC for the entire first instalment of the grant by the State Government, 67 speciality clinics could not be constructed/established. Clinics constructed/established and machinery and equipment procured at a cost of ₹ 1.80 crore could not be made fully functional or utilized for want of requisite staff.

The matter was referred to Government in May 2015; reply was awaited (January 2016).

3.7 Targeted Interventions under National AIDS Control Programme

Against the target of 40 per cent reduction for new infections, reduction was only one per cent in the State under the National AIDS Control Programme (NACP). Daily client load (Injecting Drug Users) on Opioid Substitution Therapy (OST) centres remained up to 63 per cent over and above the maximum load of 200 clients. IDUs ranging between 41 and 48 per cent could not be retained in 17 OST centres thereby compromising the efficacy of their treatment. Shortfall in referral cases to detoxification/de-addiction centres by OST centres ranged between 41 and 100 per cent in the selected districts. There was shortfall up to 100 per cent in achievement of targets by NGOs under NACP during 2012-15.

In order to combat HIV/AIDS⁴⁶ and for its prevention and control in India, Government of India (GOI) launched (1992) a 100 per cent centrally sponsored National AIDS Control Programme⁴⁷ (NACP) and constituted a National AIDS Control Organisation to implement the programme. At State level, Punjab State AIDS Control Society (PSACS) was constituted in 1998 for effective implementation and monitoring of NACP in the State. The Principal Secretary, Health and Family Welfare (H&FW) is the Chairman; and Secretary, H&FW is the Project Director of the PSACS.

With a view to assess the efficiency and effectiveness in delivering quality HIV preventive interventions amongst the High Risk Groups⁴⁸ (HRG), implementation of one (out of 10⁴⁹) component 'Targeted Intervention' (TI) under NACP for the period 2012-15⁵⁰ was reviewed in audit by test-checking the records of PSACS and Opioid Substitution Therapy (OST) Centres in six⁵¹ (out of 22) districts.

⁴⁶ Human Immunodeficiency Virus/Acquired Immunodeficiency Syndrome.

⁴⁷ (i) NACP-I (1992-1999); (ii) NACP-II (1999-2006); (iii) NACP-III (2007-12) extended up to March 2014; and NACP-IV (2012-17) with effect from April 2014.

⁴⁸ HRGs consisting of Female sex workers (FSWs); Men who have sex with men (MSM) and transgenders; and Injecting drug users (IDUs).

⁴⁹ (i) Targeted Intervention; (ii) Sexually transmitted infection/reproductive tract infection services; (iii) Blood safety; (iv) Information, education and communication and mainstreaming; (v) Link Worker Scheme; (vi) Integrated testing and counselling centres; (vii) Lab services; (viii) Care, support and treatment; (ix) Institutional strengthening and project management; and (x) Strategic Information Management System.

⁵⁰ Relevant records pertaining to period prior to 2012-15 were also examined, wherever required.

⁵¹ (i) Amritsar; (ii) Fatehgarh Sahib; (iii) Jalandhar; (iv) Ludhiana; (v) Muktsar; and (vi) Patiala.

Audit findings

3.7.1 Financial management

Out of total funds ranging between ₹ 10.93 crore and ₹ 15.51 crore available under the 'Targeted Intervention' (TI) component during 2012-15, funds ranging between ₹ 2.21 crore (14 *per cent*) and ₹ 3.10 crore (28 *per cent*) remained unutilized, which adversely affected the performance of activities under NACO, as discussed in paragraph 3.7.2.4.

The Deputy Director, PSACS while attributing the reasons for unspent balance to the circumstances beyond the control of TIs, ensured (October 2015) that necessary efforts would be made to ensure optimal utilisation of available funds for implementation of TI and OST programmes in the State of Punjab.

3.7.2 Programme implementation

3.7.2.1 Non-establishment of Community Based Organisations

Para 2.3.1 of operational guidelines of Targeted Interventions (TI) under NACP-III aimed to implement TIs through NGOs and Community Based Organisations (CBOs). As per Para 5.1.1, steps were to be taken for transitioning an NGO-led TI to a CBO-led TI as CBOs were found to be more effective in scaling up HIV prevention programmes. The NGOs that had been implementing TIs for at least three years and having community members as peer educators were initially to be shortlisted.

Test-check of records of PSACS showed that though 44 NGOs having community members as peer educators had been implementing TIs for more than three years but no efforts were made by PSACS to convert those NGO-led TIs to CBO-led TIs, despite availability of criteria/process for transitioning of NGO to CBO under the guidelines *ibid*.

The Deputy Director, PSACS stated (October 2015) that TI implementing NGOs had been asked to initiate the process to mobilise the community at TI level. Once the community group was formed, they would be facilitated to register themselves as a community based organisation. The reply was not convincing as establishment of CBO-led TIs was necessitated in the State considering the shortfall up to 100 *per cent* in achievement of targets by NGOs in most of the activities in test-checked districts, as discussed in paragraph 3.7.2.4.

3.7.2.2 Non-achievement of targets for reduction of new infections

As per guidelines under NACP-III (2007-12, extended up to 2014), a target of 40 *per cent* reduction of new infections as estimated in the first year of the programme in the vulnerable states was set so as to stabilize the epidemic.

Audit, however, observed that during the implementation period of NACP-III, the number of new infections reduced by only one *per cent* against the target of 40 *per cent* during 2007-14. In two test-checked districts, the new infections reduced by 51 and 29 *per cent* in Amritsar and Jalandhar districts,

respectively, while in the remaining four⁵² districts, instead of reduction, new infections increased between 27 and 148 *per cent* during the implementation period of NACP-III i.e. up to 2013-14.

PSACS attributed (June 2015) the reasons for non-achievement of target to increased testing of general clients and ante-natal cases; wider coverage of HRGs; and duplicity of tests by positive individuals. The reply was not convincing as the targets were fixed for reduction of new infections and had no relation with the testing of clients. Further, non-identification of duplicate cases showed the weak monitoring system in PSACS.

3.7.2.3 Functioning of Opioid Substitution Therapy centre (OST)

As per Para 4.4 of the guidelines under NACP-III, the main objective of Opioid Substitution Therapy (OST) centre was to improve the quality of life of injecting drug users (IDU) by stabilising them and transit them from the injecting mode of drug administration to non-injecting thereby preventing HIV and other blood-borne viruses. OST clinics were to be easily accessed from points where drug users congregated, as the drugs were to be administered daily. Further, at least 20 *per cent* population of IDUs were to be on OST.

(i) Non-establishment of OST centres

(a) As per guidelines, OST clinics could be established in teaching hospitals, district hospitals, primary/community health centres, etc.

Audit observed that despite presence of IDUs ranging between 100 and 600 in four⁵³ districts (inclusive of two selected districts) during 2012-15, no OST centre was established by PSACS. Information obtained (April 2015) from one NGO at Ajnala showed that out of 300 IDUs with this NGO, only 6 IDUs (two *per cent*) were registered with OST centre, Amritsar. The reasons for the same were attributed to establishment of OST centre, Amritsar at a distant place making it very difficult for IDUs to approach OST centre, Amritsar daily. In remaining four⁵⁴ selected districts, more than 20 *per cent* population of IDUs were on OST.

The Deputy Director, PSACS stated (October 2015) that establishment of OST centre in a district was decided by NACO on various factors viz. IDU population size, HIV prevalence among IDUs, etc. However, efforts would be made in consultation with NACO to link IDUs of the project areas (Ajnala and Nawanshahr) with OST centre. Thus, the fact remains that due to absence of OST centres in these districts, IDUs present in these areas could not be brought under the intervention strategy.

(b) Para 4.4.4 of the operational guidelines under NACP-III provides for a maximum case load of 200 clients daily per clinic.

⁵² (i) Fatehgarh Sahib (33 *per cent*); (ii) Ludhiana (148 *per cent*); (iii) Muktsar (132 *per cent*); and (iv) Patiala (27 *per cent*).

⁵³ (i) Fatehgarh Sahib; (ii) Faridkot; (iii) Muktsar; and (iv) Nawanshahr.

⁵⁴ (i) Amritsar; (ii) Jalandhar; (iii) Ludhiana; and (iv) Patiala.

Examination of records of PSACS showed that the daily IDUs load on OST centres during 2012-13 was within the permissible limit. However, during 2013-15 daily client (IDUs) load on nine (out of 17) OST centres remained up to 63 *per cent* above the maximum daily load of 200 clients. Due to overload of IDUs, chances of hindrance in the work of administering drug in OST clinics by way of Directly Observed Treatment (DOT) to ensure that the drug was not taken away by the clinic patients could not be ruled out, as during visit (April 2015) to OST centre, Amritsar, Audit found six IDUs taking drugs away instead of consuming the same at OST centre. Coordinator of OST centre, Amritsar also attributed the reasons for this to excess burden.

The Deputy Director, PSACS stated (October 2015) that in order to decongest the centre having client load of more than 300 clients, additional centres had been started in Amritsar, Batala, Moga and Tarn Taran districts. The reply of PSACS was not convincing as the client load in these centres was more than 200, which could have adverse impact on the quality of treatment and care. Thus, there was an urgent need for augmenting the total capacity of OST centres in the State in accordance with the guidelines *ibid*.

(ii) Retention of clients

As per clinical practice guidelines for treatment with buprenorphine under NACP, long duration of retention⁵⁵ in continuous treatment is essential for a good outcome. Audit, however, observed that the clients ranging between 41 and 48 *per cent* could not be retained in 17 OST centres of the State during 2012-15. Whereas, in test-checked districts, drop-out of clients remained between 26 and 62 *per cent* during 2012-15. As a result of which, the efficacy of treatment in respect of IDUs not completing their therapy was compromised.

The Deputy Director, PSACS stated (October 2015) that retention of clients on OST depended on various factors, some of which were not in the control of OST centre. However, efforts were being made to ensure that majority of IDUs started on OST were retained on treatment in order to achieve expected outcome of the treatment.

(iii) Referral for detoxification by OST centres

Performance indicators under NACP III for IDUs provided that 5-10 *per cent* of total IDUs should be referred to detoxification/de-addiction centres with the objective to facilitate the patient's transition to a "drug free" state.

Audit observed that only four *per cent* IDUs were referred for detoxification during 2012-13 in the State though the referral cases increased to six and five *per cent* during 2013-14 and 2014-15, respectively. However, the shortfall in referral cases for detoxification by five (out of seven) OST centres⁵⁶ of the selected districts ranged between 41 and 100 *per cent* during 2012-15. This

⁵⁵ Retention means clients receiving at least one dose during the month till completion of treatment.

⁵⁶ (i) Amritsar; (ii) Jalandhar; (iii) Khanna; (iv) Nakodar; and (v) Phillaur.

indicated that only a miniscule number of drug users were targeted for complete detoxification.

The Deputy Director, PSACS stated (October 2015) that the patients who had completed treatment on OST were referred to de-addiction as decided by the Medical Officer. However, TIs and OST centres had been asked to strengthen the referral to detoxification services.

3.7.2.4 Non-achievement of targets by NGOs

Non-Governmental Organizations (NGO) implement TIs in their respective project areas and achieve objectives laid out in the project plan by NACO and report to PSACS. Audit, however, observed shortfall up to *100 per cent* in achievement of targets by 31 NGOs in test-checked districts under NACP during 2012-15 (*Appendix 3.2*).

The reasons attributed by PSACS for non-achievement of targets, as mentioned in *Appendix 3.2*, viz. non-availability of sufficient funds and HIV/STI kits, etc. were not convincing as PSACS being the implementing and monitoring agency in the State was to initiate requisite steps at appropriate levels to overcome all the problems to ensure achievement of targets by NGOs under NACP. The Deputy Director, PSACS stated (October 2015) that the efforts were being made to ensure that TIs achieved the programme target as per requirement.

Thus, the objective under NACP-III to deliver quality HIV preventive interventions amongst HRGs was not achieved in a substantial measure, as in spite of various activities being done under NACP, there was reduction in new infections by one *per cent* only in the State against the target of 40 *per cent*. Adequate number of OST centres to provide quality treatment and care to IDUs, which were more vulnerable to HIV infections, were not set up. Shortfall in referral cases for detoxification by OST centres denied IDUs of the opportunity to transit them to a drug-free state. There was shortfall up to 100 *per cent* in achievement of targets by NGOs under NACP.

The matter was referred to Government in June 2015; reply was awaited (January 2016).

3.8 Misappropriation of user charges

Failure to observe codal provisions by the Drawing and Disbursing Officer and resultant compromise of the internal control mechanism, facilitated misappropriation of user charges amounting to ₹19.88 lakh in Civil Hospital, Mansa.

Rules 98 (1) of Punjab Treasury Rules provides that the head of an office or the person so authorised, before signing the receipt and initialling the

counterfoil, shall satisfy himself that the amount has been properly entered in the cash book. Rule 2.4 of Punjab Financial Rules (Volume-I) stipulates that at the close of the day while signing the cash book, the head of the office should see that the departmental receipts collected during the day are credited into the Government account on the same day or on the morning of the next day.

Government of Punjab allowed (February 1997) Punjab Health System Corporation (PHSC) to retain user charges collected from the patients at the point of collection and use the same for meeting non-salary recurrent costs to bring improvement in the working of medical institutions. PHSC reiterated (February 2013) that user charges collected by the field offices should be deposited on daily basis in a separate savings bank account. No expenditure should be made out of the cash collections and the expenditure should be incurred after depositing the collections in the bank.

Test-check of records in the office of Civil Hospital, Mansa (CH) under the jurisdiction of PHSC showed (September 2014) that out of the user charges collected by a pharmacist from the patients in CH between 2 April 2012 and 24 July 2014, an amount of ₹ 19.88 lakh which was entered in Daily Collection Register (DCR) was neither found accounted for in the cash book nor deposited in the bank account of CH. The Senior Medical Officer (SMO) holding the charge of Drawing and Disbursing Officer (DDO), while signing the cash book, did not ensure that all the user charges collected and entered in DCR had been accounted for in the cash book and remitted into the bank account of CH.

On this being pointed out in audit (2 September 2014), the Civil Surgeon, Mansa constituted a committee to investigate (12-19 September 2014) the matter, which reported that user charges amounting to ₹ 19.88 lakh pertaining to the period 2 April 2012 to 24 July 2014 had not been deposited in the bank by the pharmacist. As recommended by the committee, the Civil Surgeon, Mansa proposed to the Managing Director, PHSC that an enquiry/special audit be conducted to take further action in the matter.

The SMO stated (March 2015) that the user charges of ₹ 19.88 lakh had since been deposited (9 September 2014–12 January 2015) by the concerned official from his personal savings. However, further action of the Department to conduct detailed enquiry/special audit and to fix responsibility of the erring officials/officers was awaited as of January 2016.

Thus, failure by the DDO to observe codal provisions compromised the internal control mechanism and facilitated misappropriation of user charges amounting to ₹ 19.88 lakh.

The matter was referred to Government in April 2015; reply was awaited (January 2016).

HOME AFFAIRS AND JUSTICE DEPARTMENT

3.9 Setting up of Community Policing Resource Centres (*Saanjh Kendras*)

Facilitation charges amounting to ₹20.04 crore were retained by the Department outside Government account, of which, ₹12.03 crore were utilized in contravention of the Constitutional provisions. Service tax amounting to ₹0.59 crore had not been deposited. 37 per cent of the Saanjh Kendras had not been established even after five years of the recommendations of the Commission. An expenditure of ₹0.33 crore on construction of additional PSOCs was avoidable. Staff to Saanjh Kendras was provided on temporary basis by diverting personnel from the existing police force. A service provider for maintenance of software for central server was selected in a non-transparent manner and paid an amount of ₹1.59 crore.

In an endeavour to improve responsiveness of the police and to provide a host of people-friendly services at a single point of public interface, Government of Punjab (GOP) initiated (January 2003) setting up of Community Policing Resource Centres at police district level. Subsequently, on the recommendations (May and December 2009) of Punjab Governance Reforms Commission (Commission), GOP launched a Community Policing Project - "SAANJH" in October 2011. The project aimed at engaging community in handling complaints, disputes and issues concerning the society thereby improving police image and providing basic police services through a single window system for the convenience of public.

Under the project, *Saanjh Kendras* viz. 27 Community Police Resource Centres (CPRC) at district level; 114 Community Policing *Suvidha* Centres (CPSC) at sub-division level; and 363 Police Station Outreach Centres (PSOC) at police station level were to be set up to work as registered societies. At State level, the Principal Secretary, Department of Home Affairs and Justice (PSH) is the administrative head. Community Affairs Division (CAD) functions under the control of the Additional Director General of Police (ADGP, now DGP) (Community Policing) (DGP-CP).

With a view to assess the efficiency and effectiveness in setting up of *Saanjh Kendras* in the State of Punjab, an audit covering the period 2010-15 was conducted (October 2014-June 2015) by test-checking the records of PSH, DGP-CP, and nine (out of 27) police districts⁵⁷.

Audit findings

3.9.1 Planning

3.9.1.1 Formation of committees

The Commission, while recommending Community Policing Project,

⁵⁷ (i) Amritsar (Rural); (ii) Bathinda; (iii) Jalandhar (Rural); (iv) Khanna; (v) Mansa; (vi) Muktsar; (vii) SBS Nagar; (viii) Patiala; and (ix) Pathankot.

endorsed (December 2009) that the CAD would function in consultation and conjunction with a State Level Steering Committee (SLSC) and District Committees.

Audit, however, observed that:

➤ SLSC which was to be responsible for providing policy guidelines, supporting capacity building and strengthening the system of co-ordination was not formed. The DGP-CP stated that he was not aware of this. Thus, non-formation of SLSC hampered the planning of the Department which adversely affected the functioning of CAD in establishing and running of *Saanjh Kendras*, as discussed in paragraphs 3.9.2.2(ii), 3.9.2.2(iii), 3.9.3.1 and 3.9.3.4.

3.9.2 Financial management

3.9.2.1 Budget and expenditure

Against the allocation of ₹ 77.00 crore for setting up of *Saanjh Kendras* during 2010-15, the State Government released funds of ₹ 47.10 crore (61 per cent) during 2010-14 and no funds were released by the Government during 2014-15. Out of ₹ 47.10 crore, the Department incurred an expenditure of ₹ 37.85 crore during 2010-14.

DGP-CP attributed the reasons for savings of ₹ 9.25 crore during 2010-14 to non-transfer of identified land in the name of Police Department for construction of *Saanjh Kendras* in some districts.

3.9.2.2 Facilitation charges

The Department of Home Affairs and Justice, Punjab (Department) notified (August 2012) rates for collection of facilitation charges in respect of the services being delivered to the public and utilizing the same towards recurring expenditure of the *Saanjh Kendras*.

(i) Irregular retention and appropriation of facilitation charges

(a) Article 266 (1) of the Constitution of India provides that all revenues received by the State Government, all loans raised by the Government by the issue of treasury bills, loans or ways and means advances and all moneys received by the Government in repayment of loans shall form one Consolidated Fund to be entitled “the Consolidated Fund of the State”. Further, Punjab Treasury Rule 8(1) also provides that all moneys received by the Government shall, without undue delay be deposited in full into Consolidated Fund of the State and it shall not be appropriated to meet departmental expenditure nor otherwise kept apart from the Consolidated Fund of the State.

Test-check of records (October 2014) of DGP-CP showed that the Department proposed (July 2011) to collect facilitation charges on the services being rendered to the public and its direct appropriation by *Saanjh Kendras*. The Council of Ministers accorded (July 2012) their approval to the said proposal and the Home Department notified the decision of the Council of Ministers in

August 2012. Accordingly, facilitation charges amounting to ₹ 20.04 crore were collected and retained by the *Saanjh Kendras* outside Government account during the period September 2012 to March 2015, of which, ₹ 12.03 crore were utilized for running of *Saanjh Kendras* in contravention of the provisions *ibid*.

The DGP-CP stated (November 2014) that the facilitation charges were being collected and utilized in compliance to the notification of August 2012. The reply of the Department was not acceptable as the decision/action of the State Government was not in line with the provisions *ibid*.

(b) As per notification (August 2012), the facilitation charges collected in respect of the services being delivered to the public were to be utilized towards recurring expenditure of the *Saanjh Kendras*. Audit, however, noticed in the *Saanjh Kendra* of test-checked police districts⁵⁸ that out of the facilitation charges meant for recurring expenditure, an amount of ₹ 58.12 lakh⁵⁹ was irregularly incurred on the items of capital nature (purchase of furniture/air-conditioners, construction of shed, construction of CPRC hut, etc.) and items not related to *Saanjh Kendras* (items purchased for SSP office and donations).

On this being pointed out in audit (December 2014-March 2015), District Policing Community Officer (DPCO) Jalandhar attributed the expenditure on construction of hut to non-availability of CPRC building, whereas, DPCO Bathinda stated that expenditure had been incurred out of the facilitation charges collected prior to issuance of notification of August 2012. Five DPCOs⁶⁰ assured to take up the matter with higher authorities. The reply of none of the DPCOs was acceptable as the prevalent provisions of the notification were not adhered to. As regards DPCO Bathinda, Audit verified that the expenditure was incurred after the issuance of notification, and hence, was irregular.

(ii) Non-receipt of facilitation charges from Deputy Commissioners

As per notification (August 2012), facilitation charges for according permission to use loud speaker were to be collected by concerned Deputy Commissioner (DC) for its later transfer to concerned PSOC. Audit, however, observed that an amount of ₹ 0.31 crore collected on this account was not transferred by DCs⁶¹ to the *Saanjh Kendras* as of January 2016.

(iii) Non-deposit of service tax

Rule 68 of Service Tax Act, 1994 provides that every person providing taxable

⁵⁸ (i) Amritsar (Rural); (ii) Bathinda; (iii) Jalandhar (Rural); (iv) Khanna; (v) Mansa; (vi) SBS Nagar; (vii) Patiala; and (viii) Community Affairs Division.

⁵⁹ Purchase of furniture, air-conditioners, construction of shed, construction of CPRC hut, etc. (₹ 43.20 lakh); installation of CCTV cameras and items purchased for SSP office (₹ 3.54 lakh); and donations (₹ 11.38 lakh).

⁶⁰ (i) Amritsar; (ii) Khanna; (iii) Mansa; (iv) SBS Nagar; and (v) Patiala.

⁶¹ (i) Amritsar Rural (₹ 8.07 lakh); (ii) Kapurthala (₹ 1.66 lakh); (iii) Khanna (₹ 0.93 lakh); (iv) Ludhiana Rural (₹ 6.77 lakh); (v) Mansa (₹ 6.18 lakh); (vi) Pathankot (₹ 1.62 lakh); and (vii) Tarn Taran (₹ 6.09 lakh).

service to any person shall pay service tax at the rate specified in section 66 of the Act in such manner and within such period as may be prescribed. As per notification (August 2012), the facilitation charges also included service tax, which would be deposited by the collecting agency.

Audit of records of *Saanjh Kendras* of nine test-checked police districts showed that during 2012-15, facilitation charges amounting to ₹ 6.72 crore were collected, which included service tax of ₹ 0.74 crore. Out of 94 *Saanjh Kendras* falling in the test-checked districts, only 14 *Saanjh Kendras* had deposited the service tax of ₹ 0.15 crore. This resulted into non-deposit of service tax amounting to ₹ 0.59 crore with the department concerned.

The DGP-CP stated (June 2015) that each *Saanjh Kendra* was registered as a separate society under the Societies Registration Act, 1860 and also added that as per legal provisions, only the *Saanjh Kendras* with income of more than ₹ 10 lakh per annum from facilitation charges were liable to pay service tax. The interpretation of DGP-CP with regard to the provisions for exemption of service tax was not correct as Para 2(vii) of the notification for exemption of service tax provided that where a taxable service provider delivered one or more taxable services from one or more premises, the exemption under this notification would apply to aggregate value of all such taxable services and from all such premises and not separately for each premises or each service. Thus, the applicability of exemption of service tax was to be measured after clubbing income of all the *Saanjh Kendras*.

3.9.3 Programme implementation

3.9.3.1 Establishment of *Saanjh Kendras*

(i) In order to make each CPRC a separate entity and people-friendly, Punjab Governance Reforms Commission, in its status report (May 2009), recommended for a separate building for each CPRC, away from the police establishment. Accordingly, 27 CPRCs, 114 CPSCs and 363 PSOCs at district/sub-division/police station levels, respectively were to be constructed. The position of construction of *Saanjh Kendras* in separate buildings in the State of Punjab as of January 2016 is given in **Table 3.1**.

Table 3.1: Position of construction of *Saanjh Kendras* in separate buildings as of January 2016

<i>Saanjh Kendra</i>	Requirement as per recommendations of the Commission	Constructed	Balance	Reply/Reasons for non-construction
CPRC (at district level)	27	0	27	Operating either from District Police offices or from temporary huts. Land for separate CPRC was yet not identified.
CPSC (at Sub-division level)	114	94	20	16 – Not required to be constructed as these were running in PSOCs buildings. 4 – Under construction
PSOC (at police station level)	363	160	203	85 - Not required to be constructed as CPSC buildings were constructed in or near Police Station. 75 - Land identified but not transferred in the name of police department. 22 - Land yet not identified 11 – Under construction 10 - Land available, but funds were not available.

Source: Departmental information

The replies/reasons furnished (January 2016) by DGP-CP regarding non-construction of *Saanjh Kendras* were not convincing as even after more than five years of the recommendations of the Commission, 149 (out of 403) *Saanjh Kendras* (27 CPRCs, 4 CPSCs and 118 PSOCs) (37 per cent) though required were still not constructed in the State (January 2016).

(ii) As per Standing Orders (January 2003) and recommendations of the Commission (December 2009), each CPRC was required to be equipped with Grievance Redress Centre, Victim Relief Centre and Child Protection Unit. Audit, however, observed that though all 27 CPRCs had been functioning since 2003, but none of the CPRC was having any such Centre, thereby depriving the public of the services under the project.

(iii) Audit observed that at four locations⁶², both CPSCs and PSOCs were functioning from the same premises. Since both types of *Saanjh Kendras* were providing same services, the construction of additional *Saanjh Kendras* (PSOCs) in the same premises at a capital cost of ₹ 32.77 lakh was avoidable and the staff deployed at these PSOCs could have been optimally utilized elsewhere.

The DGP-CP stated (June 2015) that the purpose and working of CPSCs was different from PSOCs, as PSOCs were only service delivery centre, whereas CPSCs in addition to service delivery had been designated as Dispute Redressal Centres by the Department. The reply of DGP-CP was not acceptable as it was observed from the information supplied (March 2015) by the Department that CPSCs were also delivering same services as PSOCs. Thus, the establishment of four PSOCs in the same premises could have been avoided.

(iv) To run the *Saanjh Kendras* in the State, DGP authorised 3085 posts⁶³ in November 2013 by diverting from the existing police strength. However, in the *Saanjh Kendra* of test-checked police districts, against the authorised strength of 987 posts⁶⁴, 658 posts⁶⁵ were filled and 33 per cent posts were lying vacant as of June 2015. Further, the diversion of staff which was originally meant to be a temporary measure but continues as of June 2015, at the cost of maintaining law and order from the exiting force which was already short by 5.59 per cent, further increased the shortage to 9.40 per cent in the test-checked police districts.

The DGP stated (June 2015) that formation of separate cadre for *Saanjh Kendras* was still under consideration.

⁶² (i) Dera Baba Nanak (Batala); (ii) Nihal Singh Wala (Moga); (iii) City Moga (Moga); and (iv) Sadar Hoshiarpur (Hoshiarpur).

⁶³ 14 Superintendents of Police, 14 Deputy Superintendents of Police, 143 Inspectors, 515 Sub Inspectors/Assistant Sub Inspectors, 2399 Head Constables/Constables.

⁶⁴ 3 Superintendents of Police, 6 Deputy Superintendents of Police 46 Inspectors, 167 Sub-Inspectors/Assistant Sub-Inspectors, 765 Head Constables/Constables

⁶⁵ 3 Superintendents of Police, 3 Deputy Superintendents of Police 13 Inspectors, 98 Sub-Inspectors/Assistant Sub-Inspectors, 541 Head Constables/Constables

(v) Punjab Police Rules 3.9 provides that where expert supervision is needed, works should be executed from Public Works Department (PWD) and technical sanction of the competent authority should be obtained. In the State, Punjab Police Housing Corporation (PPHC) was also established (1989) to construct police buildings. Audit, however, observed that 22 *Saanjh Kendras* (PSOCs) in selected police districts⁶⁶ were got constructed by SSPs at a cost of ₹ 2.19 crore without obtaining technical sanction. The PSOCs were constructed by engaging local contractors instead of from PWD or PPHC having specialization in construction, as required under the Rules *ibid*.

The DGP-CP stated (June 2015) that the *Saanjh Kendras* (PSOCs) were constructed under the supervision of concerned district SSPs as per decision taken (September 2013) in the meeting chaired by the Deputy Chief Minister, Punjab. The reply was not acceptable as the prevalent codal provisions for execution of work were not adhered to.

3.9.3.3 Setting up of central server

Rule 15.2 (b) of the Punjab Financial Rules (PFR), Volume-I provides that when stores are purchased from the open market, the system of open competitive tender should, as far as possible, be adopted as prescribed in Appendix 8 of PFR, Volume-II (Appendix). Further, Department of Information Technology (DIT) formulated (February 2003) a policy for acquisition and disposal of Information Technology resources, which *inter alia* prohibited the departments from acting without the technical sanction of DIT prior to proceeding with the acquisition process.

Audit of records (October 2014) of DGP-CP showed that for installation and maintenance of software for central server under *Saanjh* Project, the Department selected a service provider without calling tenders/competitive rates and sent (August 2011) a draft agreement to Director (DIT) for obtaining technical sanction. The DIT did not accord this sanction on the grounds that the same was required to be sought at the time of technical study along with relevant documents before tendering. However, DIT requested DGP-CP to provide technical details/documents including the detailed IT plan for examination by DIT. The DGP-CP, instead of providing the requisites to DIT, started taking services of the service provider with effect from October 2011, though the agreement for the purpose was executed only in October 2014. The Department had paid ₹ 1.59 crore (₹ 5.38 lakh per month) to the service provider for the period from October 2012 to March 2015, as the service provider delivered free services for the period from 17 October 2011 to 16 October 2012. However, the basis on which monthly remuneration of ₹ 5.38 lakh was arrived at was neither available on records nor were disclosed to Audit.

The DGP-CP, while admitting (November 2014) the fact of non-obtaining of technical sanction, stated (March 2015) that service provider was hired without floating tenders as it had been working with police department in one

⁶⁶ (i) Jalandhar-Rural (6); (ii) Khanna (1); (iii) Mansa (9); (iv) Pathankot (1); and (v) SBS Nagar (5).

form or the other and had good knowledge of police processes and profile. The reply was not acceptable as hiring the services of a service provider in a non-transparent manner without calling tenders and without obtaining requisite sanction from DIT violated the provisions of PFR and the policy guidelines of DIT, thereby rendering the expenditure of ₹ 1.59 crore as irregular.

3.9.3.4 Non-delivery of services at CPSC and PSOC levels

With the ultimate goal of bringing community policing services to the level of a police station, various services recommended (May 2012) to be provided to public at CPRC/CPSC/PSOC levels (*Saanjh Kendras*) also included services with regard to 'Police Clearance Certificate' and 'Character Verification'. The Home Department had also notified rates (August 2012) of facilitation charges to be collected from public for providing these services.

Audit observed in the *Saanjh Kendras* of the selected police districts that though applications along with facilitation charges in respect of 'Police Clearance Certificate' and 'Character Verification', were collected at the concerned CPRC/CPSC/PSOC levels, the certificates/reports thereof were delivered only at CPRC level in the selected districts, except for district Khanna where the certificates/reports in respect of these two services were being delivered at CPRC/CPSC/PSOC levels, where the applications were received. The delivery in respect of other services was being provided to the public at the respective levels.

The DGP-CP attributed (June 2015) the reasons for this to SP/ADCP(HQ) being the signing authorities in these cases. The reply of the DGP-CP was not convincing as after signing the documents at district level, the same could be handed over to the concerned CPSC/PSOC for delivering the certificates/reports to the concerned applicants as was being done in district Khanna. Thus, the procedure being adopted in these delivery services was in departure of the spirit of setting up the *Saanjh Kendras*, as the services were to be delivered to the citizens at the nearest possible place.

Thus, non-formation of State Level Steering Committee since the inception of the project led to unguided setting up and running of *Saanjh Kendras*. As a result, despite recommendations of Punjab Governance Reforms Commission five years ago, 37 per cent of the *Saanjh Kendras* had not been constructed; and Grievance Redressal Centres, Victim Relief Centres and Child Protection Units were not set up in CPRCs. There was still no dedicated staff for *Saanjh Kendras*, which were being manned by personnel diverted from the existing force, which was already stretched due to shortage. Besides, cases of retention of facilitation charges outside Government account, non-deposit of service tax and irregular/avoidable expenditure were also noticed. Thus, the objective of providing basic police services through a single window system for the convenience of public was not achieved in full measure.

The matter was referred to Government in July 2015; reply was awaited (January 2016).

3.10 Programme implementation in Home Guards and Civil Defence Department

The Department could not utilise 46 per cent of the central assistance available under two centrally sponsored schemes due to non-passing of bills by treasury and release of funds at the end of the financial years. An amount of ₹1.34 crore was diverted to another work not covered under the Scheme; and rescue equipment valuing ₹0.53 crore were lying unutilized for want of multi-purpose hall and Instructors. Pilot project in disaster management and internal security was not initiated at all in Amritsar and Gurdaspur. Against the target of 4555, only 2474 civil defence volunteers were imparted training.

Punjab Home Guards and Civil Defence Department (Department) was established (1960) in the State as a volunteer institution mainly to serve as an auxiliary to the police to assist in maintaining internal security and helping community in emergency, fire, flood, epidemic etc., besides, helping the administration in protecting weaker sections of the society and participating in socio-economic and welfare activities. The Principal Secretary, Department of Home Affairs and Justice (PSH) is the administrative head and the Director General of Police-cum-Commandant General (DGP-CG) is the departmental head.

With a view to assess the efficiency and effectiveness in programme implementation in the Department, an audit of two Centrally Sponsored Schemes⁶⁷ covering the period 2012-15 was conducted (January 2015 – April 2015) by test-check of the records of PSH, DGP-CG, Combined Training Institute (CTI), three Divisional Commandants, five⁶⁸ (out of 14) District Commanders and two⁶⁹ (out of six) Battalion Commanders. The audit findings were discussed in a meeting held with the Department on 23 September 2015 and the replies of the Department were suitably incorporated in the paragraph.

Audit findings

During test-check of records of the Department, shortcomings noticed in implementation of two CSSs are discussed as under:

3.10.1 Modernization of State Police Forces (Home Guards)

GOI brought (October 2003) Modernization of Home Guards also under the ambit of “Modernization of State Police Force scheme” with effect from 2003-04. The expenditure under the scheme was to be shared between GOI and State Government in the ratio of 75:25. Against the demand of ₹ 13.01 crore (GOI: ₹ 8.51 crore and State: ₹ 4.50 crore) for modernization of

⁶⁷ (i) Modernization of State Police Forces (Home Guards); and (ii) Revamping of civil defence set-up.

⁶⁸ (i) Amritsar; (ii) Fatehgarh Sahib; (iii) Jalandhar; (iv) Kapurthala; and (v) Ludhiana.

⁶⁹ (i) Amritsar; and (ii) Patti.

Home Guards, funds of ₹ one crore (GOI: ₹ 0.72 crore and State: ₹ 0.28 crore) only were released in August and December 2014, but no expenditure was incurred as of March 2015. The Department attributed (September 2015) the reasons for this to non-passing of bills by the treasury. Thus, due to non-availability of funds, the intended purpose of providing logistics⁷⁰ under the scheme remained unachieved.

3.10.2. Revamping of civil defence set up

In order to strengthen the civil defence set up to meet the challenges of internal security and disaster management effectively, GOI launched (2009) a 100 per cent⁷¹ centrally sponsored scheme (CSS) - “Revamping of civil defence set up”. Funds amounting to ₹ 7.28 crore were released under seven components of the scheme during 2010-13. The component-wise detail of funds received and expenditure incurred during 2010-15 is given in Table 3.2.

Table 3.2: Component-wise details of funds received and expenditure incurred during 2010-15

(₹ in lakh)

S.No.	Component of the Scheme	Released by GOI	GOI funds released by State	Expenditure	Balance
1.	Strengthening and upgradation of existing training institute	106.00	106.00	99.79	6.21
2.	Strengthening and upgradation of civil defence set up in the multi hazard prone districts	495.00	495.00	312.89	182.11
3.	Implementation of pilot project for involving civil defence in disaster management and handling internal security	18.00	18.00	3.02	14.98
4.	Generation of publicity and awareness regarding civil defence corps	14.00	14.00	1.80	12.20
5.	Reorientation of civil defence from town centric to district centric	44.00	44.00	0.00	44.00
6.	Conduct of training camps/exercise demonstrations	50.00	50.00	25.34	24.66
7.	Hiring of transport	0.60	0.00	0.00	0.60
Total		727.60	727.00	442.84	284.76*

Source: Departmental data

* ₹0.20 crore and ₹0.40 crore were lying unutilized with Punjab Police Housing Corporation and CTI, respectively.

During test-check of records, shortcomings noticed in six (out of seven) components of the Scheme are discussed as under:

⁷⁰ Arms, vehicles, EPBAX, pre-fabricated huts, solar water heating system and conference hall at CTI.

⁷¹ One component of the scheme i.e. 'Conduct of training camps/exercise demonstrations' was on 50:50 sharing basis between GOI and State.

3.10.2.1 Non-creation of civil defence set up in multi hazard prone districts

The component of the scheme envisaged strengthening of civil defence set up in 11 identified multi hazard prone districts⁷² (MHD) of the State with the funds of ₹ 4.95 crore⁷³ provided for the purpose.

Audit observed that:

(i) The Department transferred (March 2012-April 2013) ₹ 1.54 crore⁷⁴ to Punjab Police Housing Corporation (PPHC) for construction of multi-purpose hall and store at 11 MHDs without ensuring availability of land. Subsequently, after allotment of space in two districts⁷⁵, the Department requested (November 2014) PPHC to initiate construction of multi-purpose hall and store, but PPHC expressed its inability to do so due to shortage of funds, as it had adjusted/utilised the funds of ₹ 1.34 crore for construction work of CTI which was not covered under the scheme, leaving ₹ 0.20 crore unspent with it.

The Department stated (September 2015) that the funds were diverted by PPHC to make payment for construction of CTI building as per orders of the Court. It was also added that now the funds had been provided by the State Government and as soon as the funds were received from treasury and space made available by the concerned DCs, civil defence set up in the multi hazard prone districts would be created.

(ii) Against the provision of ₹ 2.20 crore (₹ 20.00 lakh per MHD), the Department procured (January–March 2011) and supplied (April 2011) rescue equipment valuing ₹ 0.53 crore to 11 MHDs. Audit noticed in the test-checked MHDs⁷⁶ that the equipment was lying unutilized in the District Commanders' offices since its procurement. The Department attributed the reasons for this to non-availability of multi-purpose hall and non-appointment of Instructors. It was further stated (September 2015) that as soon as the funds were released by treasury and space made available by the concerned DCs, the equipment would be utilized.

(iii) Against the provision of ₹ 1.21 crore (₹ 0.11 crore per MHD) for procurement of one light utility vehicle with boat trailer (₹ seven lakh), one quick reaction vehicle (₹ 3.50 lakh) and one motor cycle (₹ 0.50 lakh) for each MHD, the Department procured two Bolero jeeps (₹ 10 lakh) and one motor cycle (₹ 0.50 lakh) for each of 11 MHDs in April 2013 at a total cost of ₹ 1.17 crore without procuring boat trailer required under the Scheme.

⁷² (i) Amritsar; (ii) Bathinda; (iii) Faridkot; (iv) Ferozepur; (v)Gurdaspur; (vi) Hoshiarpur; (vii) Jalandhar; (viii)Ludhiana; (ix) Patiala; (x) Ropar; and (xi) Sangrur.

⁷³ Each MHD had provisions for equipment (₹ 20 lakh); transport such as light utility vehicle with boat trailer for training/operation (₹ 7 lakh), quick reaction vehicle (₹ 3.50 lakh) and motor cycle (₹ 0.5 lakh); and construction of a multi-purpose hall (₹ 10 lakh) for carrying out table top exercise, conducting lectures/trainings and briefing/meeting of CD volunteers and a store room (₹ 4 lakh).

⁷⁴ ₹ 122 lakh in March 2012 and ₹ 32 lakh in April 2013 @ ₹ 14 lakh per MHD (₹ 10 lakh for multi-purpose hall and ₹ 4.00 lakh for store room.

⁷⁵ (i) Patiala and (ii) Ropar.

⁷⁶ (i)Amritsar; (ii) Jalandhar; and (iii) Ludhiana.

The Department stated (September 2015) that GOI had promised to provide funds for boats under different scheme but the same were not provided, therefore, in the absence of boats, the boat trailers were not procured. The reply was not acceptable as the Department should have pursued the matter with GOI/State Government to provide boats from other sources for rescue operations in case of an emergent situation and the boat trailers were to be procured with the available funds under the scheme.

3.10.2.2 Implementation of pilot project in disaster management and internal security

Under the component “Pilot project for involving Civil Defence in disaster management and handling internal security”, GOI selected (2009) Amritsar, Gurdaspur and Ludhiana considering these three towns vulnerable from defence, internal security and communal point of view. This activity envisaged training of about 15 master trainers in disaster management and internal security matters at National Civil Defence College, Nagpur. These 15 master trainers were to train 300 Civil Defence (CD) volunteers (20 by each trained master) to assist the police in internal security and conducting awareness programs. GOI released (May 2009 and August 2010) funds of ₹ 18.00 lakh for the purpose.

Audit observed that no one from any of the selected three towns was trained as master trainer even after more than 4-5 years of receipt of funds. However, in Ludhiana, 60 CD volunteers were imparted training by guest faculties in March 2011. The CD volunteers so trained at Ludhiana conducted 625 awareness programmes between January 2012 and February 2014 with an expenditure of ₹ 3.02 lakh. The pilot project under the scheme was not initiated at all in Amritsar and Gurdaspur and the balance funds of ₹ 14.98 lakh were lying unutilized with CTI, thereby not achieving the objective under the scheme at large.

The Department stated (September 2015) that some CD volunteers were trained at National Civil Defence College, but it did not supply details thereof.

3.10.2.3 Training to Civil Defence volunteers

Consequent upon broadening (October 2009) the role of civil defence by including disaster management and internal security, organization of combined training camp/exercise/demonstration as part of community training and creating public awareness/education was envisaged under the scheme. The expenditure on training was to be shared equally between GOI and the State Government.

Audit observed that GOI released funds of ₹ 50 lakh⁷⁷ for the purpose during June and December 2011. The Department, after drawing (April 2013) ₹ 50 lakh (GOI share) transferred (July 2013) the same to CTI for imparting training to CD volunteers. However, against the target of 4555, only 2474 CD volunteers (54 *per cent*) were imparted training at CTI between

⁷⁷ ₹ 12 lakh (June 2011); and ₹ 38 lakh (December 2011).

September 2013 to October 2014 with an expenditure of ₹ 25.34 lakh. The State share of ₹ 38 lakh released during 2012-13 and ₹ 50 lakh each during 2013-14 and 2014-15 was not utilized and the funds lapsed during the respective years.

The Department stated (May and September 2015) that only 2474 trainees turned up for training in spite of making full efforts by all the units and now the system of spreading awareness among public had been introduced through newly recruited Platoon Commanders.

3.10.2.4 Shortfall in other components of the Scheme

Audit noticed the following inconsistencies in other components of the Scheme as under:

➤ To generate and sustain public interest in the Civil Defence organization, publicity and awareness campaigns were envisaged through various activities⁷⁸, with the funds of ₹ 14 lakh provided under the Scheme. However, except for printing and distribution of calendars at an expenditure of ₹ 1.80 lakh in January 2011, no activity envisaged under the Scheme was conducted by the Department.

➤ The component of “Re-orientation of Civil Defence from town centric to district centric” required CD teams to spread to other parts of the districts for enrolling volunteers in a campaign mode, who, thereafter, were to be imparted training in Civil Defence matters. Audit, however, noticed that despite availability of funds of ₹ 44 lakh since June 2011, the Department did not form teams to enroll CD volunteers from different parts of the districts and no expenditure was incurred (March 2015).

➤ GOI provided (January 2011) funds of ₹ 0.60 lakh under ‘Hiring of transport’ component of the Scheme, but the State Government did not release the funds to the Administrative Department (March 2015).

Thus, the Department could not utilize 46 *per cent* of the central assistance available under two centrally sponsored schemes due to non-passing of bills by treasury and release of funds at the end of the financial years. An amount of ₹ 1.34 crore was diverted to another work not covered under the scheme; and rescue equipment valuing ₹ 0.53 crore were lying unutilized for want of multi-purpose hall and Instructors. Pilot project in disaster management and internal security was not initiated at all in Amritsar and Gurdaspur. Against the target of 4555, only 2474 civil defence volunteers were imparted training. Thus, the two CSSs could not be implemented in the Department even after more than 1-5 years.

The matter was referred to Government in July 2015; reply was awaited (January 2016).

⁷⁸ (i) Organizing publicity at all levels; (ii) developing good relationships with the local media; (iii) erecting hoardings, holding awareness workshops and organizing TV debates; and (iv) involving the organization in local events, *melas*, marathons, pulse polio, campaigns, etc.

3.11 Reimbursement of expenditure from FCI and banks

An amount of ₹19 crore on account of deployment of Home Guard Volunteers for the period 2010-15 was not recovered from Food Corporation of India and banks.

The Compendium of Instructions of Home Guards (2007) provides that the expenditure involved would be borne by the agency calling up Home Guards Volunteers (HGVs) for duty. As per agreement executed (June 2010) between Food Corporation of India (FCI) and the Department, duty allowance (including rest days), washing allowance and administrative charges in respect of the HGVs deployed for security of food storage depots/points located in Punjab were to be reimbursed by FCI by 20th of each month on being claimed by the Department by 5th of the month. Further, the Department also deployed HGVs at the disposal of banks with effect from April 2013 against the expenditure to be reimbursed by the banks each month after being claimed by the Department.

Audit of records of Home Guards and Civil Defence Department showed that though the Department had claimed the reimbursement of expenditure, the recoveries amounting to ₹ 16.67 crore⁷⁹ and ₹ 2.33 crore⁸⁰ pertaining to the period 2010-15 were awaited from FCI and banks, respectively (September 2015). Reasons for non-reimbursement of claims from FCI were attributed to increased rates of wages awaiting acceptance by FCI and pending claims raised at a later stage.

The Department stated (July and September 2015) that the efforts were being made to get the reimbursement from FCI/banks. Thus, the fact remains that in spite of difficult financial position of the State, ₹ 19 crore were yet to be recovered by the Department as of September 2015.

The matter was referred to Government in July 2015; reply was awaited (January 2016).

HORTICULTURE DEPARTMENT

3.12 National Horticulture Mission

Perspective/strategic plan and baseline survey/feasibility studies were not prepared/conducted. Centralized database, HORTNET was not implemented. Instances of short release of funds, non-percolation of benefits to SCs, excess payment of financial assistance of ₹ 8.47 crore, payment of ₹ 3.76 crore to ineligible persons were noticed. No monitoring mechanism was put in place.

With a view to enhance the horticulture production and improve nutritional security and income support to farm households, the Government of India (GOI) launched National Horticulture Mission (NHM), as a Centrally

⁷⁹ 2012-13 (₹ 1.88 crore); 2013-14 (₹ 3.84 crore); 2014-15 (₹ 7.93 crore); and 2010-15 (₹ 3.02 crore on account of rest days).

⁸⁰ 2013-14 (₹ 1.30 crore); and 2014-15 (₹ 1.03 crore).

Sponsored Scheme in 2005-06. The programme consisting of six components⁸¹, each divided into several sub-components and activities, was being implemented (2005-06) in Punjab by the State Horticulture Mission Society (SHMS) headed by the Director Horticulture-cum-Mission Director, State Horticulture Mission Punjab (Mission Director) through the respective District Horticulture Mission Societies (DHMS). National Horticulture Mission has been subsumed in 'Mission for Integrated Development of Horticulture' (MIDH) with effect from April 2014.

Three sub-components⁸² of the component 'Plantation Infrastructure Development' were selected to assess the efficient and effective implementation of NHM. Further, nine⁸³ out of 18 implementing agencies which had incurred expenditure during 2012-15 were selected for test check.

Audit findings

3.12.1 Planning

3.12.1.1 Deficient planning

From the records of the SHMS and the selected DHMS, Audit observed that:

(i) The State Government neither prepared the perspective/strategic plan which was to constitute State Horticulture Mission Document nor conducted any baseline survey/feasibility studies in contravention of Para 5.1 read with Para 4.8(a & b) of NHM guidelines. The Mission Document was to be the basis for preparing Annual Action Plans (AAPs). In the absence of these documents and any other data/records either at the State or district level, it could not be ascertained as to how AAPs were being formulated.

The Mission Director stated (December 2015) that the data of horticultural crops prepared by the statistical wing of the department was fixed as base for preparation of AAPs and in subsequent years, AAPs were prepared based on the achievement of previous years. The reply confirms non-preparation of perspective/strategic plan and non-conducting of any baseline survey/feasibility study.

(ii) On analysis of the provisions made in AAPs and achievement there-against during 2012-15, Audit observed significant mismatches viz. non-execution of 35 activities despite provision of ₹ 25.60 crore, expenditure of ₹ 4.79 crore on activities having no provision, less expenditure of ₹ 59.12 crore (54.49 per cent) under 43 activities and excess expenditure of ₹ 56.04 crore (111 per cent) in 21 activities. This reflected inadequate preparation of the AAPs. The three DHMSs stated (April 2015) that AAPs

⁸¹ (i) Research, (ii) Plantation Infrastructure Development, (iii) Integrated Post Harvest Management, (iv) Establishment of Marketing Infrastructure for Horticultural Produce, (v) Special Interventions and (vi) Mission Management.

⁸² (i) Establishment of new gardens (ii) Creation of water resources and (iii) Protected cultivation.

⁸³ DHMSs (i) Fazilka, (ii) Patiala, (iii) Bathinda, (iv) Faridkot, (v) Muktsar, (vi) Gurdaspur, (vii), Hoshiarpur, (viii) Ludhiana and (ix) SAS Nagar.

were prepared on the basis of information provided by Horticulture Development Officers but did not furnish any such record/data. Reply from the remaining test checked DHMSs and Mission Director was awaited (January 2016).

(iii) Though the AAPs incorporate SWOC⁸⁴ analysis defining weak areas of horticulture scenario in Punjab but no strategy was evolved to overcome the weaknesses⁸⁵ identified in 2009-10 which were still persisting. The Mission Director did not furnish reply (January 2016).

3.12.1.2 Monopolistic implementation structure in the State

(i) Para 4.9 of the guidelines envisaged setting up of a District Mission Committee (DMC) for project formulation, implementation and monitoring at District Level. However, the DMC was formed only in five⁸⁶ (including two test checked districts) out of eighteen districts (covered under NHM). In the test checked districts, the DMC was functional only in Ludhiana where five meetings were held since launch of NHM. In Gurdaspur, though one meeting was claimed to have been held but no record thereof was shown to Audit. Thus, the DMCs remained virtually non-functional. The Mission Director stated (December 2015) that DMC had been constituted as per instructions of GOI and instruction had been issued to hold DMC meetings in time.

(ii) Audit observed that the SHMS failed to involve the Panchayati Raj Institutions (PRIs) of the State in active implementation of various aspects⁸⁷ of NHM in violation of the guidelines (Para 4.6) and GOI instructions (August 2013). The Mission Director stated (December 2015) that the instructions received from GOI regarding involvement of PRIs were circulated to respective districts for follow up. The reply does not explain reason for not involving the PRIs.

Thus, keeping the stakeholders away from the project formulation to monitoring the progress of NHM resulted in making the entire implementation structure a monopoly of the Horticulture Department.

3.12.1.3 Absence of system/procedure for registration of beneficiaries

As per Paras 4.6 to 4.8 of the guidelines, the SHMS was responsible for planning, implementation and monitoring of NHM in the State. Audit observed that SHMS had not prescribed any procedure for registration of

⁸⁴ Strengths, Weaknesses, Opportunities and Challenges.

⁸⁵ (i) Weak linkage between farmers and R&D institutions; (ii) Marketing channels are not well developed; (iii) Non-establishment of wholesale/terminal markets due to non-amendment of Agriculture Produce Marketing Commodity Act, (iv) Post harvest management facilities are not in practice for crops other than potato; (v) Erratic supply of electricity is a major problem for protected cultivation as well as for irrigation.

⁸⁶ Amritsar, Gurdaspur, Jalandhar, Kapurthala, and Ludhiana.

⁸⁷ (a) Identification of crops and beneficiaries in consultation with District Panchayats
(b) Training, extension and awareness creation through Panchayats and Gram Sabhas;
(c) Attending PRIs and Gram Sabha meetings and giving them data and feedback by the official concerned with implementation of centrally sponsored schemes; and
(d) formulation of suitable guidelines.

intended beneficiaries and documentation required, etc. for providing financial assistance, thus, implementation of NHM in the State lacked transparency.

The DHMSs⁸⁸ confirmed (March-April 2015) that no instructions in this regard were received and the financial assistance was given on first come first serve basis. The Mission Director stated (December 2015) that verbal instructions were issued to DHMSs for consideration of applications on first come first serve basis. Even this contention could not be verified in audit as no priority register was maintained in any of the test checked DHMSs.

3.12.1.4 Inadequate Technical Support Group

Audit observed that though the SHMS admitted in the AAPs that non-availability of technical staff was detrimental to implementation of NHM (including the three test checked sub-components) yet no recruitment under TSG was made as provided under Paras 4.10 to 4.12 of guidelines of NHM. The Mission Director (December 2015) did not furnish reasons for non-recruitment of technical staff.

3.12.1.5 Non-implementation of centralised database, HORTNET

Envisaging total transparency in all the processes of workflow of NHM, GOI made it mandatory to use HORTNET⁸⁹ from April 2012. However, despite lapse of almost four years and purchase of computer hardware valuing ₹ 77 lakh (August-September 2014), SHMS could not make HORTNET operational till June 2015 and manual processes were being followed.

The Mission Director attributed (December 2015) its non-implementation to shortage of technical staff. Reply was not acceptable as non-implementation of HORTNET defeated the objective of bringing transparency in implementation of NHM and no efforts had been made to recruit technical staff as provided under 'Technical Support Group' component of NHM.

3.12.1.6 Lack of efforts to boost 'Marketing' component

The NHM envisages adoption of an end-to-end holistic approach covering production, post harvest management, processing and marketing to assure appropriate returns to the growers/producers. The component 'Establishment of Marketing Infrastructure for Horticulture Produce' of NHM provided for several schemes such as terminal markets, retail markets, etc.

Audit observed that despite being identified in the AAPs as a weak area of the State and insistence of the GOI to put more focus on development of marketing infrastructure, no efforts were made to boost this sector as out of ₹ 185.99 crore incurred on NHM during 2012-15, only ₹ 77.20 lakh (0.42 per cent) were incurred on this component. The Mission Director attributed (December 2015) the lapse to non-amendment of Agricultural

⁸⁸ Bathinda, Faridkot, Gurdaspur, Hoshiarpur, Ludhiana, Mohali, Muktsar, Patiala.

⁸⁹ Farmer centric interactive web portal designed for online application filing, authentication, processing online payment to the beneficiary's account and monitoring fund flow.

Produce Marketing Commodity Act, 1963. However, efforts made for getting it amended were not intimated to Audit.

3.12.2 Financial management

During 2012-15, the GOI provided 85 *per cent* funds and the State Government was to contribute 15 *per cent*. Upto 2013-14, funds were directly credited to bank account of SHMS by GOI and from 2014-15, funds were routed through State budget.

3.12.2.1 Non/short/delayed release of funds

Analysis of the funds released by the GOI, corresponding State Share released by the GOP and expenditure during 2012-15 showed that the GOP released its share short by ₹ 5.29 crore. In 2014-15, GOI released ₹ 58.50 crore⁹⁰ to GOP who released ₹ 38.50 crore⁹¹ only to the SHMS. Thus, AAPs remained unimplemented to the extent of 13 to 45 *per cent* during 2012-15 except 2012-13 when it was fully implemented. The Mission Director stated (December 2015) that the balance funds of 2014-15 had been released by State during 2015-16.

3.12.2.2 Non-percolation of benefits to SC beneficiaries

GOI directed SHMS to ensure earmarking of 16.2 and 30 *per cent* funds under NHM for SC and women beneficiaries respectively to be identified by SHMS.

The test checked DHMS neither furnished the data relating to identification of SC and women beneficiaries to audit nor achievement of the targets in respect of these categories was reflected in the monthly progress reports submitted to GOI as required. On analysis of the data, furnished by SHMS, of disbursement of financial assistance to SC farmers in respect of the three selected sub-components, audit observed that out of ₹ 2.79 crore (18.92 *per cent*) of the total financial assistance (₹ 14.75 crore) shown to have been disbursed (2014-15) to SC farmers of 11 districts⁹², only ₹ 0.04 crore (0.27 *per cent*) was actually disbursed to SC farmers and the remaining was disbursed to non-SC farmers of villages having 40 *per cent* SC population. Further, during 2012-15, out of ₹ 26.95 crore shown to have been disbursed to SC beneficiaries in 13 districts, ₹ 24.71 crore were disbursed to non-SC population in villages having 40 *per cent* SC population. As such, ₹ 2.24 crore only were actually disbursed to SC beneficiaries. Further, percolation of benefits to women beneficiaries could not be ascertained in the absence of data of disbursement of assistance to women beneficiaries.

The Mission Director attributed (December 2015) less disbursement of subsidy to SC beneficiaries to less land holdings and stated that financial assistance was provided as per GOI instructions according to which 40 *per cent* villages with SC population may be considered. The reply was not acceptable as no data regarding identification of beneficiaries of these

⁹⁰ ₹28.50 crore in June 2014 and ₹30 crore in February 2015.

⁹¹ ₹28.50 crore in September 2014 and ₹10 crore in March 2015 thereby leaving no scope for utilization within the financial year.

⁹² Sub-component wise data was made available for 11 districts only.

categories was furnished to audit. Further, copy of instructions of GOI on the basis of which disbursement to non-SC population was made had not been supplied. However, perusal of guidelines issued⁹³ by GOI regarding implementation of SCSP component revealed that funds were to be earmarked in proportion of the SC population only to the total population of the State. Hence, disbursement of funds earmarked for SCs to non-SCs deprived the targeted groups of the intended benefits.

3.12.2.3 Unauthorised purchase of vehicles

For Institutional Strengthening, Para 9.2 of the NHM guidelines provides for hiring of vehicles, etc. under TSG component.

Audit observed that the Mission Director in violation of the guidelines purchased (between 2007 and 2014) 12 vehicles valuing ₹ 72.98 lakh. The Mission Director stated (December 2015) that for achieving the objectives of NHM, extensive field visits were required to interact with the farmers and to monitor the activities at field level. It was further stated that SLEC approved the proposal of vehicles purchase. The reply was not acceptable as purchase of vehicles was in violation of GOI's guidelines and SLEC has to work within the frame work of guidelines set out by GOI.

3.12.3 Implementation

Audit findings relating to selected three sub-components under 'Plantation Infrastructure Development' are given here under:

3.12.3.1 Targets and achievements

Analysis of the financial targets and achievement there against during 2012-15 showed less expenditure of ₹ 10.83 crore (40 per cent) and ₹ 5.81 crore (35 per cent) in sub components 'Establishment of new gardens' and 'Creation of water resources' respectively, whereas in third sub-component 'Protected Cultivation', there was an excess expenditure of ₹ 11.11 crore (29 per cent) as compared with the provisions made in the AAPs.

3.12.3.2 Creation of Water Resources-Community Water Tank

(i) Excess payment

Under the sub-component "Creation of Water Resources", maximum assistance of ₹ 15 lakh/unit, revised to ₹ 20 lakh/unit w.e.f. 01 April 2014, for 10 Ha of command area, with pond size of 30000 cubic meters was to be paid. For smaller size of the pond/tank, cost was admissible on pro rata basis.

Five out of nine DHMS released (2012-15) assistance of ₹ 10.87 crore to 156 beneficiaries who constructed tanks of different dimensions having capacity upto 30000 cum, on the basis of estimates/drawings from architect and bills of

⁹³ DO letter No. M-13011/3/2005-SP-Co dated 31 October 2005 of the Joint Secretary (SP), GOI, Planning Commission read with the GOI, Planning Commission's OM No. F.No. M-13054/1/2008-SCSP/TSP dated 18 August 2009.

material and labour on plain paper. However, the DHMSs neither verified the actual consumption of the material claimed in the bills nor prepared any consumption statement and calculation sheet in support of the assistance released. The assistance, when calculated, on pro rata basis, with reference to actual size of the tank constructed by the beneficiaries, worked out to ₹ 3.23 crore instead of ₹ 10.87 crore resulting in excess payment of ₹ 7.64 crore⁹⁴.

The Mission Director stated (December 2015) that assistance was given as per specifications for construction of the tank approved in SLEC meeting. The reply was not acceptable as the assistance was to be released as per norms fixed by the GOI and the SHMS itself reiterated (December 2014) to follow the cost norms prescribed by GOI. No justification for non-verification of the consumption of material and preparation of calculation sheet was furnished.

3.12.3.3 Protected cultivation-construction of green house structures

(i) Payment of assistance to ineligible persons

Guidelines issued (July 2010) by National Horticulture Board (NHB) provide for release of assistance to the persons who were either owners of the land or had land on lease for at least 10 years with lease deed duly registered.

Five out of nine DHMSs released (2012-15) ₹ 3.76 crore⁹⁵ to 23 persons who were either not owners of the land or owned less land than the one for which the assistance was released or were not owning land on the date of claim of assistance as lease deed executed and operative in such cases was after the date of the claim. The Mission Director stated (December 2015) that subsidy was provided as per guidelines of NHB. The reply was not acceptable as subsidy was given to the persons who did not fulfil conditions *ibid*.

(ii) Non-observance of site selection criterion for poly houses

As per the technical standards prescribed (February 2011) by NHB, site for construction of a poly house should be (i) free from shadow, (ii) at a higher level than the surrounding land with adequate drainage facility, (iii) pH in the range of 5.5 to 6.5 and Electrical Conductivity (EC) between 0.5 and 0.7 mS/cm. Other prescribed conditions are availability of good quality of irrigation water with pH between 5.5 to 7.0 and EC between 0.1 and 0.3mS/cm, and electricity. Audit observed the following important points:

(a) Eight out of nine test checked DHMSs (except Muktsar) released (2012-15) ₹ 27.41 crore to 197 beneficiaries for construction of poly houses without verifying fulfilment of the above mentioned criteria.

(b) The DHMS, Mohali disbursed (2014-15) ₹ 79.67 lakh to five beneficiaries who constructed poly houses on land which was at lower level than the surrounding land in violation of the technical standards.

⁹⁴ (i) Bathinda-₹0.43 crore; (ii) Faridkot-₹0.18 crore; (iii) Fazilka-₹5.94 crore; (iv) Muktsar ₹1.02 crore; and (v) Patiala-₹0.07 crore.

⁹⁵ (i) Ludhiana-₹1.03 crore; (ii) Mohali-₹1.80 crore; (iii) Patiala-₹0.14 crore; (iv) Bathinda-₹0.14 crore; (v) Hoshiarpur-₹0.65 crore.

The Mission Director stated (December 2015) that site selected by the beneficiaries was according to norms of NHB. The reply was not acceptable as the department had not verified fulfilment of the laid down criteria as was evident from the inspection reports of the sites based on which the subsidy was disbursed. Non-observance of the standards was detrimental to optimum growth and development of plants.

(iii) Excess payment to the beneficiaries

For Green House and Shade Net House, NHM guidelines provide for release of assistance as a prescribed percentage of the cost and for a maximum area of 4000 sq. meters.

(a) In six test checked DHMS, instances of excess payment (2012-15) of ₹ 54.67 lakh⁹⁶ to 74 beneficiaries due to non-exclusion of tax⁹⁷ involved in the bills furnished by the beneficiaries, and payment of assistance in excess of the area finally considered for payment of subsidy were noticed. Further, in eight cases ₹ 23.81 lakh⁹⁸ were considered for release of assistance on the basis of documents which were neither bills nor receipts. The DHMSs stated (March-April 2015) that reply would be furnished after verification of documents. The Mission Director stated (December 2015) that no instructions had been received from the GOI regarding exclusion of VAT. It was further stated that the total area of unit mentioned by the inspection committee might be more but the subsidy was provided for 4000 sq. mtrs. The reply was not acceptable as the cost price is the original price of an item and is the total outlay required to produce a product and the NHM guidelines provide for payment of subsidy on the cost of unit. Further, the amount of bills (based on which subsidy was calculated) was not restricted in proportion to the area finally considered for subsidy.

(b) The DHMSs Patiala and Ludhiana paid (2014-15) assistance for area more than 4000 sq. mtrs, resulting in excess payment of ₹ 28.29 lakh⁹⁹ to the beneficiaries. The Mission Director did not furnish reply (January 2016).

3.12.4 Internal control mechanism

State Level Executive Committee (SLEC) and the District Mission Committees (DMCs) were responsible for proper monitoring of the NHM. Audit observed that no monitoring mechanism was put in place either at the State or district level for release of financial assistance as is evident from the following:

➤ Scrutiny of the Inspection Reports on the basis of which financial assistance was released under two activities viz. ‘Construction of Green House Structures’ and ‘Construction of Community Water Tanks’ showed that

⁹⁶ (i) Patiala-₹12.40 lakh; (ii) Hoshiarpur-₹9.57 lakh; (iii) Mohali-₹11.95 lakh; (iv) Faridkot-₹0.99 lakh; (v) Bathinda-₹4.79 lakh; (vi) Ludhiana-₹14.97 lakh.

⁹⁷ VAT @ 5.5 per cent for intra state sale up to 02 September 2012 and 6.05 per cent w.e.f. 03 September 2012 and five per cent for inter-state sale.

⁹⁸ Mohali-₹15.69 lakh (six cases-four in 2013-14 and two in 2014-15), Hoshiarpur-₹4.00 lakh (one case in 2012-13), and Ludhiana-₹4.12 lakh(one case in 2014-15).

⁹⁹ Patiala-₹14.00 lakh(one case) and Ludhiana-₹14.29 lakh(one case).

Committee members did not have technical expertise and they merely verified the existence of the structure without verifying the authenticity of the quantities and the expenditure claimed by the beneficiary.

- The Inspection Reports had no mention of the identity of the land viz. Khatauni/Khasra No. on which the structure had been constructed.
- Improper bills (documents which were not cash memos/invoices) especially of labour were admitted for releasing the assistance.

The Mission Director admitted (December 2015) that frequent monitoring could not be done due to shortage of staff.

Thus, perspective/strategic plan and baseline survey/feasibility studies were not conducted/prepared. Non-formation/non-functioning of District Mission Committees/non-involvement of PRIs kept the stakeholders away from significant role to play in project formulation/monitoring of NHM. Centralized database (HORTNET) was not implemented. Instances of short release of funds, non-percolation of benefits to the SCs, excess payment of financial assistance, payment to ineligible persons, etc. were noticed. No monitoring mechanism was put in place either at State or district level for release of financial assistance.

The matter was referred to Government for comments in July 2015; reply was awaited (January 2016).

HOUSING AND URBAN DEVELOPMENT DEPARTMENT

3.13 Irregular refund

Irregular refund of External Development Charges and License Fee resulted in a loss of ₹ 13.40 crore to GMADA.

Government of Punjab, Department of Housing and Urban Development vide notification (September 2007) fixed rates for External Development Charges (EDC) as ₹ 130.47 lakh and License fee (LF) as ₹ 200 lakh per acre for commercial development of land falling in the jurisdiction of Greater Mohali Area Development Authority (GMADA).

With the objective of encouraging development in satellite towns, reducing congestion in bigger towns, to salvage the Real Estate Projects, Government of Punjab gave incentive to the developers vide notification (June 2010) by reducing rates of EDC and LF to ₹ 115 lakh and ₹ 150 lakh per acre respectively. The reduced rates were applicable retrospectively to the permission orders issued after September 2007 subject to the conditions that (a) the benefit would be adjusted against pending instalments or in new projects and (b) the benefit of concession would be passed on to the customers/end users by the Developer. Further, three *per cent* of the Change of Land Use (CLU), EDC and LF was to be paid by the Developer into Social

Infrastructure Fund (SIF) created to promote social infrastructure.¹⁰⁰

M/s Hamir Real Estate Pvt. Ltd. (Developer) applied (September 2008) for CLU for commercial purpose. Accordingly, Chief Town Planner, Punjab allowed (March 2009) CLU for an area of 21.385 acres falling in village Ballomajra, district Mohali. The developer deposited (March 2010) ₹ 70.67 crore (₹ 27.90 crore as EDC and ₹ 42.77 crore as LF) with GMADA.

Consequent upon issuance of notification of June 2010, GMADA issued (July 2010) a revised demand notice (refund) for ₹ 57.27 crore (EDC - ₹ 24.85 crore and LF - ₹ 32.42 crore). Accordingly out of an excess deposit of ₹ 13.40 crore (₹ 70.67 crore - ₹ 57.27 crore), GMADA refunded ₹ 11.68 crore (March 2014) to the developer after adjusting ₹ 1.72 crore towards SIF. It was further noticed that the developer deposited the EDC and LF for the land measuring 21.385 acre but while calculating the refund to the developer the land area was taken as 21.61 acre which was irregular.

Audit observed (April 2014) that in the instant case the refund was granted to the Developer even though both the conditions for availing benefit of reduced rate of EDC/LF were not fulfilled. The Developer had admitted (November 2012) that he had no other project in hand in Punjab and no part of the Mega Project was sold to any other party and as such the benefit of reduced rates of EDC and LF could not be passed on to the end users.

The Government stated (December 2015), that the benefit of EDC/LF had not been passed on to the end user, and refund was approved by the Authority in its 15th meeting (May 2013). The reply was not acceptable because (i) the developer did not fulfill the conditions of the notification of June 2010, (ii) the fact of non-fulfillment of the condition regarding transfer of benefit to the consumers/end users was not brought out in the agenda item placed before the Authority, and (iii) there was no provision for refund in the notification of June 2010, which should have been got amended from the Government, if the intention of GMADA was to cover such cases. Thus, refund of ₹ 13.40 crore by GMADA was irregular.

3.14 Wasteful expenditure

Injudicious decision by GMADA to allot the work without assessing the actual requirement of water and subsequently terminating the contract resulted into wasteful expenditure of ₹ 2.78 crore.

Rule 2.5 of the Punjab Public works (PWD) code provides that while according Administrative Approval/Technical Sanction to a work, it should be ensured that the proposals are structurally sound and the preliminary estimate is sufficiently correct for the purpose. Further, para 2.89 of PWD code provides that no work could be commenced unless a properly detailed design

¹⁰⁰ In order to promote social infrastructure like sports, health, recreation, education, construction of EWS housing or any other item on social infrastructure, a fund to be called “Social Infrastructure Fund” (SIF) was created, wherein all promoters of residential, commercial, institutional and industrial projects (even of on going projects) shall pay an amount equal to 3 per cent of CLU charges, EDC and License fee to the concerned Urban Development Authority.

and estimate of the work was technically sanctioned by the competent authority.

To ensure proper supply of water to Mohali town, Administrative Approval to the work, "Augmentation of Water Supply Scheme of SAS Nagar (Phase V and VI) from Kajauli head works to water works, SAS Nagar" was accorded (December 2010) by Chief Administrator, Greater Mohali Area Development Authority (GMADA) for ₹ 168.79 crore. The work of laying of 1600 mm dia MS pipe for bringing 40 million gallons per day (MGD) water from Kajauli head works was allotted (March 2011) to M/S Welspun Projects Ltd. (agency) for ₹ 108.34 crore with completion period of 30 months. The requirement of 40 MGD was based on a decision taken in a meeting held in July 1983.

Test check of records (October 2014) of Divisional Engineer, PH-II GMADA, Mohali showed that the work was delayed and could not be started at site as the agency could not prepare and submit the survey report and hydraulic & structural design of the Rising Main by May 2011 as required under the allotment order Clause 12. Thereafter, GMADA decided (October 2011) to rescind the agreement on the ground that demand of water would increase due to the urbanization of adjoining areas¹⁰¹ and pipes of 1600 mm would not suffice. Accordingly the agreement was terminated in November 2011. Consequent upon the termination of the contract, the agency claimed compensation of ₹ 20.51 crore to offset the loss suffered by it against which the GMADA paid (October 2013) a compensation of ₹ 2.78 crore.

The Government stated (October 2015) that the contract was terminated due to change in scope of work and claim was paid on the recommendation of the Committee.¹⁰² The reply of the department was not acceptable as the urbanization of adjoining areas of Mohali was a known fact and not a sudden development and this should have been factored in while deciding the scope of the work and framing estimates for the same. Thus, failure of GMADA to assess the actual requirement of water for the area led to framing of unsound and incorrect estimate resulting in a wasteful expenditure of ₹ 2.78 crore.

IRRIGATION AND FINANCE DEPARTMENTS

3.15 Avoidable burden on State exchequer due to increase in cost of the works

Non-providing of diversion for passage of water and non-payment of the contractors' bills in time delayed completion of three works of construction of bridges over river Ghaggar and consequently increased cost of the works by ₹1.88 crore, of which ₹1.48 crore had already been paid, thereby putting avoidable burden on State exchequer.

With a view to provide connectivity to the rural population of villages situated on the bank of river Ghaggar¹⁰³, the Chief Engineer (Drainage), Punjab

¹⁰¹ (i) Mullanpur; (ii) Zirakpur; (iii) Kharar; (iv) Aero City; (v) Eco City; etc.

¹⁰² Comprising two Superintending Engineer and a Divisional Engineer constituted by the Chief Administrator, GMADA.

¹⁰³ A non-perennial river, originating from Shivalik hills near Digshai and enters Punjab area near Mubarakpur of district Patiala.

accorded (December 2006) technical sanction (TS) to the works of construction of three bridges to connect villages Handa to Karial, Chandu to Bushera and Moonak to Tohana for ₹ 2.39 crore, ₹ 2.46 crore and ₹ 4.60 crore respectively, against the Letter of Credit (₹ 10.50 crore) issued by the Finance Department in November 2006. Though it was acknowledged in the estimates of the works that the river was prone to floods in monsoon season and created havoc every year by damaging agriculture land of nearby villages, no provision was made in the estimates for smooth passage of flood waters during construction.

Test check of records (June 2014) of the Executive Engineer, Drainage Construction Division, Sangrur (EE) showed that the EE issued work orders for all the three works in December 2006. The works started at site during December 2006 were hindered due to rains at intermittent intervals during February 2007 to October 2007. The contractors kept requesting (February 2007-May 2008) the Department to provide diversion for passage of flood water for uninterrupted works and to make timely payment for the already executed work. But the Department did not act considerably and the works suffered. As a result of delay, the prices of material etc. increased and the contractors demanded (April-August 2008) increase in rates. Consequently, the works were abandoned mid-way (August 2008) after incurring a total expenditure of ₹ 4.23 crore¹⁰⁴ i.e. 42 to 49 *per cent* of the sanctioned cost. To complete the balance works, the Chief Engineer sanctioned (March-June 2009) the revised estimates for these works and the EE issued the work orders for the balance works during March-June 2009. The Department in the revised estimate made provisions, which were not available in the earlier estimates, for fabrication of heavy trusses, a flat platform to bear the truss load etc. which were also necessary for smooth flow of flood water during construction period.

The Department confirmed (August 2015) the fact of abandoning the works due to paucity of funds. Further, on being asked (September 2015) the reasons for not providing diversion for passage of water, the EE stated (October 2015) that it was not on records as to why the provision of diversion was not made in the original estimates. This indicated that careful preliminary investigation prior to framing of the project was not carried out as required under PWD Manual of Orders. Thus, lack of adequate provision of diversion for smooth passage of flood water in the estimates originally prepared and funds required for payment of the contractors' bills resulted into avoidable burden of ₹ 1.48 crore¹⁰⁵ on State exchequer, besides delaying the facility of connectivity to the rural population.

The matter was referred to Government in May 2015; reply was awaited (January 2016).

¹⁰⁴ (i) Handa to Karial (₹ 1.08 crore); (ii) Moonak to Tohana (₹ 1.95 crore); and (iii) Chandu to Bushera (₹ 1.20 crore).

¹⁰⁵ Cost of the balance quantities left out by the previous contractors increased by ₹1.88 crore due to increase in tendered rates, out of which an amount of ₹1.48 crore had already been paid as per the final bills in respect of two works viz. Handa to Karial-₹0.53 crore (March 2014); Chandu to Bushera-₹ 0.05 crore (February 2015); and the last bill in respect of third work viz. Moonak to Tohana-₹0.90 crore (June 2012).

**PUBLIC WORKS (BUILDINGS & ROADS) AND FINANCE
DEPARTMENTS**

3.16 Additional financial burden due to delayed payment of executed works

Delayed payments for a road work under Central Road Fund not only delayed the work by more than 42 months but also increased the cost of work by ₹ 2.77 crore besides causing an avoidable payment of interest of ₹ 24.04 lakh.

The Government of India, Ministry of Road Transport and Highways conveyed (February 2011) administrative approval and granted financial sanction for ₹ 23.38 crore under Central Road Fund (CRF) 2010-11, for the work of widening and strengthening of Barnala-Mansa-Sardulgarh-Sirsa Road from km 101 to km 119.70.

Test check of the records (February 2014) of the Provincial Division, PWD (B&R), Mansa showed that the Executive Engineer (EE), without getting the estimate technically sanctioned¹⁰⁶, allotted (April 2011) the work to a contractor for ₹ 18.28 crore for completion by 07 October 2011. Due to delayed payment to the contractor, work was considerably delayed as a result of which the EE terminated (November 2013) the contract. The EE, while paying (July 2014) ₹ 12.70 crore to the contractor for the extent of work done, also levied a penalty of ₹ 1.64 crore (20 per cent of cost of the balance work)¹⁰⁷. The aggrieved contractor filed a case with the Arbitrator who while upholding (October 2014) the contractor's view observed that the work was delayed due to delay in payments to the contractor and ordered (October 2014) release of the penalty of ₹ 1.64 crore with interest of ₹ 24.04 lakh¹⁰⁸.

After re-calling the tenders, the balance work was allotted (February 2014) for ₹ 7.64 crore to another contractor for completion up to 05 June 2014 thus increasing the cost of this work by ₹ 2.77 crore¹⁰⁹. Only 20 per cent work had been completed up to February 2015. The EE while admitting the facts stated (February 2014) that the Letter of Credit (LOC) was not received in time from Government and even when it was received, funds were not released by the Treasury Officer, Mansa.

Thus, delayed release of payment to the contractor, despite the fact that the State Government had a balance of ₹ 228.33 crore and ₹ 192.28 crore as on

¹⁰⁶ Technically sanctioned for ₹ 19.60 crore in May 2012 by Chief Engineer, PWD (B&R).

¹⁰⁷ Recovered the same from pending payment (₹ 1.07 crore) and retention money (₹ 0.57 crore) of the contractor.

¹⁰⁸ ₹ 15.83 lakh on unlawful adjustment of dues of ₹ 1.64 crore and ₹ 8.21 lakh on making delayed payments.

¹⁰⁹ Calculated on the basis of difference between the rates of the first and the subsequent contractor in respect of the quantities allotted to the latter.

31 March 2012 and 31 March 2013 respectively under CRF, coupled with the injudicious action of levying penalty and termination of the contract not only delayed the work by more than 42 months beyond stipulated date of completion but has already resulted in extra cost of ₹ 52.27 lakh¹¹⁰ besides avoidable payment of ₹ 24.04 lakh of interest. The work would eventually put an additional burden of ₹ 2.77 crore.

The matter was referred to Government in April 2015; reply was awaited (January 2016).

PUBLIC WORKS (BUILDINGS & ROADS) AND HIGHER EDUCATION DEPARTMENTS

3.17 Establishment of University Colleges in Punjab

The planning of the scheme for establishment of degree colleges in educationally backward districts was deficient as the State Government not only delayed the finalization of the proposal but also submitted proposals for ineligible colleges leading to rejection thereof by the UGC. Instances of execution of works without technical sanction, avoidable payment of cost escalation of ₹90.53 lakh, undue favour of ₹ 1.69 crore to the contractors, allotment of work to ineligible contractor and non-maintenance of inspection record of buildings after completion/during defect liability period were noticed.

With a view to set up adequate number of degree colleges, the University Grants Commission (UGC) identified (October 2007) 374 Educationally Backward Districts (EBDs) in the country (including 13 districts of Punjab) with Gross Enrolment Ratio (GER) below the national average of 12.4, as per census 2001. The colleges were to be established as University constituent¹¹¹ colleges with assistance from GOI through UGC, which was limited to ₹ 2.67 crore¹¹² per college and the balance funds along-with recurring cost and any expenditure in excess of the projected estimated cost of ₹ eight crore was to be met by the Government of Punjab (GOP) besides providing the land for the purpose.

With a view to assess the implementation of the scheme, an audit was conducted during February to June 2015 by test checking the records in the offices of the Principal Secretary to GOP, Department of Higher Education (PSHE), Director of Public Instructions (Colleges), Punjab and the Chief Engineer (Buildings), PWD (B&R)¹¹³, Punjab and the concerned Executive Engineers (EE) for the period from 2010 to 2015.

¹¹⁰ Paid to the contractor for the work executed up to September 2014.

¹¹¹ Constituent college is defined as the college established, maintained and nurtured by Universities themselves academically, administratively and financially.

¹¹² One third of the estimated capital cost of ₹ eight crore per college.

¹¹³ Public Works Department (Buildings & Roads).

Audit findings

3.17.1 Planning

3.17.1.1 Delay in finalization of the sites by the State Government

Government of India identified 13 districts of Punjab with low GER and requested GOP to select suitable site in each of these districts. Further, GOI asked (December 2008) the GOP to submit the proposals to the UGC so as to commence academic operations from the academic session 2009-10. The colleges established before December 2007 were not to be considered under the scheme.

Audit observed (June 2015) from the records of the PSHE that GOP sent (December 2009) the proposal to establish the colleges in 13 identified districts to the UGC. UGC approved the proposal for only 11 colleges¹¹⁴ in January 2010. The construction of the colleges commenced between July 2009 and May 2010 and completed between July 2011 and December 2014. The delay in completion of the works ranged between 06 and 47 months beyond the stipulated dates. Government of Punjab took more than two years to finalize the proposal, which had a cascading effect on its approval and completion of works. As a result, none of the colleges could be operationalized in these buildings from the academic session 2009-10 as envisaged in the scheme. The proposal in respect of two colleges in Districts Ferozepur and Gurdaspur was rejected as these were established before December 2007 and were outside the scope of the scheme. However, the GOP did not send any fresh proposal for alternative sites for the balance two colleges and thus denied the additional rural students of increased access to higher education, thereby compromising on the achievement of the main objective of the scheme.

3.17.2 Execution of works

3.17.2.1 Execution of the works without technical sanction

As per para 6.1 of the PWD Manual of Orders, a detailed estimate is prepared on the basis of detailed design and drawings and by working out quantities in detail, based on which technical sanction (TS) is accorded. The purpose of TS is to ensure that the design is structurally safe. Further, Para 2.89 of Public Works Department Code provides that no work shall be commenced unless a detailed design and estimate have been sanctioned by the competent authority.

Audit observed that the works of all 11 colleges¹¹⁵ were allotted between July 2009 and May 2010 without technical sanction of estimates which were

¹¹⁴ Excluding the colleges at Sri Guru Harsahai in district Ferozepur and Narot Jaimal Singh in district Gurdaspur, which were ineligible under the scheme as these were established before December 2007.

¹¹⁵ University college at Balachaur; (ii) Chunni Kalan; (iii) Chung; (iv) Dhilwan; (v) Ghanaur; (vi) Ghudda; (vii) Jaitu; (viii) Mithra (ix) Nihal Singh Wala; (x) Sikhwala; and (xi) Sardulgarh.

vetted in July 2011. Thus, commencement of works without TS was violative of the provisions and implied non-ensuring the structural safety of the designs.

3.17.2.2 Increase in scope of works after allotment

The scope of works in all cases was reviewed and revised in the meetings held in February and April 2010 and was ultimately finalized on 16 April 2010 after which the Chief Architect issued (May 2010) the drawings. However, the Department had already allotted all the works up to 23 April 2010 (i.e. before issuance of drawings as per the final scope). Revision in the scope of works also led to delay in providing architectural drawings/structural designs ranging between 06 and 47 months and resultant delay in completion of the works beyond the stipulated date.

Audit further observed that as a result of revision of scope¹¹⁶, the allotted cost of the works increased significantly by ₹ 33.75 crore (55.67 per cent) from ₹ 60.62 crore to ₹ 94.37 crore which, except in three colleges¹¹⁷, was also given to the same contractors by enhancing the amount of their original agreements. Thus, the State was deprived of the benefit of competitive tendering for the increased value of the works. The work of all the eleven colleges was completed at a total cost of ₹ 89.48 crore i.e. 47.16 per cent over and above the allotment cost.

3.17.2.3 Allotment of work to a contractor having no experience of building works

The Executive Engineer, Construction Division No.2, Amritsar invited (January 2010) tenders for constructions of University College at Chung (Tarn Taran) at a cost of ₹ 5.49 crore. One of the conditions of the Detailed Notice Inviting Tenders (DNIT) was that the bidder should have experience in building works. The Chief Engineer (Buildings) Punjab considered the lowest rates received (4.80 per cent above the DNIT rates) to be on the higher side and directed (31 March 2010) to recall the tenders after amending the DNIT conditions. Among others, the condition regarding 'experience of building works' was amended as 'experience of similar works' and the condition regarding 'similar completed works' was changed to 'similar or any civil engineering infrastructure completed works/partly completed or the ongoing works'. After re-inviting the tenders (1 April 2010), the work was allotted on 23 April 2010.

From the tender documents submitted by the successful bidder, Audit observed that he had executed works of erection of BSNL towers and allied works only in the past. After failing to complete the work even after 14 months beyond the stipulated date of completion, the contractor expressed his inability not only to complete the work but also to rectify the defects in the executed works pointed out by the PWD as well as the college authorities,

¹¹⁶ Addition of Arts and ICT (Information & Computer Technology) Blocks.

¹¹⁷ University Colleges at (i) Chung; (ii) Ghannuar and (iii) Nihal Singh Wala.

who also pointed out use of inferior quality of construction material. The EE got the balance work executed from another contractor after re-tendering (October 2011) and a payment of ₹ 4.69 crore was made (October 2012) to the previous contractor.

Thus, amendment of the pre-qualification criteria resulted into award of work to a contractor who had no experience of building works. The EE stated (April 2015) that the tenders were allotted as per DNIT conditions and due publicity was given for calling of tenders. No justification was given for allotment of work to a contractor who had no experience of buildings works.

3.17.2.4 (i) Avoidable payment of price escalation

Audit scrutiny showed that none of the 11 colleges was completed within the stipulated period (delay ranged between 6 and 47 months) and Extension of Time (EOT) was granted to the contractors. In seven cases, EOT was granted with the condition that price escalation would not be claimed by the contractor for the extended period or the price index was frozen as on initial intended date of completion. However, no such condition was imposed in four cases wherein Department had to pay consequential price escalation of ₹ 90.53 lakh¹¹⁸ to the contractors by applying the price index of period beyond the stipulated date of completion of the works.

The EE, Sirhind (Chunni Kalan College) stated (June 2015) that price escalation was paid as per provision of the contract agreement. The EE, Barnala (Dhilwan college) stated (May 2015) that the time was extended due to increase in scope of work and land dispute with the villagers and hence the price escalation was paid. The other two EEs and the CE have not furnished reply. Replies were not acceptable as the price index was not frozen in these cases while granting time extension as was done in other seven cases and provision of the clear site was to be ensured by the department before commencement of work.

(ii) Non-levy of liquidated damages

The work of University College, Balachaur was not completed within the stipulated period and liquidated damages of ₹ 79.03 lakh at the rate of 10 *per cent* of the contract price (₹ 790.30 lakh) were leviable as per the clause 49 of the agreement. However, the same were not levied by EE concerned and extension of time was granted despite the contractor having been held responsible for the delay of four years beyond stipulated date of completion.

3.17.2.5 Other points

Undue favour was extended to the contractors due to inaction of the Department to act in accordance with the contractual conditions as noticed in

¹¹⁸ University Colleges at (i) Chunni Kalan-₹ 12.33 lakh; (ii) Sikhwala- ₹ 7.70 lakh; (iii) Dhilwan- ₹ 26.09 lakh; and (iv) Balachaur-₹ 44.41 lakh.

the following cases:

(i) In respect of University College, Balachaur, Independent Quality Assurance Consultant was not engaged by the contractor as per clause 33 of the agreement. However, the EE deducted only ₹ 4.36 lakh from the contractor's payments against the deductible amount of ₹ 10.87 lakh in respect of non-engagement of consultant by the contractor resulting into short deduction of ₹ 6.51 lakh.

(ii) Audit observed that no insurance cover was provided in respect of nine works as required under clause 13.1 of agreements whereas the insurance cover provided by the contractors in respect of the works of University Colleges, Ghanour and Jaitu were for shorter periods i.e. for 24 and 12 months as against the required period of 49 and 27 months starting from date of allotment to expiry of the defect liability period. The deductibles from the contractors' bills on this account for all the 11 colleges¹¹⁹ worked out to ₹ 7.34 lakh¹²⁰ which was not received resulting in an undue favour to the contractors.

(iii) Audit observed that in ten cases, the validity of the BGs worth ₹ three crore were not got extended for the period ranging between seven and 52 months and in six cases, BGs worth ₹ 76.13 lakh with reference to the enhanced amount of contracts, were not obtained, in violation of clause 34 of agreement, thereby extending undue favour to the contractors.

(iv) The Executive Engineer, Provincial Division, Bathinda paid (December 2011) ₹ 17.25 lakh to the contractor in respect of University College, Ghudda without measurement of the work in violation of clause 42 of the agreement. In the absence of measurement of work by the Department, variation in work done could not be ascertained.

3.17.3 Quality Control

The Technical Advisor (TA) to the Chief Minister issued instructions (February 2012) that a team of concerned Engineers-in-charge of the building and representatives of the contractor was to jointly inspect the building within 15 days of its handing over to the concerned department and remove the defects that come to its notice. The team was to inspect the building after every three months upto the defect liability period. Complete records of inspections carried, defects pointed out and removal thereof was to be kept.

¹¹⁹ In case of college at Jaitu, period of one year for which the insurance was provided has been excluded from the calculation.

¹²⁰ Calculated on the basis of premium of ₹ 37175 for works for two years (₹1549 per month); and ₹ 1720 for one year (₹ 143 per month) for accidental death, injury and disability paid by the contractor (total ₹ 1692 per month) multiplied by the number of months which lapsed between date of allotment and end of defect liability period.

On scrutiny of records, Audit did not come across any evidence to show the formation of any such teams. However, the PWD and the concerned college authorities of six colleges¹²¹ pointed out defects in construction during September 2011 to November 2014. In the absence of maintenance of records relating to inspection, etc., removal of the defects pointed out by the PWD/college authorities during the defect liability period by the contractors could not be ascertained in audit.

The EEs, Construction Division No. 2, Kapurthala (Mithara college), Gidderbaha (Sikhwala college) and Construction Division, Barnala (Dhilwan college) stated that no defect was found in the work. The EE, Provincial Division, Faridkot stated (May 2015) that the building had been completed and defect liability period expired during which the building was inspected by the SDO of Punjabi University, Patiala and the Director Quality Control of PWD. The remaining seven EEs did not furnish reply.

Thus, the State Government took more than two years to select the sites and send proposal for establishment of colleges due to which academic operations could not be commenced from the stipulated academic session (2009-10). Two districts were deprived of the benefits of the scheme due to inclusion of two ineligible colleges in the proposal and consequential rejection thereof by the UGC, allotment of works before finalization of scope, allotment of a work to contractor having no experience of building work and non-completion of buildings by the stipulated dates and payment of cost escalation was noticed.

The matter was referred to Government in July 2015; reply was awaited (January 2016).

PUBLIC WORKS DEPARTMENT (BUILDINGS & ROADS)

3.18 Avoidable burden on State exchequer

Allotment of rectification work to a new contractor instead of getting it done from the defaulting contractor and payment of price adjustment by the Department resulted in avoidable burden of ₹18.55 crore on the State exchequer.

As per the para 6.1 of the PWD Manual of Orders, a detailed estimate is prepared on the basis of detailed design and drawings and by working out quantities in detail based on which technical sanction (TS) is accorded. Purpose of TS is to ensure that the design is structurally safe and the estimates are economically prepared. Further, Para 2.89 of Public Works Department Code provides that no work shall be commenced unless a properly detailed

¹²¹ University colleges: (i) Balachaur; (ii) Chung; (iii) Ghudda; (iv) Jaitu; (v) Sardulgarh; and (vi) Sikhwala.

design and estimate have been sanctioned by the competent authority. Technical Specifications (as per DNIT) for the work provided that work falling short of quality shall be rectified/redone by the contractor and defective work shall be removed from the site of the work by the contractor at his own cost. Moreover, as per Clause 11.4 (c) of the general conditions of the contract, the Department was even entitled to recover all sums paid to the contractor for defective works.

The work¹²² of up-gradation of Kharar-Banur-Tepla Road from km. 0.00 to 39.530 under the World Bank funded Punjab State Road Sector Project, was allotted (July 2007) to C & C Constructions Limited for ₹ 108.98 crore with completion within 28 months. Test check of the records (July 2014) of the Executive Engineer, Central Works Division, Mohali (EE) showed that the road was damaged during execution of work. Reasons for damage to the pavement and measures to be taken for rectification were sought from various agencies¹²³. Thereafter, the Principal Secretary, PWD, Punjab constituted (March 2012) a Committee which, on the basis of reports of various agencies, held (May 2012) the contractor and the consultant responsible for poor quality of work leading to damage to the road during execution. The Committee recommended that the top BC layer may be re-laid wherever it had been badly cracked and the other cracks should be filled up with rapid setting emulsion. Thereafter, the work was treated as completed (17 October 2012) and defect liability period from 18 October 2012 to 17 October 2013 was fixed. The contractor rectified the defects and department agreed (23 October 2013) to return the bank guarantee of the contractor without levying any penalty on the contractor despite their proven failure. Further, it was noticed that as the department had failed to fulfill its contractual obligations¹²⁴ a time extension of 355 days had to be granted for which avoidable price escalation ₹ 8.21 crore was paid to the contractor.

It was further noticed that after gap of four months from the date of expiry of the defect liability period, EE allotted (February 2014) the work to increase the structural adequacy of pavement of the road in km. 0.00 to 22.500 to another contractor at a cost of ₹ 17.42 crore, out of which ₹ 10.34 crore had been paid as on December 2015. Even this time, the new contractor informed the EE that the surface had started showing cracks and slippages at some locations and that they were not confident of repairing it in its present state.

¹²² Funds provided by International Bank for Reconstruction and Development.

¹²³ Committee of the PWD Officers in May 2011; EE in June 2011; Central Road Research Institute (CRRI), New Delhi in November 2011 and March 2012.

¹²⁴ Shifting of electric poles/electric lines, water supply lines, sewer lines, delayed decision of rehabilitation of bridge and additional scope of work.

The EE stated (March 2015) that the work was treated as complete in all respects and the defects pointed out to the contractor were removed by him. As regards levy of any penalty/encashment of performance security of the consultant, Punjab Roads and Bridges Development Board (PRBDB) stated (April 2015) that there was no provision for performance security in all World Bank funded projects, and on account of poor performance of the consultant, ₹ 40.34 lakh had not been paid to them. The reply was not acceptable as the two reports of Central Road Research Institute (CRRI) and that of the Committee came in November 2011, March 2012 and May 2012 respectively, i.e well before the acceptance of completion of the road in October 2012 and as such the rectification should have been done at the contractor's cost.

Thus, the department failed to watch the interest of the State despite having all enabling provisions in the contract agreement as accepting a poor quality work and not getting it rectified from the original contractor during his defect liability period, caused the Department to allot the work of improving the pavement to another contractor just after four months of expiry of defect liability period, thereby putting an avoidable burden of ₹ 18.55 crore (₹ 10.34 crore + ₹ 8.21 crore) on the State exchequer (December 2015).

The matter was referred to Government in May 2015; reply was awaited (January 2016).

3.19 Unproductive expenditure on idle staff

A division of the Department remained without work for more than five years, thereby rendering the expenditure of ₹ 7.33 crore on salaries and office expenses unproductive.

The Government of Punjab, Department of Public Works dedicated (March 2006) six divisions including their staff for the World Bank Aided Punjab State Road Sector Project (PSRSP) and ordered simultaneous transfer of the existing works in these divisions to other divisions in the same Circle¹²⁵. Accordingly, the Superintending Engineer, Construction Circle, PWD (B&R), Ferozepur (SE) distributed (April 2006) the works/areas falling under the jurisdiction of the Executive Engineer (EE), Construction Division No. 3, PWD (B&R)¹²⁶, Ferozepur - one of the above mentioned six divisions - between Provincial Division¹²⁷, Ferozepur and Construction Division No. 1¹²⁸, Ferozepur.

¹²⁵ Circle is headed by a Superintending Engineer and has a number of divisions (each headed by an Executive Engineer) under its jurisdiction.

¹²⁶ Public Works Department (Buildings & Roads).

¹²⁷ Works of Market Committees of Ferozepur City and Mamdot along with plan roads, and all Government buildings, Ferozepur (HQ).

¹²⁸ Works of ROB Guruaharsahai and Market Committee Guruaharsahai alongwith plan roads and building.

Examination of records (August 2014) of the EE, Construction Division No. 3, Ferozepur (Division) showed that after completion (November 2009) of the works of PSRSP assigned to this Division, the EE requested (November 2009, January and July 2010) the Chief Engineer (PSRSP) to restore the works transferred (March 2006) from the Division as it was now left with no work. The Secretary to Government of Punjab, PWD ordered (03 September 2010) the restoration of the transferred works and directed the SE to submit compliance report on implementation of these orders to the Chief Engineer (PSRSP) (CE) and the Project Director (PSRSP) in Punjab Roads and Bridges Development Board within 15 days. Accordingly, the SE directed (October 2010) the Executive Engineer, Provincial Division, Ferozepur to transfer to Construction Division No. 3, all the records relating to the projects already approved or yet to be approved in respect of areas/works originally falling under jurisdiction of that Division. Despite repeated instructions (between October and December 2010) of the SE, the EE, Provincial Division, Ferozepur did not transfer the records/works¹²⁹. Instead, the Secretary to Government of Punjab, Department of Public Works ordered (January 2011) the maintenance of the *status quo* of the works falling under Construction Circle, Ferozepur as existing prior to the orders dated 03 September 2010, without mentioning any reasons therefor. As the staff posted in the Division was sitting idle, the EE, Construction Division No. 3 again requested (between August and September 2011) to the SE/Engineer-in-Chief for restoration of its original areas and works. The Engineer-in-Chief requested (October 2011) the Secretary, PWD to transfer some works from the Provincial Division to Construction Division No. 3, Ferozepur, as also agreed to by the PWD Minister.

However, the Construction Division No. 3 had still not been assigned any work till March 2015. The Executive Engineer stated (August 2014) that the matter would be taken up with the higher authority.

Thus, the Division incurred an unfruitful and unproductive expenditure of ₹ 7.33 crore towards salaries of staff (for 25 to 29 staff members) and office expenses from November 2009 to March 2015, which would further increase if the *status quo* continues.

The matter was referred to Government in April 2015; reply was awaited (January 2016).

¹²⁹ The work from Construction Division No. 1 has also not been restored to Division No. 3. However, as intimated by EE, Construction Division No. 3, the works transferred to Division No. 1 were additional works allotted to his Division, which had already been completed.

3.20 Ungainful expenditure on construction of incomplete bridge

Preparation of estimate without preliminary investigations, non-acquisition of land before allotment of work and thereafter inordinate delay in starting the process of acquisition of land led to non-completion of bridge and resulted in ungainful expenditure of ₹2.63 crore.

Para 6.11 (vi) of Manual of Orders of Public Works Department, provides that for the preparation of plans and estimates most careful preliminary investigations, prior to the framing of a project, are carried out to ensure that the estimate is as complete as possible. Further, as per para 2.92 of the Punjab Public Works Code, no work should be commenced on land which has not been duly made over by the responsible civil officer.

The Government of Punjab (GOP), Department of Public Works (B&R) accorded (May 2011) administrative approval to the work of construction of High Level Bridge 75.590 meter long on *Pavitar Bein*¹³⁰ including approaches and retaining walls near village *Dhundianwala* in district Kapurthala at a cost of ₹ 3.39 crore.

Audit scrutiny of records (February 2014) of the Executive Engineer, Construction Division No.2, PWD (B&R), Kapurthala (EE) showed that the work was allotted (May 2011) to a contractor for ₹ 3.43 crore for completion by 23 February 2012. The contractor asked (September 2011) the EE to acquire the land falling in the project site as the owners of the land were threatening to stop the work. The department issued notification for acquisition of land (4 kanal – 6 marla) under section 4 on 12 October 2012 i.e. after 17 months of the allotment of work and issued declaration under Section 6 on 19 September 2013 which was required to be issued within six months of the issuance of notification under section 4 i.e. up to 11 April 2013. Land acquisition proceedings should have been completed within one year of the issue of the notifications under Section 4 i.e. up to 11 October 2013 which was not done. Resultantly, the work had to be stopped midway. Despite non-availability of required land, the department continued to ask the contractor (October 2012 to February 2015) to start the work but the contractor did not commence the work. The department terminated the contract (February 2015) by imposing a penalty of ₹ 25.75 lakh which has not been recovered (December 2015). However, the contractor requested (March 2015) and was allowed (June 2015) to proceed with the balance work of the bridge as the required land was amicably obtained from the land owners. No document in support of settlement was available with the department (January 2016). However, even after incurring an expenditure of ₹ 2.63 crore (December 2015) the work was still incomplete (January 2016) as is evident from the above photograph.



Incomplete bridge (on 14-01-2016)

¹³⁰ A stream flowing through the districts of Hoshiarpur, Kapurthala and Jalandhar. It merges at the confluence of the Beas and the Sutlej at Harike Pattan.

The EE stated (June 2015/December 2015) that some portion of construction fell under private land which was noticed during the construction of bridge and approaches. The delay in completion of work was due to slow progress of work, not due to non-settlement of site prior to commencement of work. The reply of the department was not acceptable because the estimate of the work was required to be prepared after preliminary investigation. Moreover, the work was held up between October 2012 and June 2015 due to non-settlement of site prior to commencement of work.

Thus, the failure of the department to prepare estimate without preliminary investigations, non-acquisition of land before allotment of work and thereafter inordinate delay in starting the process of acquisition led to non-completion of bridge, and resulted in ungainful expenditure of ₹ 2.63 crore as the bridge could not be put to use even after a lapse of more than three years from the scheduled date of completion.

The matter was referred to the Government in May 2015; reply was awaited (January 2016).

3.21 Construction of bridge without approach roads

Failure to make adequate provisions in the estimate of the work resulted in it remaining incomplete even after four years beyond its stipulated completion date and rendering the amount of ₹ 1.48 crore spent on it unfruitful.

Rule 2.5 of the Punjab Public Works Code provides that while according administrative/technical approval to a work, it should be ensured that the preliminary estimate is sufficiently correct for the purpose. As per Para 6.1 of the PWD Manual of Orders, a detailed estimate is prepared on the basis of detailed design and drawings and by working out quantities in detail based on which technical sanction (TS) is accorded. Further, Para 2.89 of Public Works Department Code provides that no work shall be commenced unless a properly detailed design and estimate have been sanctioned, allotment of funds made, and orders for its commencement issued by the competent authority.

The Government of Punjab, Department of Public Works (GOP) accorded (January 2011) administrative approval to the work of construction of High Level Bridge at RD 122900 of Sidhwan Canal for ₹ 1.54 crore. The estimate contained no provision for costs associated with environmental clearance. The Executive Engineer, Construction Division No. 1, Ludhiana (EE) invited (February 2011) tenders for construction of the bridge including approaches and also requested (9 March 2011) the District Forest Officer, Ludhiana (DFO) to intimate the number of trees and cost thereof, falling in the approaches to the bridge. The work was allotted (22 March 2011) to a contractor for ₹ 1.65 crore for completion by 21 July 2011.

Scrutiny of the records (February 2015) of the Executive Engineer, Construction Division No. 1, Ludhiana (EE) showed that the EE

applied (April 2011) for approval of the Government of India, Ministry of Environment and Forests (GOI) for diversion of 0.80 hectare of forest land for construction of approaches to the bridge. In the meantime, the contractor informed (21 July 2011) the EE that the bridge had been constructed but the work of approaches could be completed only after clearance of the Forest Department. The matter of approval of forest clearance remained under correspondence and the case was finally sent to the GOI only on 10 September 2012. The GOI accorded (24 September 2012) an in principle approval to divert the area for construction of the road to the bridge. The EE deposited ₹ 10.66 lakh (₹ 3.57 lakh towards compensatory afforestation charges and ₹ 7.09 lakh towards Net Present Value of the diverted land) with Forest Department in October 2012. The DFO requested (26 October 2012) the EE to further deposit ₹ 44.41 lakh on account of cost of non-forest land equivalent to the forest land.

Due to the substantial increase in cost of the project, the Superintending Engineer, Construction Circle, PWD (B&R), Ludhiana submitted (March 2013) a revised estimate amounting to ₹ 2.22 crore¹³¹ to the CE, who in turn submitted (April 2013) the same to the GOP for approval. GOP stated (August 2013) that no funds were available and returned the estimate. Revised estimate was not submitted for approval as of August 2015. As such, no progress had been made in the construction of approach roads. Total expenditure incurred (August 2015) on the work was ₹ 1.48 crore¹³² against 83 percent work done.

Thus, failure of the department to observe the codal provisions to ensure adequate funding in the initial work estimate for the costs associated with environmental clearances, not only resulted in non-completion of work even after four years of its scheduled completion date thereby rendering the amount of ₹ 1.48 crore spent on it unfruitful, but also deprived the people of the area of the benefits of the new bridge.

The EE stated (February 2015) that reply would follow which was awaited so far (January 2016).

The matter was referred to Government in June 2015; reply was awaited (January 2016).

3.22 Non-recovery of rent

Rent of ₹ 2.73 crore on account of unauthorised occupation of Government houses was outstanding.

As per Rule 19 of the Punjab Government Houses (General Pool) Allotment Rules, 1983, where after an allotment has been cancelled or deemed to have

¹³¹ ₹ 1.65 crore (initial allotted cost) + ₹ 3.57 lakh (compensatory afforestation charges) + ₹ 7.09 lakh (net present value of diverted forest land) + ₹ 44.41 lakh (cost of equivalent non-forest land) + ₹ 1.65 lakh (contingency charges).

¹³² ₹ 1.37 crore paid in December 2011 to the contractor vide third running account bill and ₹ 0.11 crore paid to the Forest Department.

been cancelled and the house remains in occupation of the allottee, such allottee shall be liable to pay damages for use and occupation of house, etc. at the rate of twice the market rent which may be determined by the Government from time to time. Rule 4.6 of the Departmental Financial Rules lays down that recovery of rent from Government employees occupying rentable buildings in charge of the Department may be made by cash or by deduction from their pay bills through Treasury Officer or other disbursing officer concerned as may be directed by the competent authority. Rule 9(c) of Punjab Government Houses (General Pool) Allotment (First Amendment) Rules, 2009, also makes the Drawing and Disbursing Officer (DDO) responsible for recovery of rent from the salary/Death-cum-Retirement Gratuity (DCRG) and leave encashment of the allottee.

Scrutiny of the records (June 2010 and April 2015) of the Executive Engineer, Provincial Division, PWD (B&R), Chandigarh (EE), and information collected from Provincial Division, PWD (B&R), Jalandhar Cantt (January 2016) showed that ₹ 2.73 crore (*Appendix 3.3*) was recoverable (January 2016) on account of rent (including penal rent) from 52 officers/officials who unauthorisedly occupied Government houses between December 1985 and December 2015. The DDOs concerned did not recover the outstanding rent (including penal rent) from the salaries/DCRG of the allottees as provided under the rules even though the EE had raised the demand. The recovery has not been effected even after a lapse of more than 14 years from the last date of unauthorised occupation of the Government houses.

The EE stated (April 2015) that reply would be submitted after recovery of rent. The fact, however, remained that the outstanding rent had not been recovered even after a lapse of considerable time which reflected laxity in handling the case by the department and the concerned DDOs resulting in undue delay in the recovery of ₹ 2.73 crore.

The matter was referred to Government in May 2015; reply was awaited (January 2016).

REVENUE, REHABILITATION AND DISASTER MANAGEMENT DEPARTMENT

3.23 Non-implementation of National School Safety Programme

Due to casual approach of the Department, National School Safety Programme to promote culture of disaster preparedness in the schools of high damage risk zone could not be implemented in the State despite availability of central assistance of ₹1.78 crore.

With a view to promote a culture of disaster preparedness in schools by sensitizing children, school community, motivating direct participation of key stakeholders, conducting training and mock drill in schools etc., National Disaster Management Authority (NDMA), Government of India (GOI), launched (July 2011) a 100 per cent Centrally Sponsored Scheme – 'National

School Safety Programme' (NSSP). Under the Scheme, two districts¹³³ falling under high damage risk zone (Zone IV) in the State of Punjab were selected for implementation of the project in 200 schools in each district, list of which was to be sent to NDMA by 25 July 2011. The project was to be completed within 24 months i.e. by June 2013.

During test-check of records (July 2014) of the Department of Revenue Rehabilitation and Disaster Management (Department), Government of Punjab (GOP) and subsequent information collected up to August 2015, Audit observed that NDMA (GOI), on receipt of the requisite information from the Department in January 2012, released (March 2012-February 2013) funds of ₹ 1.78 crore¹³⁴ for implementation of NSSP. Of these, funds of ₹ 0.23 crore received by the Finance Department were not released to the Revenue, Rehabilitation and Disaster Management Department.

The Department disbursed the funds of ₹ 1.22 crore to the implementing agencies¹³⁵ only on 20 September 2013 i.e. after six months of receipt of the funds, after being asked by NDMA (19 September 2013) to submit utilization certificate along with physical and financial progress of the project. The funds amounting to ₹ 0.33 crore were retained by the Department for State level activities¹³⁶ under NSSP. As the Department had neither utilized the funds nor had achieved any physical targets under the project, NDMA asked (June 2014) the State Government to refund the money along with interest. Accordingly, the Department after utilising ₹ 0.26 crore¹³⁷ refunded (December 2014) the unspent amount of ₹ 1.34 crore (including interest amount of ₹ 0.05 crore) to NDMA. The remaining funds of ₹ 0.23 crore were lying unutilized with the State Government (August 2015).

Subsequently, NDMA, looking at the inherent potential in NSSP, extended (January-February 2015) the completion date of the project till 30 June 2015 and also sought action plan for completion of the project in the extended period. However, the Department did not prepare any such action plan. As a result, GOI did not release funds to the State Government during the extended period and the project closed on 30 June 2015.

The Department stated (August 2015) that the funds were received just before five months of closing date of the project (30 June 2013) and were disbursed to the implementing agencies after conducting State level activities. Its utilisation was delayed at District level because of school vacation and Lok

¹³³ Amritsar and Ludhiana.

¹³⁴ ₹ 22.79 lakh for preparation of school disaster management plans in March 2012; ₹ 3.75 lakh for Human Resource in October 2012; and ₹151.89 lakh for various disaster management activities in February 2013.

¹³⁵ ₹ 49.63 lakh each to Amritsar and Ludhiana districts; and ₹ 23.00 lakh to Director General School Education, Punjab.

¹³⁶ Human resource, structural retrofitting of one school and other activities.

¹³⁷ ₹ 4.56 lakh on state level activities; ₹ 1.53 lakh and ₹ 0.25 lakh on district level activities at Amritsar and Ludhiana respectively; ₹ 19.35 lakh by the Director General School Punjab at District Institute of Education and Training, Jagraon (Ludhiana) and Verka (Amritsar).

Sabha elections. The reply was not acceptable as the Department disbursed (September 2013) the funds to the implementing agencies after six months of its receipt (March 2012-February 2013); and NDMA asked for the refund of money only in June 2014, which was refunded by the Department in December 2014. Despite custody of central funds for 22 months, the Department utilized only 15 *per cent* of the amount released to it. Further, the Department did not disclose reasons for not preparing action plan for implementation of the project in the extended period.

Thus, due to casual approach of the Department, National School Safety Programme to promote culture of disaster preparedness in the schools of high damage risk zone, could not be implemented in the State despite availability of central assistance of ₹ 1.78 crore.

The matter was referred to Government in April 2015; reply was awaited (January 2016).

TECHNICAL EDUCATION & INDUSTRIAL TRAINING AND PUBLIC WORKS (BUILDINGS & ROADS) DEPARTMENTS

3.24 Delay in construction of building

The work of up gradation of an Industrial Training Institute into Centre of Excellence was lying incomplete even after lapse of more than three years of its stipulated completion date due to lack of funds, thereby blocking an amount of ₹1.44 crore.

The Government of Punjab, Department of Technical Education and Industrial Training, Punjab (DTEIT) accorded (March 2011) administrative approval to the civil work of up gradation of Industrial Training Institutes (ITI) Bagwain, Garhshankar into Centre of Excellence for ₹ 2.03 crore on the basis of rough cost estimate. The Chief Engineer (Buildings), Punjab accorded (May 2011) technical sanction to the detailed estimate for ₹ 2.03 crore and approved Detailed Notice Inviting Tender for the construction of building for ₹ 1.98 crore. The Principal of the ITI transferred (May 2011) ₹ 1.33 crore to the Executive Engineer, Construction Division No. II, Hoshiarpur (EE) for execution of civil works, who awarded (July 2011) the work to a contractor for ₹ 2.16 crore for completion by 28 January 2012.

Test check of records (May 2014) of the EE showed that the work of the building was abandoned (since April 2013) after completion of 70 *per cent* of work for want of funds of 0.83 crore¹³⁸. As of April 2015, total expenditure incurred on the work was ₹ 1.44 crore, out of which ₹ 1.40 crore¹³⁹ had been paid to the contractor. The incomplete building was in such a state as could not be put to any use.

¹³⁸ ₹ 2.16 crore (allotted cost) minus ₹ 1.33 crore (upto date funds released to the EE).

¹³⁹ Vide sixth running bill paid in June 2013.

The Executive Engineer admitted (April 2015) that the work had been held up for want of funds. Thus, due to non-provision of balance funds, the work was incomplete even after a lapse of more than three years beyond the stipulated date of completion.

The matter was referred to Government in May 2015; reply was awaited (January 2016).



CHANDIGARH
The 28 March 2016

(JAGBANS SINGH)
Pr. Accountant General (Audit), Punjab

Countersigned



NEW DELHI
The 29 March 2016

(SHASHI KANT SHARMA)
Comptroller and Auditor General of India

Appendices

Appendix 1.1

(Referred to in paragraph 1.9, page 5)

Details of performance audits/paragraphs of the Reports of the Comptroller and Auditor General of India for which departmental replies were not received up to 30 September 2015

Sr. No.	Name of the Department	2012-13		2013-14		Total number of	
		Performance audit	Para No.	Performance audit	Para No.	Performance audit	Para No.
1	Agriculture, Dairy Development & Fisheries and Soil & Water Conservation	-	-	2.1	-	1	-
2	Co-operation	2.4	-	-	-	1	-
3	Civil Aviation	-	-	-	3.1	-	1
4	Defence Services Welfare	-	-	-	3.2	-	1
5	Forest & Wild Life	-	3.4	-	-	-	1
6	Finance & Planning	-	-	-	3.4	-	1
7	General Administration	-	3.5	-	-	-	1
8	Home Affairs & Justice	-	-	-	3.7	-	1
9	Health & Family Welfare	-	3.6, 3.7, 3.8, 3.9	-	3.5, 3.6	-	6
10	Irrigation	2.3	3.12	-	3.10	1	2
11	Local Government	-	-	-	3.11	-	1
12	Public Works (B&R)	-	3.13, 3.14, 3.15, 3.16	-	3.12, 3.13, 3.14, 3.15, 3.16	-	9
13	Printing & Stationery	-	-	2.2	-	1	-
14	Rural Development & Panchayats	-	-	-	3.18, 3.19	-	2
15	Revenue, Rehabilitation & Disaster	-	-	-	3.17	-	1
16	Social Security, Women Child Development	-	-	2.4	-	1	-
17	Science Technology & Environment	2.1	-	-	-	1	-
18	Water Supply & Sanitation	-	-	-	3.20, 3.21	-	2
19	Welfare of SC & BC, Health & Family Welfare and Education	-	-	-	3.22	-	1
Total						06	30

Source: Office records

Appendix 2.1

(Referred to in paragraph 2.2.10.2, page 42)

Statement showing major works executed by Engineering Department during the period from 2010-11 to 2014-15

(₹ in lakh)

Sr. No	Name of work	Name of Contractor	Estimated cost of the work	Expenditure incurred	Date of start of work	Actual date of completion
1.	Construction of Institute of Emerging Life Sciences Technology, GNDU, Amritsar	M/s J.K.Builders, Amritsar	240.40	225.36	03.01.2011	02.04.2012
2.	Construction of 4 th storey and some part construction 1 st and 2 nd floor at Chemistry Department, GNDU, Amritsar	M/s Batra Construction Company, Bathinda	155.45	151.89	10.11.2010	25.08.2011
3.	Construction of 3 rd storey partial and 4 th storey in I.T Block at Regional Campus, Jalandhar	M/s Batra Construction Company, Bathinda	186.00	169.25	13.09.2010	25.08.2011
4.	Construction of class rooms (4 th storey) at Maharaja Ranjit Singh Bhawan at GNDU, Amritsar	M/s Prashant Associates, Amritsar	181.91	153.69	10.11.2010	20.12.2011
5.	Construction of Electronics Technology 2 nd floor (IInd phase) at GNDU, Amritsar	M/s Bhupinder Singh and Associates, Batala	137.00	104.67	24.10.2011	23.07.2012
6.	Construction of Lecture Theatre Building Three storey, GNDU, Amritsar	M/s Batra Construction Company, Bathinda	598.00	461.01	21.10.2011	15.02.2013
7.	Construction of New Girls Hostel 6 th storey at GNDU, Amritsar	M/s Bhupinder Singh and Associates, Batala	1900.00	1358.02	28.03.2012	15.10.2013
8.	Construction of Various buildings at GNDU, Regional Campus, Sathiala	M/s Bhupinder Singh and Associates, Batala	1638.00	1277.79	08.12.2011	31.01.2014
9.	Construction of I.T Building 4 th storey at GNDU, Regional Campus, Gurdaspur	M/s Ravinder Mohan Uppal and Company, Gurdaspur	144.00	116.13	07.05.2012	06.02.2013
10.	Construction of School Building at ASSM College at Mukandpur	M/s Rohit Kumar, Kartarpur	229.00	201.47	07.05.2012	15.10.2013
11.	Construction of Guru Granth Sahib Bhawan at GNDU, Campus, Amritsar	M/s MukeshRanjan contractor, Dasuya	1208.39	861.93	17.10.2012	28.02.2015
12.	Construction of I.T Building at GNDU, Regional Campus, Fattudhingra	M/s Batra Construction Company, Bathinda	900.00	809.69	06.05.2012	28.02.2014

Sr. No	Name of work	Name of Contractor	Estimated cost of the work	Expenditure incurred	Date of start of work	Actual date of completion
13.	Construction of Academic Building 1 st and 2 nd floor at GNDU College, Jalandhar	M/s Rajesh Tuli, contractor, Jalandhar	685.39	582.04	28.11.2013	15.02.2015
14.	Construction of ICT Building at GNDU, College, Verka	M/s Batra Construction Company, Bathinda	332.00	302.39	22.05.2013	21.05.2014
15.	Construction of Boundary wall at Regional Campus, Fattudhingra	M/s Batra Construction Company, Bathinda	100.00	94.94	21.05.2013	01.03.2015
16.	Construction of new floor 4 th storey at Maharaja Ranjit Singh Bhawan at GNDU Campus, Amritsar	M/s Batra Construction Company, Bathinda	469.00	431.35	28.11.2013	01.03.2015
17.	Construction of part second floor at Architecture Department at GNDU Campus, Amritsar	M/s Batra Construction Company, Bathinda	440.00	172.85	23.08.2013	31.03.2015
18.	SITC of 750 KVA Transformer Diesel Generator Set at GNDU, Amritsar	M/s SSPL Engg. and Contractor, Chandigarh	128.00	123.88	05.11.2013	15.08.2014
19.	Providing and laying 20 MM thick premix carpet and repair of roads at GNDU campus, Amritsar	M/s Narula Builders Pvt. Ltd Amritsar	144.00	109.43	28.03.2013	27.04.2013
20.	SITC of 3 Nos. fully automatic 10 passenger lifts at Girls Hostel 6 th storey at GNDU, Amritsar	M/s Johnson Lifts, Pvt. Ltd. Chandigarh	74.50	74.50	24.01.2013	23.07.2013
Total				7782.28		

Source: Departmental records

Appendix 2.2

(Referred to in paragraph 2.2.11.1, page 42)

Statement showing records not audited by Internal Audit Wing

Sr. No	Name of items	Period for which record remains to be checked
Guru Nanak Dev University, Amritsar		
1.	Stock Registers	Period ranges from 12/1996 to 02/2015
2.	Despatch registers	Period ranges from 09/2006 to 02/2015
3.	Cash Books	Period ranges from 06/2005 to 02/2015
4.	Income Register	Period ranges from 12/1998 to 02/2015
5.	Demand and Collection Register	Period ranges from 7/2003 to 02/2015
6.	Log books	Period ranges from 11/89 to 02/2015
7.	Classified Abstract	Period ranges from 1999-2000 to 02/2015
Regional Centre, Gurdaspur		
1.	Stock Registers	Period ranges from 01/2007 to 02/2015
2.	Despatch registers	Period ranges from 10/2006 to 02/2015
3.	Cash Books	Period ranges from 11/2009 and 04/13 to 2/2015
4.	Journal Register	Period ranges from 12/06 to 02/2015
5.	Demand and Collection Register	Period ranges from 10/2007 to 02/2015
University College, Jalandhar		
1.	Stock Registers	Period ranges from 12/2005 to 02/2015
2.	Despatch registers	Period ranges from 1/2009 to 02/2015
3.	Cash Books	Period ranges from 10/1991 to 02/2015
Regional Center, Jalandhar		
1.	Stock Registers	Period ranges from 04/2006 to 02/2015
2.	Despatch registers	Period ranges from 4/2008 to 02/2015
3.	Cash Books	Period ranges from 04/1992 to 7/94, 4/96 to 8/97, 9/1999 to 11/2008 and 1/2009 to 02/2015
4.	Log Books	Period ranges from 1/2009 to 02/2015
ASSM College, Mukandpur		
1.	Stock registers	Period ranges from 7/2007 to 02/2015
2.	Checking of total of Cash Book	Period ranges from 7/2007 to 02/2015
3.	Tallying income register with receipt book	Period ranges from 7/2007 to 02/2015
4.	Reconciliation of Cash book with Bank statement	Period ranges from 7/2007 to 02/2015
5.	Expenditure vouchers	Period ranges from 7/2007 to 02/2015
6.	Log books	Period ranges from 7/2007 to 02/2015

Source: Departmental information and records

Appendix 2.3

(Referred to in paragraph 2.4.9.7, page 73)

Deficiencies noticed in centralised kitchens

Sr. No.	Parameter	Amritsar	Patiala	Sangrur
1.	Water Purification system was installed	No	No	Yes
2.	Water samples were got tested	No	Only 1	No
3.	Boiler plant/solar water heating system for using hot water for cleaning and cooking was installed	No	No	Yes
4.	Vegetable cutting machines, chapatti making machines and other such equipments were used	No	No	No
5.	Whether records of the response of the children to the food served was maintained by the NGOs?	No	No	No
6.	Dish washing unit with sanitizer, Grease traps and filters was installed	No	No	Yes
7.	Loading station with platform and ramp was constructed.	No	No	No
8.	Work table to accommodate at least 10 people was available	No	No	No
9.	Cooking/frying units high pressure burners and vapour extraction hood/chimney has been installed	No	No	Yes
10.	Wall tiled till 7 feet and the rest white washed with washable emulsion has been fixed	No	No	No
11.	LPG with properly secured through a piping system is being used	No	No	Yes
12.	Fly killer functioning or not	No	No	Yes
13.	Cooks were using gloves or not	No	No	Yes
14.	Cooks working in the kitchen wear proper uniforms	No	No	Yes
15.	Surroundings as well as work station were neat and clean	No	No	Yes
16.	The stock of foodgrains supplied by FCI was placed in store	No	Yes	Yes
17.	Stock of foodgrains was stored on wooden crates	No	No	No
18.	Prescribed menu was being observed or not	No	No	No
19.	Whether local women representative were provided by NGOs for cleanliness of area where food is to be served in school premises and for cleaning of dishes used by the children for eating MDM	No	No	No

Source: Departmental records

Appendix 2.4

(Referred to in paragraph 2.4.9.8, page 74)

Deficiencies noticed in violation of guidelines/instructions

Sr. No.	Provision	Irregularities	Reply of the department
i)	Para 9.7 of National Rural Drinking Water Programme	Provision of potable water in 22 (12 per cent) test checked schools was not ensured.	The Department stated (December 2015) that the matter was being taken up with Water Supply and Sanitation Department to ensure the availability of safe drinking water in the schools.
ii)	Para 2.9 of MDMS guidelines 2006	Health register and health cards were not maintained in 47 (26 per cent) and 32 (18 per cent) test checked schools respectively whereas in 15 (8 per cent) test checked schools doctors never visited.	The Department stated (December 2015) that the health profile of students was now being monitored by Health Department under Rastriya Bal Swasthya Karyakaram programme.
iii)	Para 3.6(ii) of MDMS guidelines 2006	Department neither engaged any voluntary organization, local women's/mothers' Self Help Group nor any personnel for the preparation of MDM in the school premises	The Department stated (December 2015) that no voluntary organization came forward for preparing the MDM in schools premises.
iv)	Para 2.2.2 of AWP&B	Undue financial favour was given to contractual NGOs by exempting them from serving sweet dish in MDM to the children.	The Department admitted the facts and stated (December 2015) that instructions would be issued to restore the sweet dish in the MDM by NGOs.
v)	Para 6.4 of MDMS guidelines 2006	Height recorders and weighing machines were not available in 16 (9 per cent) and 35 (19 per cent) test checked schools.	The Department stated (December 2015) that current status would be intimated to audit.
vi)	GOI instructions (February 2015)	Training was not imparted to 40,170 (96.05 per cent) out of 41,820 CCHs	
vii)	GOI instructions (December 2005)	Mothers were not involved in 56 (31 per cent) test checked schools to ensure the quality of MDM.	
viii)	GOI instructions (July 2013)	Emergency medical plan was not prepared in 172 (96 per cent) test checked schools.	
ix)	Food Safety and Standards (FSSI) Act, 2006.	License as required under FSSI Act in respect of Amritsar, Bathinda, Patiala and Jalandhar districts were not obtained by the NGOs.	
x)	4.1 of guidelines and subsequent instructions (July 2013)	Storage bins were not available in nine schools whereas the storage capacity of bins was insufficient in two schools (GPS Pandori Ariyan and GPS Tarkiana) of Hoshiarpur district despite realization of ₹ 1.90 crore from sale of <i>bardana</i> .	
xi)	Para 6.3 of MDMS guidelines 2006	Information regarding quantity of food grains/ ingredients received and utilized, numbers of children given MDM, etc. was not displayed in 160 (89 per cent) test checked schools.	

Source: Departmental records

Appendix 3.1

(Referred to in paragraph 3.4.1, page 128)

Details of selected eight TFC grants recommended/released by TFC during 2010-15

(`in crore)

S.No.	Name of TFC grant	Grant recommended by TFC	Grant released by GOI	Balance TFC grant not availed by GOP	Expenditure	Reasons for non-availment of balance TFC grant from GOI	Reply of the Department
1.	Police training	200.00	150.00	50.00	135.00	<p>Due to delay in utilisation of first instalment and late submission of its UC to GOI after 33 months from its receipt, two instalments (second: October 2014 and third: February 2015) were received in one financial year (2014-15), thus, making GOP ineligible for accessing fourth instalment of ₹ 50.00 crore during 2014-15, as per TFC guidelines.</p> <p>Due to non-receipt of fourth instalment, the works planned to be executed in the fourth phase were not taken up. Besides, the Department had to drop works¹ valuing ₹ 6.39 crore to utilize the savings for the essential development works in the newly constructed training institute at village Sarbarh (Patiala), which were planned to be executed out of fourth instalment, thereby not achieving the objective of upgrading training facilities for police personnel at large.</p>	The DGP attributed (July 2015) the reasons for delayed/non-utilisation of funds to non-clearance of bills by treasury.
2.	Development of <i>kandi</i> area	250.00	187.50	62.50	182.02	Due to delay in utilization of funds and late submission (25-02-2015) of UCs for earlier grants (₹ 169.24 crore) to GOI, fourth instalment of ₹ 62.50 crore could not be availed by GOP.	The State Planning Department attributed (June 2015) non-release of fourth instalment to closure of TFC accounts by GOI. The reply of the Department was not acceptable as delay in utilization and submission of UCs of first three instalments made the fourth instalment inaccessible. Resultantly, developmental works planned to be executed in the targeted districts could not be taken up.

¹ (i) Construction of Boys Hostel : ₹ 3 crore (Phase-I); (ii) Construction of Firing Range : ₹ 1.10 crore (Phase-II); (iii) Construction of eight OR Houses: ₹ 1.09 crore (Phase-III); and (iv) Construction of Parade Ground: ₹ 1.20 crore (Phase-III).

S.No.	Name of TFC grant	Grant recommended by TFC	Grant released by GOI	Balance TFC grant not availed by GOP	Expenditure	Reasons for non-availment of balance TFC grant from GOI	Reply of the Department
3.	Measures to improve adverse sex ratio	250.00	122.50	127.50	122.50	Delayed utilization of funds and submission of UCs to GOI resulted into non-availment of balance grant of ₹ 127.50 crore under TFC to improve sex ratio through implementation of various schemes.	The Department attributed the reasons for delayed utilization and submission to UCs to delay in release of funds by the Finance Department.
4.	Elementary education	224.00	138.00	86.00	138.00	Due to non-compliance to the prescribed conditions under TFC, grant of ₹ 86 crore (32 per cent) could not be availed of by GOP.	The Deputy State Project Director (DSPD) while admitting the audit observations stated (May 2015) that the matter explaining the position in this regard was taken up (November 2013) with GOI for release of grant of ₹ 86.00 crore, but GOI did not accede to (January 2014) the request of the State Government due to non-fulfilment of the prescribed conditions.
5.	Water Sector Management	320.00	80.00	240.00	70.44	The State Government did not fulfil the foremost condition of constituting a Water Regularity Authority (WRA), as required under the TFC guidelines.	On this being pointed out in audit, it was observed from the information supplied (May 2015) by the Department that the matter for formation of WRA remained pending with the State Government till September 2014, when it was decided not to form WRA.
6.	Urban Local Bodies	686.95	533.45	153.50	521.71	Inordinate delay in complying with the conditions as per the TFC guidelines, grant of ₹ 153.50 crore could not be availed of by GOP, which adversely affected the delivery of civic services in the urban areas of Punjab.	The Secretary, Local Government while admitting the audit observations attributed (November 2015) the delay to the conditions not being flexible to accommodate the local conditions of the State. The consideration of pros and cons of the conditions before their implementation by framing policies, rules, enactments, etc. at highest level of the State administration also took time. The reply of the Department was not convincing as fulfilment of prescribed conditions was a prerequisite for release of general performance grant under TFC.
7.	Maintenance of Roads and Bridges	612.00	612.00	0	444.00	--	--
8.	Disaster Relief	923.85	923.85	0	604.25 ²	--	--
Total		3466.80	2747.30	719.50	2217.92		

Source: Departmental information and records

² Expenditure incurred out of the accumulation under SDRF in the ratio of 75:25 between GOI and GOP.

Appendix 3.2

(Referred to in paragraph 3.7.2.4, page 145)

Details showing short achievement of targets under National AIDS Control Programme by NGOs during 2012-15

Sr. No.	Name of the activity	Target assigned	Number of NGOs involved	Total population assigned to NGOs	Population actually covered	Shortfall (percentage)	Range of percentage of shortfall by NGOs	Reasons/Reply of PSACS/NGOs
1.	Syphilis test	100 per cent population to be covered during 2012-14 and 60 per cent during 2014-15 (twice a year)	17	24144	8767	15377 (64)	13-100	Inadequate supply of RPR kits from NACO during 2012-15 and insufficient budget as the market rate (₹ 60-80 per test) was much higher than the budget provision (₹ 25-30 per test).
2.	Test of HRGs by NGOs referred to ICTC centres	100 per cent (Twice in a year)	15	39386	26063	13323(34)	7-85	Most of the NGOs attributed the reasons for shortfall to non-availability of HIV testing kits in ICTCs. PSACS stated that steps were being taken to deploy mobile van to increase HIV testing amongst HRGs (truckers and migrants).
3.	Referral to STI clinics	100 per cent (Quarterly)	11	21792	14754	7038 (32)	2-82	PSACS attributed the reasons to delayed release of funds to TIs and non-availability of STI kits to be supplied by NACO.
4.	Regular coverage of population	100 per cent (twice of total population in a month)	12	228000	104968	123032 (54)	46-68	Frequent police raids to IDU hotspots, non-availability of drugs in the project area resulting in shifting of population to some other area.
5.	Holding of DIC level meeting	24 meetings in a year	14	552	396	156 (28)	4-100	Shortage of funds and frequent turnover of staff.
6.	Demand generation activities	48 in a year (2014-15)	14	672	400	272 (40)	4-77	PSACS did not furnish any reasons for non-conducting of demand generation activities during 2014-15.
7.	Community events	2 in a year	15	50	23	27 (54)	50-100	PSACS stated that efforts would be made to achieve the target in case of TIs (NGOs) who could not organize the events.
8.	Distribution of needle and syringe	100 per cent of HRGs identified	10	1784425	1272576	511849 (29)	2-79	PSACS attributed the reasons for the shortfall to frequent police raids and initiation of substantial number of IDUs on OST.
9.	Return of needle and syringes distributed to IDUs	70 per cent	9	861079	688368	172712 (20)	7-41	PSACS stated that the steps would be taken to improve the performance of TIs in this component.
10.	Referral for detoxification	5%-10% of IDUs	11	800	0	800 (100)	100	The reply of PSACS that referral of IDUs to de-addiction centre was done through OST centre rather than through TIs, was contrary to the guidelines under NACP.

Source: Data obtained from NGOs

Appendix 3.3

(Referred to in paragraph 3.22, page 184)

Year-wise detail of amount recoverable, recovered and yet to be recovered from unauthorized occupiers

Sr. No	Year	Amount recoverable as rent/penal rent (In ₹)	Number of persons	Rent recovered (In ₹)	Balance (In ₹)
Provincial Division PWD (B&R), Chandigarh					
1	2001	150996	3	15000	135996
2	2003	232973	1	0	232973
3	2005	376351	2	0	376351
4	2006	1582563	2	0	1582563
5	2007	2641332	7	13220	2628112
6	2008	513679	4	0	513679
7	2009	2413046	9	0	2413046
8	2010	504488	2	18000	486488
Total		8415428		46220	8369208
Provincial Division PWD (B&R), Jalandhar					
9	2006	2990923	2	0	2990923
10	2007	1624422	4	0	1624422
11	2008	2933980	5	0	2933980
12	2009	446250	1	0	446250
13	2012	832054	1	0	832054
14	2013	6336349	5	0	6336349
15	2014	560759	1	0	560759
16	2015	3221390	3	0	3221390
Total		18946127		0	18946127
Grand Total		27361555		46220	2,73,15,335

Source: Departmental information and records

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